BUMPER: A Tool for Coping with Natural Language Searches of Millions of Bugs and Fixes

https://bumper-app.com

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Software are pledged to have bugs ...

- What do we do about it ?
 - Bug reports are submitted (Github, Bugzilla, JIRA, ...) and assigned
 - Who should fix this bug? Anvik et al. 2006
 - Developer craft a bug-fix.
 - Toward an understanding of bug fix patterns Pan et al. 2009
 - Where should the bugs be fixed? More accurate information retrieval-based bug localization based on bug reports - Zhou et al. 2012
 - Bug report closed / marked RESOLVED / FIXED
 - How long will it take to fix this bug? Weiss et al. 2007
 - Characterizing and predicting which bugs get reopened Zimmermann et al. 2012

What developers do when facing an unknow bug?

- Open questions in face-to-face interviews with 10 undegrades, 5 graduates, 7 junior dev. & 3 senior dev.
 - When facing an unknown bug, crash or exception, where do you look for informations?
 - When facing an unknown bug, crash or exception, what are you searching for ?
- Build an online multiple choices survey with their responses

Software are pledged to have bugs

- When facing an unknown bug, crash or exception, where do you look for informations?
 - a) Online search engines (Google, Bing, ...).
 - b) Online specialized websites (Stackoverflow, ...)
 - c) Offline search (Books, Slides, ...).
 - d) Official documentation of the project / programming languages / api (Offline and Online).
- When facing an unknown bug, crash or exception, what are you searching for ?
 - a) How to do X.
 - b) The exception yield by the crash / bug.
 - c) Official documentation of the project / programming languages / api (Offline and Online).
 - 150 peoples and got 89 responses (59%)
 - http://bit.ly/bumper-cser

What developers do when facing an unknow bug?

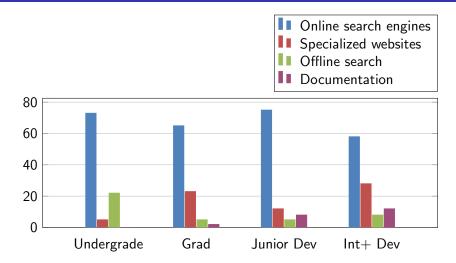


Figure : Answers to When facing an unknown bug, crash or exception, where do you look for informations ? in percentage

What developers search for facing an unknow bug?

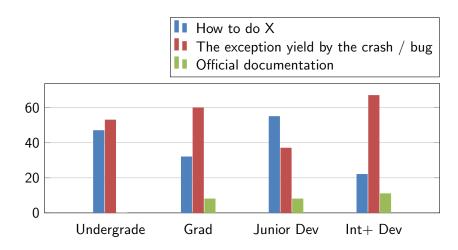


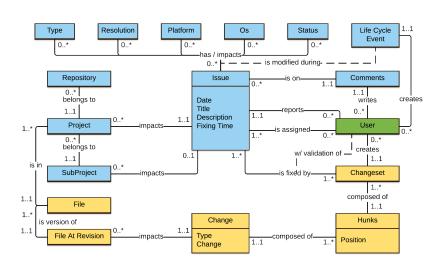
Figure: Answers to When facing an unknown bug, crash or exception, what are you searching for? in percentage

BUMPER Data (as of now)

Table: RESOLVED/FIXED BUG (R/F BR), CHANGESETS (CS), AND PROJECTS BY DATASET

Dataset	R/F BR	CS	Files	Projects
Gnome	550,869	1,231,354	367,245	512
Netbeans	53,258	122,632	30,595	39
Apache	49,449	106,366	38,111	349
Eclipse	78,830	184,900	21,712	190
Total	732,406	1,645,252	457,663	1,930

BUMPER Metamodel



BUMPER Use Cases

• Search for "YOUR TERMS" in bug reports and bug fix.

```
(type: "BUG" \ AND \ report_t: "YOUR \ TERMS" \ AND - churns: 0) \\ OR \\ (\{!parent \ which = "type: BUG"\} type: \\ "CHANGESET" \ AND \ fix_t: "YOUR \ TERMS")
```

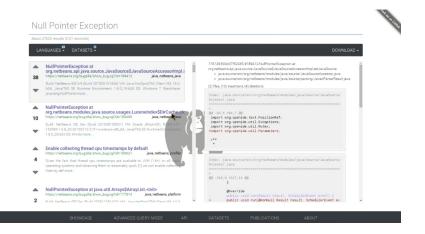
BUMPER Use Cases Cont'd

```
(type: "BUG" \ AND \ report_t: "Exception" \\ AND (project: "Axis2" \ OR \ project: "ide") \\ AND (reporter: "Rich" \ OR \ resolution: "fixed") \\ AND (severity: "Major" \ OR \ fixing\_time: [10 \ TO *]) \\ AND - churns: 0)
```

Or ... you can let BUMPER find what your are looking for...

bumper Find Out How Others Fixed It

Or ... you can let BUMPER find what your are looking for



BUMPER

- BUMPER: Bug Metarepository Search Engine for Developers and Researchers
 - Online Search Engine with 1 million bug reports AND fixes from major open-source repositories
 - Apache Software Foundation, Netbeans, Eclipse, Gnome, FireFox, Chrome, Kde, ...
 - Imports bugs reports from Bugzilla, JIRA and Github, ... and fixes from SVN, Mercurial, Git, ...
 - Natural language for developers
 - Advanced API for researchers

Conclusion and Future work

- https://bumper-app.com
- 1 million bugs and associated fixes
- Apache Software Foundation, Netbeans, Eclipse, Gnome, FireFox, Chrome, Kde, ...
- Imports bugs from Bugzilla, JIRA and Github, ... and fixes from SVN, Mercurial, Git, ...
- Natural Language Search for developers
- Advanced API for researchers
- Currently assessing how much faster a suitable solution can be found using BUMPER rather than Google/Stack Overflow/Books ...

QUESTIONS?