Joe Frizzell

212·203·3898 — joefrizzell@gmail.com — joefrizzell.com

Experience

PENGUIN RANDOM HOUSE

Digital Systems Developer — June 2014 – Present

- »Designs, implements and maintains proprietary departmental systems and processes to meet changing business needs.
- »Designs, implements and maintains automation to help streamline repetitive processes and improve efficiency.
- »Works directly with end users and other developers to streamline processes to fit the specific needs of the business.
- »Creates and maintains end user and developer documentation that describes how to use the systems/processes.

Digital Production Manager — November 2011 – June 2014

- »Oversaw production and distribution of files and metadata for e-books, apps, and downloadable audio.
- »Fully transitioned frontlist e-Book production from conversion vendors to in-house production.
- »Discovered, designed and implemented new processes, systems, tools and workflows to improve productivity.
- »Managed a team of eight direct reports who create, distribute, and maintain digital products.

Assistant Digital Production Manager — June 2010 – November 2011

- »Developed a pilot process to bring e-Book production in-house using InDesign.
- »Wrote scripts in JavaScript/AppleScript/Shell script to streamline and automate all aspects of eBook production.
- »Translated Delta databases from MS Access to MS SQL Server.
- »Helped manage conversion vendors and distribution vendors to produce and distribute digital assets.

Senior Digital Production Associate — December 2008 - June 2010

Digital Production Associate — April 2008 – December 2008

Online Content Image Assistant — January 2007 - April 2008

GOLF MAGAZINE Intern to the Photo and Art Departments — February 2008 – April 2008

BARNES & NOBLE Bookseller — February 2005 – October 2006

MJM CREATIVE Production Assistant — January 2004 – December 2004

Education

THE CITY COLLEGE OF NEW YORK — August 2004 – June 2008

Bachelor of Arts in Electronic Design and Multimedia

- »Graduated Magna Cum Laude
- »Dean's List all four years
- »Participated in City College Honors Program

Skills

DATABASE DESIGN	Graphic/Web Design
»MS SQL Server ♦ ♦ ♦	»Adobe Creative Cloud ♦♦♦
»MS Excel ♦ ♦ ♦	»HTML5/CSS3 ♦ ♦ ♦
»MS Access ♦ ♦	»EPUB 3 ♦ ♦ ♦
>>MySQL ♦\ ♦\	OTHER
»XML ♦ ♦	»Fluent in Spanish ♦ ♦
»FileMaker Pro 🌢	>"Joe Glow" & & &
♦ ♦ —Great	ీ లీ లీ — Guru
	>> MS Excel ♦ ♦ ♦ >> MS Access ♦ ♦ >> MySQL ♦ ♦ >> XML ♦ ♦