

Joe Frizzell

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Experience

PENGUIN RANDOM HOUSE

Senior Digital Systems Developer * — July 2016 – Present

- » Oversee development and maintenance of databases, processes and tools across multiple departments.
- » Work with team leads and other developers to create new systems and streamline existing systems.
- » Manage the consolidation and normalization of separate tool sets and specifications across multiple departments.
- » Manage a team of five direct reports who develop and maintain databases, processes and automation tools.

Digital Systems Developer * — June 2015 – July 2016

- » Developed and maintained databases, processes, and automation tools to meet business needs.
- » Worked directly with operators and other developers to streamline processes and improve productivity.
- » Created and maintained documentation that described the development and use of systems, processes, and tools.
- » Investigated best practices for integrating disparate tool sets and specifications for newly merged departments.

PENGUIN PUBLISHING GROUP

Digital Production Manager — November 2011 – June 2015

- » Oversaw production and distribution of files and metadata for ebooks, apps, and downloadable audio.
- » Fully transitioned ebook production from conversion vendors to in-house production.
- » Developed new processes, systems, automation tools and workflows to improve productivity.
- » Managed a team of eight direct reports who created, distributed, and maintained digital products.

Assistant Digital Production Manager * — June 2010 – November 2011

- » Developed a pilot process to bring ebook production in-house using InDesign.
- » Wrote scripts in Python/JavaScript/AppleScript/etc. to streamline and automate ebook production.
- » Translated databases from MS Access to MS SQL Server and eventually MySQL.
- » Helped manage conversion vendors and distribution vendors to produce and distribute digital assets.

Senior Digital Production Associate * — December 2008 – June 2010

Digital Production Associate — April 2008 – December 2008

Online Content Image Assistant * — January 2007 – April 2008

BARNES & NOBLE Bookseller — February 2005 – October 2006

MJM CREATIVE Production Assistant — January 2004 – December 2004

* Positions created specifically for my unique qualifications.

Education

THE CITY COLLEGE OF NEW YORK — August 2004 – June 2008

Bachelor of Arts in Electronic Design and Multimedia

- » Graduated Magna Cum Laude
- » Dean's List all four years
- » Participated in City College Honors Program

Skills

SCRIPTING

- » Python
- » JavaScript
- » Shell script
- » AppleScript
- » VBA

DATABASE DESIGN

- » MySQL
- » MS SQL Server
- » MS Excel
- » FileMaker Pro

WEB DESIGN

- » XML/XHTML
- » HTML5/CSS3
- » EPUB 3

OTHER

- » Fluent in Spanish
- » "Joe Glow"