

# Mateusz

# Wróbel

## Expertise Area

- Python
- Tkinter
- Ubuntu
- Teamwork
- SQL
- HTML
- Communication
- Customer Experience
- Financial Analysis
- Django
- JavaScript
- CSS



## Summary

I graduated from the Cracow University of Economics in the field of Applied Computer Science. For the last 4 years I have been working in a bank branch. My goal is to find a job in a reputable company where I will be able to improve my knowledge and skills in the field of data analyst. I have "Data Analyst Associate" certificate from datacamp.com I'm in progress "Data Analyst Professional" and Linux Foundation Certified System Administrator.

## Selected Achievements

- I was successively generating 5-10% of the company's monthly income, consisting of about 110 employees in 12 different branches.
- I regularly made a sales plan at the level of 100-120%, which resulted in winning many company competitions, i.e. weekend at an exclusive hotel, an additional day off.
- Conscientious and accurate preparation of documents allowed me to achieve 93% error-free credit processes.
- Craft simulator made with python and tkinter. Portfolio website made using HTML/CSS/JS and Django. All my projects are available on my github profile.

## Professional Experience

**Adminotaur Sp. Z o o** *Junior Support Specialist(2022-2023)*

- analyzing and reporting alerts in Icinga2
- taking care of the proper operation of customer infrastructure
- first line of contact with customers
- solving simple problems with the help of Ubuntu CLI
- manually adding an AWS instance
- carrying out simple acuralization of the client's infrastructure

**CMI-Maciej Uhl/Alior Bank Partner** *Business client advisor (2018 -2022)*

- acquiring new clients and building long-term relationships with the current ones, e.g. by actively adjusting the product offer to the current and future needs of the client
- realization of individual and team sales goals
- sale of banking products and services
- conducting sales talks and cross-selling

**ITI Neovision(Canal+)** *Customer retention consultant (2016-2017)*

- telephone contact with the company's current customers
- updating services (extending contracts)
- breaking down objections

*"I had the pleasure of being Mateusz's supervisor for several years, from his early days in banking. During this period, Mateusz Wróbel became known as a person who was extremely quick to learn new issues and willing to gain successive levels of experience. In a very short time, he became a fully independent banker, able to carry out all banking processes comprehensively, applying the required procedures, as well as, thanks to his imagination, his ability to anticipate risks, apply non-standard solutions needed in a specific case. In doing so, he was always extremely attentive, focused and committed, resulting in error-free work. Proficiency in navigating the banking IT environment was always an added advantage for Mateusz. He worked well together in a group and was a helpful and supportive person. I fully recommend Mateusz Wróbel as a valuable employee in the banking industry, as well as, knowing his ability to learn in any other industry he wishes to educate himself in. " - Łukasz Rudek*

*Scrum Master in GlobaLogic  
(Mateusz's Menager)*



**Cell:**

+48 604 718 555

**Mail:**

[mateusz.wrobel993@gmail.com](mailto:mateusz.wrobel993@gmail.com)

**LinkedIn:**

[www.linkedin.com/in/mateuszwróbel](https://www.linkedin.com/in/mateuszwróbel)

**Github:**

<https://github.com/MatWro>

## Education

- ✓ **Cracow University of Economics** *Master degree* ,  
Applied Computer Science (Oct 2017 - Nov 2019)
- ✓ **Cracow University of Economics** *Bachelor degree*,  
Applied Computer Science (Oct 2012 - Nov 2016)
- ✓ **Datacamp.com** – Data Analyst Associate
- ✓ **FrontEnd Developer** ( *HTML/CSS/JS/GIT*) - CodersLab  
(2017)

## Languages

- English - Limited working proficiency
- German - Elementary proficiency
- Polish – Native

## Interested

- ✗ MMO RPG games
- ✗ football
- ✗ cooking