

IT INFRASTRUCTURE

SUPPORT ENGINEER

PROJECT

1. TITLE: INFRA, Technologies Used: IT Infrastructure, Servers, Networks, Could

- Infrastructure Support Project is to ensure the stability, security, and performance of IT infrastructure, including servers, networks, storage, and cloud environments.
- Involves proactive monitoring, incident resolution, and performance optimization to minimize downtime.
- **Key responsibilities:** Service and Incident Management, Security & Compliance, Virtualization support.

2. TITLE: TAS Application, Technologies Used: Facial Recognition and Fingerprint Scan , ID card punch

Device: ZK-Teco

- TAS Application is designed to streamline employee enrollment and attendance management.
 - Application collects and store employee details such as personal information, job role, shift timing.
 - It automates the process of tracking employee work hours , leaves and shifts, utilizing various technologies for efficiency , accuracy and compliance.
 - **Key responsibilities:** Configured and maintain devices for optimal performance, providing technical support to resolve the promptly.
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