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Software Engineering 2: “myTaxiService”
Project Plan

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1 Estimation

1.1 Size estimation (Function points)

A function point is a “unit of measurement” to express the amount of business functionality an information system provides to a user. Function points measure software size. The table below shows the weights values that we have used to calculate the FP value.

Function Types	Weight		
	Simple	Medium	Complex
N. Inputs	3	4	6
N. Outputs	4	5	7
N. Inquiry	3	4	6
N. ILF	7	10	15
N. EIF	5	7	10

In order to calculate the FP value we have evaluated these aspects:

1. Internal Logic Files (ILFs)
2. External Logic Files (EIFs)
3. External Inputs (EIs)
4. External Inquiries (EIQs)
5. External Outputs (Eos)

Then we have hypothesized the estimated number of lines of code.

1.1.1 Internal Logic Files

The application stores information about:

- Users
- Drivers
- Requests
- TaxiQueue
- Taxis
- Locations

Locations, taxis and requests are entities that store only few information used by other entities. We can consider them with a simple weight.

Users and Drivers are entities that store a bit of information more than those before. They often interact with the application. We can consider these two entities with a medium weight.

TaxiQueue is composed by a higher number of locations and automatically manages the drivers within it. We can consider it with a complex weight.

Function Points for ILFs = $(3*7)+(2*10)+(1*15) = \mathbf{56 \text{ FPs}}$.

1.1.2 External Logic Files

The application has to manage the position of each taxi from an external service based on GPS locations. Each of the retrieved positions is elaborated by our system in order to establish the right belonging of a driver into a queue.

We can consider this with a complex weight.

Function Points for EIFs = **10 FPs**.

1.1.3 External Inputs

The application interact with users and drivers.

The application allows a user to:

- Login: this is a simple operation related only to the access manager, so we can consider it with a simple weight. **3 FPs**.
- Create a Simple Request: this operation is made on a single form but involve other entities. We can consider it with a medium weight. **4 FPs**.
- Create a Detailed Request: this operation involves not only other entities but also it's necessary to automatically notify a driver at a specific timing. We can consider it with a complex weight. **6 FPs**.

The application allows a driver to:

- Login: this is a simple operation related only to the access manager, so we can consider it with a simple weight. **3 FPs**.
- Set himself as Available: This involve the insertion of the driver into the queue. This operation can be considered with a medium weight. **4 FPs**.
- Confirm the Requests: Through this operation, a notification is automatically sent to the user who requested the ride. This operation can be considered with a complex weight. **6 FPs**.

The total amount Function Points for External Input is $3+4+6+3+4+6 = \mathbf{26 \text{ FPs}}$.

1.1.4 External Inquiries

The application allows a user to view the number of taxis available in his zone according to his phone GPS location. A user can also receive a notification about his accepted request. This can be considered with a simple weight. **3 FPs**.

The application allows a driver to view the pending users' requests in order to confirm them. This can be considered with a medium weight due to the forward system policy. **4 FPs**.

Both users and drivers can see their profile changing eventually some information. This can be considered with a simple weight. $3+3 = \mathbf{6\ FPs}$.

1.1.5 External Outputs

There are no external outputs created by the application.

1.1.6 Estimation on the size of the project

<i>Function Type</i>	<i>Value</i>
Internal Logic Files	56
External Logic Files	10
External Inputs	26
External Inquiries	13
External Outputs	-
TOTAL	105

With the total amount of Function Points obtained, we can hypothesize the size of the project in terms of lines of code.

$$\text{LOC} = 105 * 46 = 4830 \text{ Lines Of Code.}$$

1.2 Effort and cost estimation (COCOMO)

Scale Factors	Very Low	Low	Nominal	High	Very High	Extra High
PREC SF_i	thoroughly unprecedented 6.20	largely unprecedented 4.96	somewhat unprecedented 3.72	generally familiar 2.48	largely familiar 1.24	thoroughly familiar 0.00
FLEX SF_i	rigorous 5.07	occasional relaxation 4.05	some relaxation 3.04	general conformity 2.03	some conformity 1.01	general goals 0.00
RESL SF_i	little (20%) 7.07	some (40%) 5.65	often (60%) 4.24	generally (75%) 2.83	mostly (90%) 1.41	full (100%) 0.00
TEAM SF_i	very difficult interactions 5.48	some difficult interactions 4.38	basically cooperative interactions 3.29	largely cooperative 2.19	highly cooperative 1.10	seamless interactions 0.00
PMAT SF_i	The estimated Equivalent Process Maturity Level (EPML) or					
	SW-CMM Level 1 Lower 7.80	SW-CMM Level 1 Upper 6.24	SW-CMM Level 2 4.68	SW-CMM Level 3 3.12	SW-CMM Level 4 1.56	SW-CMM Level 5 0.00

- **PREC – Precedentedness:** It reflects the previous experience in past project like this. For us, this kind of project is the first in our life we are doing and that's why this value will be very low.
- **FLEX – Development flexibility:** It reflects the degree of flexibility in the development process. The professor left us a large space of flexibility without forcing us with too much details, that's why this value is going to be very high.
- **RESL – Risk resolution:** We can consider this value as very high in relation to the paragraph 4 of this document.
- **TEAM – Team cohesion:** It reflects how well the development team know each other and work together. At the beginning of the project we didn't know each other and both of us did not know how the other worked. Although this aspect, we hadn't any problems on work's organization and division of tasks. Due to these considerations, this value will be very high.

- **PMAT – Process maturity:** There are two ways of rating Process Maturity. We have chosen the second that is organized around the 18 Key Process Areas (KPA's) in the SEI Capability Maturity Model. We can consider this value as high.

In the table below, we have summarised the values obtained.

<i>Driver factor</i>	<i>Incidence</i>	<i>Value</i>
Precedentedness	Very low	6.20
Development flexibility	Very high	1.01
Risk resolution	Very high	1.41
Team cohesion	Very high	1.10
Process maturity	High	3.12
TOTAL		12.84

1.2.1 Cost drivers

To evaluating the cost drivers below, we used the table contained in the manual “COCOMO II - Model Definition Manual”, available at:

http://csse.usc.edu/csse/research/COCOMOII/cocomo2000.0/CIH_modelman2000.0.pdf

- **Required Software Reliability:** This value for us is going to be very high because software failures can be translated with the possibility of being on foot without transport.
- **Database size:** This cost driver attempts to capture the effect large test data requirements have on product development. Our test database size could be equal to about 250 KB. The estimated program size it's 4370 LOC. The division D/P is 57,20. This parameter is included into the interval 10-100 and that's why the Database size value will be nominal.
- **Product complexity:** Set to nominal according to the new COCOMO II CPLEX rating scale.
- **Required Reusability:** This cost driver reflects the reusability of our components. One of our aim was to design the system as modular as possible in order to keep this goal. We have identified for each aspect of the program a relative component that manages it. This cost driver value will be high.
- **Documentation match to life-cycle needs:** Several software cost models have a cost driver for the level of required documentation. All the documents are already provided for a future development. We can consider a nominal value for this cost driver.
- **Execution time constraint:** This is a measure of the execution time constraint imposed upon a software system. The rating is expressed in terms of the percentage of available execution time expected to be used

by the system or subsystem consuming the execution time resource. We can consider a very low value for this driver cost.

- **Main storage constraint:** This rating represents the degree of main storage constraint imposed on a software system or subsystem. For our system, this aspect is no relevant and we can consider this value as very low.
- **Platform volatility:** “Platform” is used here to mean the complex of hardware and software (OS, DBMS, etc.) the software product calls on to perform its tasks. Since we haven’t implemented anything yet and the requirements are not going to change frequently, we can consider this value with a low rate.
- **Analyst capability:** Analysts are personnel who work on requirements, high-level design and detailed design. Since we have dedicated the entire project on the analysis of requirements and design, we can consider this cost with a very high value.
- **Personnel continuity:** Since our available time to do the project was about 4 month, we can consider this value as very low.
- **Application experience:** The rating for this cost driver is dependent on the level of applications experience of the project team developing the software system or subsystem. Since it is the first time for us about planning an entire application, we can consider this value as low.
- **Platform experience, Programmer capability, Language and Tool experience:** We are not going to consider these values because we didn’t have to develop and program anything.

Driver factor	Incidence	Value
Required software reliability	Very high	1.26
Database size	High	1.00
Product complexity	Nominal	1.00
Required reusability	High	1.07
Documentation match to life-cycle needs	Nominal	1.00
Execution time constraint	Very low	n/a
Main storage constraint	Very low	n/a
Platform volatility	Low	0.87
Analyst capability	Very high	0.71
Personnel continuity	Very low	1.29
Application experience	Low	1.10
Platform experience	-	-
Programmer capability	-	-
Language and tool experience	-	-
PRODUCT		1.18

1.2.2 Effort estimation

The final equation gives us the effort estimation measured in Person-Months (PM)

$$Effort = A * EAF * KSLOC^E$$

The values of A, B, C, and D in the COCOMO II.2000 calibration are:

$$A = 2.94$$

$$B = 0.91$$

$$C = 3.67$$

$$D = 0.28$$

EAF is the product of all the cost drivers that is equal to: 1.18

KSLOC represents the estimated lines of code obtained from the FP analysis:
4830

E is the exponent derived from the Scale Drivers with the equation below:

$$B + 0.01 * sumiSF[i] = 0.91 + 0.01 * 12.84 = \mathbf{1.0384}$$

With all of these parameters we can calculate the final effort:

$$Effort = 2.94 * 1.18 * 4.830^{1.0384} = 17.8008 \text{ PM}$$

1.2.3 Schedule estimation

We are going to use this formula to compute the estimated duration:

$$Duration = 3.67 * Effort^F$$

$$\text{Where } F = 0.28 + 0.2 * (E - B) = 0.28 + 0.2 * (1.0384 - 0.91) = \mathbf{0.3057}$$

$$\text{So: } Duration = 3.67 * 17.8008^{0.3057} = \mathbf{8.84} \rightarrow \mathbf{9}$$

The duration estimated by these computations is not similar to how the reality is. It is also true that in our project we had just to do the documentation. Probably if we were to do also the implementation and development of the entire application, the duration of the global project could be about 9 months.

$$P = Effort / Duration = 17.8008 / 9 = \mathbf{1.98} \rightarrow \mathbf{2}$$

Since the estimated number of people for this project is equal to two, and we are two, it is remarkable to think that estimated time found is reasonable.

2 Tasks

2.1 Tasks identification

The project has been divided up in four parts, each one with its own deadline, so the tasks will be separated into this four main groups.

- T1: Requirement Analysis and Specification Document
 - T1.1: Identification of actors
 - T1.2: Functional requirements specification
 - T1.3: Scenarios description
 - T1.4: UML diagrams
 - * T1.4.1: Use case diagrams
 - * T1.4.2: Sequence diagrams
 - * T1.4.3: Class diagrams
 - * T1.4.4: State machine diagrams
 - T1.5: Consistency checking using Alloy
- T2: Design Document
 - T2.1: Selection of components to be integrated
 - T2.2: Architectural style and patterns choice
 - T2.3: Expected runtime execution of algorithms
 - T2.4: Algorithms design
 - T2.5: User interface mockups
 - T2.6: Verify satisfaction of RASD requirements
- T3: Test Plan
 - T3.1: Choice of integration strategy
 - T3.2: Integration tests to be performed
- T4: Project Plan
 - T4.1: Size estimation
 - T4.2: Effort and cost estimation
 - T4.3: Tasks identification
 - T4.4: Tasks schedule
 - T4.5: Resources allocation

2.2 Schedule

Here's how we scheduled the various tasks during the period of development of the project and how we allocated the resources to them.

However, at the end of every main task, both of us reviewed each other's work, to make sure everything was correct.

Task ID	Activity	Resource	October 2015																					
			12	13	14	15	16	19	20	21	22	23	26	27	28	29	30	02	03	04	05	06	09	10
T1	Requirements Analysis and Specification Document	▼				T1																		
T1.1	Identification of actors	Both				T1.1																		
T1.2	Functional requirements specification	Both				T1.2																		
T1.3	Scenarios description	Massimo											T1.3											
▲T1.4	UML diagrams										T1.4													
T1.4.1	Use case diagram	Both								T1.4.1														
T1.4.2	Sequence diagrams	Marco										T1.4.2												
T1.4.3	Class diagram	Both									T1.4.3													
T1.4.4	State machine diagrams	Marco														T1.4.4								
T1.5	Consistency checking with Alloy	Massimo														T1.5								

			November 2015																						
Task ID	Activity	Resource	05	06	09	10	11	12	13	16	17	18	19	20	23	24	25	26	27	30	01	02	03	04	07
T2	Design Document	▼		T2																					
T2.1	Selection of components to be integrated	Massimo																							
T2.2	Architectural style and patterns choice	Massimo																							
T2.3	Expected runtime execution of algorithms	Marco																							
T2.4	Algorithms design	Marco																							
T2.5	User interface mockups	Marco																							
T2.6	Verify satisfaction of RASD requirements	Both																							

			January 2016																			
Task ID	Activity	Resource	31	01	04	05	06	07	08	11	12	13	14	15	18	19	20	21	22	25		
T3	Test Plan	▼																				
T3.1	Choice of integration strategy	Massimo																				
T3.2	Integration tests to be performed	Marco																				

Task ID	Activity	Resource	January 2016																			
			19	20	21	22	25	26	27	28	29	01	02	03								
T4	Project Plan	▼																				
T4.1	Size estimation	Massimo																				
T4.2	Effort and cost estimation	Massimo																				
T4.3	Tasks identification	Marco																				
T4.4	Tasks schedule	Marco																				
T4.5	Resources allocation	Marco																				

3 Project risks

Risk	Probability	Effect	Strategy
The database used in the system cannot process and manage all the transactions per second as expected.	Moderate. It depends on how much the application will be used in the market.	Serious. The system can go down and cannot process some requests from the users.	Alert the customer when the capacity of database is running out fast. Two alternatives: delete the oldest data or add a new database to the system.
The server has a data overload.	Low. This risk has a pre-strategy used to manage it because tests about stress were done.	Catastrophic. If this case occur, the entire system goes down not only by processing the last requests but it is also impossible to access into the system while the system is still down.	This can happen principally during rush hour. It is useful to increase the server capability during these hours.
A user's request considered by him as sent, is actually never been sent due to a network error.	Low. This can happen only if people are in a place with little cellular coverage.	Serious. A user believes he has sent a request, but in reality it's not true.	Force a minimum cellular coverage to all the users for using correctly the application.
Market risk: This is meant as the possibility to not have an expected number of downloads due to the age of the population in relation to those who use the service. The teenagers and the part of the population that is young use much more the railways services than the taxi.	Moderate. This risk can be taken into consideration based on whether the city is smart or not. Integrate a service like this in a city whose population is old would make little sense.	Moderate. Probably the money coverage spent on the project will need much time to be regained.	It is useful to study accurately the target population before starting to develop the app. It is a good thing make a survey through which obtain the habits of the citizens.
People risks: This is associated with the availability, skill level, and retention of the people on the development team. Probably it could be useful to have a programmer and a designer in our team.	High.	Low. Probably the absence of these two figures mean a low level of attractiveness of the application in terms of design. The functional use of the application is guaranteed anyway.	The customer can ask about these two figures to include in the project team only during the development part according of course to the estimated cost.

4 References

4.1 Tools and software used

- LyX: to redact and format this document.
- Tom's planner (<https://www.tomsplanner.com/>): online tool used to make activity diagrams.

4.2 Hours of work

This is the time spent to redact this document:

- Massimo Schiavo: 8 hours.
- Marco Edoardo Cittar: 8 hours.