Predict Sentiments of Amazon Customer

August 3, 2023

1 Predict Sentiments of Amazon Customer

1.1 Q.Preprocessing

```
[1]: # libraries
     import pandas as pd
                                   # for data manipulation and data analysis
     import numpy as np
                                   # for large and multi dimensional array
[2]: # load data
     data = pd.read_csv('Reviews.csv')
     data
[2]:
                 Ιd
                      ProductId
                                          UserId
                                                                       ProfileName
                                 A3SGXH7AUHU8GW
                     B001E4KFG0
                                                                        delmartian
                    B00813GRG4 A1D87F6ZCVE5NK
     1
                                                                            dll pa
                     BOOOLQOCHO
                                                  Natalia Corres "Natalia Corres"
     2
                  3
                                  ABXLMWJIXXAIN
     3
                     BOOOUAOQIQ A395BORC6FGVXV
                                                                              Karl
                     B006K2ZZ7K A1UQRSCLF8GW1T
     4
                                                    Michael D. Bigham "M. Wassir"
             568450
                     B001E07N10
                                  A28KG5XORO54AY
                                                                 Lettie D. Carter
     568449
                     B003S1WTCU
                                  A318AFVPEE8KI5
                                                                         R. Sawyer
     568450 568451
     568451
             568452 B004I613EE
                                 A121AA1GQV751Z
                                                                     pksd "pk_007"
     568452 568453
                     B004I613EE
                                   A3IBEVCTXKNOH
                                                          Kathy A. Welch "katwel"
     568453
             568454
                     B001LR2CU2
                                 A3LGQPJCZVL9UC
                                                                          srfell17
             HelpfulnessNumerator
                                   HelpfulnessDenominator
                                                            Score
                                                                          Time
     0
                                                                 5
                                                                    1303862400
     1
                                 0
                                                         0
                                                                 1
                                                                    1346976000
     2
                                                         1
                                 1
                                                                    1219017600
     3
                                 3
                                                         3
                                                                    1307923200
                                                         0
     4
                                 0
                                                                 5
                                                                    1350777600
                                0
                                                         0
                                                                  1299628800
     568449
                                                                 5
                                                         0
                                                                 2
     568450
                                 0
                                                                    1331251200
                                 2
                                                         2
                                                                    1329782400
     568451
     568452
                                1
                                                         1
                                                                   1331596800
     568453
                                                                   1338422400
```

```
0
                           Good Quality Dog Food
     1
                               Not as Advertised
     2
                           "Delight" says it all
     3
                                  Cough Medicine
     4
                                     Great taffy
                             Will not do without
     568449
                                    disappointed
     568450
     568451
                       Perfect for our maltipoo
     568452 Favorite Training and reward treat
     568453
                                     Great Honey
                                                            Text
     0
             I have bought several of the Vitality canned d...
     1
             Product arrived labeled as Jumbo Salted Peanut...
             This is a confection that has been around a fe...
     2
     3
             If you are looking for the secret ingredient i...
     4
             Great taffy at a great price. There was a wid...
     568449 Great for sesame chicken..this is a good if no...
     568450 I'm disappointed with the flavor. The chocolat...
     568451 These stars are small, so you can give 10-15 o...
     568452 These are the BEST treats for training and rew...
     568453 I am very satisfied ,product is as advertised,...
     [568454 rows x 10 columns]
[3]: print(data.columns)
     print(data.size)
     print(data.dtypes)
     print(data.shape)
    Index(['Id', 'ProductId', 'UserId', 'ProfileName', 'HelpfulnessNumerator',
            'HelpfulnessDenominator', 'Score', 'Time', 'Summary', 'Text'],
          dtype='object')
    5684540
    Ιd
                                int64
    ProductId
                               object
    UserId
                               object
    ProfileName
                               object
    HelpfulnessNumerator
                                int64
    HelpfulnessDenominator
                                int64
    Score
                                int64
    Time
                                int64
    Summary
                               object
    Text
                               object
    dtype: object
```

Summary \

(568454, 10)

1.2 Data Preparation

```
[4]: data['Helpful%'] = np.where(data['HelpfulnessDenominator']>0,_

¬data['HelpfulnessNumerator']/data['HelpfulnessDenominator'], -1)

     data['Helpful%']
[4]: 0
               1.0
              -1.0
     1
     2
               1.0
     3
                1.0
     4
              -1.0
     568449
              -1.0
     568450
              -1.0
     568451
               1.0
     568452
               1.0
     568453
              -1.0
     Name: Helpful%, Length: 568454, dtype: float64
    add different label according to the values
[5]:
    data['Helpful%'].unique()
[5]: array([ 1.
                          -1.
                                         0.8
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                            0.77966102,
                                          0.72321429,
                                                        0.72972973,
0.67741935,
              0.62222222,
                            0.98652291,
                                          0.78873239,
                                                        0.26086957,
              0.39285714,
                            0.87804878,
                                          0.69444444,
                                                        0.79411765,
0.71875
              0.97647059,
                            0.31578947,
                                          0.31707317,
                                                        0.88679245,
0.992
0.79591837,
              0.9261745 ,
                            0.8629174 ,
                                          0.98666667,
                                                        0.26923077,
0.17857143,
              0.38235294,
                            0.99180328,
                                          0.15942029,
                                                        0.90277778,
0.36
              0.98507463,
                            0.7721519 ,
                                          0.04651163,
                                                        0.68965517,
              0.06766917,
                            0.56603774,
                                          0.69767442,
                                                        0.93442623,
0.95890411,
0.97807757,
              0.52173913,
                            0.75471698,
                                          0.70967742,
                                                        0.98076923,
0.23809524,
              0.95522388,
                            0.87142857,
                                          0.74418605,
                                                        0.83783784,
0.75510204,
              0.59090909,
                            0.89711934,
                                          0.87301587,
                                                        0.89795918,
0.73493976,
              0.99122807,
                            0.96644295,
                                          0.95876289,
                                                        0.86046512,
              0.76666667,
                                          0.02739726,
0.07954545,
                            0.16216216,
                                                        0.09677419,
0.27659574,
              0.83636364,
                            0.65306122,
                                          0.53521127,
                                                        0.97580645,
0.93478261,
              0.7755102 ,
                            0.98672566,
                                          0.99619772,
                                                        0.9876161 ,
                            0.97534247,
              0.92957746,
                                          0.97123894,
                                                        0.97191011,
0.97169811,
0.97969543,
              0.96478873,
                            0.95491803,
                                          0.03508772,
                                                        0.73584906,
                            0.61764706,
                                          0.74358974,
                                                        0.92428198,
0.96341463,
              0.69135802,
0.93421053,
              0.78723404,
                            0.37931034,
                                          0.95762712,
                                                        0.92783505,
              0.34615385,
                            0.76388889,
                                          0.63461538,
                                                        0.68518519,
0.16
                                          0.40540541,
0.67567568,
              0.675
                            0.98394495,
                                                        0.57575758,
0.89189189,
              0.86330935,
                            0.18604651,
                                          0.98897059,
                                                        0.9673913 ,
0.9379562 ,
              0.93243243,
                            0.98347107,
                                          0.19444444,
                                                        0.91139241,
0.84444444,
              0.93220339,
                            0.968
                                          0.53125
                                                        0.71698113,
0.80672269,
              0.02325581,
                            0.21875
                                          0.89519651,
                                                        0.71604938,
0.2826087,
              0.07462687,
                                          0.58974359,
                                                        0.33928571,
                            0.97887324,
0.21818182,
              0.06779661,
                            0.28947368,
                                          0.9625
                                                        0.95081967,
0.91549296,
              0.10344828,
                            0.99212598,
                                          0.84848485,
                                                        0.07317073,
0.97831325,
              0.97972973,
                            0.96511628,
                                          0.9202454 ,
                                                        0.90140845,
0.14492754,
              0.37837838,
                            0.46511628,
                                          0.98765432,
                                                        0.98697068,
```

```
0.02439024,
                                                      0.99090909,
                                                                                  0.94078947,
                                                                                                              0.94666667,
                                                                                                                                         0.98979592,
                           0.81132075,
                                                      0.87654321,
                                                                                  0.15277778,
                                                                                                              0.68085106,
                                                                                                                                         0.82022472,
                           0.88321168,
                                                                                  0.08955224,
                                                      0.96703297,
                                                                                                              0.31818182,
                                                                                                                                         0.96610169,
                           0.95302013,
                                                      0.94375
                                                                                  0.81578947,
                                                                                                              0.98319328,
                                                                                                                                         0.98639456,
                                                                                  0.64864865,
                           0.89719626,
                                                      0.99107143,
                                                                                                              0.88947368,
                                                                                                                                         0.78688525,
                                                                                  0.95098039,
                                                                                                              0.04444444,
                                                                                                                                         0.95804196,
                           0.825
                                                      0.34482759,
                           0.18461538,
                                                      0.97663551,
                                                                                  0.97196262,
                                                                                                              0.72641509,
                                                                                                                                         0.3877551 ,
                                                      0.43333333,
                                                                                  0.34920635,
                                                                                                              0.09195402,
                                                                                                                                         0.98529412,
                           0.85964912,
                           0.36666667,
                                                      0.9695122 ,
                                                                                  0.83928571,
                                                                                                              0.75675676,
                                                                                                                                         0.5862069,
                           0.98780488,
                                                      0.48648649,
                                                                                  0.03448276,
                                                                                                              0.04285714,
                                                                                                                                         0.96039604,
                           0.01098901,
                                                      0.43902439,
                                                                                  0.31428571,
                                                                                                              0.95327103,
                                                                                                                                         0.98695652,
                           0.94949495,
                                                      0.89230769,
                                                                                  0.83673469,
                                                                                                              0.75438596,
                                                                                                                                         0.24242424,
                           0.25961538,
                                                      0.75409836,
                                                                                  0.14634146,
                                                                                                              0.9627907 ,
                                                                                                                                         0.30232558,
                                                                                                              0.5952381 ,
                           0.97163121,
                                                      0.37037037,
                                                                                  0.0212766 ,
                                                                                                                                         0.995
                           0.99029126,
                                                      0.99689441,
                                                                                  0.9691358 ,
                                                                                                              0.74
                                                                                                                                         0.34210526,
                           0.38596491,
                                                      0.97857143,
                                                                                  0.90697674,
                                                                                                              0.20588235,
                                                                                                                                         0.97807018,
                           0.97905759,
                                                      0.77570093,
                                                                                  0.11666667,
                                                                                                              0.85384615,
                                                                                                                                         0.92380952,
                           0.76829268,
                                                      0.91612903,
                                                                                  0.91025641,
                                                                                                                                         0.58181818,
                                                                                                              0.99019608,
                           0.46875
                                                      0.73170732,
                                                                                  0.97321429,
                                                                                                              0.70731707,
                                                                                                                                         0.59259259,
                           0.10810811,
                                                      0.89830508,
                                                                                  0.44827586,
                                                                                                              0.97457627,
                                                                                                                                         0.8961039 ,
                           0.54285714,
                                                      0.07843137,
                                                                                  0.98251748,
                                                                                                              0.90234375,
                                                                                                                                         0.02830189,
                           0.98947368,
                                                      0.98684211,
                                                                                  0.17073171,
                                                                                                              0.69724771,
                                                                                                                                         0.976
                           0.98165138,
                                                      0.97590361,
                                                                                  0.90438247,
                                                                                                              0.40740741,
                                                                                                                                         0.8490566,
                           0.96410256,
                                                      0.9380531 ,
                                                                                  0.77358491,
                                                                                                              0.17777778,
                                                                                                                                         0.44117647,
                           0.03076923,
                                                      0.87755102,
                                                                                  0.0962963 ,
                                                                                                             0.91836735,
                                                                                                                                         0.87951807,
                           0.80851064,
                                                      0.99141104])
[6]: data['%Upvote'] = pd.cut(data['Helpful%'], bins = [-1,0,0.2,0.4,0.6,0.8,1],
             Garage G
          data['%Upvote']
[6]: 0
                               80-100%
          1
                                       NaN
          2
                               80-100%
          3
                               80-100%
                                        NaN
          568449
                                       NaN
          568450
                                       NaN
                               80-100%
          568451
                               80-100%
          568452
          568453
                                        NaN
          Name: %Upvote, Length: 568454, dtype: category
          Categories (6, object): ['Empty' < '0-20%' < '20-40%' < '40-60%' < '60-80%' <
          '80-100%']
```

0.84693878,

0.828125

0.6969697,

0.91875

0.84274194,

: data										
:	Id	ProductId	UserId			ProfileName	\			
0	1 B001E4KFG0		A3SGXH7AUHU8GW			delmartian				
1	2	B00813GRG4	A1D87F6ZCVE5NK			dll pa				
2	3	BOOOLQOCHO	ABXLMWJIXXAIN	Natalia Corre	es "	Natalia Corres"				
3	4	BOOOUAOQIQ	A395BORC6FGVXV			Karl				
4	5	B006K2ZZ7K	A1UQRSCLF8GW1T	Michael D.	Big	ham "M. Wassir"				
•••	•••	•••	***			•••				
568449	568450	B001E07N10	A28KG5XORO54AY		L	ettie D. Carter				
568450		B003S1WTCU	A318AFVPEE8KI5			R. Sawyer				
568451		B004I613EE	A121AA1GQV751Z			pksd "pk_007"				
568452		B004I613EE	A3IBEVCTXKNOH	Kathy	7 A.	Welch "katwel"				
568453	568454	B001LR2CU2	A3LGQPJCZVL9UC			srfell17				
	Helpful	.nessNumerato	r HelpfulnessDe	enominator Sco	re	Time \				
0	1		1	1	5	1303862400				
1			0	0	1	1346976000				
2			1	1	4	1219017600				
3			3	3	2	1307923200				
4			0	0	5	1350777600				
•••		•••				•••				
568449			0	0	5	1299628800				
568450			0	0	2	1331251200				
568451			2	2	5	1329782400				
568452			1	1	5	1331596800				
568453			0	0	5	1338422400				
			Summary	\						
0		Good Q	uality Dog Food	•						
1			t as Advertised							
2			ht" says it all							
3			Cough Medicine							
4	Great taffy									
568449		WITT	not do without							
568450		5	disappointed							
568451	_		or our maltipoo							
568452	Favorit	e Training a	nd reward treat							
568453	Great Honey									
	Text Helpful% %Upvote									
0	I have	bought sever	al of the Vitali			1.0 80-100%				
1		•	eled as Jumbo Sa	•		-1.0 NaN				
2			n that has been			1.0 80-100%				
3	If you	are looking	for the secret i	ngredient i		1.0 80-100%				

•••	•••	•••	•••
568449	Great for sesame chickenthis is a good if no	-1.0	NaN
568450	I'm disappointed with the flavor. The chocolat	-1.0	NaN
568451	These stars are small, so you can give 10-15 o	1.0	80-100%
568452	These are the BEST treats for training and rew	1.0	80-100%
568453	I am very satisfied ,product is as advertised,	-1.0	NaN

[568454 rows x 12 columns]

1.3 Q.Analyze upvotes for diff scores

|--|

8]:			Id	ProductId	UserId	ProfileName	HelpfulnessNumerator	\
	Score	%Upvote						
	1	Empty	8060	8060	8060	8060	8060	
		0-20%	2338	2338	2338	2338	2338	
		20-40%	4649	4649	4649	4649	4649	
		40-60%	6586	6586	6586	6586	6586	
		60-80%	5838	5838	5838	5836	5838	
		80-100%	12531	12531	12531	12531	12531	
	2	Empty	4234	4234	4234	4234	4234	
		0-20%	762	762	762	762	762	
		20-40%	1618	1618	1618	1618	1618	
		40-60%	3051	3051	3051	3051	3051	
		60-80%	2486	2486	2486	2486	2486	
		80-100%	7014	7014	7014	7014	7014	
	3	Empty	5062	5062	5062	5062	5062	
		0-20%	474	474	474	474	474	
		20-40%	1506	1506	1506	1506	1506	
		40-60%	3384	3384	3384	3384	3384	
		60-80%	2754	2754	2754	2754	2754	
		80-100%	11037	11037	11037	11037	11037	
	4	Empty	4780	4780	4780	4780	4780	
		0-20%	116	116	116	116	116	
		20-40%	909	909	909	909	909	
		40-60%	3185	3185	3185	3185	3185	
		60-80%	2941	2941	2941	2941	2941	
		80-100%	26707	26707	26707	26707	26707	
	5	Empty	11638	11638	11638	11638	11638	
		0-20%	432	432	432	432	432	
		20-40%	2275	2275	2275	2275	2275	
		40-60%	10312	10312	10312	10312	10312	
		60-80%	11060	11060	11060	11060	11060	
		80-100%	140661	140661	140661	140659	140661	

HelpfulnessDenominator Time Summary Text Helpful%

```
Score %Upvote
1
      Empty
                                    8060
                                             8060
                                                       8060
                                                                8060
                                                                           8060
      0-20%
                                    2338
                                                                           2338
                                             2338
                                                       2338
                                                                2338
      20-40%
                                    4649
                                                       4649
                                                                           4649
                                             4649
                                                                4649
      40-60%
                                    6586
                                             6586
                                                       6586
                                                                6586
                                                                           6586
      60-80%
                                    5838
                                             5838
                                                       5838
                                                                5838
                                                                           5838
      80-100%
                                   12531
                                            12531
                                                      12531
                                                               12531
                                                                          12531
2
                                    4234
                                             4234
                                                       4234
                                                                4234
                                                                           4234
      Empty
                                                                            762
      0-20%
                                     762
                                              762
                                                        737
                                                                 762
      20-40%
                                    1618
                                             1618
                                                       1618
                                                                1618
                                                                           1618
      40-60%
                                    3051
                                             3051
                                                       3051
                                                                3051
                                                                           3051
      60-80%
                                    2486
                                             2486
                                                       2486
                                                                2486
                                                                           2486
      80-100%
                                    7014
                                             7014
                                                       7014
                                                                7014
                                                                           7014
3
                                    5062
                                                                5062
                                                                           5062
      Empty
                                             5062
                                                       5062
      0-20%
                                     474
                                              474
                                                        474
                                                                 474
                                                                            474
      20-40%
                                                                           1506
                                    1506
                                             1506
                                                       1506
                                                                1506
      40-60%
                                    3384
                                             3384
                                                       3384
                                                                3384
                                                                           3384
      60-80%
                                    2754
                                             2754
                                                       2754
                                                                2754
                                                                           2754
      80-100%
                                   11037
                                            11037
                                                      11036
                                                               11037
                                                                          11037
4
      Empty
                                    4780
                                             4780
                                                       4780
                                                                4780
                                                                           4780
      0-20%
                                     116
                                              116
                                                        116
                                                                 116
                                                                            116
      20-40%
                                                                            909
                                     909
                                              909
                                                        909
                                                                 909
      40-60%
                                    3185
                                             3185
                                                       3185
                                                                3185
                                                                           3185
      60-80%
                                    2941
                                             2941
                                                       2941
                                                                2941
                                                                           2941
      80-100%
                                   26707
                                            26707
                                                      26707
                                                               26707
                                                                          26707
5
      Empty
                                   11638
                                            11638
                                                      11638
                                                               11638
                                                                          11638
      0-20%
                                                                            432
                                     432
                                              432
                                                        432
                                                                 432
      20-40%
                                    2275
                                             2275
                                                       2275
                                                                2275
                                                                           2275
      40-60%
                                   10312
                                            10312
                                                      10312
                                                               10312
                                                                          10312
      60-80%
                                   11060
                                            11060
                                                      11060
                                                               11060
                                                                          11060
      80-100%
                                  140661
                                           140661
                                                     140661
                                                              140661
                                                                         140661
```

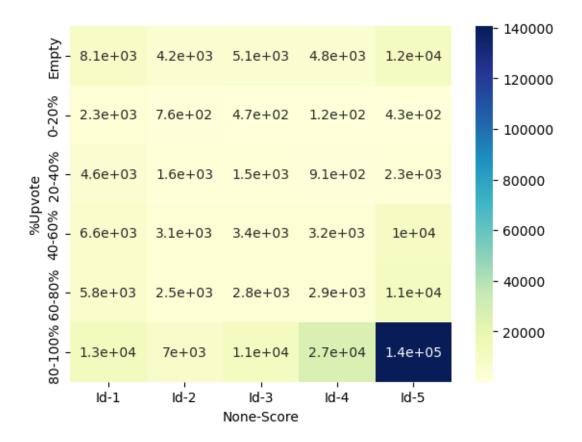
[9]: data_s = data.groupby(['Score','%Upvote']).agg({'Id':'count'}).reset_index()
data_s

[9]:		Score	%Upvote	Id
	0	1	Empty	8060
	1	1	0-20%	2338
	2	1	20-40%	4649
	3	1	40-60%	6586
	4	1	60-80%	5838
	5	1	80-100%	12531
	6	2	Empty	4234
	7	2	0-20%	762
	8	2	20-40%	1618
	9	2	40-60%	3051
	10	2	60-80%	2486

```
80-100%
                        7014
11
        2
12
        3
              Empty
                        5062
        3
              0-20%
                         474
13
        3
14
             20-40%
                        1506
15
        3
             40-60%
                        3384
16
        3
             60-80%
                        2754
           80-100%
17
        3
                       11037
18
        4
              Empty
                        4780
        4
              0-20%
                         116
19
20
        4
             20-40%
                         909
        4
             40-60%
21
                        3185
22
        4
             60-80%
                        2941
23
           80-100%
        4
                       26707
24
        5
                       11638
              Empty
25
        5
              0-20%
                         432
26
        5
             20-40%
                        2275
27
        5
            40-60%
                       10312
28
        5
             60-80%
                       11060
29
        5
           80-100%
                     140661
```

1.4 Q.Create pivot table and heatmap

```
[10]: pivot = data_s.pivot(index = '%Upvote', columns='Score')
      pivot
[10]:
                   Ιd
                          2
                                                 5
      Score
                   1
                                 3
                                        4
      %Upvote
      Empty
                       4234
                              5062
                8060
                                     4780
                                             11638
      0-20%
                2338
                        762
                               474
                                      116
                                               432
      20-40%
                4649
                       1618
                              1506
                                      909
                                              2275
      40-60%
                6586
                       3051
                              3384
                                             10312
                                     3185
      60-80%
                5838
                       2486
                              2754
                                     2941
                                             11060
      80-100%
               12531 7014
                             11037
                                            140661
                                    26707
[11]: import seaborn as sns
      sns.heatmap(pivot, annot = True, cmap='YlGnBu');
[12]:
```



1.5 Q.Apply Bag of Words on data

```
[13]: data['Score'].unique()
[13]: array([5, 1, 4, 2, 3], dtype=int64)
[14]: df1 = data[data['Score'] != 3]
      df1
                                                                         ProfileName
[14]:
                  Ιd
                        ProductId
                                            UserId
      0
                   1
                      B001E4KFG0
                                   A3SGXH7AUHU8GW
                                                                          delmartian
                      B00813GRG4
      1
                                   A1D87F6ZCVE5NK
                                                                              dll pa
      2
                   3
                      B000LQ0CH0
                                    ABXLMWJIXXAIN
                                                    Natalia Corres "Natalia Corres"
      3
                      BOOOUAOQIQ
                                   A395BORC6FGVXV
                                                                                Karl
                                                      Michael D. Bigham "M. Wassir"
      4
                   5
                       B006K2ZZ7K
                                   A1UQRSCLF8GW1T
                       B001E07N10
                                   A28KG5XORO54AY
      568449
              568450
                                                                    Lettie D. Carter
      568450
              568451
                       B003S1WTCU
                                   A318AFVPEE8KI5
                                                                           R. Sawyer
              568452
                                                                       pksd "pk_007"
      568451
                      B004I613EE
                                   A121AA1GQV751Z
      568452
              568453
                      B004I613EE
                                    A3IBEVCTXKNOH
                                                            Kathy A. Welch "katwel"
      568453
              568454
                      B001LR2CU2
                                   A3LGQPJCZVL9UC
                                                                            srfell17
```

```
0
                                  1
                                                                   5
                                                                      1303862400
                                  0
                                                            0
      1
                                                                      1346976000
      2
                                  1
                                                            1
                                                                      1219017600
      3
                                  3
                                                            3
                                                                   2
                                                                      1307923200
      4
                                                            0
                                                                      1350777600
                                  0
                                                                   5
      568449
                                  0
                                                            0
                                                                      1299628800
                                                                   5
                                                            0
                                                                   2
      568450
                                  0
                                                                      1331251200
                                  2
                                                            2
      568451
                                                                      1329782400
      568452
                                  1
                                                            1
                                                                      1331596800
      568453
                                  0
                                                                      1338422400
                                           Summary
      0
                            Good Quality Dog Food
      1
                                Not as Advertised
      2
                            "Delight" says it all
      3
                                   Cough Medicine
      4
                                       Great taffy
                              Will not do without
      568449
      568450
                                      disappointed
                         Perfect for our maltipoo
      568451
      568452 Favorite Training and reward treat
      568453
                                       Great Honey
                                                              Text Helpful% %Upvote
              I have bought several of the Vitality canned d...
      0
                                                                       1.0 80-100%
      1
              Product arrived labeled as Jumbo Salted Peanut...
                                                                      -1.0
                                                                                 NaN
      2
              This is a confection that has been around a fe...
                                                                            80-100%
                                                                       1.0
      3
              If you are looking for the secret ingredient i...
                                                                             80-100%
                                                                       1.0
      4
              Great taffy at a great price. There was a wid...
                                                                      -1.0
                                                                                 NaN
      568449 Great for sesame chicken..this is a good if no...
                                                                                 NaN
                                                                      -1.0
      568450 I'm disappointed with the flavor. The chocolat...
                                                                      -1.0
                                                                                 NaN
      568451 These stars are small, so you can give 10-15 o...
                                                                            80-100%
                                                                       1.0
      568452 These are the BEST treats for training and rew...
                                                                            80-100%
                                                                       1.0
              I am very satisfied ,product is as advertised,...
      568453
                                                                      -1.0
                                                                                 NaN
      [525814 rows x 12 columns]
[15]: # score is the dependent variable here
      X = df1['Text']
[16]: y_dict={1:0,2:0,4:1,5:1}
      y = df1['Score'].map(y_dict)
```

HelpfulnessDenominator

Score

Time

HelpfulnessNumerator

```
[17]: #convert text to vector using NLP
      from sklearn.feature_extraction.text import CountVectorizer
[18]: #after countvectorizeration the feature no. changes from x to 114969
      c = CountVectorizer(stop_words='english')
      X_c = c.fit_transform(X)
      X c.shape
[18]: (525814, 114969)
          Q.Check Model Accuracy
[19]: from sklearn.model_selection import train_test_split
[20]: # default training size = 0.75
      X_train, X_test, y_train, y_test = train_test_split(X_c, y)
[21]: from sklearn.linear_model import LogisticRegression
[22]: log = LogisticRegression(max_iter=1000)
      ml = log.fit(X train,y train)
[23]: ml.score(X_test,y_test)
[23]: 0.9398725029287812
     1.7 Q.Fetch Top 20 positive words & Top 20 negative words
[24]: w = c.get_feature_names_out()
      W
[24]: array(['00', '000', '0000', ..., 'être', 'île', 'ît'], dtype=object)
[25]: coef = ml.coef_.tolist()[0]
      coef
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- 0.0,
- -1.1061542506392796,
- 0.00025696216850736844,

```
...]
[26]: coef_data = pd.DataFrame({'Word':w, 'Coefficient':coef})
      coef data
[26]:
                      Coefficient
                Word
      0
                         -0.404510
                  00
      1
                 000
                         -0.234981
      2
                0000
                          0.765013
      3
              000001
                         -0.013269
      4
               00001
                          0.000063
      114964
              çaykur
                          0.002136
               çelem
      114965
                         -0.162245
      114966
                être
                          0.007231
      114967
                 île
                          0.000596
      114968
                          0.000830
      [114969 rows x 2 columns]
[27]: coef_data = coef_data.sort_values(['Coefficient', 'Word'], ascending=False)
      coef_data
[27]:
                        Word Coefficient
                    chedder
      27198
                                 3.421853
      41175
              emeraldforest
                                 3.351335
      96145
                    solving
                                 3.104422
      80600
                 pleasantly
                                 3.047237
      20268
                     bertie
                                 2.938561
      76597
                                -2.880812
                  overrated
      113164
                      worst
                                -2.939393
      106852
               unacceptable
                                -2.960678
      94813
                 skyrocketd
                                -2.988298
      76621
                 oversalted
                                -3.312547
      [114969 rows x 2 columns]
[28]: coef_data.head(20)
[28]:
                       Word Coefficient
      27198
                    chedder
                                 3.421853
      41175
              emeraldforest
                                 3.351335
      96145
                    solving
                                 3.104422
                 pleasantly
      80600
                                 3.047237
      20268
                     bertie
                                 2.938561
```

0.00029891251356740494,

```
114056
                 yirgacheffe
                                  2.569059
      108387
                  unwrapping
                                  2.522339
      21553
                     blowout
                                  2.507810
      79122
                    perruche
                                  2.491426
      28998
                     cleanup
                                  2.485841
      94680
                      skewed
                                  2.464618
      64829
                                  2.436514
                     looming
      55029
                      hooked
                                  2.393526
      105598
                     tribute
                                  2.319534
      57550
                       infer
                                  2.312419
      22257
                       botch
                                  2.302961
      73164
                    noisette
                                  2.266739
      107829
                   unmatched
                                  2.229105
                   addicting
      5865
                                  2.228704
      94667
                   skeptical
                                  2.224480
[29]:
     coef_data.tail(20)
[29]:
                        Word
                               Coefficient
      7321
                     allegro
                                 -2.526720
      103002
                     textual
                                 -2.533767
      41118
                 embarrassed
                                 -2.636030
      34989
                   deceptive
                                 -2.644098
      13533
                  b000sqn3og
                                 -2.662965
```

-2.672414

-2.684963

-2.721002

-2.754980

-2.755373

-2.799255

-2.801467

-2.807892

-2.823191

-2.855555

-2.880812

-2.939393

-2.960678

-2.988298

-3.312547

1.8 Q.Automate the previous 3 tasks

ick

holle

returnable

redeeming

disappointing

dissapointing

unacceptable

skyrocketd

oversalted

undrinkable

weakest

3095826

overrated

budda

worst

56229

88351

54767

86421

37560

2570

38117

23580

76597

113164

106852

94813

76621

111257

107383

```
[30]: def text_fit(X,y,nlp_model,ml_model, coef_show=1):
    X_c = nlp_model.fit_transform(X)
    print('features:{}'.format(X_c.shape[1]))

    X_train, X_test, y_train, y_test = train_test_split(X_c, y)
```

```
ml=ml_model.fit(X_train,y_train)
acc = ml.score(X_test,y_test)
print(acc)

if coef_show == 1:
    w = c.get_feature_names_out()
    coef = ml.coef_.tolist()[0]
    coef_data = pd.DataFrame({'Word':w, 'Coefficient':coef})
    coef_data = coef_data.sort_values(['Coefficient', 'Word'],u)

ascending=False)
    print('\n')
    print('--Top 20 Positive Words--')
    print(coef_data.head(20))
    print('\n')
    print('--Top 20 Negative Words--')
    print(coef_data.tail(20))
```

[31]: text_fit(X,y,c,log)

features: 114969 0.9379250536309279

--Top 20 Positive Words--

	Word	Coefficient
41175	${\tt emeraldforest}$	3.766309
27198	chedder	3.424512
80600	pleasantly	3.012987
94680	skewed	2.812335
96145	solving	2.805302
20268	bertie	2.761146
79122	perruche	2.526277
53585	hears	2.489164
57223	incurred	2.464219
105598	tribute	2.458522
55029	hooked	2.441171
93489	shippments	2.425198
114056	yirgacheffe	2.389492
113138	worries	2.370780
39072	downside	2.346560
94667	skeptical	2.345852
5865	addicting	2.320987
32209	correction	2.301746
75638	oranic	2.300034
56956	inappropriate	2.299635

⁻⁻Top 20 Negative Words--

```
Word Coefficient
80711
                 plot
                          -2.585094
94813
           skyrocketd
                          -2.590600
58245
         insufficient
                          -2.590864
72573
               neuman
                          -2.607501
23580
                          -2.650093
                budda
103002
              textual
                          -2.692833
56229
                  ick
                          -2.746001
34989
            deceptive
                          -2.790583
           unfinished
107494
                          -2.796195
60312
             juiciest
                          -2.807061
37560
        disappointing
                          -2.850858
107383
          undrinkable
                          -2.909671
            redeeming
86421
                          -2.916152
106852
         unacceptable
                          -2.933580
111257
              weakest
                          -2.969648
113164
                worst
                          -2.995628
88351
                          -3.049977
           returnable
           oversalted
                          -3.076070
76621
2318
                280mg
                          -3.210278
2570
              3095826
                          -3.245125
```

1.9 Q.Automate the Predictions

```
[32]: from sklearn.metrics import confusion_matrix, accuracy_score
[33]: def predict(X,y,nlp_model,ml_model):
          X_c = nlp_model.fit_transform(X)
          X_train, X_test, y_train, y_test = train_test_split(X_c, y)
          ml=ml_model.fit(X_train,y_train)
          predictions = ml.predict(X_test)
          cm = confusion_matrix(predictions, y_test)
          print(cm)
          acc = accuracy_score(predictions, y_test)
          print(acc)
[34]: c = CountVectorizer()
[35]: predict(X,y,c,log)
     [[ 15817
                2496]
      [ 4668 108473]]
     0.9455018485553882
     C:\Users\Abdul Mateen\anaconda3\lib\site-
     packages\sklearn\linear_model\_logistic.py:458: ConvergenceWarning: lbfgs failed
     to converge (status=1):
     STOP: TOTAL NO. of ITERATIONS REACHED LIMIT.
```

```
Increase the number of iterations (max_iter) or scale the data as shown in:
    https://scikit-learn.org/stable/modules/preprocessing.html
Please also refer to the documentation for alternative solver options:
    https://scikit-learn.org/stable/modules/linear_model.html#logistic-
regression
    n_iter_i = _check_optimize_result(
```

1.10 Q.Apply more NLP & ML on data

```
[36]: from sklearn.dummy import DummyClassifier
[37]: #count vetorization(no parameter) and dummy Classifier
      text_fit(X,y,c,DummyClassifier(),0)
     features:115282
     0.8439149816665906
[38]: from sklearn.feature_extraction.text import TfidfVectorizer
[39]: tfidf = TfidfVectorizer(stop_words='english')
      text_fit(X,y,tfidf,log,0)
     features:114969
     0.9353690264274955
[40]: #tf-idf and Logistic regression
      predict(X,y,tfidf,log)
     [[ 14256
                22417
      [ 6264 108693]]
     0.9353005614131179
```

1.11 Q.Data Preparation for predicting the Upvotes

```
[41]: df2 = data[data['Score']==5]
     df2
[41]:
                      ProductId
                                                                  ProfileName
                 Ιd
                                         UserId
                  1 B001E4KFG0 A3SGXH7AUHU8GW
                                                                    delmartian
     4
                  5 B006K2ZZ7K A1UQRSCLF8GW1T
                                                 Michael D. Bigham "M. Wassir"
                  7 B006K2ZZ7K A1SP2KVKFXXRU1
                                                             David C. Sullivan
     6
     7
                  8 B006K2ZZ7K A3JRGQVEQN31IQ
                                                            Pamela G. Williams
                  9 B000E7L2R4 A1MZY09TZK0BBI
                                                                     R. James
     8
     568448 568449 B001E07N10 A1F6BHEYB7R6R7
                                                                  James Braley
     568449 568450 B001E07N10 A28KG5XOR054AY
                                                             Lettie D. Carter
     568451 568452 B004I613EE A121AA1GQV751Z
                                                                pksd "pk 007"
     568452 568453 B004I613EE
                                  A3IBEVCTXKNOH
                                                       Kathy A. Welch "katwel"
     568453 568454 B001LR2CU2 A3LGQPJCZVL9UC
                                                                     srfell17
```

```
HelpfulnessNumerator
                                     HelpfulnessDenominator
                                                               Score
                                                                            Time
      0
                                                                   5
                                                                      1303862400
                                  0
                                                            0
                                                                   5
      4
                                                                      1350777600
      6
                                  0
                                                            0
                                                                      1340150400
      7
                                  0
                                                            0
                                                                   5
                                                                      1336003200
                                                                      1322006400
      8
                                                            1
                                                                   5
                                  1
                                                                      1308096000
      568448
                                  0
                                                            0
                                                                   5
      568449
                                                            0
                                                                   5
                                                                      1299628800
                                  0
                                  2
                                                            2
                                                                   5
      568451
                                                                      1329782400
      568452
                                  1
                                                            1
                                                                      1331596800
      568453
                                  0
                                                                      1338422400
                                                      Summary
                                        Good Quality Dog Food
      0
      4
                                                  Great taffy
      6
                      Just as good as the expensive brands!
      7
                                       Wonderful, tasty taffy
                                                   Yay Barley
                               Very large ground spice jars.
      568448
      568449
                                          Will not do without
                                    Perfect for our maltipoo
      568451
      568452
                          Favorite Training and reward treat
      568453
                                                  Great Honey
                                                              Text Helpful% %Upvote
      0
              I have bought several of the Vitality canned d...
                                                                       1.0 80-100%
      4
              Great taffy at a great price. There was a wid...
                                                                      -1.0
                                                                                 NaN
      6
              This saltwater taffy had great flavors and was...
                                                                      -1.0
                                                                                 NaN
      7
              This taffy is so good. It is very soft and ch...
                                                                      -1.0
                                                                                 NaN
      8
              Right now I'm mostly just sprouting this so my...
                                                                       1.0
                                                                            80-100%
      568448 My only complaint is that there's so much of i...
                                                                      -1.0
                                                                                 NaN
      568449 Great for sesame chicken..this is a good if no...
                                                                      -1.0
                                                                                 NaN
      568451 These stars are small, so you can give 10-15 o...
                                                                            80-100%
                                                                       1.0
              These are the BEST treats for training and rew...
                                                                             80-100%
      568452
                                                                       1.0
      568453
              I am very satisfied ,product is as advertised,...
                                                                      -1.0
                                                                                 NaN
      [363122 rows x 12 columns]
[42]: data2 = df2[df2['%Upvote'].isin(['80-100%', '60-80%', '40-60%', '20-40%'])]
      data2
                                                                    ProfileName \
                   Ιd
                        ProductId
                                            UserId
                    1 B001E4KFG0 A3SGXH7AUHU8GW
                                                                     delmartian
```

[42]:

```
8
             9
               B000E7L2R4
                             A1MZYO9TZKOBBI
                                                                 R. James
10
                             A3HDK070W0QNK4
                                                             Canadian Fan
             11
                B0001PB9FE
11
                B0009XLVG0
                             A2725IB4YY9JEB
                                                  A Poeng "SparkyGoHome"
14
                B001GVISJM
                             A2MUGFV2TDQ47K
                                                      Lynrie "Oh HELL no"
568440
        568441
                B005ZCORRO
                             A2T05R8QLIITEF
                                                                       SAK
568444
        568445
                B001E07N10
                             A2SD7TY3I0X69B
                                              BayBay "BayBay Knows Best"
568445
        568446
                B001E07N10
                             A2E5C8TTAED4CQ
                                                            S. Linkletter
                                                            pksd "pk 007"
568451
                B004I613EE
                             A121AA1GQV751Z
        568452
                              A3IBEVCTXKNOH
                                                 Kathy A. Welch "katwel"
568452
        568453
                B004I613EE
        HelpfulnessNumerator
                               HelpfulnessDenominator
                                                         Score
                                                                      Time
0
                                                             5
                                                                1303862400
8
                            1
                                                      1
                                                             5
                                                                1322006400
                                                             5
10
                            1
                                                      1
                                                                1107820800
11
                            4
                                                      4
                                                             5
                                                                1282867200
                                                             5
14
                            4
                                                      5
                                                                1268352000
568440
                            1
                                                      1
                                                                1323734400
                            3
                                                      3
                                                             5
568444
                                                                1245369600
                            2
                                                      2
                                                             5
568445
                                                                1268006400
                            2
                                                      2
568451
                                                             5
                                                                1329782400
                            1
                                                      1
                                                             5
                                                                1331596800
568452
                                                     Summary \
0
                                      Good Quality Dog Food
8
                                                 Yay Barley
10
                           The Best Hot Sauce in the World
11
        My cats LOVE this "diet" food better than thei...
14
                              Strawberry Twizzlers - Yummy
568440
          Delicious, all natural and allergy free treats!
                            Best Value for Chinese 5 Spice
568444
568445
                                          Five Spice Powder
568451
                                   Perfect for our maltipoo
568452
                        Favorite Training and reward treat
                                                        Text
                                                              Helpful% %Upvote
0
        I have bought several of the Vitality canned d...
                                                                 1.0 80-100%
8
        Right now I'm mostly just sprouting this so my...
                                                                 1.0 80-100%
        I don't know if it's the cactus or the tequila...
10
                                                                 1.0
                                                                     80-100%
11
        One of my boys needed to lose some weight and ...
                                                                 1.0
                                                                      80-100%
        The Strawberry Twizzlers are my guilty pleasur...
                                                                       60-80%
14
                                                                 0.8
568440
        Indie Candy's gummies are absolutely delicious...
                                                                 1.0 80-100%
        As a foodie, I use a lot of Chinese 5 Spice po...
568444
                                                                 1.0
                                                                      80-100%
568445
        You can make this mix yourself, but the Star A...
                                                                 1.0
                                                                      80-100%
```

```
568452 These are the BEST treats for training and rew...
                                                                        1.0 80-100%
      [164308 rows x 12 columns]
[43]: X = data2['Text']
      Х
[43]: 0
                 I have bought several of the Vitality canned d...
                Right now I'm mostly just sprouting this so my...
      10
                I don't know if it's the cactus or the tequila...
                One of my boys needed to lose some weight and \dots
      11
      14
                The Strawberry Twizzlers are my guilty pleasur...
                Indie Candy's gummies are absolutely delicious...
      568440
      568444
                As a foodie, I use a lot of Chinese 5 Spice po...
                You can make this mix yourself, but the Star A...
      568445
                These stars are small, so you can give 10-15 o...
      568451
      568452
                These are the BEST treats for training and rew...
      Name: Text, Length: 164308, dtype: object
[44]: y_{dict} = \{ '80-100\%':1, '60-80\%':1, '20-40\%':0, '40-60\%':0 \}
      y = data2['\Upvote'].map(y_dict)
      У
[44]: 0
                 1.0
                 1.0
      10
                 1.0
      11
                 1.0
      14
                 1.0
      568440
                1.0
      568444
                1.0
      568445
                1.0
      568451
                1.0
      568452
                 1.0
      Name: %Upvote, Length: 164308, dtype: float64
[45]: y.value_counts()
[45]: 1.0
             151721
               12587
      0.0
      Name: %Upvote, dtype: int64
```

568451 These stars are small, so you can give 10-15 o...

1.0 80-100%

1.12 Q.Apply Tf-Idf on data

```
[46]: tfidf = TfidfVectorizer(stop_words='english')
      X_c = tfidf.fit_transform(X)
      X_c.shape
[46]: (164308, 69428)
[47]: y.value_counts()
[47]: 1.0
             151721
      0.0
              12587
     Name: %Upvote, dtype: int64
     1.13 Q.Handle Imbalace data if data is Imbalance
[48]: # requires Tensorflow
      #pip install tensorflow
[49]: from imblearn.over_sampling import RandomOverSampler
[50]: os = RandomOverSampler()
[51]: X_train_res, y_train_res = os.fit_resample(X_c,y)
[52]: from collections import Counter
[53]: print('Original Dataset shape {}'.format(Counter(y)))
      print('Resampled Dataset shape {}'.format(Counter(y_train_res)))
     Original Dataset shape Counter({1.0: 151721, 0.0: 12587})
     Resampled Dataset shape Counter({1.0: 151721, 0.0: 151721})
     1.14 Q.Do Cross validation using GridSearchCV & then do predictions
[54]: from sklearn.model_selection import GridSearchCV
[55]: q = np.arange(-2,3)
[55]: array([-2, -1, 0, 1, 2])
[56]: grid = {'C' : 10.0 **q, 'penalty':['12']}
[57]: \# n_{jobs} = -1 \text{ use all CPU resources}
      clf = GridSearchCV(estimator=log, param_grid=grid, cv = 5, n_jobs=-1,__
       ⇔scoring='f1_macro')
```

```
[58]: clf.fit(X_train_res, y_train_res)
     C:\Users\Abdul Mateen\anaconda3\lib\site-
     packages\sklearn\linear_model\_logistic.py:458: ConvergenceWarning: lbfgs failed
     to converge (status=1):
     STOP: TOTAL NO. of ITERATIONS REACHED LIMIT.
     Increase the number of iterations (max_iter) or scale the data as shown in:
         https://scikit-learn.org/stable/modules/preprocessing.html
     Please also refer to the documentation for alternative solver options:
         https://scikit-learn.org/stable/modules/linear_model.html#logistic-
     regression
       n_iter_i = _check_optimize_result(
[58]: GridSearchCV(cv=5, estimator=LogisticRegression(max_iter=1000), n_jobs=-1,
                   param_grid={'C': array([1.e-02, 1.e-01, 1.e+00, 1.e+01, 1.e+02]),
                               'penalty': ['12']},
                   scoring='f1_macro')
[59]: X_train, X_test, y_train, y_test = train_test_split(X_c,y) # since the number_
       ⇔of features have changed, split again
[60]: pred = clf.predict(X_test)
      pred
[60]: array([0., 1., 1., ..., 1., 1., 0.])
     1.15 Q.Checking Accuracy of cross validated model
[61]: from sklearn.metrics import confusion_matrix
[62]: confusion_matrix(y_test, pred)
[62]: array([[ 2936,
                       163],
             [ 3254, 34724]], dtype=int64)
[63]: accuracy_score(y_test, pred)
[63]: 0.9168147625191713
```