TJTSM61 Business Analytics and Big Data Management

Challenges 1&2

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Hypothesis

Barbershop chain MRoom's Facebook likes correlate with traffic in barbershops



Outline

- Data collection
 - Data from Mroom's API (https://mroom.asioi.fi/api/pob-info-with-queue)
 - Facebook data from all ten Finnish cities which have facebook pages

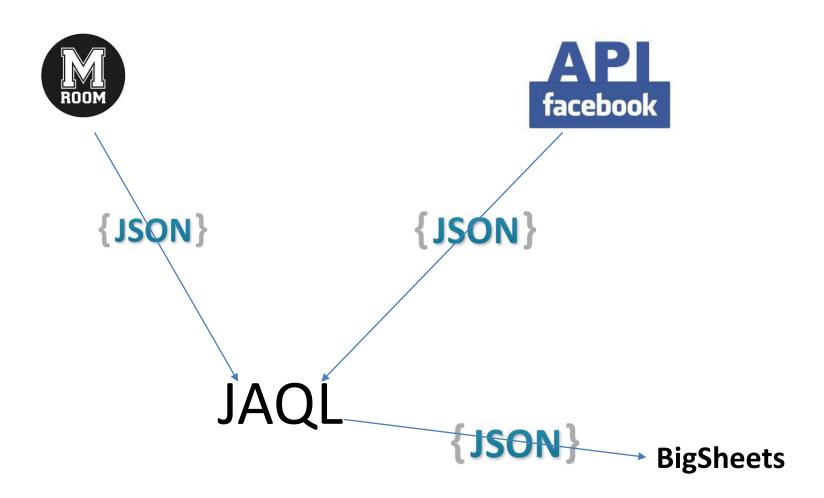
Data processing methods:

- Jaql
- BigSheets
- Javascript

File formats: JSON, XML

Visualization: Microsoft Excel

Challenge 1



Data Collection Process

- 1. Data from Mroom API
- 2. -> Script using jaql
- 3. Some preparation with Facebook API to get the amount of likes for each Mroom shop in Finland which has FB page
- 4. Processing the data in Big Sheets
- 5. Creating some charts to visualize the results

Some examples of our JAQL script

```
Task Launcher for Big Data
                            🧊 skripti.jaql 🛭
  40 --getting Facebook data from each city--
  41 linkslist = [{ "link": "https://graph.facebook.com/v2.3/MRoomTampere?fields=likes&access token=CAAYIfQUkCZB8BAPjG8hU
   42 links = linkslist ->transform $.link;
   43 tampere = read(http(linkslist[0].link)).likes;
  44 jyvaskyla = read(http(linkslist[1].link)).likes;
  45 rovaniemi = read(http(linkslist[2].link)).likes;
  46 lahti = read(http(linkslist[3].link)).likes:
  47 helsinki = read(http(linkslist[4].link)).likes;
  48 espoo = read(http(linkslist[5].link)).likes;
  49 pori = read(http(linkslist[6].link)).likes;
  50 hameenlinna = read(http(linkslist[7].link)).likes:
  51 oulu = read(http(linkslist[8].link)).likes;
  52 turku = read(http(linkslist[9].link)).likes;
      likesjson = [{"city":"Tampere","likes":tampere[0]},{city:"Jyväskylä","likes":jyvaskyla[0]},{city:"Rovaniemi","likes
   54
      --parsing MRoom data--
     barberison = processed[0]
   57
            -> transform {
            queue: if ($.queue.count == "closed" or $.queue.count == "full" or $.queue.employees == 0) 0 else $.queue.cour
   58
            employees: $.queue.employees,
   59
   60
            city: $.city
   61
     barberison = barberison -> group by city = $.city
                         into {city, queue: sum($[*].queue), shops: count($[*].city), employees: sum($[*].employees), tra-
   63
   64
      --connecting MRoom data and Facebook data--
  66 barberison = join barberison, likesison
        where barberjson.city == likesjson.city
   67
        into {barberjson.city, barberjson.queue, barberjson.shops, barberjson.traffic, barberjson.employees, barberjson.d/
   68
   69
   70
  71 --updating sample elements--
  72 sss = oldjson[0].samples + 1;
   73 sss = if (sss==null) 0 else sss;
   74
```

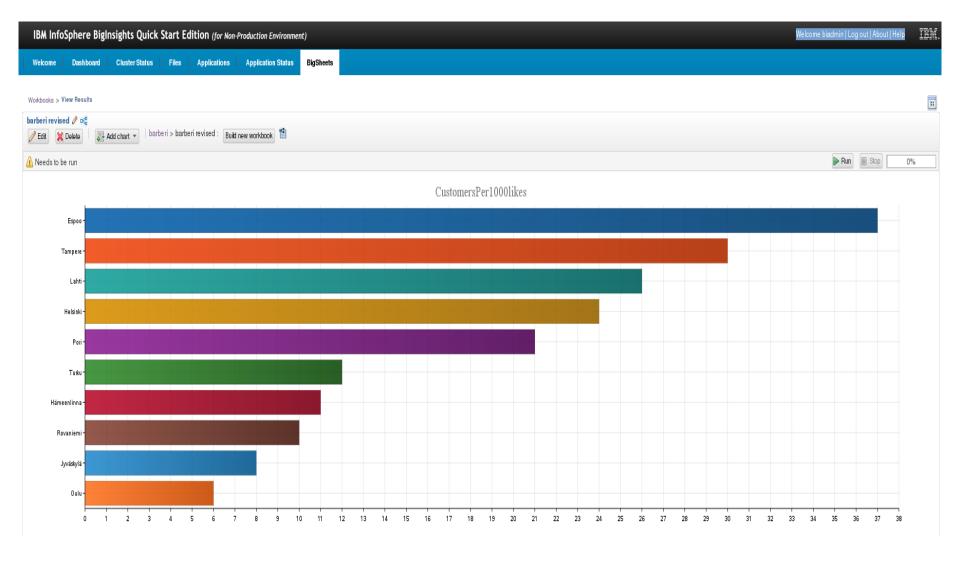
...continues

```
Task Launcher for Big Data
                             j skripti.jagl ☎
   71 --updating sample elements--
   72 sss = oldjson[0].samples + 1;
   73 sss = if (sss==null) 0 else sss:
   74
      --calculating relations--
   76 barberison = barberison
            -> transform {
   77
   78
            city: $.city.
            employees: $.employees,
   79
            traffic: $.traffic.
   80
            queue: $.queue.
   81
            date: $.date.
   82
            clock: $.clock.
   83
   84
            likes: $.likes.
            shops: $.shops.
   85
            relation: if ($.traffic>0) ($.likes/$.traffic) else $.likes/1.
   86
            samples: sss
   87
   88
            }:
      --connecting existing samples with new one--
      barberison = union(oldison, barberison);
      barberjson = barberjson -> group by city = $.city
   93
                          into {city, shops: $.shops, queue: sum($[*].queue), employees: sum($[*].employees), traffic: (st
   94
      barberison = barberison
            -> transform {
   96
   97
            city: $.city.
            employees: $.employees,
   98
   99
            traffic: $.traffic.
            queue: $.queue,
  100
            date: $.date.
  101
  102
            clock: $.clock.
            likes: $.likes[0],
  103
  104
            shops: $.shops[0].
            samples: $.samples
  1.05
  106
            };
  107
  108
  109 --writing files to server--
  110 barberjson -> write(hdfs(path1, txtOutOpt ));
```

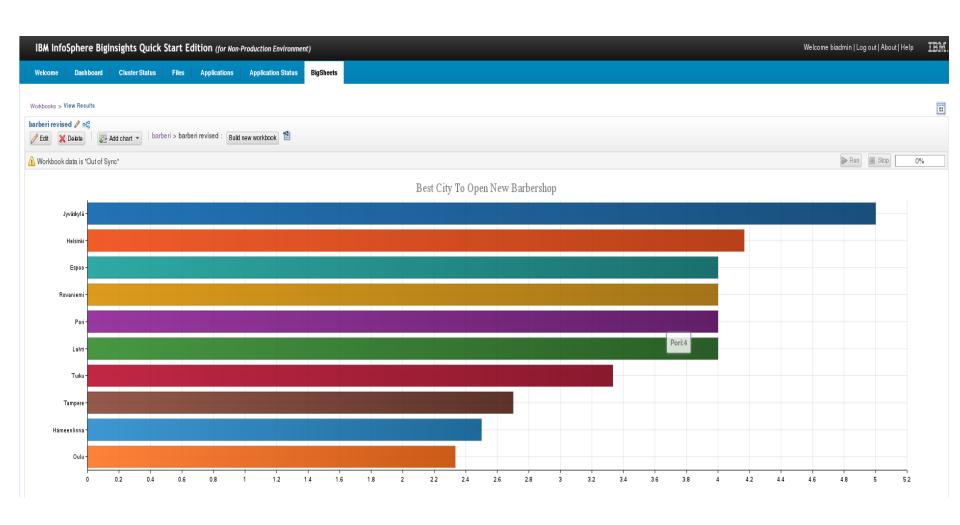
Likes related to traffic



Customers per thousand likes



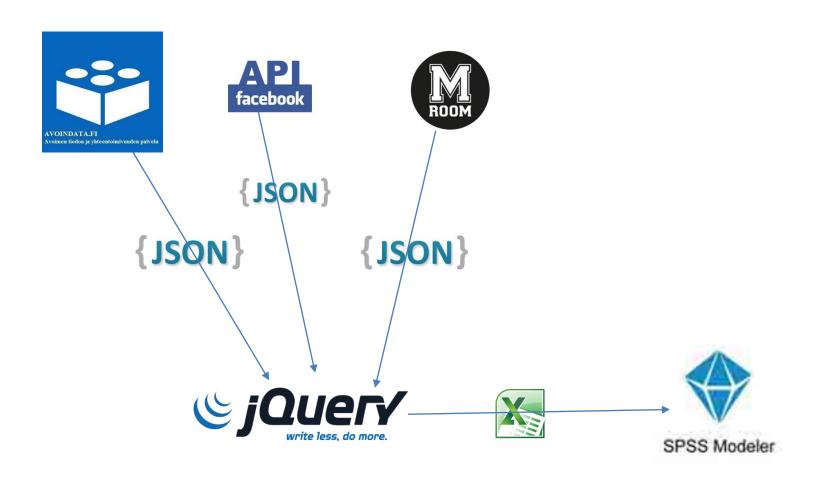
Best city to open new barbershop



Second Challenge

- We used the same data as in the first challenge but instead of 10 biggest cities we used the data of all 58 Mroom's barbershops in Finland.
- We divided cities into two groups: "big cities" (>100 000 inhabitants) true or false and does the barbershop have queue (true/false)
- We used SPSS Modeler to model predictions and results
- We used Jquery to collect data
- We got the city populations from "Väestörekisterikeskus" open database

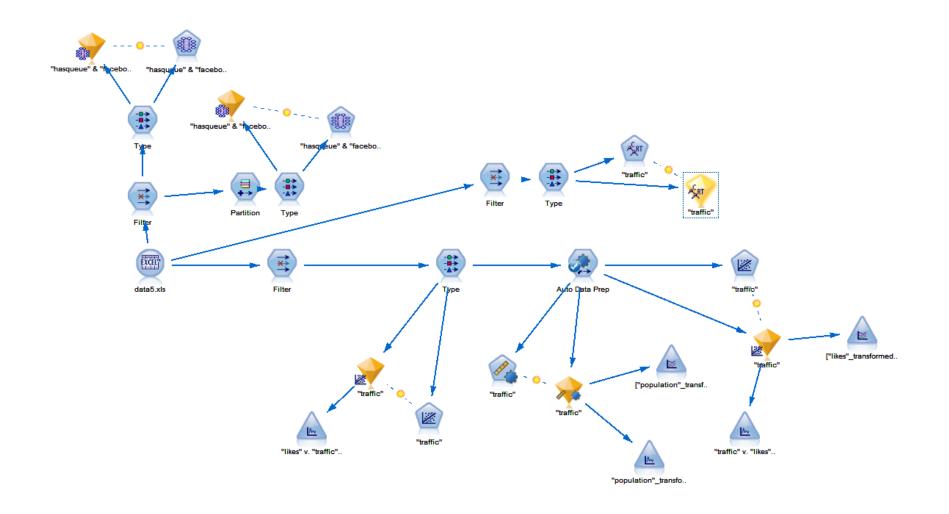
Challenge 2



Jquery script

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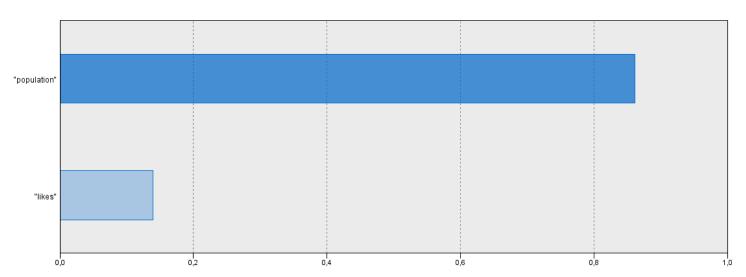
Structure of our SPSS Modeler draft

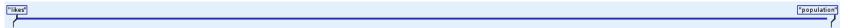


Traffic relation to population and likes

Predictor Importance

Target: "traffic"

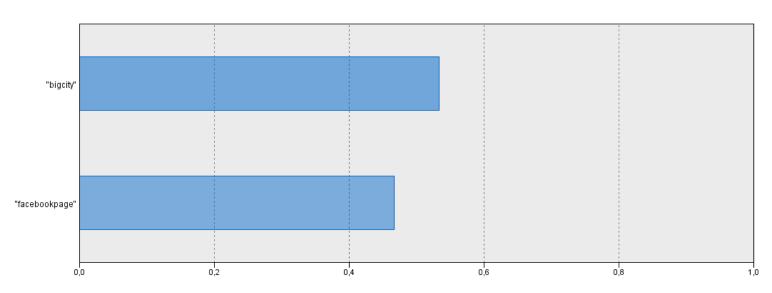




Least Important Most Important

Traffic realations to big city and FB page

Predictor Importance

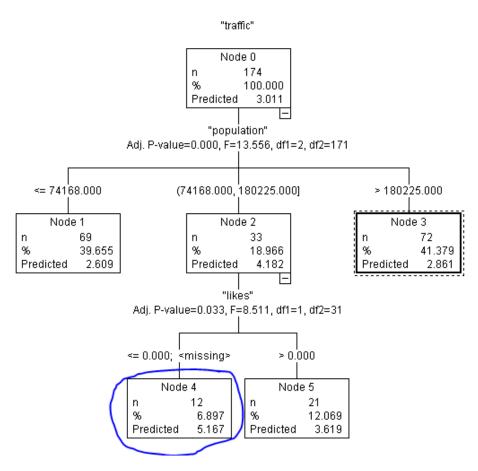


"facebookpage"
"bigcity"

Least Important Most Important

Some results

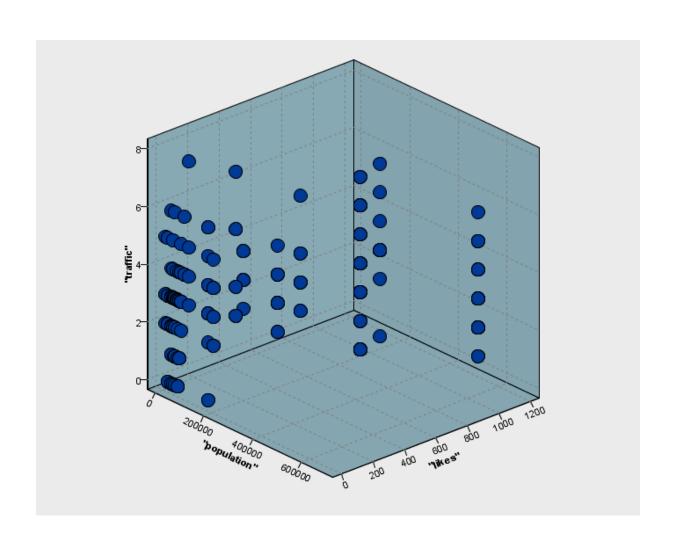
Best "type" of barbershop



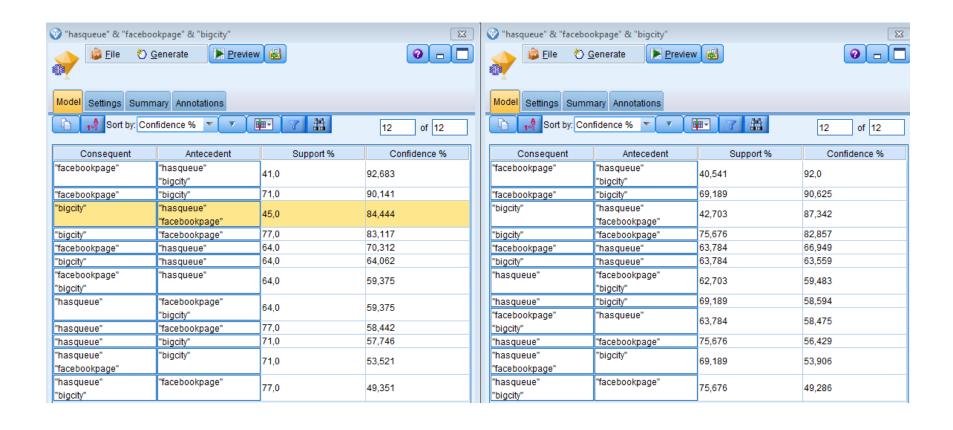
Probality of queues in Barbershops

Consequent	Antecedent	Support %	Confidence %
"facebookpage"	"hasqueue" "bigcity"	40,541	92,0
"facebookpage"	"bigcity"	69,189	90,625
"bigcity"	"hasqueue" "facebookpage"	42,703	87,342
"bigcity"	"facebookpage"	75,676	82,857
"facebookpage"	"hasqueue"	63,784	66,949
"bigcity"	"hasqueue"	63,784	63,559
"hasqueue"	"facebookpage" "bigcity"	62,703	59,483
"hasqueue"	"bigcity"	69,189	58,594
"facebookpage" "bigcity"	"hasqueue"	63,784	58,475
"hasqueue"	"facebookpage"	75,676	56,429
"hasqueue" "facebookpage"	"bigcity"	69,189	53,906
"hasqueue" "bigcity"	"facebookpage"	75,676	49,286

Traffic, population & likes visualized



Training data and actual data



Thank you for your attention.