# **MARK ANTHONY S. RUIZ**

#### SKILL SUMMARY

# **Front-End Development:**

- **HTML5, CSS3, JavaScript** Proficient in developing responsive, accessible, and interactive web interfaces using modern web technologies.
- **React.js (with Vite.js)** Experienced in building dynamic and reusable components, managing state, and handling routing with React Router.
- Responsive Design Skilled in mobile-first and cross-browser design using Tailwind CSS, Bootstrap, and custom media queries.
- Version Control Proficient in Git for version control and collaboration via platforms like GitHub and GitLab.

# **Back-End Development:**

- Node.js & Express.js Developed scalable RESTful APIs and backend services for full-stack web applications.
- MongoDB & Mongoose Hands-on experience with schema-based NoSQL databases and query optimization.
- Authentication & Authorization Implemented secure login systems using JWT (JSON Web Tokens) and OAuth for role-based access control.
- PHP & MySQL Understanding of server-side scripting and relational database management; implemented basic CRUD operations and form handling securely.

# **Deployment & DevOps:**

- **Vercel** Deployed front-end applications using Vercel's automated CI/CD pipeline and serverless functions for performance optimization.
- Netlify Familiar with front-end deployment workflows, continuous integration, and build tools in Netlify.
- Render Deployed and managed back-end servers with Render, ensuring cloud scalability, auto-deployment, and zero-downtime updates.

# Testing:

- Postman Experienced in manual and automated API testing, including request chaining, environment variables, and response validation.
- **Debugging Tools** Proficient in using browser developer tools and console debugging for front-end error tracking and performance tuning.

# Other Technologies & Tools:

- API Integration Integrated third-party APIs (REST, JSON-based) and built custom endpoints for business logic and data operations.
- Agile Methodology Familiar with Scrum and Kanban project management techniques for iterative development and team collaboration.
- Collaboration Tools Used tools like Jira, Trello, Slack, and Figma in team-based development workflows.

#### **PROJECT EXPERIENCE**

# Landing Page - Fine Dine Restaurant(gericht)

HTML5, CSS3, Bootstrap

https://geright.netlify.app/

- Designed and implemented a modern, responsive landing page for a restaurant, focusing on clean UI/UX, mobile responsiveness, and fast load times.
- Utilized Bootstrap grid system and custom CSS to ensure cross-browser compatibility.
- Ensured accessibility and semantic HTML structure for SEO and screen readers.
- Deployed the static site for public access using Netlify.

# Full-Stack Application - Wedding Guest Management System

React (Vite.js), Bootstrap, Node.js, Express.js, MongoDB, Mongoose

https://jayrmira.netlify.app/

- Developed a full-stack MERN web application to manage wedding guest registrations and personalized messages to the couple.
- Built secure admin login system with JWT-based authentication, restricting access to sensitive guest data.
- Created interactive and responsive user-facing forms for guest check-in and message submission using React Hooks and Bootstrap UI components.
- Developed and consumed RESTful APIs using Node.js and Express.js for handling data communication between the frontend and backend.
- Managed backend data with MongoDB, applying Mongoose schemas for structured data modeling and validation.
- Focused on UX design principles to enhance usability for both guests and administrators.
- Deployed frontend using Vercel and backend using Render to ensure scalable and maintainable production hosting environments.

#### **EDUCATION**

The Complete Full-Stack Web Development Bootcamp Udemy

July 2024- Jan 2025

Bachelor of Science in Information Technology

2009 - 2013

Interface Computer College

### PROFESSIONAL EXPERIENCE

# **Territory Specialist (Part Time)**

# PHirst Park Homes - November 2024 - Present

- Client Engagement and Sales: Prospect and cultivate potential buyers by marketing listings, providing guidance, and conducting home tours to meet sales targets.
- Digital Marketing and Social Media: Create engaging Facebook ads, social media posts, and online campaigns to attract potential buyers and expand the reach of PHirst Park Homes' offerings.
- **Lead Management:** Respond to online inquiries promptly, qualify leads from Facebook and other social media platforms, and nurture them into successful transactions.

#### **Contact Centre Representative**

# HSBC (Feb 2023 - Sept 2023)

- Delivered exceptional customer support by efficiently resolving inquiries and processing requests, ensuring high levels of customer satisfaction and accuracy in every interaction.
- Maintained a customer-first approach, consistently adhering to service standards, while
  proactively identifying and addressing client needs to improve overall service quality.
- Collaborated closely with team members and cross-functional departments to streamline service processes, consistently meeting or exceeding key performance metrics and driving operational efficiency.
- Recognized for effective communication and problem-solving skills, leading to improved customer retention and positive feedback.

#### PROFESSIONAL EXPERIENCE

#### Receiver/Admin

#### Alshaya Group, Doha, Qatar (2014 – 2022)

- Managed and optimized inventory control processes, ensuring high levels of accuracy and operational efficiency, resulting in minimized errors and streamlined workflows.
- Conducted thorough inventory audits on a weekly and monthly basis, identifying discrepancies and working closely with cross-functional teams to resolve issues and maintain inventory integrity.
- Provided training and mentorship to staff on inventory management systems and operational workflows, fostering a culture of continuous improvement and significantly enhancing team productivity and organizational efficiency.
- Implemented best practices in inventory management, leading to better resource allocation and reduced stockouts, which directly contributed to improved operational performance.

#### **ADDITIONAL SKILLS**

#### Soft Skills:

Leadership
 Problem-Solving

Decision Making
 Organization

Communication
 Adaptability

Leadership
 Collaboration

### **Tools & Technologies:**

- Proficient in Microsoft Office (Word, Excel, PowerPoint)
- Experienced with Google Workspace (Docs, Sheets, Drive, Meet)
- · Knowledge of inventory management systems
- Knowledge of Graphic design and tools like Canva and Photoshop