

English Dialogue

Theme : Blue Screen of Death

A : Hello, i'm calling you because my computer have a blue screen and i can't doo anything.

M : Hello, this is the Technical Support, can you describe your problem ?

A : I put a new graphic card and when i restart my computer i've got my blue screen of death?

M : Ok i uderstand, just wait a second, and there we go.

A : Yeah thank you

M : Ok to solve this problem, first we gonna shutdown tour computer and then remove your new graphic card. Tell me when it's good

A : Just a sec, ok i remove my graphic card, what can i do now

M : Then you start your computer, if you have difficulty you can start in Safe mode, press F4 when starting.

A : My computer start correctly

M : Perfect. Now we gonna do some update, first of all your drivers and after your windows.

A : I install them.

M : Good. After, put your graphic card and restart your computer. This will solve your problem.

A : That's good i have my widows back.

M : No problem. Thank you and Good afternon.

A : Thank you, see you soon.