JOSEPH MASIKA WAMWOKA

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Email: Wamwoka99@gmail.com   Nairobi, Kenya
Portfolio: https://github.com/Massika-ke

SUMMARY

Creative and technical software and network engineer with extensive experience in designing, developing, and deploying enterprise-level applications and network architectures. I am an enthusiastic team player ready to contribute to the success of an organization.

EDUCATION

BS   BSc. Computer Science   Dec 2022
          Second Class Honors- Lower Division
          Maseno University, Kisumu- Kenya

Cert Kenya Certificate of Secondary Education (KCSE),   Dec 2017
          Score: B+
          St. Joseph's Boys High School, Kitale- Kenya

PROFESSIONAL SKILLS AND COMPETENCIES

- Programming: JavaScript, Python, Php
- Frameworks: ReactJS, NextJS, Laravel
- Network Systems Administrator
- Database Management Systems (Postgres, MongoDB, mySQL)
- Adaptability and Continuous learning
- Technical Customer Support
- Excellent communication (written and oral) and interpersonal skills

ProDev Back- End Engineer
African Leadership Experience - (ALX) | Nairobi, Kenya
January 2025 - Present
Description:

- Server-Side Scripting
- Microservices & API Development
- Python - Django Framework
- Database Management
- Git & GitHub
- DevOps

ServiceNow Associate System Administrator
ServiceNow
September 2024 - Present
Description:

- System Support and Configuration.
- ServiceNow Administration
- Performance Monitoring and Tuning
- Environment oversight and maintenance

Cisco Certified Network Associate (CCNA)
CISCO Netacad Academy

- Switching, Routing, and Wireless Essentials, (2022).
- Introduction to Networks, (2021)

AHADI WIRELESS CORPORATION (KONNECT) | Nairobi, Kenya.
Network Operations Engineer
December 2022 - June 2024

- Monitoring and maintaining the network and software infrastructure according to established guidelines and best practices.
- Risk analysis, assessment and management.
- Working with software development and testing team to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Resolving diverse range of technical issues across multiple server systems and applications for customers and end-users across the network.
- Network administration, automation and visualization.

AHADI WIRELESS CORPORATION (KONNECT) | Nairobi, Kenya.
Technical Support Engineer
August 2022 - December 2022

- Development and monitoring of users landing page.
- Aided in problem resolution measures and suggested patches for software to automate network troubleshooting.
- Researching, troubleshooting and identifying solutions to system and network issues.
- Installing, configuring, testing and troubleshooting network devices.
- Provision of 24/7 technical customer service and support

Nzoia Sugar Company | Bungoma, Kenya
IT/ Web Developer - Attache
October 2021 - January 2022

- Code reviews and feedback to improve code quality and optimization
- Developed and maintained retail Database Management Systems
- Contributed to the continuous improvement of software development processes and best practices
- Troubleshooting tasks to uncover issues within the company's retail software.
- Troubleshooting network devices to uncover issues within software and hardware

PROFESSIONAL AFFILIATIONS

Atlassian Community, 2022 -Present

Lake Hub Community, Kisumu, 2022 -Present

LANGUAGES

English: Native Language

Swahili: Native Language

REFERENCES

Please feel free to contact the under mentioned in regard to my competence, work ethic, performance and / or any other aspect with respect to me:

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