

ENGLISH Chapter 13



EN

Communicate



COMMUNICATION AT WORK









Communicate

WDYT?

(What do you think?)

What makes a good communicator?

Reporting verbs

1 Complete the sentences with the correct form of the reporting verbs in the box.

admit agree confirm deny insist refuse

I didn't touch it.

ENGLISH

She_denied touching it.

It was me. I broke the window.

2 He_admitted to breaking the window.

I know it's wet and cold, but we're still going for a walk.

3 They_insisted _ on going for a walk.

I won't ever help you again.

4 She refused _ to help him again.

That's decided then. We're going to create a playlist for our coach.

5 They agreed _ to create a playlist for their coach.

Yes, I'm going to the party.

6 He confirmed that he was going to the party.

2 128 Listen to extracts 1–6 and match them with verbs a-f.

a announce 1

b argue 3

c claim.5

d inform 6

e point out 4

f report 2

4 Read the captions and check the meaning of the words in bold. Match each photo to one of the comments.

annielouxi 'But the ball was in!' she A complained bitterly.

pixiejulest 'Where is everyone?' he cried out in surprise. Then he saw it was only 6:00 am.

nelltherat 'Shh! You're whistling out of tune again!'

bluehatlad He cheered excitedly until he crealized he was at the wrong concert.

paddy55ok 'Not another pizza party!' she muttered under her breath. lindy321tt 'Should I tell him he has his shirt on inside out?' she whispered softly.

skater_dani63 'Do something about this ra It's driving me crazy!' she shouted at the to of her voice.

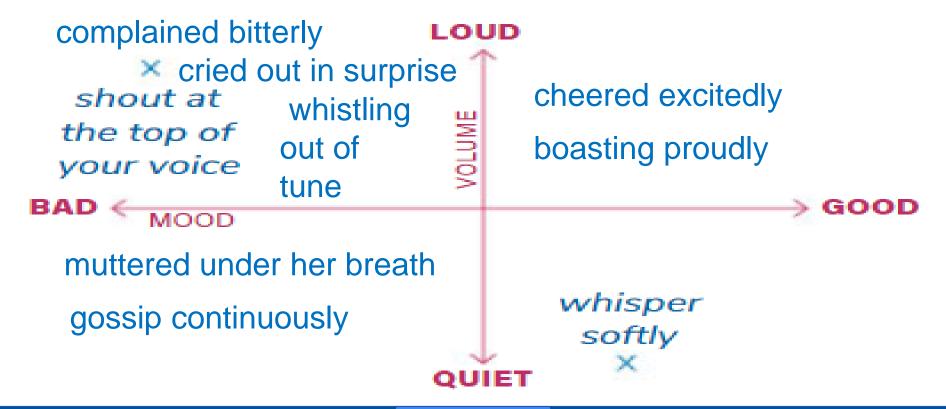
applenancie He was boasting proudly about his cooking skills until he dropped everything on the floor.

maxmixtop 'What are you two quarreling so fiercely about? Don't tell me you can't agree again?'

lara32cl 'What annoys me about my B teammates is that they gossip continuously.'

@ SACO OLIVEROS

Complete the graph with the expressions in bold from exercise 4.



1

Watch the video. What are the four main topics that the presenter discusses?



Complete the table. What do you think are the advantages and disadvantages of these forms of communication?

	Advantages	Disadvantages
stone tablet	permanent	difficult to transport
cave painting	easy to understand	only visitors to the cave can see it
messenger	relatively fast and	pigeon may get lost
pigeon	can fly distances	slow, prone to accidents
human	fairly fast (broad	can get tired-injured
messenger	cast news farther)	,
chain of	easy to see from	fire can go out, wind can
signals	distances	change (weather)
town crier	aloud and inmediate	can losè their voice
whistling	can hear from distances	Need to learn whistling

4 2 29 Read and listen to the essay. Check your ideas in exercise 3. What other advantages and/or disadvantages does the article mention?

A brief history of SHARING NEWS AND INFORMATION

Humans have always distinguished themselves from other living beings through their ability to communicate complicated thoughts and ideas. Nowadays, it is easy to inform the whole world about an event simply by pressing 'send' on our mobile devices, but how did our ancestors spread their news?

Some experts claim that the first form of written communication was the Kish tablet in 3500 BCE, which is a stone carved with symbols. These symbols represented physical objects. However, if we travel back to 35,000 years ago, early humans were painting on cave walls. Many historians have asked themselves why cave people did this and there are several theories: some say these ancestors used paintings to describe hunting expeditions, whereas others believe that they drew animals to show the difficulties of surviving.

Nevertheless, cave paintings could only communicate a message to someone close by, so it was not useful for broadcasting news farther away. In 776 BCE, the Greeks used a messenger pigeon to announce the results of the Olympic Games. About 300 years later, the original marathon runner, Pheidippides, ran about 40 km to Athens to say that they had won a battle at Marathon. Records confirm that they used human messengers in Egypt and China between 200 and 100 BCE. However, living messengers could be slow and prone to accidents. Other more immediate responses were needed and as a result, people used a chain of signals - smoke, fire or flags. These signals did not always work well, as they depended on humans or weather.

In Medieval England (1066–1485), there was an effective way of making public announcements – a town crier. To gather the crowd, he would ring a bell and shout, 'Oyez, Oyez, Oyez!' which comes from the 13th-century French word 'Oiez!' ('Listen!'). As most town inhabitants at that time could not read, the crier would then read out the news, new laws and other announcements.

When Europeans first settled on the Spanish island of La Gomera off the coast of Africa, they discovered that the shepherds there used a whistling language called Silbo Gomero to communicate amongst themselves. In fact, over 70 different groups of people worldwide whistle, from hunters in the Amazon rainforest to Inuit whalers. It requires less effort than shouting or running. It is instant and in open spaces, it can travel up to 5 km.

Thus, when you next click on 'send' to share your news, spare a thought for your ancestors who may not have found this task so straightforward.

Read the essay again. What do the numbers refer to?

- 3500 BCE
- 70
- 40

- 776
- 5
- 35,000

- 1 3500 BCE The Kish Tablet is from this time, and it is one of the earliest forms of writing.
- The number of groups of people around the world who use whistling to communicate.
- 3 40 Pheidippides ran around 40km to tell the people in Athens that they had won the battle in Marathon.
- 4 776 The year the Greeks used a Messenger pigeon to Announce the winners of the Olympics.
- 5 5 The distance a whistle can travel in kilometers.
- 6 35,000 Early humans painted on cave 35,000 years ago.

- 6 Complete the sentences in your own words.
 - 1 Because they can express what they are thinking.
 - 2 First example of written communication.
 - Which animals could be hunted in the área and that life wasn't easy.
 - 4 Announce importan information.
 - **5** Communicate with each other.

- 8 Complete these sentences with one of the words in exercise 7.
 - 1 We needed to send messages over great distances, <u>thus</u> pigeons were used.
 - 2 English is the most widely spoken language, _whereas_ a great deal more people speak Mandarin Chinese as their native language.
 - 3 Three percent of the world's inhabitants speak more than four languages.
 - 4 Americans and the British both speak English. Nevertheless, their sign languages are different.

Subskill: Understanding formal language

We use different words for different types of texts. Some essays and articles use formal words, whereas texts such as chatty blogs or emails to friends use more informal language.

Word work Look at the formal words in bold in the essay and match them with their less formal equivalent 1–8.

- short
- 2 SO
- 3 while
- 4 but
- 5 likely to be affected by something
- 6 seen themselves as different from
- easy
- 8 people that live in a place

distinguished straightforward

inhabitants