



Advancing health and wellbeing

Providing better healthcare and supporting our communities

- Access to medicines
- Corporate social responsibility
 - Providing better health
 - Supporting education
 - Helping people in need

\$4.9m

value of our donated medicines



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Empowering our people

Shaping an inclusive culture where everyone can thrive

- Recruitment, retention and promotion
- Diversity, equity and inclusion
- Ensuring health and safety

>95%

favourable score from learners and managers for instructor-led programmes



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Protecting the environment

Minimising our impact on the planet

- Reduction of greenhouse gas emissions (GHG)
- Sustainable supply chain
- Water management
- Waste management

15%

Reduction achieved in our Scope 1 and 2 emissions since the 2020 base year



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Building trust through quality in everything we do

Upholding ethical standards and acting with integrity

- Ethics and compliance
- Product quality and safety
- Corporate governance

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Maintaining membership in the FTSE4Good for nine consecutive years



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