

# VON DEREK MARQUEZ



## Contact

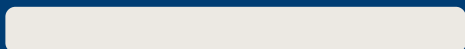
@ mvonderek14@gmail.com

📞 09682264565

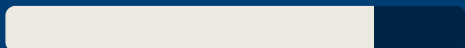
📍 Maragondon, Cavite, 4112

## Skills

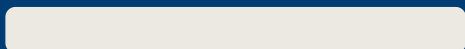
Analytical Skill 100%



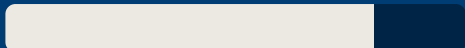
Communication 80%



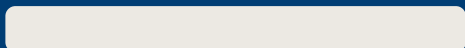
Collaboration 100%



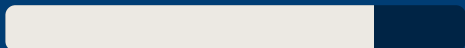
Flexibility 80%



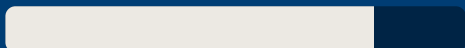
Time Management 100%



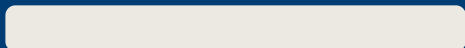
Attention to Details 80%



AutoCad 80%



Microsoft Excel, Word, PowerPoint 100%



## Achievements & Awards

Board Passer 2021 - Aeronautical  
Engineering Licensure Examination  
Dean's Lister 2016 - Aeronautical  
Engineering

## PROFILE

Hardworking and passionate job seeker with strong analytical skill. Seeking an engineering job where my skills will be fully maximized and recognized in meeting the company's vision and mission.

## EXPERIENCE

**Teleperformance - Makati** March 2021 -

(Customer Service Representative)  
Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns. May 2021

Provided service regarding Wyndham Hotel Loyalty Program including room reservations

Answered customer telephone calls promptly to avoid on-hold wait times.

Offered advise and assistance to customers, paying attention to special needs or wants.

**Macro Asia** March 2019 -

(Internship - Flight Operations)  
Organized flight plans June 2019  
Monitored flights

## EDUCATION

**Philippine State College of Aeronautics** 2015-2020  
Bachelor's of Science in Aeronautical Engineering

**Cavite National Science High School** 2011-2015

## REFERENCE

**Engr. Jaldrin Pacana - "Philippine State College of Aeronautics"**

Instructor  
09086218653

**Engr. Jeq Zyrus Sudweste - "Philippine State College of Aeronautics"**

Instructor  
09178495358

**Engr. John Joseph D.M. Dela Cruz - "Rockwell Collins"**

Stress Engineer  
09178495358

