# Mateusz Zytka

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#### **EDUCATION**

University of Toronto Toronto, On

Full Stack Web Development Coding Boot Camp Certification

# WORK EXPERIENCE

## **Applied Systems Technologies**

Vaughan, On

HVAC Service Technician

May 2022 - Sep 2022

Graduation Date: Nov 2022

- Managed daily workflow and prioritized tasks to meet deadlines while setting own schedule, increasing customer satisfaction by 25%.
- Troubleshot and repaired over 500 HVAC units within a 4-month period, resulting in 98% customer retention.
- Resolved complex system malfunctions through comprehensive diagnostic procedures, decreasing repair time by 40%.

Atlascare Oakville, On

Lead HVAC Install Technician

May 2017 - May 2022

- Coached and mentored junior technicians on technical skillsets & customer service strategies, resulting in an 95% satisfaction rating from clients.
- Performed pre-installation inspections to ensure proper function of equipment & safety standards, resulting in zero warranty claims.
- Installed and tested over 250 HVAC systems yearly, guaranteeing customer satisfaction.

#### PROJECT EXPERIENCE

Vapour

MongoDB, Express, React, Node.js

https://vapour.herokuapp.com/

Nov 2022 - Nov 2022

- Developed a NoSQL database through MongoDB to store user information along with their catalogue of games
- Developed an application that performs CRUD operations based on user inputs
- Implemented real-time data fetching through RESTful APIs
- Designed application to be fully responsive

# **Game Hosting Site**

MySQL, Node.js, Express, P5.js, MVC

https://game-hosting.herokuapp.com/

Oct 2022 - Oct 2022

- Developed SQL database to store games along with their respective high scores
- Developed a login in function that encrypts the users password to allow users to keep track of their scores for each game
- Developed a fully responsive webpage design

## **Beer + Meal Buddies**

HTML, CSS, JavaScript, JQuery

https://branbao1995.github.io/Beer-Meal-Buddies/

Sep 2022 - Sep 2022

- Implemented real-time data fetching with RESTful APIs
- Developed an in-site search engine enabling users to search for meals to pair with their favorite beers from BrewDog brewery