

Terms and Conditions:

0) Definition of terms

- a) 'Us', 'we', 'our' and 'the Committee' denotes the Gonville & Caius May Ball Committee.
- b) 'Gonville & Caius' or 'Caius' or 'the College' denotes Gonville & Caius College of the University of Cambridge.
- c) 'The Ball' denotes the Gonville & Caius May Ball 2022, to be held on Tuesday 21 June 2022.
- d) 'Tickets' denotes tickets for the Gonville & Caius May Ball 2022.
- e) 'Invited guests' denotes attendees of the Ball who are not members of Gonville & Caius College and whose tickets have been purchased for them by a primary ticket holder.
- f) 'Primary ticket holder' denotes the current member of the University of Cambridge or alumnus of Gonville & Caius College in whose name a booking has been made.
- g) 'Caian' denotes a current or past (e.g. alumni) member of Gonville & Caius College.
- h) 'Current Caian' denotes a Caian who is a current member of Gonville & Caius College, and there as a student e.g. member of the JCR or MCR
- i) 'the University' refers to the University of Cambridge.

1) Application of these terms

- a) These terms and conditions apply to all tickets purchased for the Gonville & Caius May Ball 2022, including tickets sold:
 - i) To current students of Caius college for themselves and, optionally, for their invited guests
 - ii) To Caius alumni for themselves and, optionally, for their invited guests.
 - iii) To Caius fellows, teaching staff such as teaching associates and, optionally, for their invited guests
 - iv) In general release to any member of the University of Cambridge

2) Ticket Eligibility

- a) The Caian tickets are available for purchase only by Current Caians. Buyers of these tickets are entitled to purchase two additional tickets as guest tickets.
- b) The Access Caian tickets are available for purchase only by Current Caians who receive the maximum academic bursary in the academic year 2021-22. This will only apply a discount to the ticket of the primary ticket holder. Buyers of these tickets are entitled to purchase two additional Caian tickets as guest tickets. By applying for these, students give permission to the Committee to verify their bursary status with the College.
- c) A limited selection of Covid Caian tickets is available for alumni of the College who graduated in the years 2020 or 2021, having graduated from a three- or four-year course. Buyers of these tickets are entitled to purchase two additional Alumni tickets as guest tickets.

- d) Alumni tickets are available for alumni of the College, and for Fellows or other teaching staff of the College. Buyers of these tickets are entitled to purchase two additional tickets as guest tickets.
- e) General tickets are available for members of the University who are not members of the College. Buyers of these tickets are entitled to purchase one additional ticket as a guest ticket.
- f) Invited guests do not have to be members of the College or of the University.
- g) Tickets are subject to availability. The Committee reserves the right to reject any application to purchase tickets for the Ball.
- h) Ticket prices are detailed on the website and are subject to change.
- i) A 'dining upgrade' may be purchased on our website to change a standard ticket to a dining ticket, subject to availability.
- j) Individuals are only allowed to purchase tickets they are eligible for. If anyone is found to have bought tickets they are not eligible for, those tickets will be voided with no refund.
- k) Even though some people may be eligible for multiple categories of tickets, one person can only buy a maximum of 3 tickets.

3) Ticket Purchase

- a) The successful purchase of any and all tickets is entirely at the discretion of the Committee.
- b) All purchases must be made through our website at <https://caiusball.com>.
- c) All tickets are served on a first-come, first-served basis.
- d) Payment for tickets will only be accepted on our website via bankcard.
- e) Each ticket will incur a booking fee of 1.4%, plus 50 pence, applied on top of the ticket price.
- f) Physical Tickets will be available for collection in Easter term 2022.
- g) ID will be required when picking these up, as well as proof that the person collecting the tickets was eligible to buy them – in the case of a current Cambridge student, this means that a Camcard will be needed.
- h) In case tickets sell out, a waiting list will be created.
 - i) Gaining access to the waiting list is no guarantee of a ticket to the Ball.
 - ii) The Committee reserves the right to cancel the offer of tickets to those on the waiting list if they are not taken up within 24 hours.

4) Ticket Alterations

- a) Name changes may be made to tickets purchased, and can be requested from a google form on the May ball website.
- b) Name changes will cost
 - i) £10 if requested on or before 31 March 2022;
 - ii) £40 if requested on or before 14 June 2022 but after 31 March 2022.
- c) Name changes will not be permitted after 14 June 2022
- d) If an Access ticket is to have a name change applied to it, an additional fee of £45 shall be paid
- e) No ticket held by a current member of the university can be sold to someone who is not a member of the university.

- f) In case the holder of any ticket is under a legal obligation to isolate on the night of the ball due to an infection with COVID-19 or close contact with an infectious individual, the name on the ticket can be changed up to 24 hours before the start of the Ball at no cost.
- g) In case the ticket holder is notified of their legal obligation to isolate less than 24 hours before the start of the Ball, the committee cannot guarantee a name change.

5) Ticket Cancellations

- a) A ticket holder shall be deemed to have given notice of cancellation if an email is received by the ticketing officer (mayball.ticketing@cai.cam.ac.uk) which clearly states that they would like their ticket(s) cancelled.
- b) Tickets can be cancelled for a full refund of the ticket price if notice of cancellation is given less than 24 hours after the purchase of tickets.
- c) Tickets cannot be cancelled after the 24-hour grace period.
- d) Someone who has purchased guest tickets in addition to their own ticket may not cancel only their own ticket.
- e) The Committee reserves the right to cancel any booking.
- f) The booking fee is non-refundable in all cases.

6) Cancellation Policy

- a) In the event that government laws and restrictions, university guidelines and/or general regard for public health mean that the May Ball is not able to take place, whether because of the Covid-19 pandemic or any other reason, the following will happen:
 - i) In case the Ball has to be cancelled at less than 14 days notice, the committee does not guarantee a refund.
 - ii) In case the Ball has to be cancelled at more than 13 days notice and less than 31 days notice, ticket holders will have the right to be refunded an amount of no less than 25% of the ticket price, booking fee not included.
 - iii) In case the Ball has to be cancelled at more than 30 days notice and less than 61 days notice, ticket holders will have the right to be refunded an amount of no less than 50% of the ticket price, booking fee not included.
 - iv) In case the Ball has to be cancelled at more than 60 days notice, ticket holders will have the right to be refunded an amount of no less than 75% of the ticket price, booking fee not included.
 - v) The committee reserves the right to offer guests an equivalent ticket to the next Caius May Ball instead of monetary compensation in any of the instances above.
 - vi) The Committee will strive to refund ticket holders to the maximum amount possible at all times.

7) General terms of purchase

- a) Tickets are not for resale at a profit.

- b) The Committee reserves the right to cancel, without refund, the tickets of any ticket holder found to be selling, having sold or attempting to sell their ticket at a profit, online or otherwise.
- c) If any member of the committee sees tickets for the Ball on sale for more than their cost price on any platform (for example, Ticketbridge), this will be treated as evidence of infringement of the above clause 7a.
- d) Under no circumstances can tickets be resold to people who are not current or former members of the University
- e) We reserve the right to alter any aspect of the Ball without prior notice. This includes, but is not limited to:
 - i) the entertainments;
 - ii) the dining ticket menu;
 - iii) food or drink;
 - iv) entrance times;
 - v) finish time.

8) Admission and Conduct

- a) The only acceptable attire is Black Tie, White Tie, National dress or Mess dress. Sports blazers are not permitted. The dress code will be strictly enforced, and the committee reserves the right to deny entry to individuals who are not dressed appropriately.
- b) No one who will be under the age of 18 on the night of the Ball may purchase a ticket or be admitted to the Ball.
- c) All guests must present valid photo-ID on entry to the Ball. Valid ID includes:
 - i) European driving licence;
 - ii) passport;
 - iii) UIS Cambridge University Card (commonly known as camcard);
 - iv) biometric residence permit (BRP);
 - v) Proof of Age Standards Scheme (PASS) card;
 - vi) National Identity card e.g. French Carte d'Identité
- d) Entry to the Ball will not be permitted after 22:30 on the night of the Ball.
- e) Ticket holders leaving the Ball will not be readmitted.
- f) Those deemed to be under the undue influence of alcohol or drugs will be denied entry to the Ball.
- g) We reserve the right to expel any ticket holder from the Ball.
- h) Anti-social behaviour will result in expulsion from the Ball.
- i) Alcohol and illegal drugs may not be brought into the Ball. Any ticket holder found to have brought in alcohol or illegal drugs will be expelled from the Ball.
- j) Guests are considered the responsibility of the primary ticket holder. The primary ticket holder is liable for any damages caused by their guest(s), and may be expelled for the actions of the guests.
- k) Anyone found to be present at the Ball without a valid ticket will be expelled and the Committee will seek financial compensation for use of the Ball without payment.
- l) Any ticket holders found facilitating ticketless entry to the Ball will be expelled from the Ball.
- m) Ticket holders expelled from the Ball will not be refunded.

- n) The Committee reserves the right to impose additional restrictions on admission to safeguard the health of attendees, including but not limited to the presentation on arrival of:
 - i) A recent negative Covid-19 test and/or;
 - ii) Proof of vaccination against Covid-19.

9) GDPR and Privacy

- a. We will deal with your information in accordance with the General Data Protection Regulation (GDPR). We will not pass your information to third parties without your express consent. Your information will only be used for the purpose of the Ball.
- b. This includes giving us the right to liaise with the College to verify ball guests are entitled to buy given tickets. For example, verifying that buyers of the alumni tickets are indeed alumni of the college. In the case of the Access Caian tickets, the buyer gives the Committee the right to verify with the College that the buyer is indeed a recipient of the full Cambridge Bursary.
- c. There will be photographers on site at the May Ball, as well as people taking videos. By purchasing tickets you are accepting that media may be taken of yourself in the Ball and that these may be released into the public domain, such as being published on the website, for journalistic purposes and for a memento of the event. The copyright of these photographs will be retained by the Committee.
- d. You also agree not to assert any moral (or similar) rights and give all necessary consents under the Copyright Designs and Patents Act 1988 (as amended) and all other applicable legislation in respect of any film and/or recordings. The Committee is entitled to make full use of any film and/or recording in all current and future media worldwide without any liability or payment to you, including permitting others to do the same.

10) Committee Responsibilities

- o) We do not and shall not discriminate on the basis of race, colour, ethnicity, national origin, gender identity, sex, sexual orientation, age, disability, marital status or other protected characteristics.
- p) We shall not be liable for any loss, damage, death or personal injury, howsoever caused to ticket holders, save for death or personal injury caused by our negligence.