LEGAL DOCUMENTS

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Mobile App Motion Restriction Disclaimer

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You and all users agree that you will not access the site at any time you are driving, operating, or in control of a motor vehicle.

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These Legal Documents have additional important information, disclaimers of liability, and agreements being made by you. You should read all of these Legal Documents because your use of Safety Forward Inc's Mobile App, Site, or related services binds you to these Legal Documents.

Safety Forward Terms of Use

1. User's Acknowledgment and Acceptance of Terms

Safety Forward Inc (referred to as "us" or "we") provides the safetyforward.com site and various related services (together referred to as this "site") subject to the user's (which includes the user, current and former employees of user, and any other person who user permits to use the site through user's facilities, equipment, or username/password, herein referred to as "you" or "users") compliance with all the terms, conditions, and notices contained or referenced herein (the "Terms of Use"), as well as any other written agreement between us (or your company). In addition, when using particular services or materials on this site, users shall be subject to any posted guidelines or rules applicable to such services or materials that may contain terms and conditions in addition to those in these Terms of Use. All such guidelines or rules are hereby incorporated by reference into these Terms of Use.

BY COMPLETING THE REGISTRATION PROCESS AND/OR USING THIS SITE, YOU AGREE TO BE BOUND BY THESE TERMS OF USE. IF YOU DO NOT WISH TO BE BOUND BY THE THESE TERMS OF USE, PLEASE EXIT THE SITE NOW. YOUR REMEDY FOR DISSATISFACTION WITH THIS SITE, OR ANY PRODUCTS, SERVICES, CONTENT, OR OTHER INFORMATION AVAILABLE ON OR THROUGH THIS SITE, IS TO STOP USING THE SITE AND/OR THOSE PARTICULAR PRODUCTS OR SERVICES. YOUR

AGREEMENT WITH US REGARDING COMPLIANCE WITH THESE TERMS OF USE BECOMES EFFECTIVE IMMEDIATELY UPON COMMENCEMENT OF YOUR USE OF THIS SITE.

These Terms of Use are effective as of March 15, 2019. We reserve the right to change these Terms of Use from time to time by posting the changes on our website. You acknowledge and agree that it is your responsibility to review this site and these Terms of Use periodically and to be aware of any modifications. Your continued use of this site after such modifications will constitute your acknowledgement of the modified Terms of Use and agreement to abide and be bound by the modified Terms of Use.

As used in these Terms of Use, references to our "Affiliates" include our owners, subsidiaries, affiliated companies, officers, directors, suppliers, partners, sponsors, and advertisers, and includes (without limitation) all parties involved in creating, producing, and/or delivering this site and/or its contents.

2. Description of Services

We make various services available on this site including, but not limited to, internet based, multimedia safety training programs for commercial motor carriers and their drivers and employees. Fees for the various services are set out in the membership and service fees described elsewhere in this site or in any related Subscription Agreement between You and Us. You are solely responsible for providing, at your own expense, all equipment necessary to use the services, including a computer and modem; mobile device; tablet; and your own Internet access (including payment of telephone/internet service provider service fees associated with such access).

We reserve the sole right to either modify or discontinue the site, including any features therein, at any time with or without notice to you. We shall not be liable to you or any third party should we exercise such right. Modifications may include, but are not limited to, changes in the pricing structure, the addition of fee-based services, or changes to limitations on allowable file sizes. Any new features that augment or enhance the then-current services on this site shall also be subject to these Terms of Use. We will have no obligation to refund any membership or service fees due to a modification of discontinuation of the site.

You understand and agree that temporary interruptions of the services available through this site may occur as normal events. You further understand and agree that we have has no control over third party networks you may access in the course of the use of this site, and therefore, delays and disruption of other network transmissions are completely beyond our control.

You understand and agree that the services available on this site are provided "AS IS" and that we assume no responsibility for the timeliness, deletion, mis-delivery or failure to store any user communications or personalization settings.

3. Registration Data and Privacy

In order to access some of the services on this site, we will require a separate account and password that can be obtained by completing our online registration form, which requests certain information and data ("Registration Data") and maintaining and updating your Registration Data as required. By registering, you agree that all information provided in the Registration Data is true and accurate and that you will maintain and update this information as required in order to keep it current, complete and accurate.

You also grant us the right to disclose to third parties certain Registration Data about you. The information we obtain through your use of this site, including your Registration Data, is subject to our Privacy Policy, which is specifically incorporated by reference into these Terms of Use.

4. Payment of Fees

If you subscribe to a service on this site that requires payment of a fee, you agree to pay all fees associated with such service. For all charges for services on this site, we will bill your credit card. All charges are billed in advance of service and must be paid in advance of service. You agree to provide us with accurate and complete billing information, including valid credit card information, your name, address and telephone number, and to provide us with any changes in such information within 30 days of the change. Notwithstanding the forgoing, we will not store your credit card information and will require you to provide valid credit card information each time charges are incurred.

If, for any reason, your credit card company refuses to pay the amount billed for the service, you agree that we may, at our option, suspend or terminate your subscription to the service and require you to pay the overdue amount by other means acceptable to us. We may charge a fee for reinstatement of suspended or terminated accounts.

You agree that until your subscription to the service is terminated, you will continue to accrue charges for which you remain responsible, even if you do not use the service. If fees are based on having access to certain services for a set period of time you agree there is no proration of the fee if your service is terminated, for any reason, prior to the end of the access period. All fees are nonrefundable.

In the event legal action is necessary to collect on balances due, you agree to reimburse us for all expenses incurred to recover sums due, including attorney fees and other legal expense.

5. Conduct on Site

Your use of the site is subject to all applicable laws and regulations, and you are solely responsible for the contents of your communications through the site. By posting information in or otherwise using any communications service, chat room, message board, newsgroup, software library, or other interactive service that may be available to you on or through this site, you agree that you will not upload, share, post, or otherwise distribute or facilitate distribution of any content — including text, communications, software, images, sounds, data, or other information — that:

- 1. Is unlawful, threatening, abusive, harassing, defamatory, libelous, deceptive, fraudulent, invasive of another's privacy, tortious, contains explicit or graphic descriptions or accounts of sexual acts (including but not limited to sexual language of a violent or threatening nature directed at another individual or group of individuals), or otherwise violates our rules or policies;
- 2. Victimizes, harasses, degrades, or intimidates an individual or group of individuals on the basis of religion, sex, race, ethnicity, age, or disability, or otherwise protected under applicable law;
- 3. Infringes on any patent, trademark, trade secret, copyright, right of publicity, or other proprietary right of any party;
- 4. Constitutes unauthorized or unsolicited advertising, junk or bulk email (also known as "spamming"), chain letters, any other form of unauthorized solicitation, or any form of lottery or gambling;
- 5. Contains software viruses or any other computer code, files, or programs that are designed or intended to disrupt, damage, or limit the functioning of any software, hardware, or telecommunications equipment or to damage or obtain unauthorized access to any data or other information of any third party; or
- 6. Impersonates any person or entity, including any of our employees or representatives.

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- 1. A physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed'
- 2. Identification of the copyrighted work claimed to have been infringed;
- 3. Information reasonably sufficient to permit us to contact the complaining party, such as address, telephone number and, if available, an electronic mail address at which the complaining party may be contacted;
- 4. Identification of the material that is claimed to be infringing or to be subject to infringing activity and that is to be removed and information reasonably sufficient to permit us to locate the materials;
- 5. A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, agent, or the law; and

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Designated Agent for Claimed Infringement:

Christian Henderson, President Safety Forward Inc 212 S 4th Street, LLS1 Grand Forks, ND 58201-4777 (833) 723-3378 info@safetyforward.com

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We provide storage space and access for material through our site. For purposes of these Terms of Use, "material" refers to all forms of communication that we may allow, including narrative descriptions, graphics (including photographs, illustrations, images, drawings, logos), executable programs, video recordings, and audio recordings. You may not use this site to publish material that we determine, at our sole discretion, to be unlawful, indecent, or objectionable, or which violates the restrictions described in "Your Conduct on the Site" above. We will not routinely monitor the contents of your online portfolio. You are solely responsible for any information contained in your online portfolios. However, if complaints are received regarding language, content, or graphics contained in your online portfolio, we may, at our sole discretion, remove the images hosted on our servers and terminate your Web hosting service. We may also suspend the account, restrict access to it, or remove content from it if necessary or appropriate.

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You are solely responsible for maintaining the confidentiality of your password and account and for any and all statements made and acts or omissions that occur through the use of your password and account, including any mail sent and any charges incurred. Therefore, you must take steps to ensure that others do not gain access to your password and account. Our personnel will never ask you for your password. You may not transfer or share your account with anyone, and we reserve the right to immediately terminate your account in the event of any unauthorized transfer or sharing thereof. Each of you enrolled employees will have a separate password under your account and the forgoing shall apply to each such employee.

Your account administrator at your organization also has access to your password and user name. For this reason, we suggest that you use a unique password and not a password that you use for other logins besides our App or website. If you are an account administrator, you agree you will not abuse access to the passwords of users you administer and will only access the passwords of users you administer in performing administrative functions for your users.

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Any notices or communication under these Terms of Use will be deemed delivered to the party receiving such communication (1) on the delivery date if delivered personally to the party; (2) two business days after deposit with a commercial overnight carrier, with written verification of receipt; (3) five business days after the mailing date, if sent by US mail, return receipt requested; (4) on the delivery date if transmitted by confirmed facsimile; or (5) on the delivery date if transmitted by confirmed email.

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If any part of these Terms of Use is held invalid or unenforceable, that portion shall be construed in a manner consistent with applicable law to reflect, as nearly as possible, the original intentions of the parties, and the remaining portions shall remain in full force and effect.

Any failure by us to enforce or exercise any provision of these Terms of Use or related rights shall not constitute a waiver of that right or provision.

22. Contact Information

Except as explicitly noted on this site, the services available through this site are offered by Safety Forward Inc, a North Dakota corporation, located at Safety Forward Inc, 212 S 4th Street, LLS1, Grand Forks, ND 58201-4777. Our telephone number is (833) 723-3378. You may have this same information emailed to you by sending a letter to the foregoing address with your email address and a request for this information. If you notice that any user is violating these Terms of Use, please contact us at info@safetyforward.com.

Safety Forward Privacy Policy

This Privacy Policy discloses the privacy practices for the safetyforward.com site and various related services (together referred to as the "site"). Safety Forward Inc, the provider of the site (referred to as "us" or "we"), is committed to protecting the online privacy of users who access and use the site and their employees and agents (referred to as "you"). Please read the information below to learn the following regarding your use of this site.

You acknowledge that this Privacy Policy is part of our Site Terms of Use, and by accessing or using our site, you agree to be bound by all of its terms and conditions. If you do not agree to these terms, please do not access or use this site.

We reserve the right to change this Privacy Policy at any time. Such changes, modifications, additions or deletions shall be effective immediately upon notice thereof, which may be given by means including, but not limited to issuing an email to the email address listed by registered users and posting the revised Policy on this page. You acknowledge and agree that it is your responsibility to maintain a valid email address as a registered user, review this site and this Policy periodically and to be aware of any modifications. Your continued use of the site after such modifications will constitute your: (a) acknowledgment of the modified Policy; and (b) agreement to abide and be bound by the modified Policy.

1. Types of Information Collected

In order to better provide you with our numerous services, we collect two types of information about our users: Personally Identifiable Information and Nonpersonally Identifiable Information. Our primary goal in collecting information from you is to provide you with a smooth, efficient, and customized experience while using our site.

Personally Identifiable Information: This refers to information that lets us know the specifics of who you are. When you engage in certain activities on this site, such as registering for a membership, ordering a product or service, submitting content and/or posting content in discussion forums or other public areas, entering a contest or sweepstakes, filling out a survey, or sending us feedback, we may ask you to provide certain information about yourself by filling out and submitting an online form. It is completely optional for you to engage in these activities. If you elect to engage in these activities, however, we may ask that you provide us personal information, such as your first and last name, mailing address (including zip code), email address, employer, job title and department, telephone and facsimile numbers, and other personal identifying information. When ordering products or services on the site, you may be asked to provide a credit card number. Depending upon the activity, some of the information we ask you to provide is identified as mandatory and some as voluntary. If you do not provide the mandatory data with respect to a particular activity, you will not be able to engage in that activity.

Nonpersonally Identifiable Information: This refers to information that does not by itself identify a specific individual. We gather certain information about you based upon where you visit on our site in several ways. This information is compiled and analyzed on both a personal and an aggregated basis. This information may include the Web site's Uniform Resource Locator ("URL") that you just came from, which URL you next go to, what browser you are using, what operating system you are using, whether you access the site from a web browser, mobile browser, or mobile app, and your Internet Protocol ("IP") address. A URL is the global address of documents and other resources on the World Wide Web. An IP address is an identifier for a computer or device on a Transmission Control Protocol/Internet Protocol ("TCP/IP") network, such as the World Wide Web. Networks like the Web use the TCP/IP protocol to route information based on the IP address of the destination. In other words, an IP address is a number that is automatically assigned to your computer or mobile device whenever you are surfing the web, allowing web servers to locate and identify your computer. Computers require IP addresses in order for users to communicate on the Internet.

2. Collection Methods and Use of Information

We do not collect any Personally Identifiable Information about you unless you voluntarily provide it to us. You provide certain Personally Identifiable Information to us when you: (a) register for our services and register your email address with us; (b) enter sweepstakes or contests sponsored by us or one of our partners; (c) sign up for special offers from selected third parties; (d) send email messages, submit forms or transmit other information by telephone or letter; or (e) submit your credit card or other payment information when ordering and purchasing products and services on our site. We may also collect information from you at other points on our site that state that such information is being collected.

In addition, we may also collect, or our third party ad server and/or content server may collect, certain Nonpersonally Identifiable Information. This information is ultimately stored in the form of store categories, and, in some cases, specific URLs. We use your IP address to diagnose problems with our servers, software, to administer our site and to gather demographic information.

We will primarily use your Personally Identifiable Information to provide our services to you, as required by our agreements with you. We will also use Personally Identifiable Information to enhance the operation of our site, fill orders, improve our marketing and promotional efforts, statistically analyze site use, improve our product and service offerings, and customize our site's content, layout, and services. We may use Personally Identifiable Information to deliver information to you and to contact you regarding administrative notices. We may also use Personally Identifiable Information to resolve disputes, troubleshoot problems and enforce our agreements with you, including our Site Terms of Use and this Privacy Policy.

3. Release of Information

We do not sell, trade, or rent your Personally Identifiable Information to others. We do provide some of our services through contractual arrangements with affiliates, services providers, partners and other third parties. We and our service partners use your Personally Identifiable Information to operate our sites and to deliver their services. For example, we must release your credit card information to the card-issuing bank to confirm payment for products and services purchased on this site; release your address information to the delivery service to deliver products that you ordered; and provide order information to third parties that help us provide customer service.

We will encourage our service partners to adopt and post privacy policies. However, the use of your Personally Identifiable Information by our service partners is governed by the privacy policies of those service partners, and is not subject to our control.

Occasionally we may be required by law enforcement or judicial authorities to provide Personally Identifiable Information to the appropriate governmental authorities. We will disclose Personally Identifiable Information upon receipt of a court order, subpoena, or to cooperate with a law enforcement search warrant.

We may also provide Nonpersonally Identifiable Information about our customers' sales, traffic patterns, and related site information to third party advertisers, but these statistics do not include any Personally Identifiable Information.

Finally, as an approved safety training vendor for Fedex Ground, we are obligated to report compliance of Fedex Ground's Service Providers' employees, upon request from Fedex Ground, ARC Safety Solutions, or ARC Claims Management. This means Safety Forward will report all information concerning compliance/non-compliance to Fedex Ground, ARC Safety Solutions, or ARC Claims Management for you if you provide services under a Fedex Ground contract. Regardless if you provide services under a Fedex Ground contract, you acknowledge and consent to us releasing any Personally Identifiable Information or Nonpersonally Identifiable Information to Fedex Ground, ARC Safety Solutions, or ARC Claims Management when we are requested to do so by Fedex Ground, ARC Safety Solutions, or ARC Claims Management and we are under no duty to verify that you are in fact a contractor or service provider for Fedex Ground. We will not give you any notice that we are releasing information to Fedex Ground, ARC Safety Solutions, or ARC Claims Management. Any questions or concerns regarding the request for information given to us by Fedex Ground, ARC Safety Solutions, or ARC Claims Management should be directed to Fedex Ground, ARC Safety Solutions, or ARC Claims Management. We are not responsible to you for any information that is released by us to Fedex Ground, ARC Safety Solutions, or ARC Claims Management.

4. Updating and Correcting Information

We believe you should have the ability to access and edit the Personally Identifiable Information that you have provided to us. You may change any of your Personally Identifiable Information in your account online at any time by linking to your account in accordance with instructions posted elsewhere on this site. You may also access and correct your personal information and privacy preferences by writing us at:

Safety Forward Inc, 212 S 4th Street, LLS1, Grand Forks, ND 58201-4777, info@safetyforward.com

Please include your name, address, and/or email address when you contact us.

We encourage you to promptly update your Personally Identifiable Information if it changes. You may ask to have the information on your account deleted or removed; however, because we keep track of past transactions, you cannot delete information associated with past transactions on this site. In addition, it may be impossible to completely delete your information without some residual information because of backups.

5. User Choices on Collection and Use of Information

We may, from time to time, send you email regarding our products and services and notices related to those products and services. It is incumbent on you to keep us informed as to your current email address and for you to regularly monitor that email address. We will not share with others your email address or other Personally Identifiable Information for marketing purposes.

You have choices with respect to cookies, as described below. By modifying your browser preferences, you have the choice to accept all cookies, to be notified when a cookie is set, or to reject all cookies. If you choose to reject all cookies some parts of our site may not work properly in your case.

6. Security of Information

At our site you can be assured that your Personally Identifiable Information is secure, consistent with current industry standards. The importance of security for all Personally Identifiable Information associated with our user is of utmost concern to us. Your Personally Identifiable Information is protected in several ways. Access by you to your Personally Identifiable Information is available through a password and unique customer ID selected by you. This password is encrypted. We recommend that you do not divulge your password to anyone. In addition, your Personally Identifiable Information resides on a secure server hosted by our contractor that only selected Safety Forward Inc personnel and contractors have access to via password. We encrypt your Personally Identifiable Information and thereby prevent unauthorized parties from viewing such information when it is transmitted to us. Your account administrator at your organization also has access to your password and user name. For this reason, we suggest that you use a unique password and not a password that you use for other logins besides our App or website. If you are an account administrator you agree you will not abuse access to the passwords of users you administer and will only access the passwords of users you administer in performing administrative functions for your users.

Personal information that you provide that is not Personally Identifiable Information also resides on a secure server and is only accessible via password. Since this information is not accessible from outside our contractor and/or Safety Forward Inc you will not be asked to select a password in order to view or modify such information.

In order to most efficiently serve you, credit card transactions and order fulfillment are handled by established third party banking, processing agents and distribution institutions. They receive the information needed to verify and authorize your credit card or other payment information and to process and ship your order. We do not store your credit card information and so you will need to give us that information each time you wish to make a payment to us for products or services you would like to receive from us.

Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your Personally Identifiable Information, you acknowledge that: (a) there are security and privacy limitations of the Internet which are beyond our control; (b) the security, integrity and privacy of any and all information and data exchanged between you and us through this site is not guaranteed to be secure; and (c) any such information and data may be viewed or tampered with in transit or in storage by a third party.

7. Cookies

When you use our site we will store cookies on your computer in order to facilitate and customize your use of our site. A cookie is a small data text file, which a Web site stores on your computer's hard drive (if your Web browser permits) that can later be retrieved to identify you to us. Our cookies store randomly assigned user identification numbers, the country where you are located, and your first name to welcome you back to our site. The cookies make your use of the site easier, make the site run more smoothly and help us to maintain a secure site. You are always free to decline our cookies if your browser permits, but some parts of our site may not work properly in that case.

8. Privacy Policies of Third Party Sites

Except as otherwise discussed in this Privacy Policy, this document only addresses the use and disclosure of information we collect from you. Other sites accessible through our site have their own privacy policies and data collection, use and disclosure practices, including our third party banking, processing agents and distribution institutions for processing credit card transactions. Please consult each site's privacy policy. We are not responsible for the policies or practices of third parties.

9. Miscellaneous Privacy Issues

You must be at least 18 years old to have our permission to use this site. Our policy is that we do not knowingly collect, use or disclose Personally Identifiable Information about visitors that are under 18 years of age. The site is not intended for children under 13 years of age, and we do not knowingly collect personal information from children under 13. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at Safety Forward Inc, Privacy Compliance Officer, 212 S 4th Street, LLS1, Grand Forks, ND 58201-4777.

You should also be aware that when Personally Identifiable Information is voluntarily disclosed by anyone other than us (i.e. your name, email address, etc.) in the discussion forums or other public areas on this site, that information, along with any information disclosed in your communication, can be collected and used by third parties and may result in unsolicited messages from third parties. Such activities are beyond our control and this Policy does not apply to such information. Any submissions to chat rooms or other public areas on this site are accepted with the understanding that they are accessible to all third parties. If you do not want your comments to be viewed by third parties, you are advised not to make any submissions. Ultimately, you are solely responsible for maintaining the secrecy of your password and/or account information. Please be careful and responsible whenever you're online.

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us by sending a letter to:

Safety Forward Inc, Attn: Privacy Compliance Officer, 212 S 4th Street, LLS1, Grand Forks, ND 58201-4777.

You may also contact us by email at info@safetyforward.com.

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You may download the Software whether or not you use the Service, but you must associate it with your Safety Forward account to enable the Mobile App's full functionality.

- 2. <u>License Grant and Scope</u>. Subject to and conditioned upon Licensee's strict compliance with all terms and conditions set forth in this Agreement, Licensor hereby grants to Licensee a personal, non-exclusive, non-transferable, non-sublicensable, limited license during the term to use, the Mobile App, solely as set forth in this license This license grants Licensee the right, exercisable solely by itself and no one else. Any additional users shall be required to obtain a separate license from Licensor.
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- (h) use the Mobile App in violation of any federal, state or local law, regulation or rule; or
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- 3. <u>Responsibility for Use of Software</u>. Licensee is responsible and liable for all uses of the Mobile App through access thereto provided by Licensee, directly or indirectly. Specifically, and without limiting the generality of the foregoing, Licensee is responsible and liable for all actions and failures to take required actions with respect to the Mobile App by itself or by any other person to whom Licensee may provide access to or use of the Mobile App, whether such access or use is permitted by or in violation of this Agreement.

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- 4. <u>Compliance Measures</u>. The Mobile App may contain technological copy protection or other security features designed to prevent unauthorized use of the Mobile App, including features to protect against use of the Mobile App while moving. Licensee shall not, and shall not attempt to, remove, disable, circumvent or otherwise create or implement any workaround to, any such copy protection or security features. While the Mobile App may attempt to restrict use while moving such restriction cannot be assured, and even in the event of failure of such restriction on the Mobile App Licensee shall not use the Mobile App while operating or in control of a motor vehicle.
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- 6. <u>Payment</u>. There are no fees paid for the licensing of the Mobile App. The Services may have fees for access and Licensor understands and agrees that any functionality of the Mobile App will only be accessed for the legitimate use of the Services and that all fees for the Services have been fully paid.
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agree to destroy the Mobile App together with all copies in any form. Provisions which, by their nature, should remain in effect beyond termination of this Agreement shall survive.

8. Limited Warranties, Exclusive Remedy and Disclaimer.

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- (b) IN NO EVENT WILL LICENSOR'S AND ITS AFFILIATES', INCLUDING ANY OF ITS OR THEIR RESPECTIVE LICENSORS' AND SERVICE PROVIDERS', COLLECTIVE AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT, WHETHER ARISING OUT OF OR RELATED TO BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, EXCEED THE TOTAL AMOUNT PAID TO THE LICENSOR PURSUANT TO THIS AGREEMENT FOR THE MOBILE APP FOR THE 12 MONTH PERIOD PRECEDING THE ACT GIVING RISE TO THE CLAIM, OR ONE HUNDRED UNITED STATES DOLLARS, WHICHEVER IS MORE.
- (c) THE LIMITATIONS SET FORTH ABOVE SHALL APPLY EVEN IF THE LICENSEE'S REMEDIES UNDER THIS AGREEMENT FAIL OF THEIR ESSENTIAL PURPOSE.

- (d) SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OF LIABILITY FOR PERSONAL INJURY, OR OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE FORGOING LIMITATIONS MAY NOT APPLY TO YOU.
- 10. <u>Indemnification</u>. By accepting this Agreement, Licensee agrees to indemnify and otherwise hold harmless Safety Forward Inc, its officers, employers, agents, subsidiaries, Affiliates and other partners from any direct, incidental, special, consequential or exemplary damages arising out of, relating to, or resulting from your use of the Mobile App or any other matter relating to the Mobile App, including claims based on any matter for which liability has been disclaimed herein, including but not limited to third party claims of negligence, personal injury or wrongful death.
- 11. Export Regulation. The Software may be subject to US export control laws, including the US Export Administration Act and its associated regulations. The Licensee shall not, directly or indirectly, export, re-export or release the Mobile App to, or make the Mobile App accessible from, any jurisdiction or country to which export, re-export or release is prohibited by law, rule or regulation. The Licensee shall comply with all applicable federal laws, regulations and rules, and complete all required undertakings (including obtaining any necessary export license or other governmental approval), prior to exporting, re-exporting, releasing or otherwise making the Mobile App available outside the US.
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13. Miscellaneous.

- (a) This Agreement shall be governed by and construed in accordance with the internal laws of the State of North Dakota without giving effect to any choice or conflict of law provision or rule (whether of the State of North Dakota or any other jurisdiction including the United Nations Convention on the International Sales of Goods) that would cause the application of Laws of any jurisdiction other than those of the State of North Dakota. Any legal suit, action or proceeding arising out of or related to this Agreement or the matters contemplated hereunder shall be instituted exclusively in the federal courts of the United States or the courts of the State of North Dakota in each case located in the city of Grand Forks and County of Grand Forks, or the City of Fargo, County of Cass, and each party irrevocably submits to the exclusive jurisdiction of such courts in any such suit, action or proceeding and waives any objection based on improper venue or forum non conveniens. Service of process, summons, notice or other document by mail to such party's address set forth herein shall be effective service of process for any suit, action or other proceeding brought in any such court.
- (b) Licensor shall not be in default hereunder by reason of any failure or delay in the performance of its obligations hereunder where such failure or delay is due to strikes, labor disputes, civil disturbances, riot, rebellion, invasion, epidemic, hostilities, war, terrorist attack, embargo, natural disaster, acts of God, flood, fire, sabotage, fluctuations or non-availability of electrical power, heat, light, air conditioning or Licensee equipment, loss and destruction of property or any other circumstances or causes beyond Licensor's reasonable control.
- (c) All notices, requests, consents, claims, demands, waivers and other communications hereunder shall be in writing and shall be made either via email or conventional mail. Notices to Licensor must be sent to the attention of Customer Service at info@safetyforward.com if by email, or at Safety Forward Inc, 212 S 4th Street, LLS1, Grand Forks, ND

58201-4777 if by conventional mail. Notices to Licensee may be sent either to the email address supplied for Licensee's account or otherwise having been given by Licensee to Licensor. In addition, Licensor may broadcast notices or messages through its website (safetyforward.com), or through in-app messages, to inform Licensee of changes to the Mobile App or other matters of importance, and such broadcasts shall constitute notice to Licensee. Any notices or communication under this Agreement will be deemed delivered to the party receiving such communication (1) on the delivery date if delivered personally to the party; (2) two business days after deposit with a commercial overnight carrier, with written verification of receipt; (3) five business days after the mailing date, if sent by US mail, return receipt requested; (4) on the delivery date if transmitted by confirmed facsimile; or (5) on the delivery date if transmitted by confirmed email or other electronic communication, including broadcasts.

- (d) This Agreement, together with any order form, and all other documents that are incorporated by reference herein, constitutes the sole and entire agreement between Licensee and Licensor with respect to the subject matter contained herein, and supersedes all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, with respect to such subject matter.
- (e) Licensee shall not assign or otherwise transfer any of its rights, or delegate or otherwise transfer any of its obligations or performance, under this Agreement, in each case whether voluntarily, involuntarily, by operation of law or otherwise, without Licensor's prior written consent, which consent Licensor may give or withhold in its sole discretion. For purposes of the preceding sentence, and without limiting its generality, any merger, consolidation or reorganization involving Licensee (regardless of whether Licensee is a surviving or disappearing entity) will be deemed to be a transfer of rights, obligations or performance under this Agreement for which Licensor's prior written consent is required. No delegation or other transfer will relieve Licensee of any of its obligations or performance under this Agreement. Any purported assignment, delegation or transfer in violation of this section is void. Licensor may freely assign or otherwise transfer all or any of its rights, or delegate or otherwise transfer all or any of its obligations or performance, under this Agreement without Licensee's consent. This Agreement is binding upon and inures to the benefit of the parties hereto and their respective permitted successors and assigns.
- (f) This Agreement is for the sole benefit of the parties hereto and their respective successors and permitted assigns and nothing herein, express or implied, is intended to or shall confer on any other Person any legal or equitable right, benefit or remedy of any nature whatsoever under or by reason of this Agreement.
- (g) Except as set forth below, this Agreement may only be amended, modified or supplemented by an agreement in writing signed (manually or electronically) by each party hereto. No waiver by any party of any of the provisions hereof shall be effective unless explicitly set forth in writing and signed by the party so waiving. Except as otherwise set forth in this Agreement, no failure to exercise, or delay in exercising, any right, remedy, power or privilege arising from this Agreement shall operate or be construed as a waiver thereof; nor shall any single or partial exercise of any right, remedy, power or privilege hereunder preclude any other or further exercise thereof or the exercise of any other right, remedy, power or privilege.

Licensor may modify this Agreement by posting modifications on this page. Licensee should periodically review this page to ensure Licensee has the most current version of this Agreement. While Licensor may notify Licensee through an in-App alert the first time Licensee uses the App after Licensor makes the change or with a notice when initially downloading the App or downloading an update to the App, Licensee is still responsible to review any changes even without such a notice. Licensee's continued use of the App following Licensor's posting of the new Agreement on this page constitutes Licensee's acceptance of the new Agreement.

(h) If any term or provision of this Agreement is invalid, illegal or unenforceable in any jurisdiction, such invalidity, illegality or unenforceability shall not affect any other term or provision of this Agreement or invalidate or render

unenforceable such term or provision in any other jurisdiction.

- (i) This Agreement shall be construed without regard to any presumption or rule requiring construction or interpretation against the party drafting an instrument or causing any instrument to be drafted. The order form and all related documents referred to herein shall be construed with, and as an integral part of, this Agreement to the same extent as if they were set forth verbatim herein.
- (j) The headings in this Agreement are for reference only and shall not affect the interpretation of this Agreement.

Safety Forward Mobile App Privacy Policy

Introduction

SAFETY FORWARD INC ("Company" or "We") respect your privacy and are committed to protecting it through our compliance with this policy. This policy describes:

- The types of information we may collect or that you may provide when you purchase, download, install, register with, access, or use the Safety Forward Mobile App (the "App").
- Our practices for collecting, using, maintaining, protecting and disclosing that information.

This policy applies only to information we collect in this App.

This policy DOES NOT apply to information that:

- We collect offline or on any other Company apps or websites, including websites you may access through this App.
- You provide to or is collected by any third party.

Our websites and apps and have their own privacy policies, which we encourage you to read before providing information on or through them. They may be reviewed on our website at https://www.safetyforward.com/docs/legal.pdf. Any third parties may or may not have their own privacy policies. You should contact those third parties to inquire about their privacy policies.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, do not download, register with or use this App. By downloading, registering with or using this App, you agree to this privacy policy. This policy may change from time to time. Your continued use of this App after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Children under the Age of 13

The App is not intended for children under 13 years of age, and we do not knowingly collect personal information from children under 13. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at Safety Forward Inc, 212 S 4th Street, LLS1, Grand Forks, ND 58201-

4777, info@safetyforward.com.

Information We Collect and How We Collect It

We collect information from and about users of our App:

- Directly from you when you provide it to us.
- Automatically when you use the App.

Information You Provide to Us.

When you download, register with or use this App, we may ask you provide information:

• By which you may be personally identified, such as name, postal address, email address or telephone number ("personal information").

This information includes:

- Information that you provide by filling in forms in the App. This includes information provided at the time of registering to use the App and subscribing to our service. We may also ask you for information when you enter a contest or promotion sponsored by us, and when you report a problem with the App.
- Records and copies of your correspondence (including email addresses and phone numbers), if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- Details of transactions you carry out through the App and of the fulfillment of your orders. You may be required to provide financial information before placing an order through the App.
- Your search queries on the App.

You may provide information to be published or displayed ("Posted") on public areas of websites you access through the App/safetyforward.com (collectively, "User Contributions"). Your User Contributions are Posted and transmitted to others at your own risk. Although you may set certain privacy settings for such information by logging into your account profile, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of third parties with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

Automatic Information Collection and Tracking.

When you download, access and use the App, it may use technology to automatically collect:

- Usage Details. When you access and use the App, we may automatically collect certain details of your access to and use of the App, including traffic data, location data, logs, and other communication data and the resources that you access and use on or through the App.
- **Device Information.** We may collect information about your mobile device and internet connection, including the device's unique device identifier, IP address, operating system, browser type, mobile network information and the device's telephone number.

- Stored Information and Files. The App also may access metadata and other information associated with other files stored on your device. This may include, for example, photographs, audio and video clips, personal contacts and address book information.
- **Location Information.** This App collects real-time information about the location of your device. The location information is collected to attempt to prevent the App from being used while operating a motor vehicle.

If you do not want us to collect this information do not download the App or delete it from your device and discontinue using it.

Information Collection and Tracking Technologies.

The technologies we use for automatic information collection may include:

- Cookies (or mobile cookies). A cookie is a small file placed on your device. It may be possible to refuse to accept mobile cookies by activating the appropriate setting on your device. However, if you select this setting you may be unable to access certain parts of our App.
- Web Beacons. Pages of the App and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related app statistics (for example, recording the popularity of certain app content and verifying system and server integrity).

Third-party Information Collection

When you use the App or its content, certain third parties may use automatic information collection technologies to collect information about you or your device. These third parties may include:

- Advertisers, ad networks and ad servers.
- Analytics companies.
- Your mobile device manufacturer.
- Your mobile and/or internet service provider.

These third parties may use tracking technologies to collect information about our users. This may include information about users' use of this App and other apps and websites to serve them interested-based (behavioral) advertising. We do not control these third parties' tracking technologies or how they may be used. If you have any questions about these third party tracking, you should contact the responsible person directly.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information, to:

- Provide you with the App and its contents, and any other information, products or services that you request from us.
- Fulfill any other purpose for which you provide it.
- Give you notices about your account/subscription, including expiration and renewal notices.
- Carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- Notify you when App updates are available, and of changes to any products or services we offer or provide though it.

The usage information we collect helps us to improve our App and to deliver a better and more personalized experience by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our App according to your individual interests.
- Speed up your searches.
- Recognize you when you use the App.

We use location information we collect to attempt to prevent the App from being used while operating a motor vehicle.

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual or device, without restriction.

In addition, we may disclose personal information that we collect or you provide:

- To our subsidiaries and affiliates.
- To contractors, service providers and other third parties we use to support our business.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of Safety Forward Inc's assets, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which personal information held by Safety Forward Inc about our App users is among the assets transferred.
- To your employer if you are an employee who is enrolled in our services by your employer.

- To fulfill the purpose for which you provide it. For example, if you give us an email address to use the "email a friend" feature of our Website, we will transmit the contents of that email and your email address to the recipients.
- For any other purpose disclosed by us when you provide the information.
- With your consent.
- To comply with any court order, law or legal process, including to respond to any government or regulatory request.
- To Fedex Ground, ARC Safety Solutions, or ARC Claims Management when we are requested to provide information regarding training compliance or noncompliance by Fedex Ground, ARC Safety Solutions, or ARC Claims Management. We will release information in good faith based on the requests of Fedex Ground, ARC Safety Solutions, or ARC Claims Management and we are under no duty to verify that you are in fact a contractor or service provider for Fedex Ground. We will release the information to Fedex Ground, ARC Safety Solutions, or ARC Claims Management without any notice to you. We are not responsible to you for any information that is released by us to Fedex Ground, ARC Safety Solutions, or ARC Claims Management.
- To enforce our rights arising from any contracts entered into between you and us, including the App End User License Agreement, and for billing and collection.

Your Choices about Our Collection, Use and Disclosure of Your Information

We strive to provide you with choices regarding the personal information you provide to us. This section describes mechanisms we provide for you to control certain uses and disclosures of your information.

- Tracking Technologies. You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies or block the use of other tracking technologies, some parts of the App may then be inaccessible or not function properly.
- Location Information. You can choose whether or not to allow the App to collect and use real-time information about your device's location through the device's privacy settings. If you block the use of location information some parts of the App may then be inaccessible or not function properly. This would include the App's ability to not function while the device that is running the App is in motion. DO NOT USE THE APP WHILE IN OPERATION OF OR CONTROL OF A MOTOR VEHICLE. DESPITE THE RESTRICTION DESIGNED IN THE APP SO IT WILL NOT FUNCTION WHILE YOUR DEVICE IS IN TRANSIT WE WILL NOT BE RESPONSBILE FOR YOUR USE OF THE APP WHILE IN OPERATION OF OR CONTROL OF A MOTOR VEHICLE.

Accessing and Correcting Your Personal Information

You can review and change your personal information by logging into the App and visiting your account profile page. If you are an employee user, your employer who enrolled you in our services can also change your account information for you through our website.

You may also send us an email at info@safetyforward.com to request access to, correct or delete any personal information that you have provided to us. We cannot delete your personal information except by also deleting your user account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

If you delete your User Contributions from the App, copies of your User Contributions may remain viewable in cached and archived pages, or might have been copied or stored by other App users. Proper access and use of information provided on the App, including User Contributions, is governed by our Terms of Use found at https://www.safetyforward.com/docs/legal.pdf.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration and disclosure. All information you provide to us is stored on our or our third party vendor's secure servers behind firewalls. Any payment transactions are processed by third party payment processing vendors and will be encrypted according to the third party vendor's current practices. We will not store your credit card or other payment information.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our App, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the App like message boards. The information you share in public areas may be viewed by any user of the App.

Your account administrator at your organization also has access to your password and user name. For this reason, we suggest that you use a unique password and not a password that you use for other logins besides the App. If you are an account administrator you agree you will not abuse access to the passwords of users you administer and will only access the passwords of users you administer in performing administrative functions for your users.

Unfortunately, the transmission of information via the internet and mobile platforms is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted through our App. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures we provide.

Changes to Our Privacy Policy

We may update our privacy policy from time to time. If we make material changes to how we treat our users' personal information, we will post the new privacy policy on this page. You should periodically review this page to ensure you have the most current version of this privacy policy. While we may notify you through an in-App alert the first time you use the App after we make the change or with a notice when initially downloading the App or downloading an update to the App, you are still responsible to review any changes even without such a notice. Your continued use of the App following our posting of the new privacy policy on this page constitutes your acceptance of the new privacy policy.

The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you and for periodically visiting this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

Safety Forward Inc, Attn: Privacy Compliance Officer, 212 S 4th Street, LLS1, Grand Forks, ND 58201-4777.

You may also contact us by email at info@safetyforward.com.