Ideation Phase Empathize & Discover

Date:	30 September 2023		
Team ID:	Proj_227254_Team_1		
Project Name:	Chatbot deployment with IBM Cloud Watson Assistant		
Maximum Marks:	4 marks		

Empathy Map Canvas:

Empathy is the first step in design thinking because it is a skill that allows us to understand and share the same feelings that others feel. Through empathy, we are able to put ourselves in other people's shoes and connect with how they might be feeling about their problem, circumstance, or situation.



