### WELCOME

# We are the largest valueadded distributor in the world in our market sectors...

A focused and successful specialist international distribution and services group with operations across the Americas, Europe, Asia Pacific and UK & Ireland.

Our purpose is to deliver essential business solutions around the world and create long term sustainable value for the benefit of all our stakeholders.

Our customers expect us to deliver the innovative products, solutions and insights that add value to their operations. We invest in our people to add value to their experience and foster a customerfocused and inclusive culture. We return value to our investors through sustainable dividend growth.

That's why we never stop adding value.





# **Navigating our interactive document**

This report is interactive, so simply click on the section you would like to go to. The same applies to the smaller contents pages at the beginning of each section. The tools described below can be used to move through our report and return to the contents page.

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As we move further and further into a digital world, help us to reach our carbon emissions target and create a more sustainable world by opting out of the printed edition of our report for next year.

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