**SCENARIO 1**

Bob has planned to go to a workshop that will take place on the other side of Milan. He woke up early because he knows that the traffic in the city is so much. Bob is ready to go with his car when unexpected happens: the car seems broken. Without wasting any time he opens myTaxi app on his phone. He logs into the system and request a Taxi for a simple ride. John, already logged into the system as driver, sees the simple request on his phone and accepts it. The system immediately notifies Bob telling him John’s taxi code and the relative waiting time. Bob has to attend just few minutes because John’s Taxi is only one kilometer from him. Bob is happy because he will arrive on time despite the unexpected discover of having his car broken.

**SCENARIO 2**

Bob, during the lunch’s break at the workshop, realizes that at the end of the event he doesn’t have his car because he is arrived in taxi. He also realizes that the end of the workshop is scheduled at 6p.m, critical time for traffic in the city with several waiting time for taxies. In order to this consideration, Bob opens myTaxi app and reserves a taxi for 6.15 p.m. to grant himself no wasting time waiting for a taxi. At 6.05 p.m. bob’s phone rings. A notification with the code of taxi that will arrive to him has just been received from his phone.

**SCENARIO 3**

It’s 12a.m. and John, a taxi driver, decides to have a coffee break but he’s also decides to not logging out from the app because he is the third in the Taxi Queue. He thinks he can drink a coffee and smoke a cigarette before he becomes the first of the Taxi Queue…but he is wrong. The other two driver that were in list before him log out from the system and John becomes the first in the Taxi Queue. A request arrives but Bob doesn’t see it because he is still drinking his coffee. After 30 seconds John hasn’t accepted yet and the system puts him into the last position forwarding the request to the second in list.

**SCENARIO 4**

Giuly decides to go to EXPO in the evening. She knows that the queue to enter is very long so she decides to go there at 5 pm in order to be in a good position when the gate will open. Giuly is scared to take the train to go there because coming back home later she would be alone. She decides to go there with a taxi and simply she opens myTaxi app and requests a taxi for a simple ride. Unfortunately, the system has detected that there is no one taxi available in her zone at the moment. Giuly immediately receives a notification that informs it of the problem inviting her to attend for the first available taxi.