Marcus E. Ashamole

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Education & Training

The City University of New York, Hunter College | **New York, NY**
Major: Computer Science | Expected: Fall 2019
GPA:3.2

NPower Tech Fundamentals | **New York, NY**
Trainee | Jan. 2017-May 2017

- Participated in a twenty-two-week Information Technology training
- Mentored by senior level IT professionals
- Earned industry-recognized CompTIA A+ certification

Technical and Professional Skills

Operating Systems: Microsoft Windows 7/8.1 and 10, Windows Server 2003, Linux, Ubuntu, Android, Mac Os X
Software: Microsoft Office Suite, Adobe Photoshop, Adobe Illustrator, Adobe InDesign
Hardware: Laptops/Desktops, Workstations, Modem, Network Cards, Printers, RAM, Hard Drives, WAP Equipment, Audio Visual Equipment, and MacBook Pro/Air etc.
Networks & Protocols: Windows NT, LAN/WAN, TCP/IP, IPX/SPX, DNS, POP3, SMTP, FTP, TFTP, Ethernet, Cisco Routers, wired and wireless switches, WAP, VPN.
Computer Languages: Intermediate C++, Intermediate Python
Certifications: CompTIA A+

Experience

Deutsche Bank Trust Company Americas | **New York, NY**
Summer Analyst | June 2018-August 2018

- Assist in developing and certifying automation strategies and plans based on technology and architecture.
- Consistently examined dividends, proxies, mergers/acquisition and P&L; proven track record of identifying, researching and correcting in substantial cost-savings and increased efficiency.
- Supported the continued evolution of securities and aided in the establishment of 7 new ADR programs in China, a division high for the US based team.

Tekmark Global Solutions | **New York, NY**
System Analyst | June 2017-November 2017

- Trained 85 Physicians and 52 nurses in the proper use of Quadramed application; conducted training sessions; performed periodic assessment and retraining for beginners and advance users.
- Worked with Engineers and Quality Assurance team to develop and launch the updated Quadramed application.
- Led a group of 8 to support 13 floors that covered multiple units such as surgery, nursery, labor & delivery, and Psychiatry and successfully resolved 55 tickets during workflow.
- Assisted head manager in documenting flaws in the Quadramed application and report to engineers to undergo patch management.

Social Science Computer laboratory Hunter College | **New York, NY**
IT Lab Assistant | October 2015-May 2017

- Proactively trained 21 new staff on use of computer programs and record keeping.
- Established consistent office routines to quickly and effectively integrate new staff into the work environment.
- Assisted Lab Officers and management in overseeing the progress of scientific programs and developed effective rotation for educational purposes.

Extracurricular & Collegiate Activities

Bronx Community Charter School, *Mentor* | May 2015- Present
Computer Science Club, *Member* | October 2015- Present
Black Male Initiative Eagle Academy, *Mentor* | March 2016- Present
Hunter College Men's Basketball, *Point Guard/ Shooting Guard* | November 2015- Jan 2016
Nike Pro City Basketball League, *Shooting Guard (Teammate of Ron Artest)* | May 2015–August 2015
Saint Joseph High School Basketball, *Small Forward (Teammate of Karl Towns)* | November 2012-March 2015

Professional Development Training

Conducted by **Project Basta:** Career and Interview Preparation
Conducted by **Google:** Technical Interview Preparation
Conducted by **KPMG:** Introduction to ServiceNow
Conducted by **Ernest &Young:** Introduction to IT Service Management
Conducted by **Salesforce:** Introduction to Database, CRM, CMS
Conducted by **Inroads**: Personal Development, Interview Preparation