

ZWIVHUYA M. MUKWEVHO

matidza.mukwevho.z@gmail.com | 0664347295 | [linkedin profile](#) | [github profile](#) | [portfolio](#)

ASP SOFTWARE ENGINEER | BACKEND WEB DEVELOPER | SALES ASSISTANT

PROFESSIONAL SUMMARY

Results-driven professional with experience as a Seasonal Sales Assistant, where I honed my interpersonal skills and customer engagement strategies, enhancing overall customer satisfaction. Transitioned into software engineering, developing a passion for creating scalable applications through personal projects. Leveraged skills in Django, Flask, and PostgreSQL, gaining proficiency in database management, API integrations, and cloud deployment on platforms like Railway. Successfully managed projects from conception to completion, with a strong focus on user experience and maintainability.

KEY SKILLS

- Django & Flask Framework
- Team Collaboration
- Time Management
- Communication
- Project Management and Planning
- Relational Database Management
- API Development and Integration
- Web Deployment and Server Management
- Version Control
- Cloud Deployment
- Problem-Solving and Debugging
- Documentation

EXPERIENCE

Tekkie Town Store

Dec 2016 - Jan 2017

Seasonal Sales Assistant

- Collaborated effectively with the team to manage on-floor stock, coordinate restocking efforts, and handle peak traffic, ensuring product availability and visual appeal.
- Achieved 73% of the seasonal sales target by leveraging product knowledge, providing personalized assistance, and enhancing the overall shopping experience.
- Demonstrated strong time management skills during peak holiday sales, delivering prompt customer assistance and contributing to higher satisfaction and repeat visits.

Tekkie Town Store

Dec 2015 - Jan 2016

Seasonal Sales Assistant

- Communication: Engaged with customers clearly and confidently, leading to increased customer satisfaction and improved sales outcomes.
- Problem Solving: Addressed customer concerns promptly, resolving product or service issues to maintain customer loyalty and satisfaction.
- Adaptability: Quickly adjusted to fluctuating sales demands and changing store layouts, ensuring smooth operations during the busy season.

PROJECTS

School Admission System

An online school admission platform ([In Development](#))

- Built a Django-based system with PostgreSQL, allowing parents to apply for school admissions and track application statuses in real time.
- Developed secure parent authentication, including profiles for personal details and application history.
- Implemented dynamic student application forms and document upload functionality to meet varying school criteria.

Created an admin dashboard for reviewing applications, managing decisions, and sending automated email notifications for updates. Designed a mobile-friendly, responsive user interface to enhance accessibility across devices.

E-Commerce Website

[customkicks.onrender.com](#)

- Developed a Django-based e-commerce platform with PostgreSQL for secure login, registration, and data management.
- Integrated the PayPal API to establish a secure payment system, resulting in a targeted 30% increase in successful transactions.
- Implemented The Courier Guy's shipment API to manage logistics for over 50 monthly orders, ensuring timely and efficient deliveries.
- Enhanced user experience through intuitive design and streamlined checkout processes, achieving a 25% boost in customer satisfaction ratings.

Student Dashboard Web App

[studentcard.onrender.com](#)

- Developed a dynamic web application using Flask and MySQL, implementing secure user authentication for efficient data management.
- Managed project timelines and tasks independently, showcasing strong leadership, organizational, and problem-solving skills.
- Streamlined access to essential information, such as exam timetables, enhancing the student experience with quick access to crucial academic details.
- Deployed the application on Render using a GitHub CI/CD pipeline and Nginx for efficient web hosting, demonstrating proficiency in web server management.

EDUCATION

North-West University

Bachelor of Commerce in Economic Science and Risk Management

2023 - Paused

SKILLS

- Front-end: HTML5, CSS3, JavaScript
- Back-end: MySQL, PostgreSQL, Python, Flask, Django, RESTful API Design and integration
- Tools: Working with Git, Virtual Environments, Railway, Render, CI/CD pipelines, Nginx