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VISIBLE ERRORS



Are there visible errors such as broken panel, button, goose neck, cover or water damage?



SEND FOR REPAIR

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POWER ERRORS



Are there errors regarding no or low power, runtime, lights and charging?



Low runtime

No light

Only low light

No charging

Broken button?



YES

NO

Check indication light
Is the battery charging properly?



Charge until full battery

YES

NO

STEP 3/3

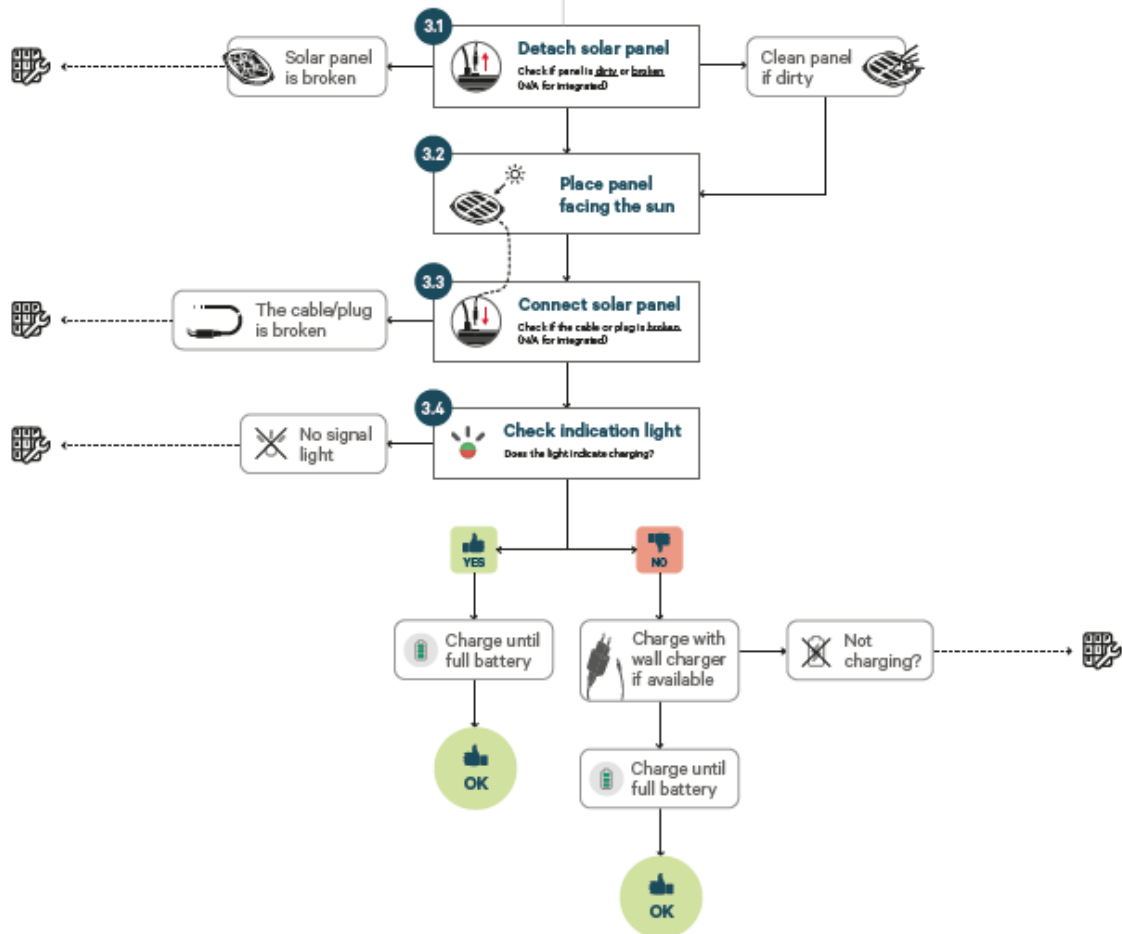


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CHARGING ERROR



Troubleshooting guide
when experiencing issues
regarding charging.





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VISIBLE ERRORS



Is the product free from visible errors?
Such as broken panel, button cable, cover or water damage?



SEND FOR REPAIR



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POWER ERRORS



Are there errors regarding power, runtime, light and charging?



Low runtime

No light

Only low light

No charging

Broken button?



Check indication light
Is the battery charging properly?



Charge until full battery



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CHARGING SETUP



Troubleshooting setup guide when experiencing issues regarding charging.



