

Kent Loc

KSLOC096@GMAIL.COM | 259 Brandywyne Dr. East, Boston, MA |(617) 331-6863

EDUCATION

Bridgewater State University Bachelor of Science degree in Mathematics Minors: Computer Science and Statistics	Bridgewater, MA Class of 2023
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WORK EXPERIENCE

Dunkin' Donuts <i>Barista, Cashier</i>	Boston, MA June 2019 - September 2019
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- Welcomed customers by determining their coffee interests and needs
- Maintained safe and healthy work environment by following organization standards and sanitation regulations
- Promoted coffee consumption by educating customers; sold coffee and coffee grinding and brewing equipment, accessories, and supplies; preparing and serving a variety of coffee drinks, along with pastries and cookies
- Educates customers by presenting and explaining the coffee drink menu; answering questions
- Prepares and sells coffee drinks by following prescribed recipes and preparation techniques for coffee drinks

ACADEMIC AWARDS

Bridgewater State University's Dean's List	2018 - 2020
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SKILLS

Language: Fluent in Cantonese, English
Computer: Experienced in Microsoft Office, G-Suite
Soft skills: Comfortable communicating with guests in person and over the phone, punctual, and reliable
Virtual Platform: Zoom, Teams and WebEx

