

Mathew Laws

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Ambitious, versatile, and reliable team-worker adaptable to any challenge with the ability to build key relationships and communicate well with stakeholders. Having left school with excellent grades, a wide range of skills and a passion in computer science, I wish to pursue a role in software as I believe it is the future.

Work Experience

Business Support Officer Placement

Sunderland City Council, City Hall, Plater Wy

January 2022 – October 2022

- Developed and maintained robust webpages on our intranet using various tools and platforms.
- Collaborated with health and safety department team members to design project requirements and ensure accessibility.
- Managed quality assurance of internal documents and coordinated meetings with technical staff and stakeholders to discuss state of intranet.

Iceland Sales Assistant

Pennywell Shop Ctr, 1A Portsmouth Rd

October 2022 – Present

- Serving customers at the till utilizing interpersonal skills to deal with frustrated customers in a calm and empathetic manner
- Working with colleagues to move stock, pick deliveries and help customers, using expert knowledge with the ability to make informed product recommendations and build customer loyalty
- Proactively opening interaction points for customers and covering absences in times of need

Skills

- Verbal and written communication
- Teamwork with the ability to work independently
- Mathematical and problem-solving aptitude
- Proficiency in multiple programming languages and frameworks

Education

8 GCSE's Including Mathematics and English

Monkwearmouth Academy, Sunderland

2016 – 2021

Mathematics – 8 (A*)

Science – 8 & 7 (A* & A)

English Language – 7 (A)

T Level Digital Design, Production and Development

Sunderland College

2021 – Present