

JOSEPH MASIKA

SOFTWARE / NETWORK ENGINEER

SUMMARY

Highly skilled and detail-oriented software and network engineer with extensive experience in designing, developing, and deploying enterprise-level applications and network architectures. Strong problem-solving skills and ability to work effectively in a team-based environment.

CONTACT

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SKILLS

- Proficiency in Python, Php, JavaScript
- Full Stack web Development
- Network Administration, Automation
- Database Management Systems
- Adaptability and Continuous learning

EDUCATION

ServiceNow Systems Architect

ServiceNow • 2024–

Bachelor of Science in Computer Science

Maseno University, Kisumu • 2018–2022

Kenya Certificate of Secondary Education

St. Josephs Boys High, Kitale • 2014–2017

LANGUAGES

- English - Native
- Swahili - Native

EXPERIENCE

NOC Engineer/ Technical Support

Ahadi Wireless- Konnect | Nairobi, Kenya
(Aug 2022 – Jun 2024)

- Network Administration, monitoring, automation and Visualization
- Collaborate with software development team in design and development of robust software solutions
- Researching, troubleshooting and identifying solutions to system and network issues
- Develop and execute unit and system testing to ensure software/Network quality
- 24-hrs prompt and quality technical customer service and support.

Junior Web Developer

Nzoia Sugar Company • Oct 2021 – Jan 2022

- Conducted code reviews and provided feedback to improve code quality
- Developed and maintained database Systems
- Troubleshoot and resolved software and network issues
- Contributed to the continuous improvement of software development processes and best practices

REFERENCES

- **Meshack Maingi**

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Team Lead, Ahadi Wireless Co.

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- **James Ogada**

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IT Manager, Nzoia Sugar Co.

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