




DELLOSON, ARYAN S.

IT Staff

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Objective:

I seek to utilize my skills and knowledge to accomplish the task given and to further develop my skills and capabilities so I can work efficiently and effectively as an individual and with a team that aims to exceed expectations.

WORK EXPERIENCE

Global Mobility Service Philippines

Aftersales - Customer Support Lead OIC

November 2019 – August 2020

- Acted as Aftersales Customer Support OIC which handled a team that caters both backend and customer facing aftersales concerns.
- Was able to create and deploy a Customer Support Data Acquisition and Customer Relations Management System in limited time with limited resources which significantly boosted customer support functions.
- Handled cloud-based billing services and cloud-based fleet management systems.
- Performed tricycle and 4 wheels remote troubleshooting of GPS modules.
- Performed tricycle and 4 wheels over the phone unit troubleshooting
- Attended to both internal aftersales matters which includes coordination with all internal departments in order to resolve customer concerns and troubleshoot other problems.
- Coordinated with other financing companies to provide seamless mobility service to our clients, predict problems that may arise and devise solutions.
- Handled tricycle pull-out management, approval, and documentation.

Singapore Airlines Engineering Philippines

Tool store Intern

June 2019 – August 2019

- Dispatching and receiving of Airbus a320, a330, Embraer tooling as well as heavy tooling and equipment that are used for the Rolls Royce Trent 700, CFM56, and IAE V2500 turbofan engines.

- Troubleshooted and repaired 240VAC junction boxes used in aircraft repair and maintenance.
- Troubleshooted and repaired David Clarke Headsets, Airbus 28VDC Power Supply, and Airbus FADEC Test Equipment.
- Handled Inventory Management Systems such as Quantum Control Aviation Software

Part time Auto Mechanic Apprentice

September 2019 – August 2020

- Was able to assist/perform the following:
 - Starter motor replacement on a BMW E90 320i N46 engine.
 - Radiator replacement on a BMW E36 316i M43 engine.
 - Radiator replacement on a BMW E90 320i N46 engine.
 - Belt and pulley replacement on a BMW E39 M54 engine. Performed diagnostics using ISTA+ to confirm crankshaft sensor functionality.
 - ISTA+ diagnosis on a BMW E70 X5sd M57TU2 engine.
 - BMW Technical Information System familiarization.

TECHNICAL SKILLS

- As an electronics hobbyist, well knowledgeable in computer hardware/software, networking, and rapid prototyping using microcontrollers, single board computers, and sensors.
- Knowledgeable in C/C++ including hardware programming for micro controllers such as Arduino and ESP development boards.
- Well versed with Python, Django, and front-end web development HTML5, CSS, and Bootstrap 4.
- Handled Linux distros such as Debian, Ubuntu, and Raspberry pi OS (Raspbian) for Raspberry pi single board computers.
- Knowledgeable in automotive engineering both in Internal Combustion Engine and

SKILLS / TRAITS

- Eager to learn new things.
- Patient and can work independently with minimum supervision.
- Diligent and perseverance.
- Can adapt quickly.
- Likes to take on challenges.
- Creative and a problem solver.
- Good presentation and public speaking skills.
- Satisfactory communication and interpersonal skills

LANGUAGE SKILLS

Filipino (Tagalog)

Written • • • • • (Very Satisfactory)

Speech • • • • • (Very Satisfactory)

English

Written • • • • • (Very Satisfactory)

Speech • • • • • (Very Satisfactory)

EDUCATION

Bachelor of Science in Avionics Technology

PATTS College of Aeronautics

June 2015 – March 2019

- Avionics Systems Integration and embedded systems. Theory of flight and propulsion principles.
- Extensive knowledge in electronics and communication systems.
- In – depth understanding in Integrated Circuits, digital and analog devices, data buses.

PERSONAL INFORMATION

Date of birth : April 02, 1998
Place of birth : Sta. Maria, Davao del Sur
Address : #557 Brgy. Munting Ilog, Silang Cavite, Philippines
Nationality : Filipino
Civil Status : Single
Height : 5'8in (172.72cm)

CHARACTER REFERENCES

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4W Division Head, Global Mobility Service Philippines

Engr. Jover Boyd T. Chan – (02) 8825 8823

Avionics Department Head, PATTS College of Aeronautics