**Matias Ezequiel Rodriguez**

Maturxxxxx@gmail.com | www.linkedin.com/in/matiaserodriguez96/ | +54 1124xxxxx

Education

**Web Programming Certificate** Dec. 2021

*Brigham Young University–Idaho* Rexburg, Idaho, U.S.A.

* Write code to perform specific task
* Design websites visually appealing
* Develop apps following best practices
* Programming and technological skills

**Pathway Connect Certificate** Dec. 2020

*BYU–Pathway Worldwide* U.S.A.

* English language speaking & writing
* Online teamwork & collaboration
* Leadership & time management
* Decision making & problem solving
* Mathematical reasoning
* Effective communication

Experience

**Sr. Service Desk Analyst** Jan. 2019 – Sep. 2021

*Cognizant Solutions* Bs.As., C.A.B.A., Argentina

* Learned English within 2 years getting ready to work for multiple projects instead of a few
* Designed instructions to streamline processes, improving answer rate by 30% to customers
* Solved complex problems by searching instead of asking thus increasing 5% team’s productivity
* Collaborated on a team of 20+ people doing reports to keep track everyone’s performance

**Jr. Graphics Installer**  Feb. 2018 – Dec. 2018

*Carteles45* Bs.As., C.A.B.A., Argentina

* Supervised installations giving 1 or 2 more hours per day to bosses to accomplish tasks
* Fixed hardware issues following documentation on internet rescuing days of work
* Paid suppliers and delivered finished jobs having responsibility, matching company’s values
* Got job done being reliable and productive, considered by managers one of the most capable and multitasking employee

**Full-Time Volunteer Representative** Jan. 2016 – Jan. 2018

*The church of Jesus Christ of Latter-day Saints* Parnambuco, Brazil

* Trained groups of up to 150 people, achieving goals not reached more than 2 years ago
* Got fluent in Portuguese, acquiring such a Brazilian accent considered native
* Led people to change bad habits, working with different companions throughout cities

Skills

* Strong HTML, CSS and JS knowledge
* Advance Python programming
* Portuguese, Spanish and English
* Strained in everything
* Lead groups of up to 150 people
* Teamwork