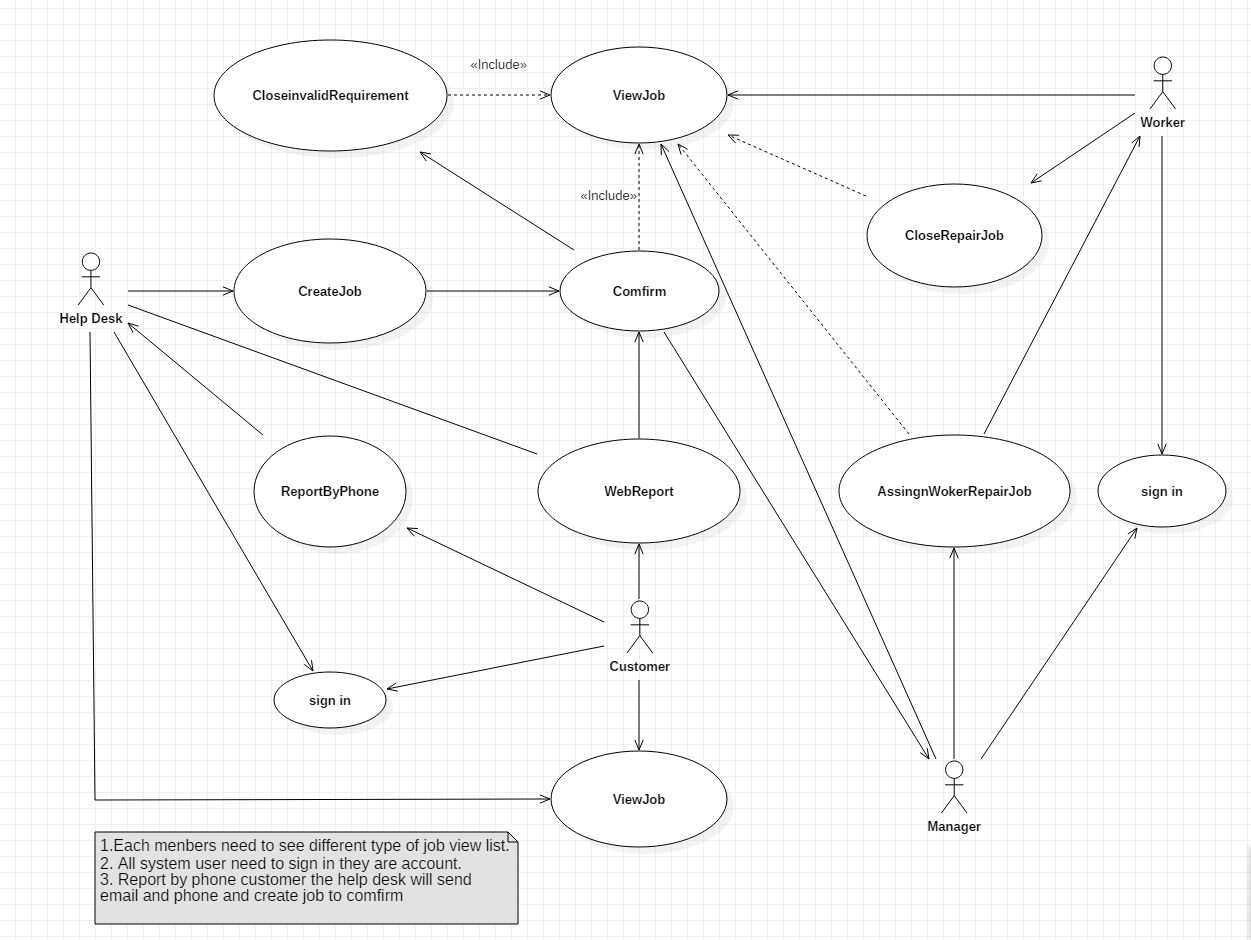
**Toyota Outlets Car Repair System—**Assignment1 158.751 Team Project

Team Member: Student Name +Student ID /Student Name +Student ID

Content

1. [Use Case Model](#ucmodel)
   1. Use Case: Confirm -Typical Flow of Events
      1. [Alternate Flow One](#Altone1)
      2. [Alternate Flow Two](#Altone2)
   2. [Use Case Basic Flow](#ucbasic)
      1. [Alternate Flow One](#Alttwo1)
      2. [Alternate Flow Two](#Altone2)
2. [System Sequence Diagrams](#systemD)
3. [Class Diagram](#classd)
4. Use Case Model



* 1. Use Case: Confirm -Typical Flow of Events

|  |  |
| --- | --- |
| Actor Intentions | System Responsibility |
| 1. Customer Sign in website report system(Add customer name, Car plates, ) | 1. System presents customer information(Car repair history) |
| 1. Customer create car repair request.(Car plates, Customer name, choose repair outlets, shortest problem description ) |  |
| 1. Customer sent car repair request by phone to Help Desk, Help Desk will email and phone to customer and create job in system(Car plates, Customer name, choose repair outlets, shortest problem description) | 1. System received request and car status and go to view job list to verify if there is a duplicate declaration. |
|  | 1. If job request was duplicated system sent invalid massage(Customer or Help Desk) |
|  |  |

* + 1. Alternate Flow One
    2. Alternate Flow Two
  1. Use Case Basic Flow
     1. Alternate Flow One
     2. Alternate Flow Two

1. System Sequence Diagrams
2. Class Diagram