

Questions and answers

Q1. **4.2.1** Video functional requirements, our system does not keep track of individual tapes, but the database just keeps track of whether or not there exists some copy available. Is this acceptable?

Q2. In our system, one customer can have multiple orders. Each order can have multiple videos. However, movies rented on each order must be rented for the same period of time -- for example, one order can't have a movie rented for 10 days, and another movie rented for 20 days. The justification here is for customers not to have to make multiple trips to the post office. Is this fine?

Q3. In **4.7.1** it says customers can search from the menu. Does this mean they click on a front-end artifact with the movie name, and it brings up more information?

Q4. **4.10.3** REQ7 says we have to factor in shipping costs. Can we agree to make that a flat fee of \$15?

Q5. **4.3.1** says customers shall register accounts and have their own unique member IDs. Can these IDs be their email address?

Q6. **4.11.3** REQ3 says adding existing videos into the system shall increment stock. Can there be a dedicated increased stock functionality for managers? For example, entering the videoID and stock amount to increase the stock.

Q7. **4.15** specifies late fees per day. Is this number of days capped after the customer has entered the return tracking number and allegedly mailed the videos back?

Q8. Section **4.5** says managers can register accounts and have their own unique manager IDS, can these be emails? And managers can just sign-up much like a customer would?

Q9. **4.12.3** states that only orders made within the same hour shall be on the to be shipped list. Is it fine that a manager will be able to retrieve the list of to-be-ordered items at any time? The list will just have every orderItem that is PAID for but not SHIPPED yet.
