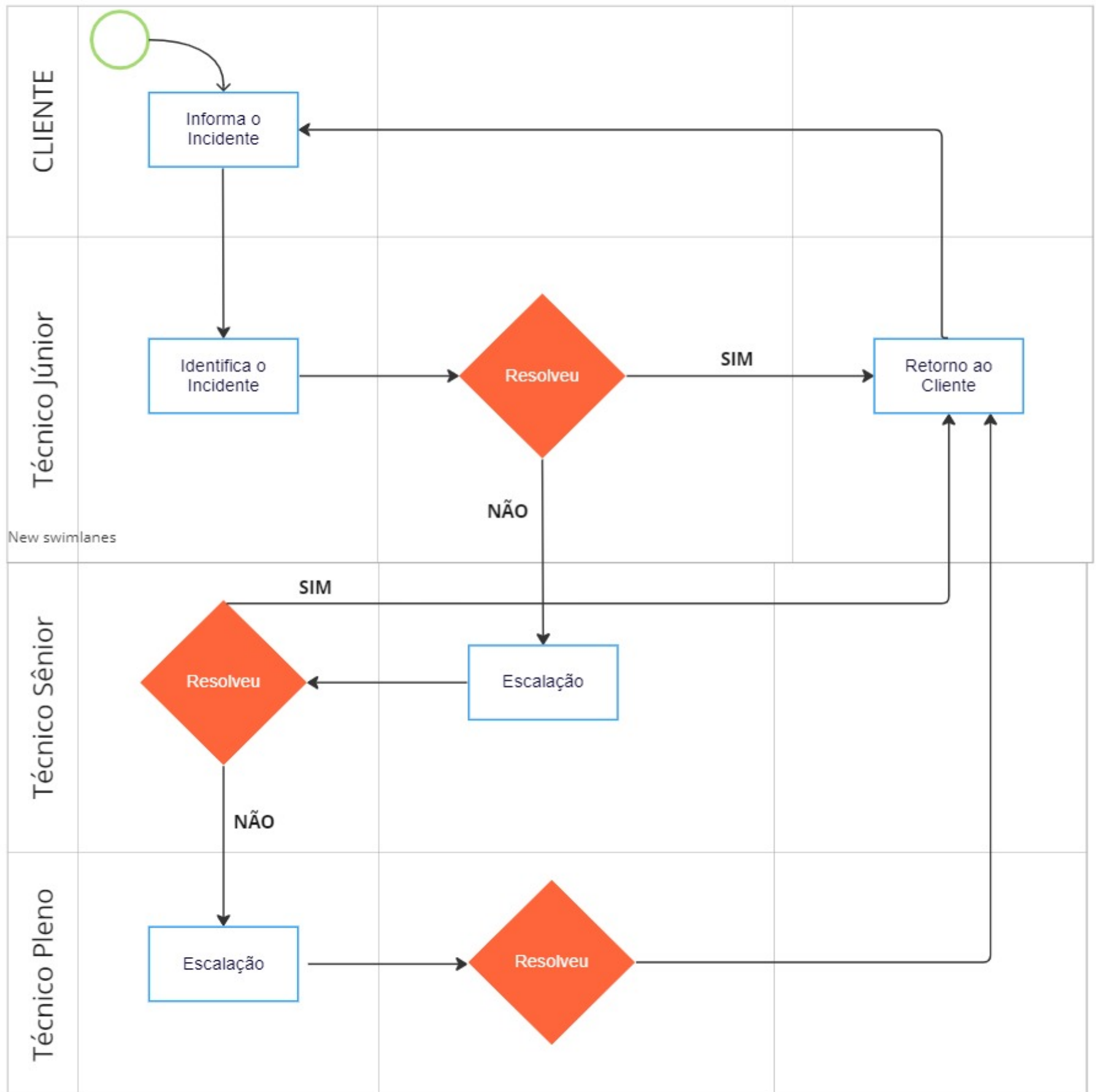


FLUXOGRAMA DE INCIDENTE

New swimlanes



FLUXOGRAMA DE PROBLEMA

