



# Mateusz Wichtowski

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## ABOUT

Full stack product builder who brings product sense, AI engineering, and customer experience together. I design systems that put people at the centre while meeting business goals with precision. I have built professional tools, data platforms, AI workflows, and interfaces that people enjoy, with recognition at the UTS Tech Festival 2025 for Best Interface Design. My work also includes analytics and automation that give teams clearer insights and faster ways to act.

Beyond technology I ran award winning hospitality venues, learning how to build teams that thrive under pressure and protect customer experience. Earlier experience in banking sharpened my focus on compliance, financial analysis, and executive decision making. This combination of technical depth, product sense, and business grounding allows me to deliver systems that people trust and organisations rely on.

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## WORK EXPERIENCE

### AI Product Developer, iSEAO, Sydney, Australia

Apr 2024 - Jan 2025

- Collaborated with engineers to build a framework for parsing and structuring large PDF documents, applying text parsing and NLP logic to pinpoint headers, sections, subsections, and paragraphs.
- Partnered with analysts and managers to clarify reporting requirements, translating business needs into technical solutions.
- Designed, developed, and maintained ETL pipelines, enabling seamless data extraction, transformation, and loading.
- Automated reporting workflows with summary tables and dashboards, cutting manual reporting from hours to minutes and accelerating business decisions.
- Refactored code into modular, reusable functions, improving maintainability and speeding up future development.
- Improved data integrity with custom Python scripts (pandas, NumPy) and SQL validation checks, reducing dataset errors by more than 30%.
- Contributed to team best practices through version control, documentation, and code reviews, supporting transparency and long-term reliability.

### Software Developer Intern, Fides Advisory, Seoul, South Korea

May 2021 - Apr 2022

- Built and automated large-scale data collection pipelines with Scrapy, BeautifulSoup, and RESTful APIs, deploying them via AWS Lambda for continuous, reliable extraction.
- Developed and optimised complex MySQL queries (joins, indexing, window functions), sharply reducing execution time and boosting performance.
- Preprocessed large datasets with pandas and NumPy, delivering clean, consistent, analytics-ready data for downstream teams.
- Designed and implemented MySQL database schemas, including table structures and relationships, to guarantee data integrity and efficient querying.
- Debugged and refactored Python codebases, increasing maintainability, efficiency, and long-term stability.
- Collaborated with senior engineers to review code and align with best practices, strengthening the reliability of delivered solutions.

### Team Lead Manager, homage specialty coffee, Parramatta, Australia

Aug 2022 - Jul 2025

- Led and trained a passionate team of baristas and floor staff, fostering a workplace culture where people genuinely enjoyed coming to work and took pride in their craft.
- Built trust and collaboration across the team, creating a safe, supportive, and highly productive environment that lifted staff retention and morale.
- Elevated customer experience by embedding consistency, speed, and deep product knowledge into daily operations while maintaining a welcoming, community-focused vibe.
- Contributed to homage sustaining a 4.9/5 Google rating from 730+ reviews, with guests praising the warm hospitality and vibrant atmosphere.
- Established the space as a local energy hub where staff and guests felt valued, cared for, and uplifted every day.

## Freelance Model, South Korea

Jan 2021 - Jun 2022

- Selected as the only foreigner and sole male model at the 2021 Jongno Hanbok Festival "Hanbok Flowers Bloom in Jongno," hosted by Jongno-gu District Office and Jongno Cultural Foundation with support from national and Seoul government cultural agencies.
- Partnered with international fashion and lifestyle brands across clothing, watches, and accessories, delivering campaigns that reached wide audiences.

## Manager, Petit by Herman, Worclaw, Poland

Jun 2019 - Dec 2020

- Managed daily operations including ordering supplies, overseeing service quality, and completing cash-ups with accurate financial reporting to owners.
- Navigated COVID-19 disruptions by restructuring operations to adapt to restrictions while retaining the full team with no layoffs.
- Organised special events such as Valentine's and Parents' Day to strengthen customer loyalty and encourage repeat business.

## Junior Credit Risk Monitoring Specialist, Idea Bank, Katowice, Poland

Aug 2017 - Feb 2019

- Prepared regular credit risk reports for management, highlighting portfolio exposures and areas requiring closer attention.
- Monitored assigned loan portfolios for delays and early warning signs, escalating potential risks to senior officers.
- Collected and verified client documentation to maintain compliance with internal credit policies.
- Contacted clients to gather missing information, clarify loan requirements, and schedule follow-up conversations.
- Maintained precise records and audit trails to support controls and regulatory reviews.

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## EDUCATION

### Master of Information Technology (Data Analytics) - Distinction Graduate

Jul 2023 - Jul 2025

University of Technology Sydney (UTS)

- GPA 6.44 | WAM 84.56
- Award Winner for the Best Interface/Design at UTS Tech Festival 2025 🏆

### Bachelor of Economics (Risk Management)

Oct 2017 - Jul 2021

University of Economics in Katowice

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## ADDITIONAL INFORMATION

- **Languages:** Fluent in English and Polish, Intermediate Korean
- **Certifications & Courses:** Ultimate AWS Certified Developer | Secure BigLake Data | Full Stack Cloud Application Developer | Use Machine Learning APIs on Google Cloud | Python and Django Full Stack Web Developer Bootcamp | The Ultimate HTML5 & CSS3 Series | Complete Python Mastery | Data Analysis with Python: NumPy & Pandas Masterclass
- **Awards:** Best Project: Interface/Design - Awarded by UTS Tech Festival 2025 - Software Engineering Showcase

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## REFERENCES

- Professor Wei Liu | University of Technology Sydney | Wei.Liu@uts.edu.au
- Byungho Park | CEO at GTSSolomon & Niflers Inc (formerly Fides Advisory) | bhpark@gtsolomon.com
- Andreas Gwyther-Gouriotis | AI Developer at iSEAO | Phone Number Available Upon Request
- Liza Chehadeh | Owner of homage specialty coffee | Phone Number Available Upon Request