

User Manual

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Pho Ru Website

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Table of Contents

Introduction	3
Header and Footer	4
Header	4
Footer	4
Navigating the Main Pages	5
Home Page	6
About Page	7
Menu Page	8
Contact Page	9
Creating an Account	10
Register Page	10
Sign In Page	11
Reset Password	12
View Profile	14
Place an Order	15
View, Add to, and Remove from Cart	17
Website Responsiveness	18
New Navigation Bar View	18
Understanding the Hamburger Menu	18
New View of the Menu Page	19
New View of Cart Contents	20

Introduction

Pho Ru is a Vietnamese restaurant located in South Sacramento, California. The Pho Ru Website was created by Team Energy in order to help the restaurant owner, Lynn Nguyen, run, manage, and grow her business more effectively. Team energy created a website that showcases the owner's current vision in addition to adding additional features such as an option for the user to order online, an option for the user to create an account and view their order history, yelp reviews as a slideshow on the home page, and an about page to name a few. The website is supported on any browser across the board (mobile, desktop, etc).



Figure 1 - Web View

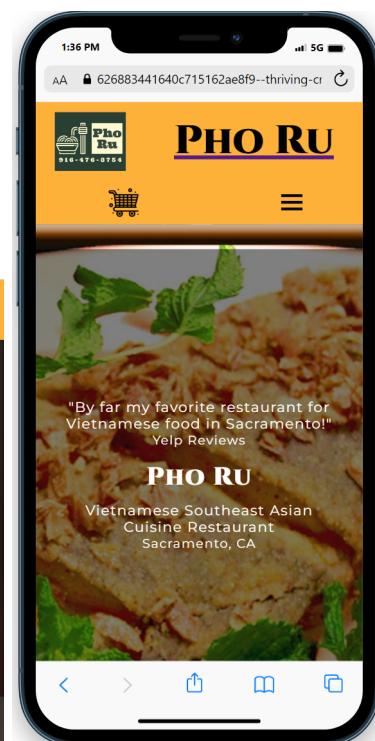


Figure 2 - Mobile View

Header and Footer

The header and footer are located at the top and bottom of the screen. No matter what page the customer is on, the header and footer are always present. This way, the customer can easily navigate from one page to the next.

Header

The customer can navigate to the Home page by clicking on the logo on the left hand-side or the text labeled “Pho Ru”. Additionally, the customer can navigate to the about, menu, and contact pages by clicking on the respective text. Lastly, the customer can either register an account or sign in to their account. The cart icon, on the right hand-side will redirect the customer to the menu page and display what is in their cart currently.



Figure 3 - Header

Footer

The footer displays the restaurant address, and clickable Instagram, Facebook, and Yelp icons, redirecting the customer to the restaurant's different social media.



Figure 4 - Footer

Navigating the Main Pages

The main pages of the website consist of the Home page, About page, Menu page, and Contact page. To view the information on these pages, the customer can click on the respective page located on the navigation bar at the top as shown in Figure 5.



Figure 5 - Main Pages

Home Page

The home page can be accessed by clicking the logo or the text “Pho Ru” on the navigation bar. The home page displays a slideshow of some Yelp reviews along with the name and general location of the restaurant.



Figure 6 - Home Page

About Page

Upon clicking “About”, located on the navbar, the customer is redirected to the About page. Here, there is information about the restaurant, the owner, and their vision along with pictures of the restaurant and some of their dishes.

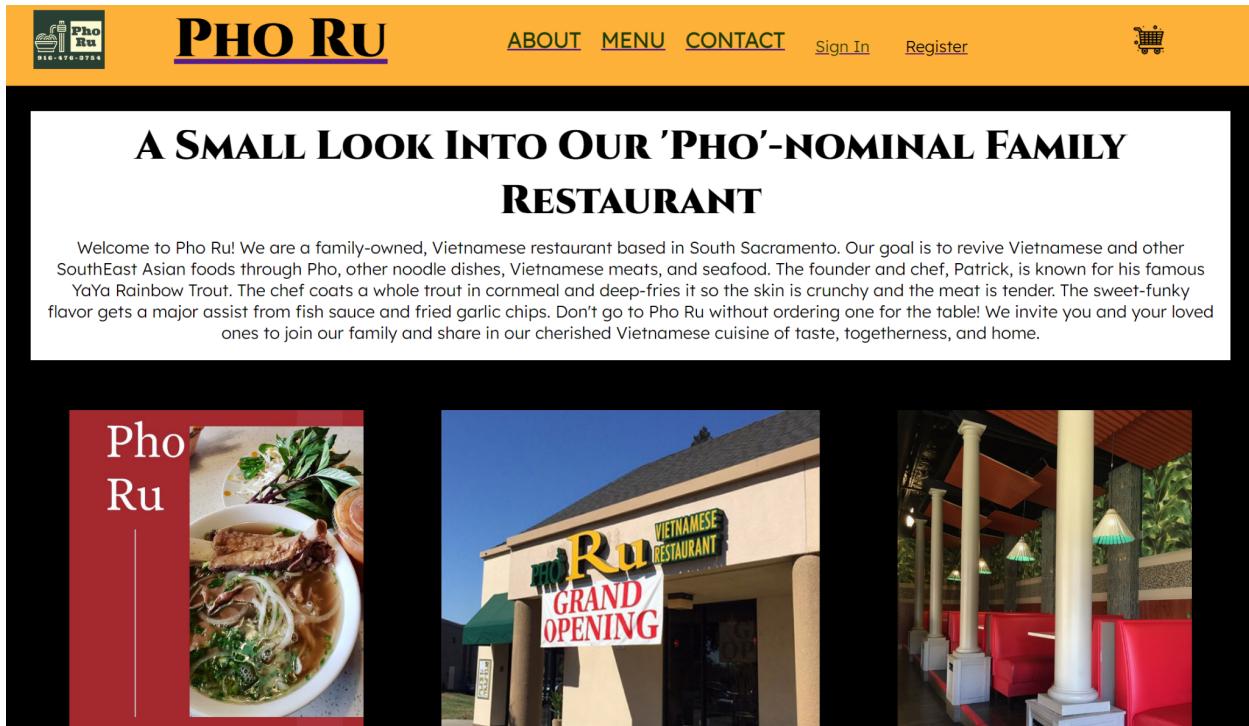


Figure 7 - About Page

Menu Page

Upon clicking “Menu”, the customer is redirected to the Menu page. On the left hand side, as shown in Figure 8, the menu page consists of a side menu where the customer can filter to what category of dish, dessert, or drink they would like to view or order in addition to the menu items with their English name, Vietnamese name, pricing, and add to cart option.

The screenshot shows the Pho Ru website's menu page. At the top, there is a logo, the restaurant name "PHO RU" in large letters, and a navigation bar with links for "ABOUT", "MENU", "CONTACT", "Sign In", "Register", and a shopping cart icon. On the left, a sidebar lists categories: "All", "Appetizers and Salads", "Pho - Beef Noodle Soup", "Noodle Soups", "Shareable Dishes", "One Dish Meals", "Beverages", and "House Special Dessert". The main content area displays three menu items with images and descriptions: "Ru's Special Trio" (Tôm Âu Việt) for \$9.95, "Herb Roasted Quail" (Chim Cút) for \$8.25, and "Crispy Salt and Pepper Calamari" (Mực Chiên Dòn) for \$7.95. Each item has an "Add To Cart" button below it. There is also a placeholder for an image with the text "NO IMAGE AVAILABLE".

Figure 8 - Menu Page

As shown in Figure 9, the customer can hover over any category of food and once they click it, the menu filter's the food to that category. Here, we have filtered the menu to display all food items that are categorized as “Noodle Soups”.

This screenshot shows the same menu page as Figure 8, but with the "Noodle Soups" category highlighted in the sidebar by a red box. The main content area now displays three noodle soup options: "Braised Duck Soup with Egg Noodle" (Mi Vịt Tiêm) for \$11.75, "Wonton Spicy Saté Soup w/ Egg or Rice Noodle" (Mi Hoành Thành Súp Saté) for \$10.75, and "Thick Crab Soup w/ Tapioca Noodle or Udon" (Bánh Canh Cua) for \$10.95. Each item includes its image, name, Vietnamese name, price, and an "Add To Cart" button.

Figure 9 - Side Menu Filtering

Contact Page

Upon clicking “Contact”, the customer is redirected to the Contact page. Here, the customer can view the location and hours of the restaurant, get in touch via email or phone, view Pho Ru’s social media pages by clicking on the Instagram and Facebook icons, and viewing the restaurant location by clicking on the Google maps.

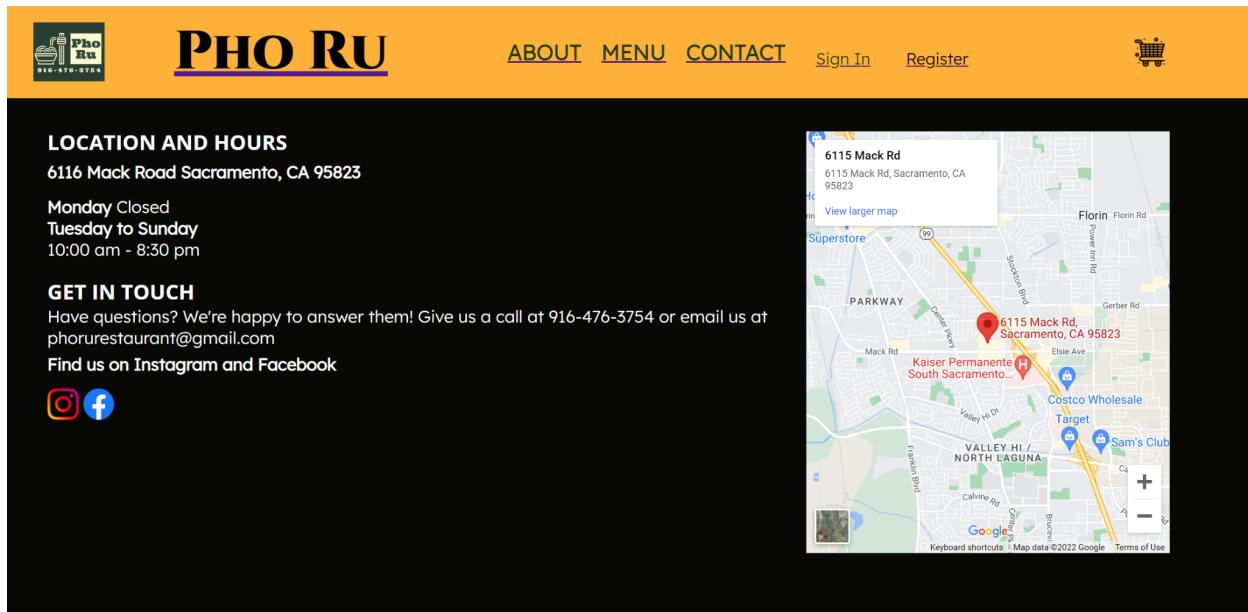


Figure 10 - Contact Page

Creating an Account

A new functionality Team Energy added was the ability for the customer to create an account. By creating an account, the customer will get exclusive deals and coupons to their inbox, in addition to being able to view their order history. Below are the steps on how to do so.

Register Page

The customer can navigate to the register page, by clicking on “Register” located on the navigation bar. The user will then be prompted to enter their details, and answer a few security questions to verify identity in the case they forget their password. All fields must be filled out before clicking on sign up. Once the customer clicks on sign up, they are redirected to the sign in page.

Pho Ru
916-476-8754

ABOUT MENU CONTACT Sign In Register

JOIN THE PHO RU FAMILY!

GET EXCLUSIVE DEALS AND COUPONS RIGHT TO YOUR INBOX

*By providing your email, you are agreeing to be contacted through this email as part of the program.

First Name

Last Name

What was your first car?

What is the name of the town where you were born?

Email

Password

Confirm Password

SIGN UP

Figure 11 - Register Page

For testing purposes, a fake customer has been created below in Figure 12 under the name of John Doe. In order to access this profile, use the following information.

- First Name: John
- Last Name: Doe
- What was your first car?: Nissan
- What is the name of the town you were born?: Sacramento
- Email: john_doe@email.com
- Password: johndoe

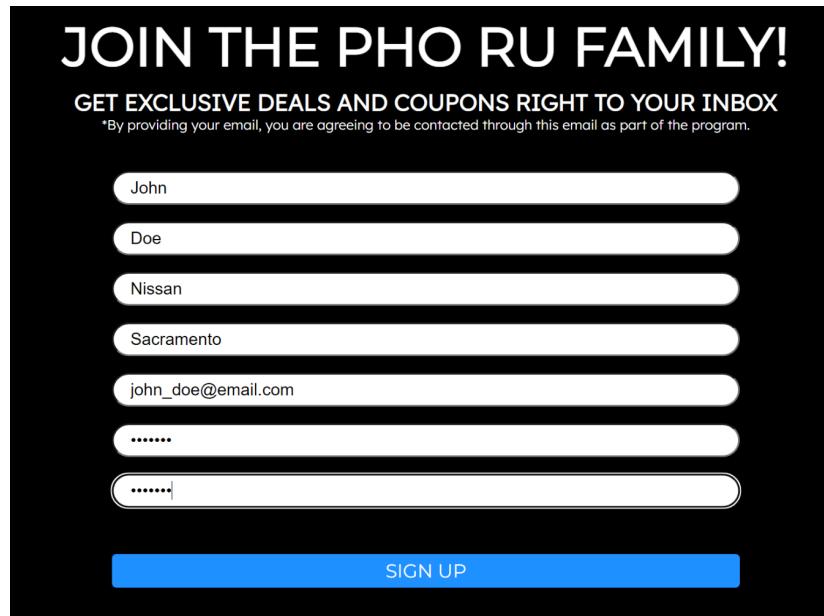


Figure 12 - Fake John Doe Profile

Sign In Page

The customer can navigate to the Sign In page, by clicking on “Sign In” located towards the right of the navigation bar. Here, they are prompted to enter the email and password that they originally registered with in order to access their customized user profile. To complete the login process, simply click on the blue “Login” button after entering the necessary user information. If the customer never went through the registration process to create their own profile, they also have the option to be redirected to the register page by clicking on the “Create an account” option located underneath the “Login” button (please refer to “Register Page” on page 10 for more details on this process). Additionally, if they have forgotten their user password, they can click on “Reset Password” which is located underneath “Create an account”. For a helpful visualization of all this, please refer to Figure 13 below.

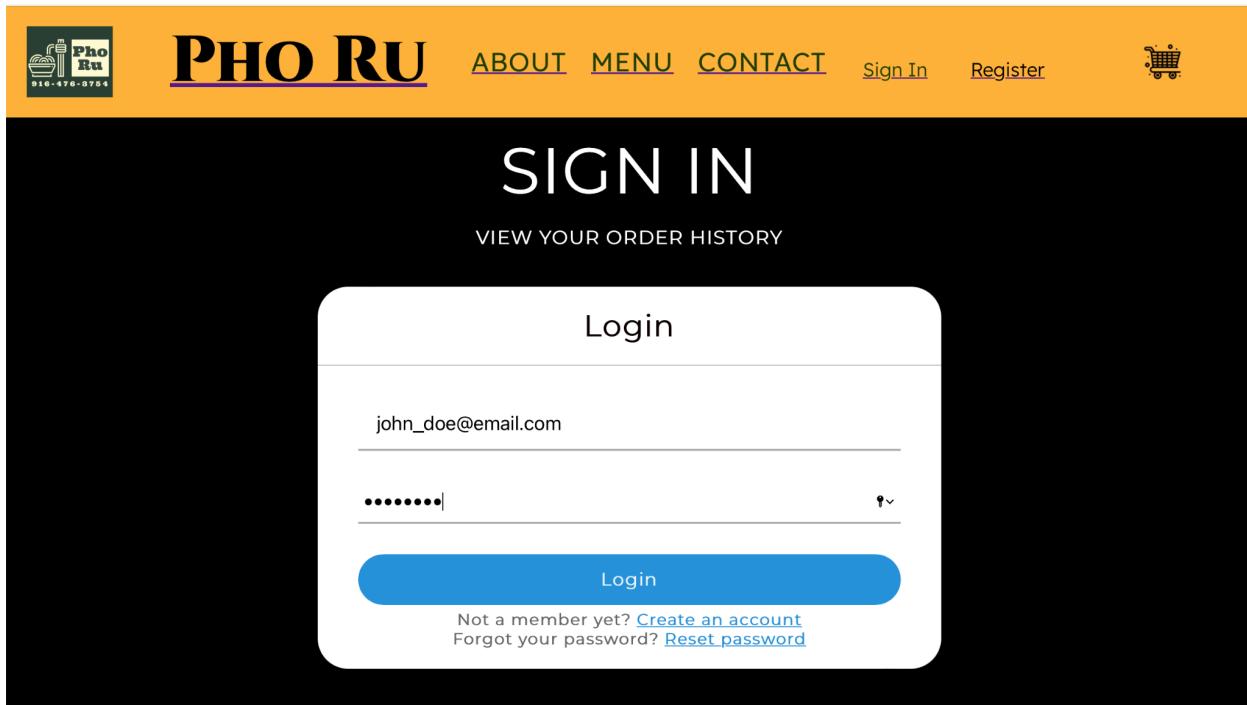


Figure 13 - John Doe Fake Profile Sign In

Reset Password

If a customer cannot sign in due to a forgotten password, they can click on the “Reset Password” option located under the “Create an account” option (refer to Figure 13 above). From there, they are redirected to an account verification page that will prompt them to enter the email, first name, and last name. Once the customer is able to confirm their basic user information, they will be directed to the reset password page which will require them to correctly answer their security questions before allowing them to choose a new password. Once the customer is ready to create a new password, they will be required to enter it a second time to confirm that it is the one that they want. For a visualization of the account verification and password reset steps, please refer to Figures 14 and 15 respectively.

Verify Your Account

Please enter your email and name to verify your account.

(dropdown arrow)

Verify

This screenshot shows the account verification step. It features a header 'Verify Your Account' and a descriptive message asking for email and name. Three input fields are provided: email ('john_doe@email.com'), first name ('John'), and last name ('Doe'). A blue 'Verify' button is located at the bottom right.

Figure 14 - Account verification Step With John Doe's User Information

Password Reset

Please answer the following security questions.

What was your first car?

What is the name of the town where you were born?

Please enter and confirm your new password.
password is a required field

(key icon)

Reset Password

This screenshot shows the password reset step. It asks for security answers: 'What was your first car?' (Nissan) and 'What is the name of the town where you were born?' (Sacramento). It then prompts for a new password, with a red error message 'password is a required field'. Two password input fields ('Enter New Password' and 'Confirm New Password') and a blue 'Reset Password' button are shown.

Figure 15 - Password Reset Step Using John Doe's Security Answers

View Profile

Once the customer is signed in, the buttons that were originally labeled as “Sign In” and “Register” located on the right side of the navigation bar change to “Profile” and “Sign Out”. The new “Profile” button on the navigation bar allows them to navigate back to their personal profile page from any of the other pages on the website. On their profile page, they are able to see personal account information such as the email they chose to register with as well as their full name. It is on this page that they are also able to view their order history - which is a table that includes the order id, dishes ordered, date of order, and the total price. The customer also has the option to change their password by clicking on the “Change My Password” button underneath their user information. Upon clicking this button, they will be redirected to a page where they can change their password by entering their old password first and then choosing to “Save Changes”. Please refer to Figure 16 below.

The screenshot shows the Pho Ru website's profile page for a user named John Doe. The top navigation bar is orange with the restaurant's logo and name "PHO RU". Below the logo, there are links for "ABOUT", "MENU", "CONTACT", "Profile" (which is highlighted in blue), and "Sign Out". A shopping cart icon is also present. The main content area has a black background. On the left, there is a greeting "8 | HELLO, JOHN" and a "Change My Password" button. In the center, there is a table titled "My Order History" with columns for "ID", "Date", "Total", and "Order". To the right of the table, there is a grid of six images showing various dishes, with the caption "The Most Un-Pho-Gettable Restaurant!". At the bottom, there is a yellow footer bar with the address "6116 Mack Road Sacramento, CA 95823", social media icons for Instagram, Facebook, and Yelp, and the year "© 2022".

Figure 16 - John Doe's Profile Page

Place an Order

If a customer would like to place an order, they can initiate the process of doing so by first accessing their cart (refer to “Add/Remove to Cart” on page 17 of this manual). To place an order, the customer must click on the “Checkout” button which is located just under the listing of the order’s total price. Upon doing so, one of two things will happen. If the customer is already signed into their user account, they will be redirected directly to the payment page. If the customer is not signed into any user account beforehand, they will be shown a popup window that gives them the option to sign in or to pay as a guest (see figure 17 below). If the user would like to close this popup, they can simply click on the ‘x’ shown in its top right corner. Please note that if the user chooses to continue as a guest their order history will not be saved within the site like it would if they chose to sign into an existing account. For more information on the “Sign In” feature shown to the user in this popup, please refer to “Sign In Page” on page 13 of this manual. Once the user proceeds with either option, they are redirected to the payment page (see figure 18 below). Here, they are able to review their order details, enter their payment method, and confirm their payment. Once a customer’s payment goes through, an email will be sent to the restaurant owner showcasing the customer’s order, and the customer will see an order confirmation page that they can save for their records (see figure 19 below).

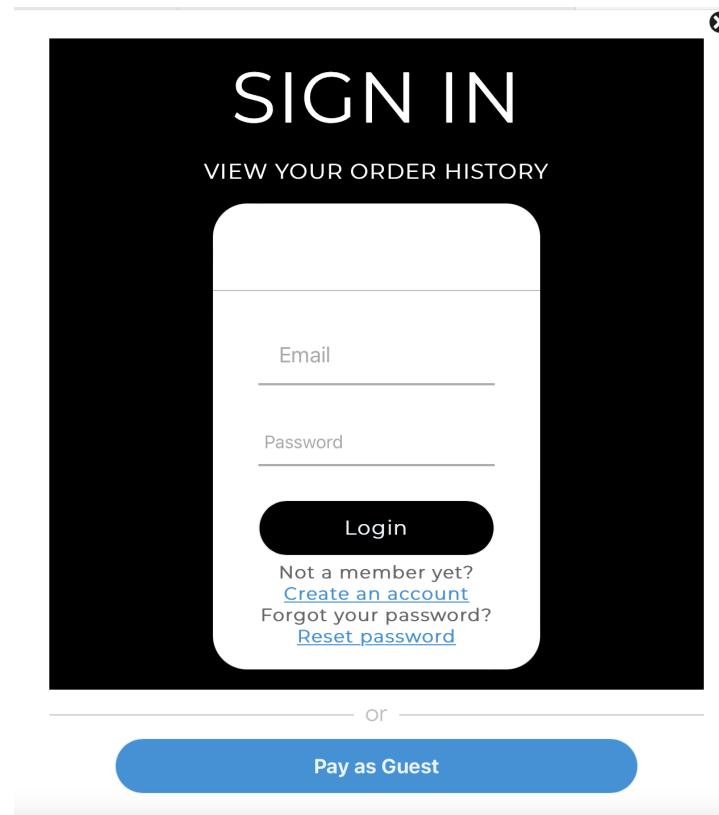


Figure 17 - Popup user will see if not signed into an account

Verify and Pay

Verify your order details and pay now!

ORDER SUMMARY

Crispy Salt and Pepper Calamari	1 x \$7.95
Items Price	\$7.95
Tax Price	\$0.58
Total Price	\$8.53

PAYMENT METHOD

Card number MM / YY CVC

Pay



Figure 18 - Payment Page

Order Confirmation

your order has been completed!!

ORDER SUMMARY

Lemon Cured Shrimp Cabbage Salad	1 x \$9.95
Items Price	\$9.95
Tax Price	\$0.72
Total Price	\$10.67

Please print this page or take a screenshot to keep a copy of your receipt.

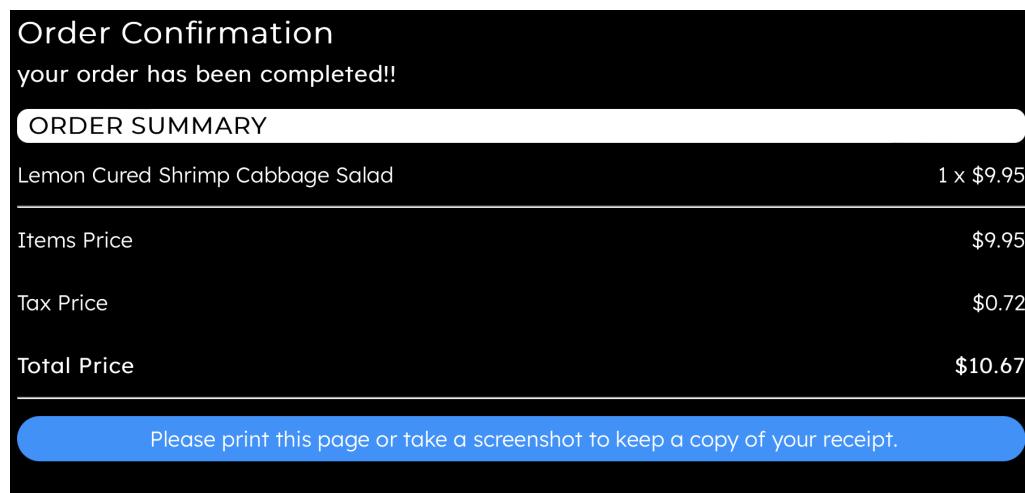


Figure 19 - Order Confirmation Page

View, Add to, and Remove from Cart

If a customer would like to view their cart, they can simply click on the cart icon found on the far right of the navigation bar (see figure 20 below). After doing so a side menu will appear on the right side of the customer's screen showcasing the cart's contents, their prices, and the current price total (see figure 21 below). If the user would like to add more items to their cart they have two options. The first option is to click on the "Add To Cart" button found below every item on the menu page. The second option is to click on the blue plus button found next to the item name in the customer's cart. Likewise, if the customer would like to remove an item from their cart, they can simply click on the red minus button located to the left of the blue plus button. For a visualization of both the add to cart options as well the remove from cart feature, please refer to figure 21 shown below.

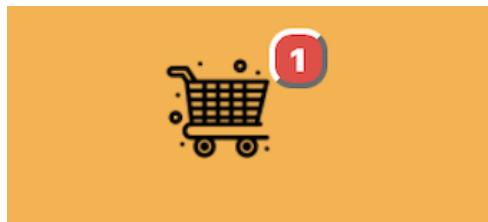


Figure 20 - Cart Icon

The screenshot shows the Pho Ru website interface. At the top, there is a navigation bar with links for ABOUT, MENU, CONTACT, Profile, and Sign Out. To the right of the navigation bar is a shopping cart icon with a red notification bubble containing the number '1'. The main content area features a sidebar on the left with categories: All, Appetizers and Salads, Pho - Beef Noodle Soup, Noodle Soups, Shareable Dishes, One Dish Meals, and Beverages. Below these categories are three menu items with images and descriptions: 'Ru's Special Trio' (Tôm Âu Việt, \$9.95), 'Herb Roasted Quail' (Chim Cút, \$8.25), and 'Crispy Salt and Pepper Calamari' (Mực Chiên Dòn, \$7.95). Each item has an 'Add To Cart' button. To the right of the sidebar is a 'Cart Items' section. It lists the items currently in the cart: 'Lemon Cured Shrimp Cabbage Salad' (1 x \$9.95). Below this, it shows the breakdown: 'Items Price' (\$9.95), 'Tax Price' (\$0.72), and 'Total Price' (\$10.67). At the bottom of the cart section is a 'CHECKOUT' button.

Figure 21 - View Cart contents, Add to Cart Features, and Remove From Cart Feature

Website Responsiveness

If the customer is viewing the website on a screen that is too small to reasonably show the page contents, the website contents will resize accordingly (please refer to figure 2 on page 3 of this manual). Please note that, apart from a few exceptions, all features will still operate the same. The following sections will detail such exceptions.

New Navigation Bar View

When viewing the website from a smaller screen the navigation bar will readjust to show only the restaurant logo, title, the cart icon, and a hamburger menu icon (please refer to figure 2 on page 3 of this manual).

Understanding the Hamburger Menu

Upon clicking on the hamburger menu, the customer is able to view the links that can take them to the About, Menu, Contact, or Profile (if they are signed in) pages. Additionally, depending on the customer's sign in status, this is also where they will find the Sign In/Register or Profile/Sign out buttons. The menu will automatically close itself once the customer clicks on their desired button. If the customer would like to manually close the menu, they can click on the 'x' icon found in its top right corner. Please refer to figure 22 below for a visualization of this menu and its contents.



Figure 22 - Hamburger Menu When Opened

New View of the Menu Page

On smaller screen sizes the menu page will take on a new look. Originally the customer was able to filter the different dish categories by using a side menu (please refer to “Menu Page” on page 8 for additional details on this feature), however this filtering menu will now appear at the top center of the customer’s device (refer to figure 23 below). Please note this feature will still work identical to how it was originally described on page 8 of this manual.

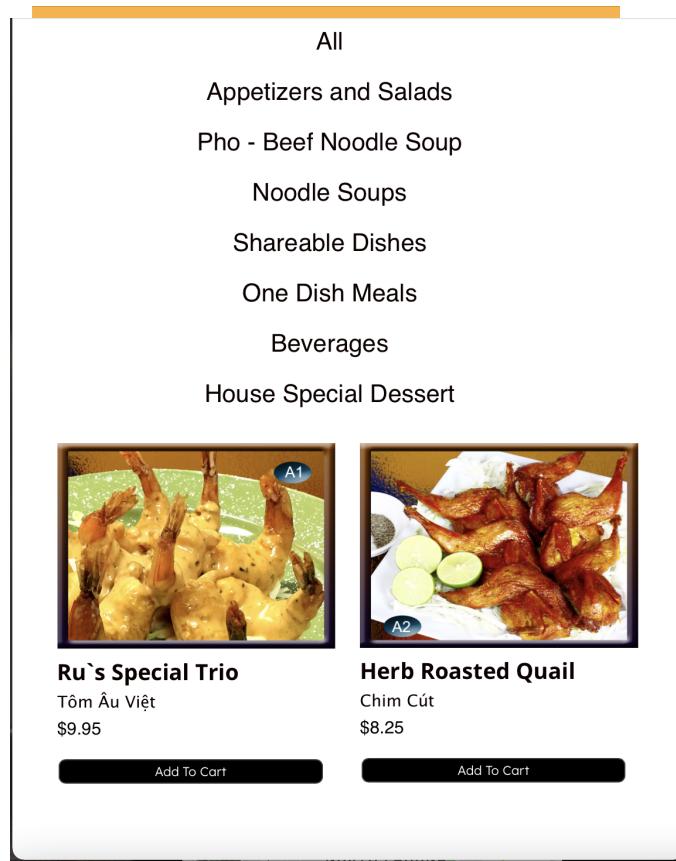


Figure 23 - New Menu View on Smaller Displays

New View of Cart Contents

Although the processes of initiating the cart view, adding items to cart, and removing items from cart will remain the same (refer to the “View, Add to, and Remove from Cart” section on page 16 of this manual), the position of the cart contents will change from being shown as a side menu on the right side of the screen to being shown on the bottom of the customer’s display. Therefore, customers will find that they may have to scroll down to the bottom of the menu page to view their cart contents and price totals. Please refer to figure 24 below for a visualization of this new cart view.

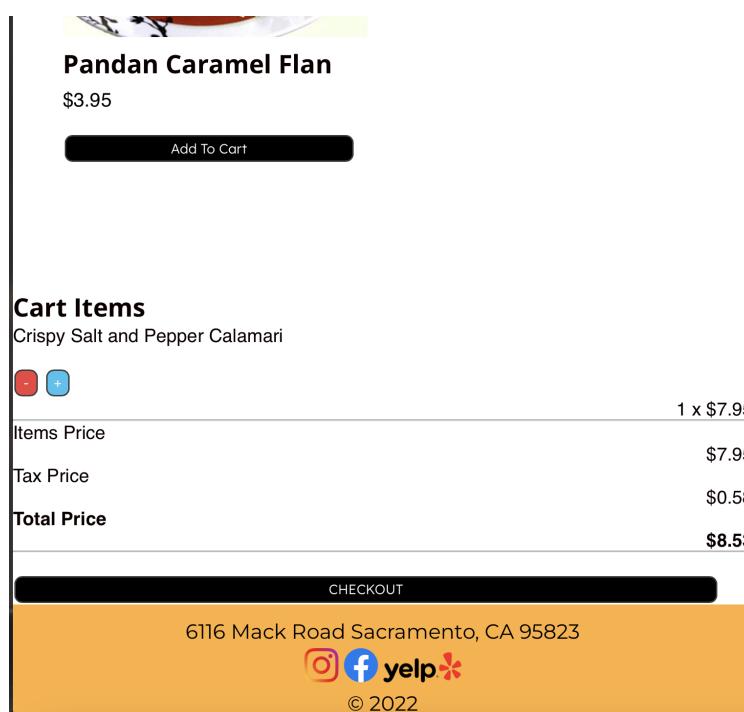


Figure 24 - New Cart View on Smaller Displays