Credit Card Default Prediction

High-Level Design

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Contents

Abstract

Credit risk plays a major role in the banking industry business. Banks' main activities involve granting loans, credit cards, investments, mortgages, and others. The credit card has been one of the most booming financial services by banks over the past years. However, with the growing number of credit card users, banks have been facing an escalating credit card default rate. As such data analytics can provide solutions to tackle the current phenomenon and management of credit risks. This project discusses the implementation of a model which predicts if a given credit card holder has a probability of defaulting in the following month, using their demographic data and behavioral data from the past 6 months.

1. Introduction

1.1. Why this High-Level Design Document?

This High-Level Design (HLD) Document aims to add the necessary detail to the current project description to represent a suitable model for coding. This document is also intended to help detect contradictions before coding and can be used as a reference manual for how the modules interact at a high level.

1.2. The HLD will:
- Present all of the design aspects and define them in detail
- Describe the user interface being implemented
- Describe the hardware and software interfaces
- Describe the performance requirements
- Include design features and the architecture of the project
- List and describe the non-functional attributes

  like
    - Security
    - Reliability
    - Maintainability
    - Portability
    - Reusability
    - Application compatibility
    - Resource utilization
    - Serviceability

1.3. Scope

The HLD documentation presents the structure of the system, such as the database architecture, application architecture (layers), application flow (Navigation), and technology architecture. The HLD uses non-technical to mildly-technical terms which should be understandable to the administrators of the system.

2. General Description

2.1. Product Perspective

The Credit Card Default Predictor is a machine learning-based classification model which will help us to predict credit card defaulters and take the necessary action.

2.2. Problem statement

Financial threats are displaying a trend about the credit risk of commercial banks as the in credible improvement in the financial industry has arisen. In this way, one of the biggest threats faced by commercial banks is the risk prediction of credit clients. The goal is to predict the probability of credit default based on credit card owner's characteristics and payment history.

2.3. Proposed Solution

The solution proposed here is a web application, which predicts the probability of credit default for a customer based on the customer's demographic data and behavioural data from previous months(6 months).

2.4. Further Improvements

This project can also feature certain improvements like :
- Including a feature, allowing the user to upload a data file on customers and predict the possibility of credit card default for each of the customers. The uploaded file should have columns in the same format as the data used for training the model.
- With the above feature, we could also add a feature which allows the user to access a dashboard, which will provide you with an overall analysis of the uploaded data (for example, percentage and distribution of customers who paid their dues in the previous months, distribution of age of customers etc.).
- We can also formulate a score on how much confidence the model has in the output produced. This feature can be implemented on the current project, as well as with the improvements mentioned above.
- A feature which allows the application to segment those customers whom the model has predicted to default, based on a given criterion/criteria, which will allow the business team to make targeted strategies on each segmented group.

2.5. Data Requirements

This dataset is taken from Kaggle (URL: https://www.kaggle.com/uciml/defaultof-credit-card- clients-dataset). It contains information on default payments, demographic factors, credit data, history of payment, and bill statements of credit card clients in Taiwan from April 2005 to September 2005. There are 25 variables:

- **ID**: ID of each client
- **LIMIT_BAL**: Amount of given credit in NT dollars (includes individual and family/supplementary credit)

- **SEX**: Gender
  - 1=male,
  - 2=female
- **EDUCATION:**
  - 1=graduate school,
  - 2=university,
  - 3 high school,
  - 0, 4, 5, 6=others)
- **MARRIAGE**: Marital status
  - 1=married,
  - 2=single,
  - 3=divorce,
  - 0=others
- **AGE**: Age in years
- **PAY_0**: Repayment status in September 2005
  - -2: No consumption;
  - -1: Paid in full;
  - 0: The use of revolving credit;
  - 1 = payment delay for one month;
  - 2 = payment delay for two months; . . .;
  - 8 = payment delay for eight months;
  - 9 = payment delay for nine months and above.
- **PAY_2**: Repayment status in August 2005 (scale same as above)
- **PAY_3**: Repayment status in July 2005 (scale same as above)
- **PAY_4**: Repayment status in June 2005 (scale same as above)
- **PAY_5**: Repayment status in May 2005 (scale same as above)
- **PAY_6**: Repayment status in April 2005 (scale same as above)
- **BILL_AMT1**: Amount of bill statement in September 2005 (NT dollar)
- **BILL_AMT2**: Amount of bill statement in August 2005 (NT dollar)
- **BILL_AMT3**: Amount of bill statement in July 2005 (NT dollar)
- **BILL_AMT4**: Amount of bill statement in June 2005 (NT dollar)
- **BILL_AMT5**: Amount of bill statement in May 2005 (NT dollar)
- **BILL_AMT6**: Amount of bill statement in April 2005 (NT dollar)
- **PAY_AMT1**: Amount of previous payment in September 2005 (NT dollar)
- **PAY_AMT2**: Amount of previous payment in August 2005 (NT dollar)
- **PAY_AMT3**: Amount of previous payment in July 2005 (NT dollar)
- **PAY_AMT4**: Amount of previous payment in June 2005 (NT dollar)
- **PAY_AMT5**: Amount of previous payment in May 2005 (NT dollar)
- **PAY_AMT6**: Amount of previous payment in April 2005 (NT dollar)
- **default.payment.next.month**: Default payment
  - 1=yes,
  - 0=no

2.6. Tools used

Python programming language and frameworks such as NumPy, Pandas, and Scikit- learn are used to build the whole model.

- Jupyter Notebook is used as IDE.
- For visualization of the plots, Matplotlib and Seaborn are used.
- HerokuApp is used for the deployment of the model.
- Front-end development is done using HTML/CSS
- Python is used for backend development.
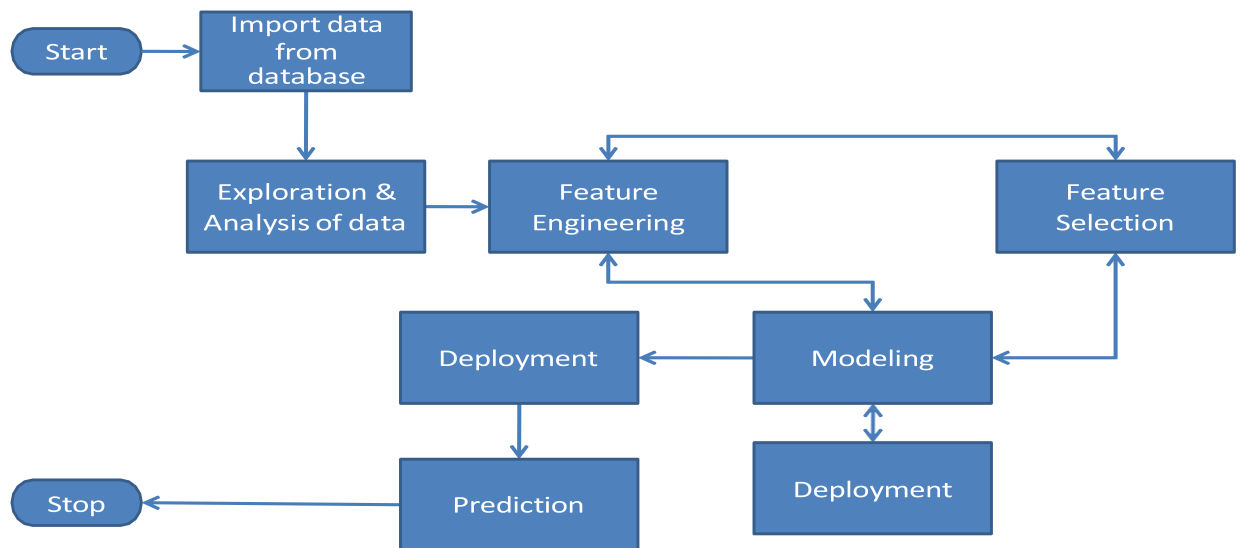- GitHub is used as a version control system.
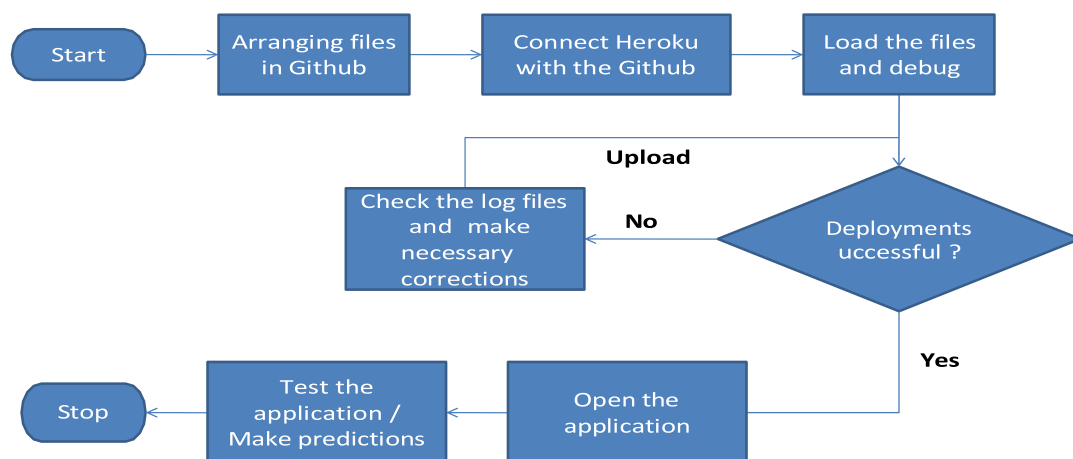
3. Design Details

3.1. Process Flow

For identifying the different types of anomalies, we will use a deep learning-based model. Below is the process flow diagram is shown below.

3.2. Proposed methodology

3.3. Deployment Process

4. Performance

The Credit Card Default Prediction App is used to predict whether a given customer is likely to default in the following month or not based on the customer's demographic data and behavioural data for the previous N number of months(in this, project, we consider N=6). This will allow the business institution to take note and strategize the next step accordingly (with the given customer).

4.1. Reusability

The code written and the components used should have the ability to be reused with no problems.

4.2. Application Compatibility

The different components for this project will be using Python as an interface between them. Each component will have its own task to perform, and it is the job of Python to ensure the proper transfer of information.

4.3. Resource Utilization

When any task is performed, it will likely use all the processing power available until that function is finished.

4.4. Deployment

The model can be deployed in any cloud service such as Microsoft Azure, AWS, Google, Heroku etc.

5. Conclusion

This application will predict whether a given customer will likely default or not in the following month, based on various demographic and behavioural data, and can help financial institutions in taking necessary actions before the event occurs.