

# Sentiment Analysis with BERT

Advanced Software-Engineering
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Feb 2024



# Agenda

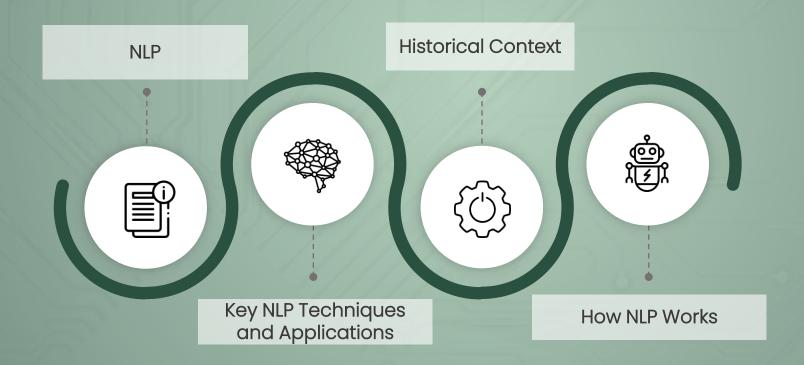
- Understanding Natural Language Processing
- Vector Representations
- Using Transformers for Sentiment Analysis
- Programming Tools
- Example: Sentiments of movie comments





# Natural Language Processing

... is a technology that bridges the communication gap between human language and computer understanding.



# Natural Language Processing (NLP)

The primary goal of NLP is to enable computers to understand, interpret, and generate human language in a way that is both meaningful and useful.

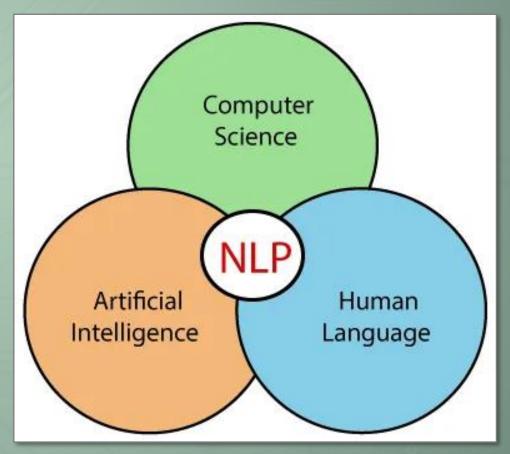
### **Interdisciplinary Nature**

It encompasses areas of

- computer science
- artificial intelligence
- linguistics
- to interpret, recognize, and generate human language in a way that is valuable.

### **Real-World Applications**

- Voice assistants
- Chatbots
- Translation services
- Sentiment analysis
- Customer service.



# **Key NLP Techniques and Applications**

Diverse Applications of NLP

Lecture focus		Description	Kind of task
	Sentiment Analysis	Identifying emotions in text to gauge sentiments like positive, negative, or neutral.	Classification
	Text/Document Classification:	Assigning categories to text based on content. Utilizes supervised learning on labeled data.	Classification
	Part-of-speech (POS) Tagging	Assigning grammatical categories to words in sentences to identify their syntactic roles.	Classification
	Language Detection & Machine Translation	Identifying a text's language and translating text between languages	Translation
	Information Retrieval	Retrieving relevant information from vast text datasets in response to user queries.	Text Generation

# **Key NLP Techniques and Applications**

Diverse Applications of NLP

	Description	
Text Summarization	Condensing long texts while preserving key information and context.	
Knowledge Graph & QA System	Organizing information in a structured form and answering questions using that knowledge.	
Topic Modeling	Uncovering hidden topics in text collections using unsupervised learning.	
Text Generation	Automatically generating human-like text.	
Speech to Text	Converting spoken language into written text.	

Kind of task

**Text Generation** 

**Text Generation** 

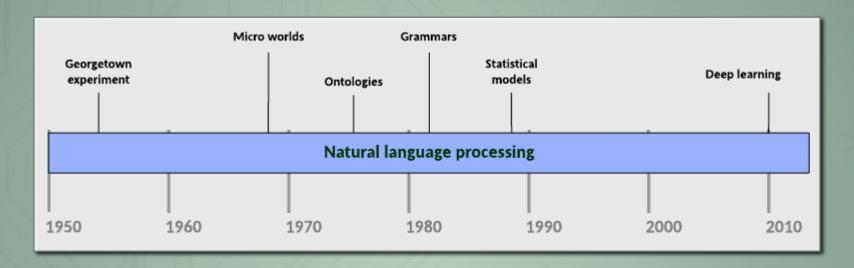
(Unsupervised) latent class identification

**Text Generation** 

**Text Generation** 



### **Historical context**



### 1950s-1960s: Early Days

- Initial experiments in machine translation and automated reasoning.
- Example: Georgetown-IBM experiment, 1954.Real-World Applications

### 1980-2010: Statistical Revolution

- Statistical models, algorithms like Hidden Markov Models.
- Machine Learning, Language Processing

### 2010s: Deep Learning Breakthroughs

- Adoption of deep learning and neural networks.
- Emergence of models like Word2Vec and BERT.

### 2020s: Advanced Language Models

- State-of-the-art models like GPT and Transformer architectures.
- Unprecedented capabilities in language generation and understanding.

### **How NLP Works**

Generic workflow of Natural Language Processing



### Input:

Receives text or speech.

### **Preprocessing:**

Cleans and converts input. Includes tokenization and stemming.

### **Context Analysis:**

Understands structure and meaning. Uses parsing and semantic analysis.

### **Machine Learning:**

Applies algorithms for interpretation. Ranges from rule-based to deep learning.

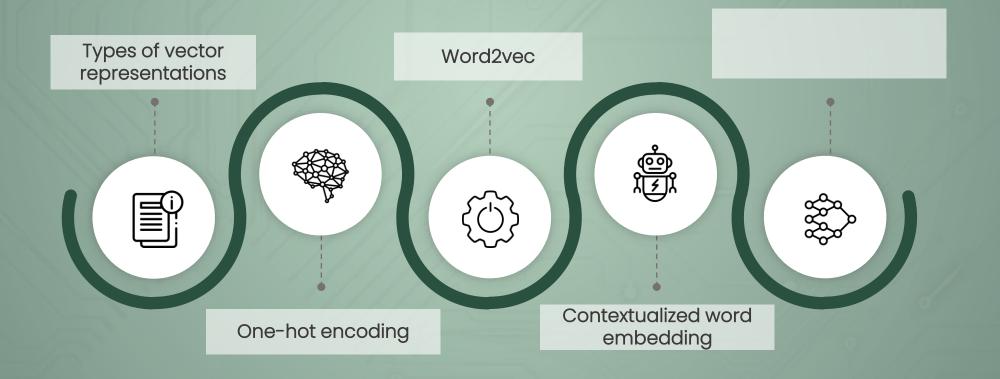
### **Output:**

Generates responses or actions. Examples:

- Text generation
- sentiment classification.

# **Vector Representations**

...involves the organization, summarization, and visualization of data. It provides simple summaries about the sample and the measures.



# **Vector representations**

...enable us to convert textual data into numerical forms that can be processed by machine learning models.

Three common methods of vector representation include

### **One-Hot Encoding:**

Learns by interacting with an environment.

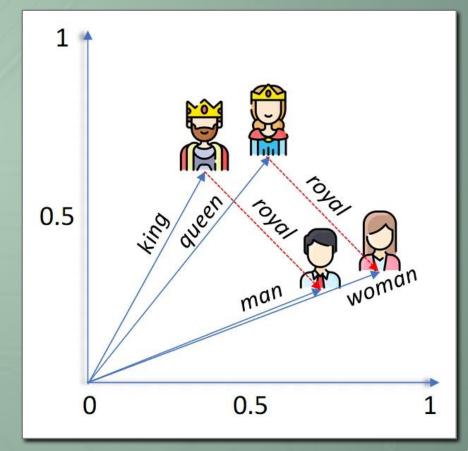
#### Word2Vec:

Provides feedback to the agent.

### **Contextualized Word Embedding:**

Represents the policy or value function, guiding the agent's decisions.

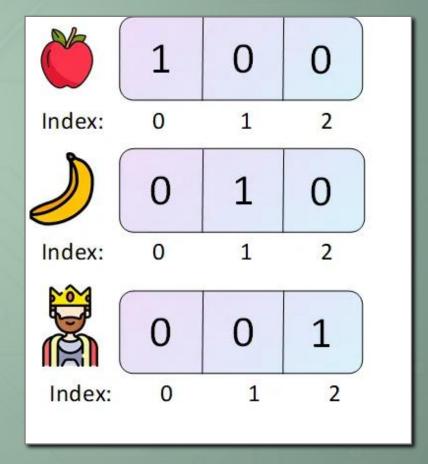
These methods play a crucial role in capturing semantic meaning and relationships between words and phrases.



# One-hot encoding

...are fundamental in Natural Language Processing (NLP)

- basic method for vectorizing words in NLP.
- Each word in a vocabulary is represented as a binary vector:
  - A vector of all zeros except for a single 1
  - indicating the word's presence.
- Simple and intuitive, but has limitations:
  - Doesn't capture semantic relationships between words.
  - High dimensionality in large vocabularies.
- Often used as a starting point for more advanced techniques



### Word2Vec

...is a popular word embedding technique that represents words in a continuous vector space.

### **Key Features:**

- Captures semantic meaning
- Words with similar meanings are closer in the vector space

### Two Training Methods:

- Continuous Bag of Words (CBOW): Predicts a word given its context
- Skip-Gram: Predicts context words from a given target word

### **Benefits:**

- Enables better performance in NLP tasks
- Helps in capturing semantic relationships (e.g., "king" "man" + "woman" ≈ "queen")



# **Contextualized Word Embedding**

Unlike traditional embeddings, contextualized embeddings generate word representations based on their specific context within a sentence, allowing for dynamic meanings.

### **Key Features:**

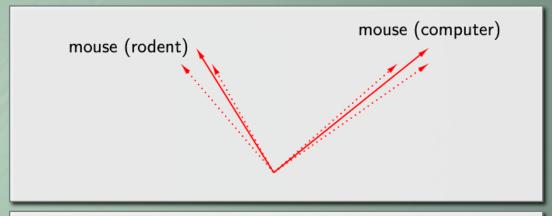
- Words can have different vectors in different contexts.
- Captures polysemy: a word's ability to have multiple meanings.

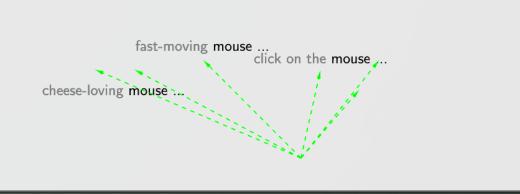
### **Popular Models:**

- ELMo (Embeddings from Language Models)
- BERT (Bidirectional Encoder Representations from Transformers)

#### **Benefits:**

- Enhanced understanding of word nuances and meanings.
- Improved performance on downstream NLP tasks.

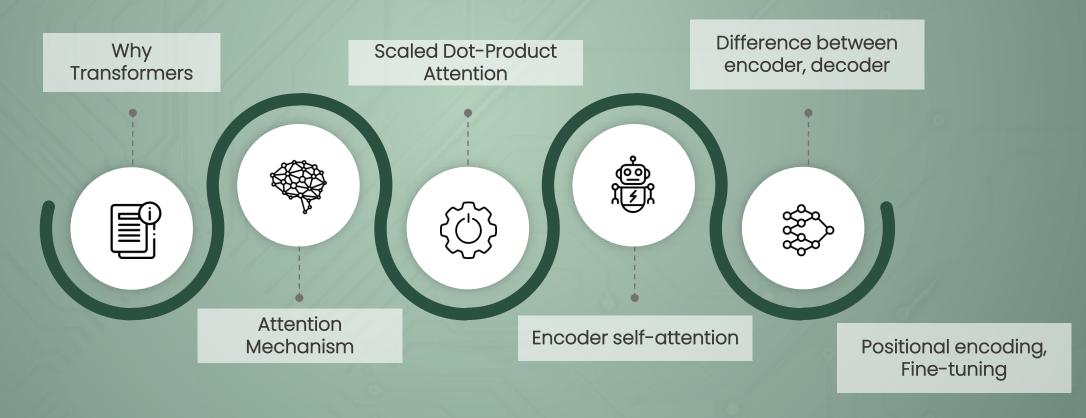




### **Transformers**

...involves the organization, summarization, and visualization of data. It provides simple summaries about the sample and the measures.

Bridge to words embeddings, vector representations!!!



# Why Transformers are significant

Transformers excel at modeling sequential data like natural language.

Nowadays encoders, decoders are used separately.

### Comparison with RNNs:

- Parallelizable and efficient on GPUs & TPUs.
- Replaces recurrence with attention for simultaneous computations.
- Outputs computed in parallel, unlike RNNs' series.

### **Advantages Over RNNs and CNNs:**

- Captures distant or long-range contexts in data.
- Connects distant positions in sequences for longer connections.
- Uses attention to access entire input at each layer, unlike RNNs, CNNs.

### **Unique Characteristics:**

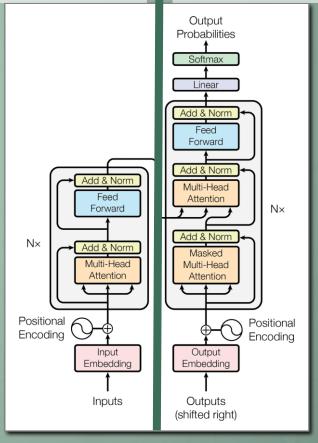
- No assumptions on temporal/spatial relationships.
- Ideal for processing sets of objects (e.g., StarCraft units).

#### **Encoder:**

- Sentiment Analysis
- Text classification

#### **Decoder:**

- Conversation (ChatGPT)
- Translation



### **Attention Mechanism in NLP**

A technique in deep learning models, especially in sequence-to-sequence tasks, that allows the model to focus on specific parts of the input when producing an output.

### **Key Features:**

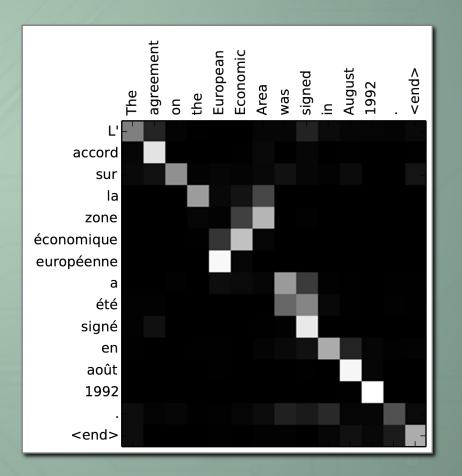
- Dynamically weighs input elements.
- Enhances the capturing of long-range dependencies in sequences.

### **Usage:**

- Machine Translation: Helps in aligning words in source and target languages.
- Text Summarization: Prioritizes crucial parts of the content.

### **Benefits:**

- Improves model's ability to remember long sequences.
- Enhances accuracy in tasks like translation and summarization.



### **Scaled Dot-Product Attention**

...is a mechanism used in attention models that calculates attention scores based on dot product of query and key, scaled down by square root of their dimensionality.

- Queries: derived from input data, represent focus of model
- Keys: also derived from input data, interpretation: "labels" for the input data
- Values: are weighted based on compatibility of query and corresponding key

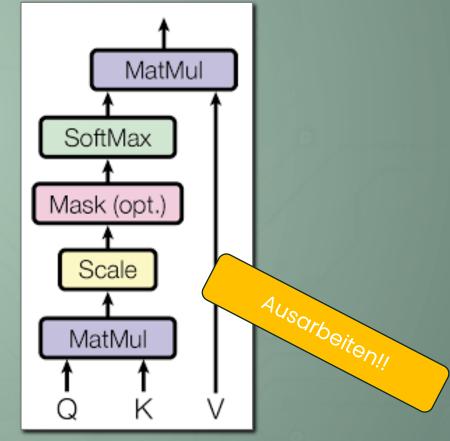
#### **Formula**

$$Attention(Q, K, V) = softmax\left(\frac{QK^{T}}{\sqrt{d_{k}}}\right) \times V$$

- Q, K, V: Query, Key, and Value vectors respectively
- $d_k$ : dimensionality of query/key vectors

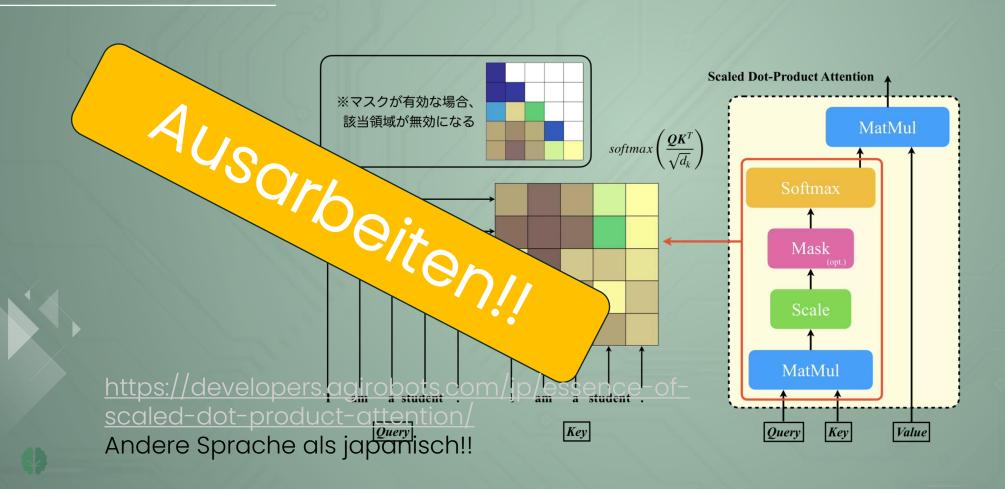
#### **How it works**

- For each query, attention mechanism computes score with each key in input. Score represents how well query aligns with particular key.
- Scores are used to create a weighted combination of the values.
- If key aligns well with query, value associated with that key gets larger weight in final output.



### **Scaled Dot-Product Attention**

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### **Encoder self-attention distribution: word "it"**

Meaning of the word "it" depends on context. Any complex task like translation or even Sentiment Analysis of multi-sentence comments needs context awareness.



# Difference between encoder, decoder

Initially, i.e. in 2014, transformer based translators have used both encoders and decoders. Encoder connectes words (tokens) in both directions, decoder predicts next word.

# **Positional Encoding**

...are fundamental in Natural Language Processing (NLP)

### **Definition**

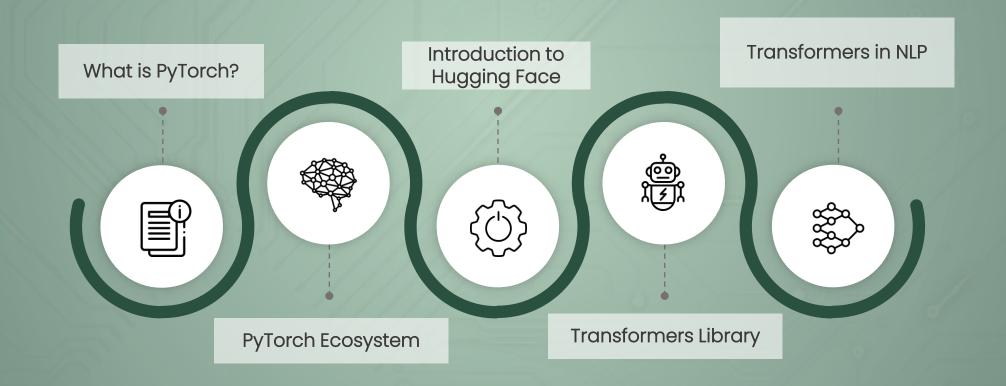
itional Encoding is a crucial element in the Transformer ture.

- Transsequence
- Positional encogenition to word embeddings.
- How it works:
- Embeds the position of each word in two vector space.
- Helps the model understand the sequential aspediata.
- Positional encoding is essential for Transformers to handle sequences effectively, especially in tasks like language understanding and generation.

Positional encoding, Fine-tuning

# **Programming Tools**

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# What is PyTorch?

It is an open-source deep learning framework developed by Facebook's Al Research lab.

### **Key Features:**

- Dynamic computational graph, offering flexibility in model design.
- Native support for GPU acceleration, enhancing performance.
- Intuitive tensor library similar to NumPy but with GPU support.

### **Applications:**

- Research prototyping, offering ease and speed.
- Building deep learning models, from neural networks to complex architectures.

### **Community & Ecosystem:**

- Active community contributing to its growth.
- Rich ecosystem with pre-trained models, tools, and libraries.



# **PyTorch Ecosystem**

...are fundamental in Natural Language Processing (NLP)

#### **Definition**

 In the Transformer architecture, the Decoder plays a pivotal role in generating output sequences.

- Utilizes the attention mechanism to focus on different parts of the encoded input sequence.
- Generates the output sequence token by token, using both context from the Encoder and its own self-attention mechanism.
- Significance:
- Enables the model to perform tasks like machine translation, text summarization, and text generation.
- Combines information from the Encoder with its own understanding of the output sequence structure.
- The Decoder is a fundamental component in many sequenceto-sequence tasks in NLP and has led to significant advances in language generation.

# Introduction to Hugging Face

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# **Transformers Library**

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### **Transformers in NLP**

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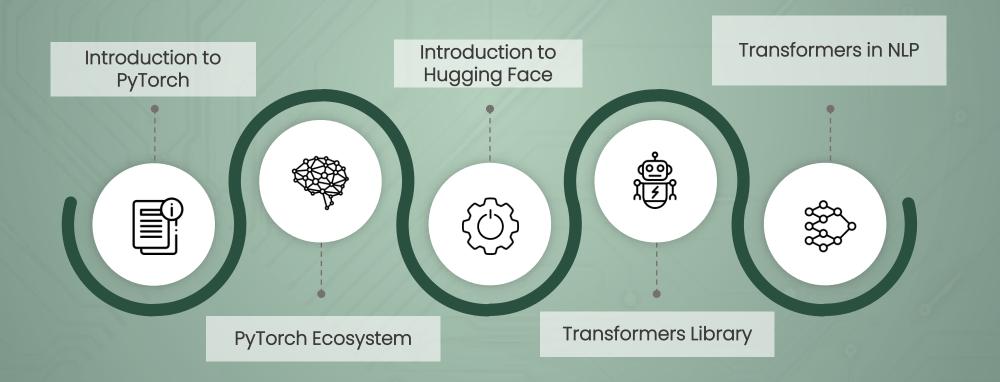
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### **Example: Sentiments of movie comments**

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# **ChatGPT/Dall-E3 Prompts**



Illustration of a digital tablet lying flat, displaying a chat application with emojis representing various moods. Around the tablet, there are holographic projections of diverse faces showing emotions ranging from joy to sorrow. The entire scene is bathed in a gradient transitioning from green to gray.



Photo of a split screen showcasing on one side, a close-up of a computer screen displaying text inputs with highlighted positive and negative words, and on the other side, diverse faces of people with varying moods from happy to sad. Overlaying this scene, a translucent gradient flows from vibrant green at the top left corner to muted gray at the bottom right.



## **About me**

### **Dr. Harald Stein**

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