```
In [1]: import numpy as np
import pandas as pd
import seaborn.apionly as sns
import matplotlib.pyplot as plt
from tqdm import tqdm_notebook
%matplotlib inline

import os
import codecs
import sys
import textacy
```

# **Automated Tagging of Maintenance Issues:**

## A Keyword Detection and Ranking Approach

## **Thurston Sexton + Mike Brundage**

Also: compared to a Machine Learning one

```
In [2]: data_directory = os.path.join('.', 'data')
    raw_excel_filepath = os.path.join(data_directory, 'tag_data2.xlsx')
    raw_csv_filepath = os.path.join(data_directory, 'raw_csv_tagged.csv')
    vocab_filepath = os.path.join(data_directory, 'tag_vocab.csv')
```

In [62]: df\_vocab.head(10)

Out[62]:

	NE	alias	note
token			
replace	S	replace	NaN
unit	-	unit	NaN
motor	ı	motor	NaN
spindle	I	spindle	NaN
leak	Р	leak	NaN
valve	-	valve	NaN
replaced	S	replace	NaN
fault	Р	fault	NaN
bar	I	bar	NaN
inop	Р	inoperable	NaN

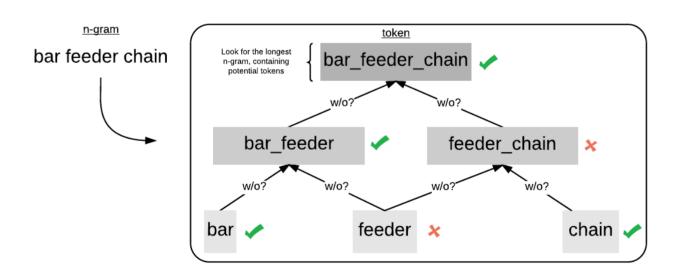
In [5]: # how many instances of each keyword class are there?
print 'named entities: '
print 'I\tItem\nP\tProblem\nS\tSolution\nR\tRedundant'
print 'U\tUnknown\nX\tStop Word'
df\_vocab.groupby("NE").nunique()

### named entities:

I Item
P Problem
S Solution
R Redundant
U Unknown
X Stop Word

### Out[5]:

	NE	alias	note
NE			
I	1	500	25
Р	1	114	16
R	1	148	0
S	1	82	14
U	1	100	9
X	1	184	5



```
# start up our NLP engine, Spacy wrapped in Textacy
docs = textacy.fileio.read.read_csv(raw_csv_filepath, encoding='utf-8')
```

content\_stream, metadata\_stream = textacy.fileio.split\_record\_fields(docs, 1) # Descriptions in Col 6
corpus = textacy.Corpus(u'en', texts=content\_stream, metadatas=metadata\_stream)

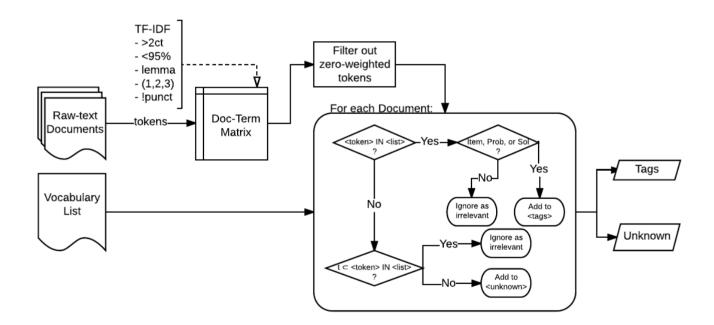
```
In [6]: # start up our NLP engine, Spacy wrapped in Textacy
docs = textacy.fileio.read.read_csv(raw_csv_filepath, encoding='utf-8')

content_stream, metadata_stream = textacy.fileio.split_record_fields(docs, 1) # Descriptions in Col 6
corpus = textacy.Corpus(u'en', texts=content_stream, metadatas=metadata_stream)
```

# THIS GENERATED THE TOP N MOST IMPORTANT TOKENS VIA A DOC\_TERM\_MATRIX # the engineers used this code-snippet to make tag vocab.csv

```
from unicodedata import normalize
```

```
topn = 3000
topn_tok = [id2term[i] for i in doc_term_matrix.sum(axis=0).argsort()[0,-topn:].tolist()[0][::-1]]
with open('new_top{}.txt'.format(topn), 'wb') as f:
    for i in topn_tok:
        try:
            f.write(i+'\n')
    except UnicodeEncodeError:
        print i, '-->', normalize('NFKD', i).encode('ascii','ignore')
        f.write(normalize('NFKD', i).encode('ascii','ignore') +'\n')
```



```
In [7]: def get norm tokens(doc n, doc term mat, id2term):
             doc = doc_term_mat[doc_n].toarray()
            return [id2term[i] for i in doc.nonzero()[1]]
        def doc_to_tags(tokens, thes):
              tokens = get_norm_terms(doc)
            tags = {'I':[], 'P':[], 'S':[]}
            untagged = []
            vocab_list = thes.index.tolist()
            for tok in tokens:
                 if tok in vocab_list: # recognized token?
                     typ = thes.loc[tok]['NE']
                     if typ in tags.keys(): # I, P, or S?
                         tags[typ] = list(set(tags[typ] + [thes.loc[tok]['alias'].tolist()]))
                     else: # R or X?
                         pass # skip'em
                 elif np.any([i in vocab_list for i in tok.split(' ')]):
                     # If any subset of `tok` is itself a recognized token, skip'em
                     pass
                 else: # not recognized :(
                     untagged += [tok]
             return tags, list(set(untagged))
        def tag_corpus(corpus, thes):
            RT, I, S, P, UK = ([], [], [], [])
             # make the tf-idf embedding to tokenize with Lemma/ngrams
             doc_term_matrix, id2term = textacy.vsm.doc_term_matrix(
                     (doc.to_terms_list(ngrams=(1,2,3),
                                         normalize=u'lemma',
                                         named_entities=False,
                                          filter_stops=True, # Nope! Not needed :)
                                         filter_punct=True,
                                         as strings=True)
                         for doc in corpus),
                     weighting='tfidf',
                     normalize=False,
                     smooth_idf=False,
                     min_df=2, max_df=0.95) # each token in >2 docs, <95% of docs
             # iterate over all issues
             for doc_n, doc in enumerate(tqdm_notebook(corpus)):
                 tokens = get_norm_tokens(doc_n, doc_term_matrix, id2term)
                 tags, unknown = doc_to_tags(tokens, thes)
                 UK += [', '.join(unknown)]
                 RT += [doc.text]
                I += [', '.join(tags['I'])]
S += [', '.join(tags['S'])]
P += [', '.join(tags['P'])]
             # get back a tagged DF
             return pd.DataFrame(data={
                 'RawText': RT,
                 'Items': I,
                 'Problem': P,
                 'Solution': S,
                 'UK_tok': UK # unknown
             }, columns = ['RawText','Items','Problem','Solution','UK_tok'])
        df_pred = tag_corpus(corpus, df_vocab)
        df_pred.head(10)
```

### Out[7]:

	RawText	Items	Problem	Solution	UK_tok
0	Broken bar feeder chain. Repaired	bar, chain, feeder_chain, feeder, bar_feeder,	broken	repair	
1	No power. Replaced pin in pendant and powered	machine, cable, pendant, pin	short, power	replace	
2	Smartscope harness broken. Parts ordered / Tec	person, part	broken	repair, order	harness, smartscope
3	Check / Charge Accumulators. Where OK			charge, check	accumulators
4	Hyd leak at saw atachment. Replaced seal in sa	seal, saw, attachment, hydraulic, saw_attachment	leak	replace	ml
5	CS1008 setup change over / from ARC1004. Compl	unit, thread, thread_unit		setup, wire, complete, change	
6	Gears on saw attachment tight and grinding per	shelf, person, attachment, unit, gear	tight	rebuild, see, remove, replace	
7	Check and charge Accumulators. Checked and cha	accumulator		charge, check	
8	St# 14 milling spindle repairs. Reapired	spindle, milling, st		repair	reapired
9	Hydraulic leak. Replaced ruptured hydraulic li	hydraulic_line, line, hydraulic	leak, rupture	replace	

- A lot of items are taken care of automatically.
- where "problems" aren't listed, issue is generally routine maintenance.
- **Assumption**: Problem and Solution tags are almost entirely independent sets.
- We get a precise list of what isn't known for free...the "Unknowns".

```
In [8]: # save everything to disk
df_pred.to_excel('keyword_tagged.xlsx')
```

### How many have no remaining Unknown Tokens?

i.e. the mapping from token-space (domain) --> tag-space (codomain) is a surjection in the space of this issue

```
In [9]: df_pred[df_pred.UK_tok ==''].shape[0]
```

Out[9]: 1807

Note that the 3438-1805 = 1633 others apparently have extra information to be extracted, or at least, we cannot be certain that there isn't.

### How many got NO datafication?

i.e. for how many issues was this process completely worthless?

	RawText	Items	Problem	Solution	UK_tok
631	Unload automation not returning.				unload, automation
1816					
2467					
2571	Camshaft standstill. Gary!!				camshaft
3191	Disti water empty. Water filled;				disti, fill
3405	??.				

### How well did we do at automating the job of Tagging Issues?

In order to somehow measure our success, we need something to compare with.

Thankfully, some hard-working engineers have gone through and manually tagged over 1200 maintenance issues by hand.

We can use these tags as the "gold standard" tags, with which to compare our automated keyword-->tag mapping.

[u'bar\_feeder', u'chain', u'bar', u'broken', u'repair', u'bar\_feeder', u'chain', u'bar']

#### But how will we measure this?

One way is straight-forward and easy to compute...the accuracy. The **accuracy score** measures, on average, how many predicted outputs match the true outputs perfectly:

$$S_A = \frac{1}{n}\sum_{i=1}^n 1(T_i = P_i)$$

### A better alternative :

This is an *overly-harsh metric* for the performance of multilabel classification, since it ignores *how close* we got to the correct output in each case. The **hamming score** is a more forgiving and/or useful metric:

$$S_H = \frac{1}{n} \sum_{i=1}^n \frac{|T_i \cap P_i|}{|T_i \cup P_i|}$$

Note that the closely related hamming loss is similar to a distance metric, which unlike the others here is better when low.

#### Interpretability, please:

Finally, we can use the slightly more intuitive **precision**, **recall**, and their harmonic mean  $F_1$ -score. As put by Scikit-Learn:

Intuitively, *precision* is the ability of the classifier *not to label as positive a sample that is negative*, and *recall* is the ability of the classifier *to find all the positive samples*.

Then, we can get some sort of combination that balances the two, embodied by  $F_1$ . Or, put formally:

$$egin{aligned} Pr &= rac{1}{n} \sum_{i=1}^{n} rac{|T_i \cap P_i|}{|P_i|} \ Re &= rac{1}{n} \sum_{i=1}^{n} rac{|T_i \cap P_i|}{|T_i|} \ F_1 &= rac{1}{n} \sum_{i=1}^{n} rac{2Pr_i Re_i}{Pr_i + Re_i} \end{aligned}$$

If we want to model some difference between our importance of recall vs. precision, the generalized F-score is defined as:

$$F_{eta} = rac{1}{n} \sum_{i=1}^n (1+eta^2) rac{Pr_i Re_i}{eta^2 Pr_i + Re_i}$$

From Van Rijsbergen, this is defined so that  $F_{\beta}$ :

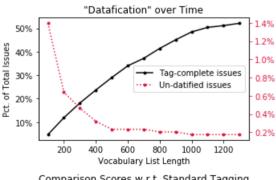
"measures the effectiveness of retrieval with respect to a user who attaches  $\beta$  times as much importance to recall as precision".

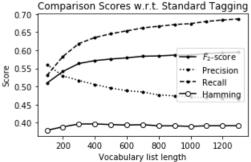
In our case, Since we do not really trust that the original tags given by humans were all-inclusive (i.e. they might have left out tags below some un-known relevance threshold determined by their attention [read: boredom] level), we want to place more importance on recall in our F-measure. We'll use the commonly-applied  $F_2$ 

```
In [12]: from sklearn.metrics import hamming_loss, accuracy_score, precision_recall_fscore_support
         from scipy.stats import hmean # harmonic mean
         def hamming_score(y_true, y_pred, normalize=True, sample_weight=None):
             Compute the Hamming score (a.k.a. label-based accuracy) for the multi-label case
             http://stackoverflow.com/q/32239577/395857
             acc_list = []
             for i in range(y_true.shape[0]):
                 set_true = set( np.where(y_true[i])[0] )
                 set_pred = set( np.where(y_pred[i])[0] )
                 #print('\nset_true: {0}'.format(set_true))
                 #print('set_pred: {0}'.format(set_pred))
                 tmp_a = None
                 if len(set_true) == 0 and len(set_pred) == 0:
                     tmp_a = 1
                 else:
                     tmp_a = len(set_true.intersection(set_pred))/\
                             float( len(set_true.union(set_pred)) )
```

```
#print('tmp_a: {0}'.format(tmp_a))
        acc_list.append(tmp_a)
    return np.mean(acc_list)
def f_score(y_true, y_pred, beta=1.):
    Compute the Precision, Recall, and F-beta Score for the multi-label case
    http://stackoverflow.com/q/32239577/395857
    fsc list = []
    pre_list = []
    rec_list = []
    for i in range(y_true.shape[0]):
        set_true = set( np.where(y_true[i])[0] )
        set_pred = set( np.where(y_pred[i])[0] )
        #print('\nset_true: {0}'.format(set_true))
        #print('set_pred: {0}'.format(set_pred))
        tmp_a = None
        if len(set_true) == 0 and len(set_pred) == 0:
            tmp_p, tmp_r, tmp_f = 1, 1, 1
        elif len(set_true.intersection(set_pred)) ==0:
            tmp p = 0
            tmp_r = 0
            tmp_f = 0
        else:
            tmp_p = len(set_true.intersection(set_pred))/\
                    float( len(set_pred) )
            tmp r = len(set true.intersection(set pred))/\
                    float( len(set_true) )
                tmp_f = ((1.+beta**2)*tmp_p*tmp_r)/((beta**2)*tmp_p + tmp_r)
            except ValueError:
                print tmp_p, tmp_r
                raise
        #print('tmp_a: {0}'.format(tmp_a))
        pre_list.append(tmp_p)
        rec_list.append(tmp_r)
        fsc_list.append(tmp_f)
    return np.array(pre_list), np.array(rec_list), np.array(fsc_list)
print '---Automatic Keyword Tagging (TF-IDF+human) ---'
print 'Accuracy Score: \t {:.2%}\nHamming Score: \t {:.2%}\nHamming Loss: \t {:.2e}'.format(accuracy_s
core(Y_true, Y_train),
                                                                           hamming_score(Y_true, Y_trai
n),
                                                                           hamming_loss(Y_true,
Y_train))
beta=2
print '\nPrecision: \t {:.2%}\nRecall: \t {:.2%}\nF{beta} Score: \t {:.2%}'.format(
    *[np.mean(i) for i in f_score(Y_true, Y_train, beta=beta)], beta=beta
# print '\nPrecision: \t {:.2%}\nRecall: \t {:.2%}\nF1 Score: \t {:.2%}'.format(
      *[np.mean(i) for i in precision_recall_fscore_support(Y_true, Y_train)[:-1]]
# )
---Automatic Keyword Tagging (TF-IDF+human) ---
Accuracy Score:
                 39.15%
Hamming Score:
Hamming Loss:
                 3.44e-03
                 46.47%
Precision:
Recall:
                 68.72%
F2 Score:
                 59.48%
```

```
In [163]:
          f,ax = plt.subplots(nrows=2, figsize=(5,6))
          tagged = ax[0].plot(np.arange(100,1400, 100),
                   np.array([i['n_complete'] for i in case_study])/float(df_pred.shape[0]),
                     label='Tag-complete issues', c='k', marker='.')
          ax2 = ax[0].twinx()
          untag = ax2.plot(np.arange(100,1400, 100),
                   np.array([i['n_empty'] for i in case_study])/float(df pred.shape[0]),
                   label = "Un-datified issues", marker='.', c='crimson', ls=':')
          lns = tagged + untag
          labs = [l.get_label() for l in lns]
          ax[0].legend(lns, labs, loc='center right')
          ax2.tick_params(axis='y', colors='crimson')
          ax[0].set_ylabel('Pct. of Total Issues')
          ax[0].set_xlabel('Vocabulary List Length')
          ax[0].set_title('"Datafication" over Time')
          # ax[0].legend(, loc=0)
          vals = ax[0].get_yticks()
          ax[0].set_yticklabels(['{::0%}'.format(x) for x in vals])
          vals = ax2.get_yticks()
          ax2.set_yticklabels(['{:.1%}'.format(x) for x in vals])
          ax[1].plot(np.arange(100,1400, 100),
                   [i['FPR_2'][2].mean() for i in case_study], label=u'$F_2$-score', c='k',marker='.')
          ax[1].plot(np.arange(100,1400, 100),
                   [i['FPR_2'][0].mean() for i in case_study], label='Precision', c='k', ls=':',marker='.')
          ax[1].plot(np.arange(100,1400, 100),
                   [i['FPR_2'][1].mean() for i in case study], label='Recall', c='k', ls='--',marker='.')
          ax[1].plot(np.arange(100,1400, 100),
                   [i['hamming'] for i in case_study], label='Hamming', ls='-',marker='o', c='k', markerfacecolo
          r='white')
          ax[1].legend(loc='center right')
          ax[1].set ylabel('Score')
          ax[1].set xlabel('Vocabulary list length')
          ax[1].set_title('Comparison Scores w.r.t. Standard Tagging')
          plt.tight_layout()
          plt.savefig('study.png')
```





## **Using Machine Learning (SVM + Word2Vec)**

### Benchmarking the auto-tagger

### Is there another way?

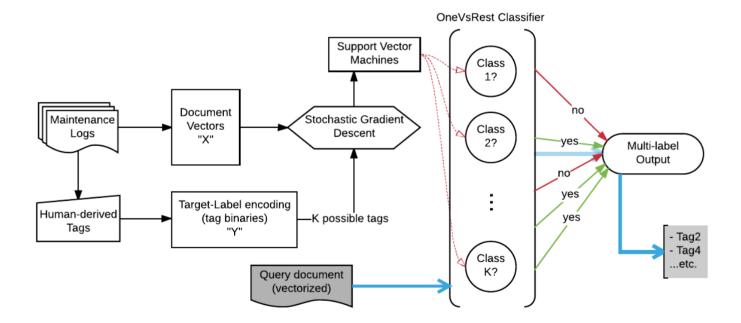
Now, it's important to note that all of the above was done **only** with a list of categorized keywords (i.e. some mapping from token-space to tag-space), and creating that mapping did not at all depend upon some human having tagged *individual issues* already...we were just using those tagged issues as a scoring/benchmark tool.

If we approach this as a classification problem, assuming these tagged issues *do exist*, we might attempt to train a classifier to predict the set of tags appropriate for given **raw-english** input.

### Let's try this:

- first a mapping from token-space to some useful vector-space (could be tf-idf, maybe a topic model, but here we will use the shiny new **Word2Vec** semantic embedding vectors of our corpus, courtesy of Google+Textacy/Spacy).
- Then we will train a classifier to exactly match the Multilabel output, represented by the individual human-tagged issues.

Support-vector-machines work amazingly well on text embedding classification jobs, so let's use a linear SVC trained using stochasic gradient descent (SGD) via sklearn. We should also minimize overfitting with this hugely dimensional job, so we'll regularize with an elasticnet penalty (L1+L2).



```
from sklearn.multiclass import OneVsRestClassifier
from sklearn.linear_model import SGDClassifier
X_train = corpus.vectors[mask]
clf = OneVsRestClassifier(SGDClassifier(#class_weight='balanced', # compensate for class freqs
                                      penalty='elasticnet' # L1 + L2 regularized
                                      ), n jobs=3 # 3-cores for the one-vs-all
                        )
clf.fit(X_train, Y_true)
Y_train_w2v = clf.predict(X_train)
In [13]: from sklearn.multiclass import OneVsRestClassifier
        from sklearn.linear_model import SGDClassifier
        X_train = corpus.vectors[mask]
        clf = OneVsRestClassifier(SGDClassifier(#class_weight='balanced', # compensate for class freqs
                                              penalty='elasticnet' # L1 + L2 regularized
                                              ), n_jobs=3 # 3-cores for the one-vs-all
        clf.fit(X train, Y true)
        Y train w2v = clf.predict(X_train)
In [14]: print '---W2V Embeddings with SVC (OneVsRest, SGD)---'
        print 'Accuracy Score: \t {:.2%}\nHamming Score: \t {:.2%}\nHamming Loss: \t {:.2e}'.format(accuracy_s
        core(Y_true, Y_train_w2v),
                                                                               hamming_score(Y_true, Y_trai
        n_w2v),
                                                                               hamming_loss(Y_true, Y_train
         w2v))
        beta=2
        *[np.mean(i) for i in f_score(Y_true, Y_train_w2v, beta=beta)], beta=beta
        # print '\nPrecision: \t {:.2%}\nRecall: \t {:.2%}\nF1 Score: \t {:.2%}'.format(
              *[np.mean(i) for i in precision_recall_fscore_support(Y_true, Y_train_w2v)[:-1]]
        # )
        ---W2V Embeddings with SVC (OneVsRest, SGD)---
        Accuracy Score:
                                16.70%
        Hamming Score:
        Hamming Loss:
                        1.93e-03
                        73.50%
        Precision:
        Recall:
                        69.13%
        F2 Score:
                        67.03%
```

```
# from future import print function
In [15]:
         from ipywidgets import interact, interactive
         import ipywidgets as widgets
         from IPython.display import display
         def compare by issue(iss):
             print 'Issue No. ',iss
             print df pred[mask]['RawText'].iloc[iss]
             print '\nHuman-tagged \"True\" Keyworks/Tags: \t{}'.format(', '.join(sorted(multi_bin.inverse_tran
         sform(Y_true)[iss])))
             print '\nTF-IDF rank Human-classified keywords: \t{}'.format(', '.join(sorted(multi_bin.inverse_tr
         ansform(Y_train)[iss])))
             print 'Precision: \t {:.2%}\nRecall: \t {:.2%}\nF2 Score: \t {:.2%}'.format(
                 *[i[iss] for i in f_score(Y_true, Y_train, beta=2.)]
             print '\nWord2Vec + SVM Multilabel Classifier: \t{}'.format(', '.join(sorted(multi bin.inverse tra
         nsform(Y_train_w2v)[iss])))
             print 'Precision: \t {:.2%}\nRecall: \t {:.2%}\nF2 Score: \t {:.2%}'.format(
                 *[i[iss] for i in f_score(Y_true, Y_train_w2v, beta=2.)]
         # compare_by_issue(0)
```

Wow, that's pretty fantastic, considering the task we've set before it! Better performance, at least on a per-metric level, than our automated keyword-tagger in every way!

Still, note that the precision is almost 80%...this may or may not be a model we want to actually use early on, given that we may or may not trust our engineers' tagging job. Assuming We 100% trust the keyword flagger when it recognizes a word, the precision of that one is actually 100%, and any discrepancy is on the part of *the original tags*.

Another way to look at it is our keyword tagger is being really nit-picky and overly-accurate, which precision is punishing. Our classifier, on the other hand, is being trained to tag like the humans.

Let's dig in a bit.. To get a more fine-grained idea of what's going on, we can also look at the Pr/Re/F scores on an individual-issue level to get a better idea of the performance of each model.

# **Analysis**

Now that we have tags, what do we do with them?

- MaxLikelihood Example Demo
- · Something simpler?

First let's get some of the most common tags and convert them into binary indicators on a per-issue basis.

```
In [17]: def get relevant(df, col, topn=20):
             tags = [x[1][col].split(', ') for x in df.iterrows()]
             binner = MultiLabelBinarizer().fit(tags)
             vecs = binner.transform(tags)
             counts = vecs.sum(axis=0)
              relevant = [(binner.classes_[i], counts[i], vecs[:,i]) for i in counts.argsort()[-topn:][::-1]]
              return relevant
         relevant = get_relevant(df_pred, 'Items', topn=20) +\
         {\tt get\_relevant(df\_pred, 'Problem', topn=20)} \ + \\ \\
         get_relevant(df_pred, 'Solution', topn=20)
         print 'e.g. ...'
         relevant[:10]
         e.g. ...
Out[17]: [(u'unit', 366, array([0, 0, 0, ..., 0, 0, 0])),
          (u'spindle', 297, array([0, 0, 0, ..., 0, 0, 0])),
          (u'hydraulic', 275, array([0, 0, 0, ..., 0, 1, 1])),
           (u'motor', 247, array([0, 0, 0, ..., 0, 0, 0])),
           (u'valve', 234, array([0, 0, 0, ..., 0, 0, 1])),
           (u'bar', 232, array([1, 0, 0, ..., 0, 0, 0])),
           (u'machine', 205, array([0, 1, 0, ..., 0, 0, 0])),
           (u'accumulator', 204, array([0, 0, 0, ..., 0, 0, 0])),
           (u'coolant', 197, array([0, 0, 0, ..., 0, 0, 0])),
           (u'person', 188, array([0, 0, 1, ..., 0, 0, 0]))]
In [18]: # item counts = Item vecs.sum(axis=0)
         # relevant = [(binner.classes_[i], item_counts[i], Item_vecs[:,i]) for i in item_counts.argsort()[-2
         0:][::-1]]
         event_df = pd.DataFrame(columns = [i[0] for i in relevant if i[0]!=u''],
                       data = np.array([i[2] for i in relevant if i[0]!=u'']).T)
         # plt.barh()
         event_df.head(10)
```

Out[18]:

_								1	1				i	1
	unit	spindle	hydraulic	motor	valve	bar	machine	accumulator	coolant	person	 reset	charge	clear	swap
0	0	0	0	0	0	1	0	0	0	0	 0	0	0	0
1	0	0	0	0	0	0	1	0	0	0	 0	0	0	0
2	0	0	0	0	0	0	0	0	0	1	 0	0	0	0
3	0	0	0	0	0	0	0	0	0	0	 0	1	0	0
4	0	0	1	0	0	0	0	0	0	0	 0	0	0	0
5	1	0	0	0	0	0	0	0	0	0	 0	0	0	0
6	1	0	0	0	0	0	0	0	0	1	 0	0	0	0
7	0	0	0	0	0	0	0	1	0	0	 0	1	0	0
8	0	1	0	0	0	0	0	0	0	0	 0	0	0	0
9	0	0	1	0	0	0	0	0	0	0	 0	0	0	0

10 rows × 58 columns

Now we want to get other information, say, the time a problem was submitted.

Out[19]:

	Description	Resolution	Item Tags	Action Tags	Action Tags.1	Item Tags.1	Unna 6
DATE RECEIVED							
2015-01-11	Broken bar feeder chain	Repaired	bar_feeder, chain, bar	broken	repair	bar_feeder, chain, bar	NaN
2015-01-14	No power	Replaced pin in pendant and powered machine - P	pendant_cable, cable	short, no_power	replace	pin	NaN
2015-02-27	Smartscope harness broken	Parts ordered / Tech repaired	smartscope_harness	broken	order, repair	smartscope_harness	NaN
2015-02-27	Check / Charge Accumulators	Where OK	accumulator	check, charge	no_problem_detected	NaN	NaN
2015-02-27	Hyd leak at saw atachment	Replaced seal in saw attachment but still leak	hydraulic, saw_attachment, saw	leak	replace, need_guy	seal	NaN

and then, re-index our indicator items.

Out[20]:

	unit	spindle	hydraulic	motor	valve	bar	machine	accumulator	coolant	person	 reset	charge	cle
DATE RECEIVED													
2016-08-01	0	0	1	0	0	0	0	0	0	0	 0	0	0
2016-08-01	0	1	0	0	0	0	0	0	0	0	 0	0	0
2016-08-01	0	0	0	0	0	0	0	0	0	0	 0	0	0
2016-08-01	0	0	0	0	0	0	0	0	0	0	 0	0	0
2016-08-01	0	0	0	0	0	0	0	0	1	0	 1	0	1

5 rows × 58 columns

**→** 

```
In [21]:
         Calendar heatmaps from Pandas time series data.
         Plot Pandas time series data sampled by day in a heatmap per calendar year,
         similar to GitHub's contributions calendar.
         adapted from:
              'Martijn Vermaat' 14 Feb 2016
              'martijn@vermaat.name'
              'https://github.com/martijnvermaat/calmap'
         from __future__ import unicode_literals
         import calendar
         import datetime
         from matplotlib.colors import ColorConverter, ListedColormap
         import matplotlib.pyplot as plt
         import numpy as np
         import pandas as pd
         from distutils.version import StrictVersion
         _pandas_18 = StrictVersion(pd.__version__) >= StrictVersion('0.18')
         def yearplot(data, year=None, how='sum', vmin=None, vmax=None, cmap='Reds',
                      fillcolor='whitesmoke', linewidth=1, linecolor=None,
                      daylabels=calendar.day abbr[:], dayticks=True,
                      monthlabels=calendar.month_abbr[1:], monthticks=True, ax=None,
                      **kwargs):
             Plot one year from a timeseries as a calendar heatmap.
             Parameters
             data : Series
                 Data for the plot. Must be indexed by a DatetimeIndex.
             year : integer
                 Only data indexed by this year will be plotted. If `None`, the first
                 year for which there is data will be plotted.
             how : string
                 Method for resampling data by day. If `None`, assume data is already
                 sampled by day and don't resample. Otherwise, this is passed to Pandas
                 `Series.resample`.
             vmin, vmax : floats
                 Values to anchor the colormap. If `None`, \min and \max are used after
                 resampling data by day.
             cmap : matplotlib colormap name or object
                 The mapping from data values to color space.
             fillcolor: matplotlib color
                 Color to use for days without data.
             linewidth : float
                 Width of the lines that will divide each day.
             linecolor : color
                 Color of the lines that will divide each day. If `None`, the axes
                 background color is used, or 'white' if it is transparent.
             daylabels : list
                 Strings to use as labels for days, must be of length 7.
             dayticks: list or int or bool
                 If `True`, label all days. If `False`, don't label days. If a list,
                 only label days with these indices. If an integer, label every n day.
             monthlabels : list
                 Strings to use as labels for months, must be of length 12.
             monthticks: list or int or bool
                 If `True`, label all months. If `False`, don't label months. If a
                 list, only label months with these indices. If an integer, label every
                 n month.
             ax : matplotlib Axes
                 Axes in which to draw the plot, otherwise use the currently-active
             kwargs: other keyword arguments
                 All other keyword arguments are passed to matplotlib `ax.pcolormesh`.
             Returns
```

```
ax : matplotlib Axes
   Axes object with the calendar heatmap.
Examples
By default, `yearplot` plots the first year and sums the values per day:
.. plot::
    :context: close-figs
    calmap.yearplot(events)
We can choose which year is plotted with the `year` keyword argment:
.. plot::
    :context: close-figs
    calmap.yearplot(events, year=2015)
The appearance can be changed by using another colormap. Here we also use
a darker fill color for days without data and remove the lines:
    :context: close-figs
    calmap.yearplot(events, cmap='YlGn', fillcolor='grey',
                    linewidth=0)
The axis tick labels can look a bit crowded. We can ask to draw only every
nth label, or explicitely supply the label indices. The labels themselves
can also be customized:
.. plot::
    :context: close-figs
    calmap.yearplot(events, monthticks=3, daylabels='MTWTFSS',
                    dayticks=[0, 2, 4, 6])
if vear is None:
    year = data.index.sort_values()[0].year
if how is None:
    # Assume already sampled by day.
    by_day = data
else:
    # Sample by day.
    if _pandas_18:
        by_day = data.resample('W').agg(how)
    else:
        by_day = data.resample('W', how=how)
# Min and max per day.
if vmin is None:
    vmin = by_day.min().min()
if vmax is None:
    vmax = by_day.max().max()
if ax is None:
    ax = plt.gca()
if linecolor is None:
    # Unfortunately, linecolor cannot be transparent, as it is drawn on
    # top of the heatmap cells. Therefore it is only possible to mimic
    # transparent lines by setting them to the axes background color. This
    # of course won't work when the axes itself has a transparent
    # background so in that case we default to white which will usually be
    # the figure or canvas background color.
    linecolor = ax.get_axis_bgcolor()
    if ColorConverter().to_rgba(linecolor)[-1] == 0:
        linecolor = 'white'
# Filter on year.
by_day = by_day[by_day.index.year==year]
# Add missing days.
plot_data = by_day.transpose().fillna(0)
# Draw heatmap.
kwargs['linewidth'] = linewidth
kwargs['edgecolors'] = linecolor
ax.pcolormesh(plot_data, vmin=vmin, vmax=vmax, cmap=cmap, **kwargs)
# Limit heatmap to our data.
```

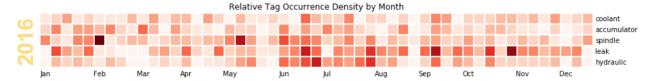
```
ax.set(xlim=(0, plot_data.shape[1]), ylim=(0, plot_data.shape[0]))
    # Square cells.
   ax.set_aspect('equal')
    # Remove spines and ticks.
   for side in ('top', 'right', 'left', 'bottom'):
        ax.spines[side].set visible(False)
    ax.xaxis.set_tick_params(which='both', length=0)
    ax.yaxis.set_tick_params(which='both', length=0)
    # Get indices for monthlabels.
   if monthticks is True:
        monthticks = range(len(monthlabels))
    elif monthticks is False:
        monthticks = []
    elif isinstance(monthticks, int):
        monthticks = range(len(monthlabels))[monthticks // 2::monthticks]
   # Get indices for daylabels.
   if dayticks is True:
        dayticks = range(len(daylabels))
    elif dayticks is False:
        dayticks = []
    elif isinstance(dayticks, int):
        dayticks = range(len(daylabels))[dayticks // 2::dayticks]
    ax.set_xlabel('')
   ax.set_xticklabels([monthlabels[i] for i in monthticks], ha='center')
   ax.set_xticks([pd.Timestamp('{}/15/{}'.format(i, year)).week-1.5 for i in range(1,13)])
   ax.set_ylabel('')
   ax.yaxis.set_ticks_position('right')
   ax.set_yticks([by_day.columns.shape[0] - i - .5 for i in range(by_day.columns.shape[0])])
   ax.set_yticklabels(by_day.columns[::-1], rotation='horizontal',
                       va='center')
    return ax
def calendarplot(data, how='sum', yearlabels=True, yearascending=True, yearlabel_kws=None,
                 subplot_kws=None, gridspec_kws=None, fig_kws=None, **kwargs):
   Plot a timeseries as a calendar heatmap.
   Parameters
   data : Series
       Data for the plot. Must be indexed by a DatetimeIndex.
   how : string
       Method for resampling data by day. If `None`, assume data is already
        sampled by day and don't resample. Otherwise, this is passed to Pandas
        `Series.resample`.
   yearlabels : bool
       Whether or not to draw the year for each subplot.
   yearascending: bool
       Sort the calendar in ascending or descending order.
   yearlabel_kws : dict
       Keyword arguments passed to the matplotlib `set_ylabel` call which is
       used to draw the year for each subplot.
    subplot_kws : dict
        Keyword arguments passed to the matplotlib `add_subplot` call used to
        create each subplot.
    gridspec_kws : dict
        Keyword arguments passed to the matplotlib `GridSpec` constructor used
        to create the grid the subplots are placed on.
   fig_kws : dict
        Keyword arguments passed to the matplotlib `figure` call.
    kwargs : other keyword arguments
        All other keyword arguments are passed to `yearplot`.
   Returns
   fig, axes : matplotlib Figure and Axes
        Tuple where `fig` is the matplotlib Figure object `axes` is an array
        of matplotlib Axes objects with the calendar heatmaps, one per year.
```

```
Examples
With `calendarplot` we can plot several years in one figure:
.. plot::
    :context: close-figs
   calmap.calendarplot(events)
yearlabel_kws = yearlabel_kws or {}
subplot_kws = subplot_kws or {}
gridspec_kws = gridspec_kws or {}
fig_kws = fig_kws or {}
years = np.unique(data.index.year)
if not yearascending:
   years = years[::-1]
fig, axes = plt.subplots(nrows=len(years), ncols=1, squeeze=False,
                         subplot_kw=subplot_kws,
                         gridspec_kw=gridspec_kws, **fig_kws)
axes = axes.T[0]
# We explicitely resample by day only once. This is an optimization.
if how is None:
    by_day = data
else:
    if _pandas_18:
        by_day = data.resample('W').agg(how)
        by_day = data.resample('W', how=how)
ylabel_kws = dict(
    fontsize=32,
    color=kwargs.get('fillcolor', 'xkcd:wheat'),
    fontweight='bold',
    fontname='Arial',
    ha='center')
ylabel_kws.update(yearlabel_kws)
max_weeks = 0
for year, ax in zip(years, axes):
    yearplot(by_day, year=year, how=None, ax=ax, **kwargs)
    max_weeks = max(max_weeks, ax.get_xlim()[1])
    if yearlabels:
        ax.set_ylabel(str(year), **ylabel_kws)
# In a leap year it might happen that we have 54 weeks (e.g., 2012).
# Here we make sure the width is consistent over all years.
for ax in axes:
    ax.set_xlim(0, max_weeks)
# Make the axes look good.
plt.tight_layout()
return fig, axes
```

Let's pick a few interesting items, and see how often they come up as a problem/solution:

C:\Users\tbs4\AppData\Local\Continuum\Anaconda2\lib\site-packages\ipykernel\\_\_main\_\_.py:128: Matplotl ibDeprecationWarning: The get\_axis\_bgcolor function was deprecated in version 2.0. Use get\_facecolor instead.

Out[168]: <matplotlib.text.Text at 0xc7ff1c50>

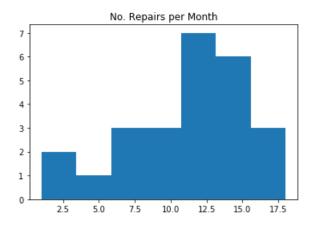


Out[23]:

	operator_incidents
operator	162
level	67
train_operator	64
replace	32
fault	29
loose	26
bar	20
broken	20
machine	19
remove	17

```
In [24]: week_df = event_df.resample('M').agg(sum).fillna(0)
plt.hist(week_df['repair'].values, bins='auto')
plt.title('No. Repairs per Month')
```

Out[24]: <matplotlib.text.Text at 0xacacd9b0>

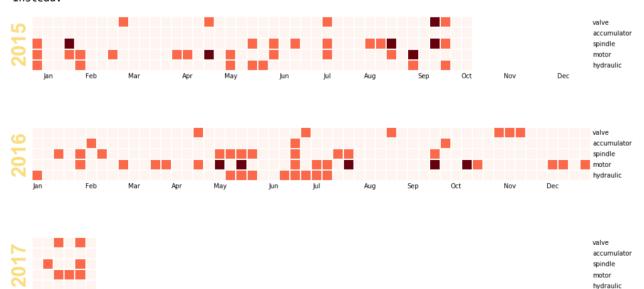


## **Beginning of Prognostics**

We need to approximate the idea of "machine failure" as opposed to "machine maintenance" (compare to "patient care" vs. "patient death".

One way is to only find items occuring with "broken" **AND** "replace". While not 100% accurate, it's definitely a quick and dirty way to estimate the failure rate.

C:\Users\tbs4\AppData\Local\Continuum\Anaconda2\lib\site-packages\ipykernel\\_\_main\_\_.py:128: Matplotl ibDeprecationWarning: The get\_axis\_bgcolor function was deprecated in version 2.0. Use get\_facecolor instead.



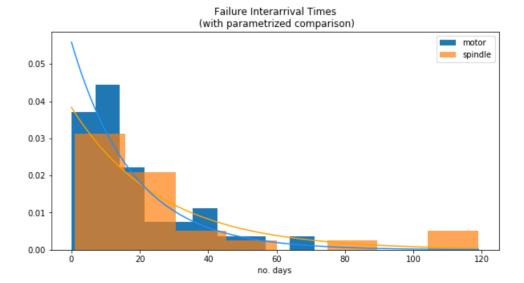
Nov

Dec

```
In [26]:
         from scipy.stats import norm, expon
         def get_fail_iat(event_df, tag):
             fail_time_valve = event_df[(event_df['broken']==1) & (event_df['replace']==1) &
         (event_df[tag]==1)]
             fail_time_valve['date']=fail_time_valve.index
             fail time valve.index = range(fail time valve.shape[0])
             iat valve = fail time valve['date']-fail time valve.shift()['date']
             return iat valve
         plt.figure(figsize=(10,5))
         plt.hist((get_fail_iat(event_df, 'motor')/ pd.Timedelta(days=1)).values[1:], label='motor',
                                                                       normed=True)
         plt.title('Failure Interarrival Times\n (with parametrized comparison)')
         plt.xlabel('no. days')
         plt.hist((get_fail_iat(event_df, 'spindle')/ pd.Timedelta(days=1)).values[1:], label='spindle',
                                                                         alpha=.7, normed=True, bins='auto')
         # plt.title('Motor Failure\n Interarrival Times')
         # plt.xlabel('no. days')
         plt.legend()
         print 'expected interarrival time'
         print 'spindle fail:\t{:.2f} days'.format((get_fail_iat(event_df, 'spindle')/ pd.Timedelta(days=1)).me
         plt.plot(range(120), expon(scale=(get_fail_iat(event_df, 'spindle')/
         pd.Timedelta(days=1)).mean()).pdf(np.arange(120)),
                 color='orange')
         print 'motor fail:\t{:.2f} days'.format((get_fail_iat(event_df, 'motor')/
         pd.Timedelta(days=1)).mean())
         plt.plot(range(120), expon(scale=(get_fail_iat(event_df, 'motor')/ pd.Timedelta(days=1)).mean()).pdf(n
         p.arange(120)),
                 color='dodgerblue')
         plt.grid(b=False)
         C:\Users\tbs4\AppData\Local\Continuum\Anaconda2\lib\site-packages\ipykernel\ main .py:4: SettingWit
         hCopyWarning:
         A value is trying to be set on a copy of a slice from a DataFrame.
         Try using .loc[row_indexer,col_indexer] = value instead
```

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#indexing-view-versus-copy

expected interarrival time spindle fail: 26.08 days motor fail: 17.89 days



# **Taxonomy Generation**

It would be great if we had organized all of these tags, determining which ones are more general or specific.

It would be even better if we had a starting point to do that, done for us.

## **Graph Theory I**

Retrieving those same binary vectors for the top Items, lets call them  $\mathbf{B}$ . What we want is an idea of how many times particular tags happen together.

Luckily, this is  $B^TB$ 

Out[29]:

	unit	spindle	hydraulic	motor	valve	bar	machine	accumulator	coolant	person	 clamp_jaw_set	baı
unit	0	30	29	60	16	5	10	8	6	25	 0	0
spindle	30	0	22	20	24	8	14	2	3	22	 0	0
hydraulic	29	22	0	23	51	8	12	15	6	15	 3	1
motor	60	20	23	0	2	1	8	1	22	14	 0	0
valve	16	24	51	2	0	12	11	9	8	12	 0	0

5 rows × 499 columns

Actually,  $B^TB$  contains the overall occurrence count in it's diagonal. What we are actually using is  $B^TB - \text{diag}(B^TB)$ , which is called an *adjacency* graph.

## **Graph Theory II**

One way to analyse this is using some notion of **node similarity**. There are a few different ways of measuring the similarity of tags, but one straight-forward one is the ever-popular *cosine similarity*. In the context of co-occurnce graphs, we can caclulate this as

$$\frac{n_{x,y}}{\sqrt{n_x}\sqrt{n_y}}$$

Where  $n_x$ ,  $n_y$ , and  $n_{x,y}$  are the number of "issues" or documents tagged with the tag, x, y, or  $x \cup y$ , respectively. This makes for a nice edge weigting on our cooccurrence graph.

```
In [30]: dist_mat = coocc/np.dot(np.sqrt(occ).T, np.sqrt(occ))
    dist_mat.head()
```

Out[30]:

	unit	spindle	hydraulic	motor	valve	bar	machine	accumulator	coolant	person
unit	0.000000	0.002106	0.002035	0.004211	0.001123	0.000351	0.000702	0.000561	0.000421	0.001755
spindle	0.002106	0.000000	0.001544	0.001404	0.001684	0.000561	0.000983	0.000140	0.000211	0.001544
hydraulic	0.002035	0.001544	0.000000	0.001614	0.003579	0.000561	0.000842	0.001053	0.000421	0.001053
motor	0.004211	0.001404	0.001614	0.000000	0.000140	0.000070	0.000561	0.000070	0.001544	0.000983
valve	0.001123	0.001684	0.003579	0.000140	0.000000	0.000842	0.000772	0.000632	0.000561	0.000842

5 rows × 499 columns

However, this is a symmetric measure, so it doesnt't help us in creating any kind of taxonomy. That's where centrality comes in.

## **Graph Theory III**

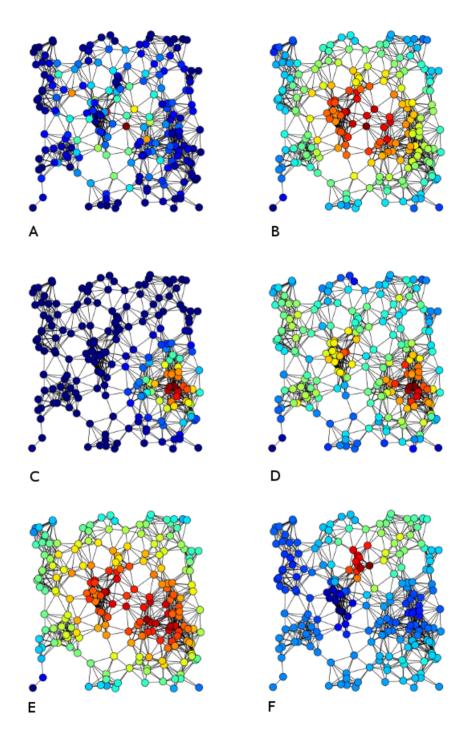
Centrality is a way of rank-ordering nodes according to their "importance" in the graph. There are many ways to formalize this idea, and Google built its business around **PageRank**, a remarkably robust centrality measure.

For example, we have:

- A. Betweenness centrality,
- B. Closeness centrality,
- C. Eigenvector centrality,
- D. Degree centrality,
- E. Harmonic Centrality and
- F. Katz centrality

of the same graph. (PageRank is related to eigen-centrality)

Now we can combine what we know to make a taxonomy!



```
In [32]: # cent = pd.Series(nx.closeness_centrality(G, distance='weight'))
# cent = pd.Series(nx.betweenness_centrality(G))
# cent = pd.Series(nx.eigenvector_centrality(G))
cent = pd.Series(nx.pagerank(G))
```

## **Graph Theory IV**

The **Heymann** algorithm [Heymann 2006] is an efficient algorithm that converts a set of these "tags" into a taxonomy via "annotation frequencies".

- 1. List Tags in order of generality, which we measure by proxy via centrality.
- 2. **For** each tag in the ordered list (starting with the "most general" node as a root):
  - A. Insert it as a node
  - B. Find the node, already in the taxonomy, most similar to it
  - C. If this similarity is above some threshold, add an edge from that node to this on
  - D. Else, leave this node as a top-level tag \*
- 3. Remove any "isolates", or nodes that have no descendants in the taxonomy.

As a consequence of the similarity threshold, this particular algorithm removes any unnecessary and/or irrelevant tags.

\*This is a slight modification, which allows for multiple top-level concepts in the taxonomy.

```
In [34]: def heymann_taxonomy(dist_mat, cent_prog='pr', tau=5e-4,
                              dynamic=False, dotfile=None, verbose=False):
             dist_mat: dataframe containing similarity matrix, indexed and named by tags
             cent_prog: algorithm to use in calculating node centrality
                 pr: PageRank
                 eig: eigencentrality
                 btw: betweenness
                 cls: closeness
             tau: similarity threshold for retaining a node
             dynamic: re-calculate centrality after adding every tag
             write_dot: fname or None, where to save a .dot, if any.
             verbose: print some stuff
               tau = 5e-4
             cent_dict = {
                  'pr': nx.pagerank,
                  'eig': nx.eigenvector_centrality,
                  'btw': nx.betweenness_centrality,
                  'cls': nx.closeness_centrality
             # Create the co-occurence graph, G
             G = nx.from_numpy_matrix(dist_mat.values)
             G = nx.relabel_nodes(G, dict(zip(G.nodes(), dist_mat.columns)))
             # Calculate the centrality of nodes in G
             cent = pd.Series(cent_dict[cent_prog](G)).sort_values(ascending=False)
             root = cent.index[0]
             # Init the taxonomy D (DAG)
             D = nx.DiGraph()
             D.add_node(root)
             for n in tqdm_notebook(range(dist_mat.shape[0])):
                 # Pick the most central node in G, and the node in D most similar to it
                 neighbor_sim = {k: dist_mat.loc[tag,k] for k in D.nodes()}
                 parent = max(neighbor_sim, key=lambda key: neighbor_sim[key])
                 if neighbor_sim[parent] > tau:
                     # above threshold--> direct child
                     D.add_node(tag)
```

```
D.add_edge(parent, tag)
        else:
             D.add_edge(root, descendant) # do not enforce single taxonomy
           # New "top-level" tag
           D.add_node(tag)
           pass
        if dynamic:
           # recalculate node centralities after removing each <tag>
           # EXPENSIVE.
           G.remove_node(tag)
           cent = pd.Series(cent_dict[cent_prog](G)).sort_values(ascending=False)
        else:
            cent.drop(tag, inplace=True)
   if verbose:
        print root # most "general" topic
        print nx.isolates(D) # child-less nodes (i.e. central AND dissimilar)
   D.remove_nodes_from(nx.isolates(D)) # not useful for taxonomy
   if dotfile is not None:
        from networkx.drawing.nx_pydot import graphviz_layout, write_dot
        D.graph['graph']={'rankdir':'LR', 'splines':'true',
                          'ranksep':'3'}
        write_dot(D, dotfile)
    return D
D = heymann_taxonomy(dist_mat,
                     cent_prog='pr', # dynamic=True,
                     dotfile='tax.dot')
```

```
In [35]: # from networkx.drawing.nx_pydot import graphviz_layout, write_dot
# write_dot(D, 'tax.dot')
!dot -Tpng tax.dot >tax.png
```

