

Ideation Phase

Define the Problem Statements

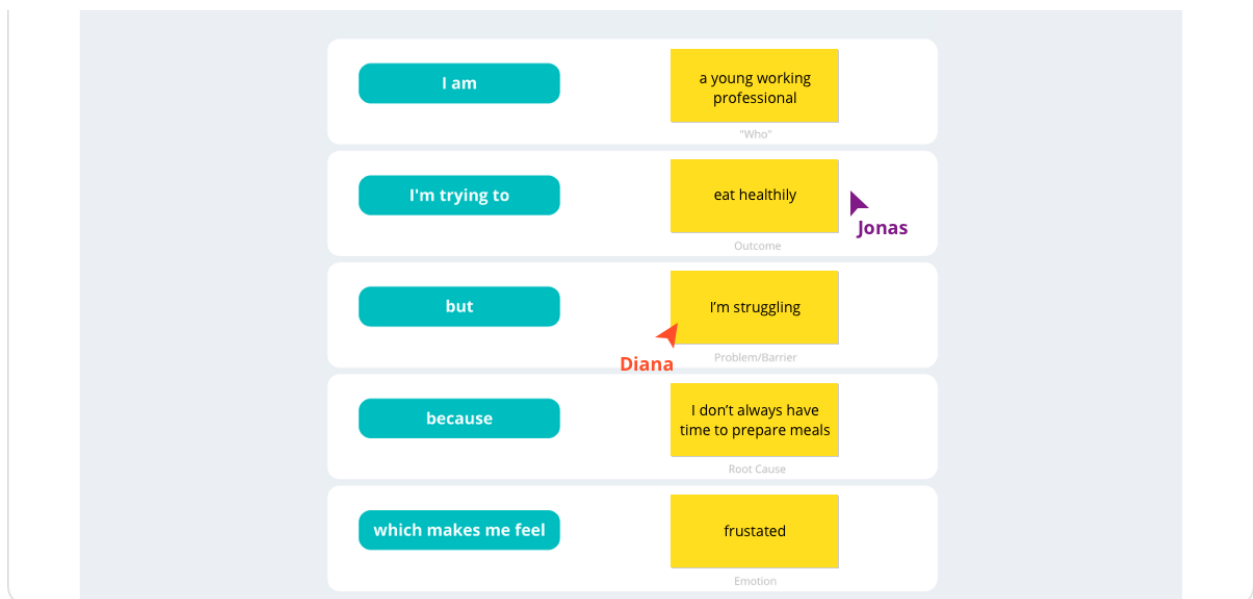
Date:	30 september 2023
Team ID:	Proj_227254_Team_1- 3414
Project Name:	Chatbot deployment with IBM Cloud Watson Assistant
Maxim Marks:	2 marks

Customer Problem Statement Template:

Problem statements are used in the [Design Thinking](#) process to help you stay focused and make good decisions.

A problem statement is a short description of a specific problem that needs to be solved. It's used to help teams [understand the problem](#) so they can work towards solving it.

A good problem statement highlights the gap between where you are and where you want to get to. When businesses and designers want to make something better, a problem statement tells them what's wrong and needs to be fixed.



Problem statement(P S)	I am	I'm trying to	But	Because	Which makes me feel
PS 1	Body builder	Loose weight	I can't loose my weight	I can't follow my diet	frustated
PS 2	Code developer	Build a software	I can't complete it	My code contains errors	frustated