

# MATIAS STORONI

Information Systems Engineer | Full Stack Developer Jr.

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Information Systems Engineer and Conversational Agents Developer with experience building chatbots using Dialogflow CX and n8n, and a strong background in backend development, RESTful APIs, and technologies like Java, React, and Ruby. Skilled in agile methodologies, Git, and passionate about solving real-world problems through efficient and scalable development.

## Skills

<b>Frontend:</b> React, Angular	<b>Tools &amp; DevOps:</b> Git, Docker, n8n, Make
<b>Backend:</b> Java Spring, Ruby on Rails, Node.js	<b>Operating Systems:</b> Linux
<b>Databases:</b> SQL	<b>Languages:</b> Spanish, English, Italian, French

## Experience

<b>Conversational Agents Developer</b> , Prestobots S.A.	Sept 2024 – Present
<ul style="list-style-type: none"><li>Developed conversational agents using Dialogflow CX and n8n to automate user interactions, including a chatbot that handled FAQs and automatically created support tickets for unresolved issues — reducing manual workload and increasing issue resolution efficiency.</li><li>Built a healthcare chatbot capable of reading and interpreting medical orders to assist in appointment scheduling; implemented image-processing functionality using Google Vision API to extract data from prescriptions — automating intake and reducing response time for patients.</li><li>Designed a general-purpose agent template focused on medical appointment management (reservation, modification, cancellation), enabling easy customization and faster deployment for different healthcare clients.</li><li>Integrated chatbots with multiple external APIs using Node.js, handling backend tasks to ensure smooth data exchange between systems and real-time responses to user queries.</li><li>Automated the analysis of unresolved chatbot conversations using Python and LLM-based models to identify failure patterns and provide explanations and possible causes. Implemented scheduled execution and periodic report generation to support continuous monitoring and assist in manual resolution.</li></ul>	

## Projects

<b>Web portfolio</b>	<a href="#">Live demo</a>
<ul style="list-style-type: none"><li>Personal portfolio developed with Next.js and Tailwind CSS</li><li>Featuring responsive design and smooth section-based navigation.</li></ul>	

## Education

<b>University</b> – Bachelor in Information Systems Engineering	2025
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## Certifications

<b>Junior Full Stack Web Developer – Argentina Programa (#YoProgramo)</b>	2022
<b>Responsive Web Development with HTML5 and CSS3</b>	
<b>Versant English Test – C1 (CEFR) / GSE 78</b>	