

# MASUD MIAH

miah\_masud2000@hotmail.com | 07391195915

London

## Objective

I am enthusiastically pursuing a Full Stack Developer position where I can leverage my technical expertise, problem-solving skills, and passion for building seamless digital experiences. With a hands-on, practical approach to development, I thrive in both front-end and back-end environments, creating efficient, scalable, and user-friendly applications. My commitment to writing clean, maintainable code and my eagerness to tackle complex challenges make me a valuable asset to any development team. I am confident that my skills in modern web technologies, coupled with my dedication to continuous learning, can contribute to the success of a company that values innovation and high-quality software solutions. Thank you for considering my candidacy.

## Highlights of Qualifications

- **Full-Stack Development:** Proficient in **Java, Python, HTML, CSS, JavaScript**, and frameworks like **Django and React**.
- **Problem-Solving:** Strong analytical skills to troubleshoot and develop efficient solutions.
- **Collaboration & Communication:** Effective at explaining technical concepts to non-technical stakeholders.
- **Project & Change Management:** Experience coordinating system updates, resource allocation, and process optimization.
- **Database Management:** Skilled in database design, creation, and optimization.
- **Time Management:** Highly organized, capable of handling multiple tasks in fast-paced environments.

## Education & Qualifications

**Queen Mary University of London, Mile End Rd, Bethnal Green, London E1 4NS**

September 2018 – June 2021

- First Class Honours BSc Computer Science

**Leyton Sixth Form College, Essex Rd, Leyton, London E10 6EQ**

September 2016 – July 2018:

- BTEC Level 3 Extended Diploma in IT (SOFTWARE DEVELOPMENT) – Distinction \* Distinction \* Distinction \*

## Work Experience

**DXC Technology (Graduate Software Engineer/Change Manager):**

October 2023 – Current

- Coordinate and manage change requests to ensure smooth implementation with minimal disruption.
- Collaborate with clients, technical teams, and stakeholders to align changes with business needs.
- Streamline processes to improve efficiency in managing system changes across clients.
- Support resource allocation and ensure timely delivery of projects.

**Xander Academy – Software Engineering Consultant**

February 2023 – April 2023

Consulting Skills

- Identify and analyse current and future state utilising methods such as RAID, SWOT, Gap analysis and using Improvement opportunities matrix.
- Capable of overseeing projects throughout the entire project lifecycle, encompassing the formulation of project plans, monitoring project progress, and providing updates on project status.
- Developed comprehensive current and future state models for real-time projects, which played a crucial role in creating a roadmap for project delivery.

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- Proficient in both written and verbal communication, with the ability to articulate technical concepts in a manner that is understandable to non-technical stakeholders.
- Proven ability to collaborate effectively with team members in a team-oriented environment.
- Technical Specialism
- Clear understanding on writing code which include Java, Python, HTML, CSS, and JavaScript.
- Worked with web frameworks and JavaScript libraries e.g. Django and React

## **Marlin Apartments – Front Desk Receptionist**

July 2022 – December 2022

- Greet all guests and assist them with check-in and check-out
- Operated the cash register and handled transactions accurately
- Maintain a positive attitude and friendly demeanour
- Respond to all guest questions and requests
- Answer and forward phone calls
- Manage guest bookings and reservations
- Keep a tidy and orderly workspace
- Assist with administrative and clerical tasks as needed

## **Clilkd LTD – Junior Developer, Marketing**

November 2021 – April 2022

- Web & App Development
- Database Creation and Management
- Data Analysis and Reporting

## **StageMiracles – Crew Member**

June 2018 – November 2021

- Helping groups by setting up stage equipment's such as lights/speakers and stage frames, checking equipment's if they're fit to be used before being set up.

## **APA Events and Security – Steward**

June 2017 – April 2018

- Watching out for any other hazards that could cause harm to someone attending your event
- Knowing First Aid arrangements. Setting up the venue prior to the event and restoring it to normal after the event

## **Blue Inc - Sales Assistant (Work Experience)**

October 2016 – October 2016

- Assisted customers with product selection and purchasing decisions.
- Operated the cash register and handled transactions accurately
- Provided product information and resolved customer inquiries
- Maintained store organization and visual merchandising
- Collaborated with team members to achieve sales targets
- Received positive feedback for excellent customer service

## **Additional Capabilities**

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- Excellent analytic and problem-solving skills
- Written and verbal communication
- Multicultural awareness
- Exceptional work ethics