VON DEREK MARQUEZ Contact @ mvonderek14@gmail.com **Q** 09682264565 Maragondon, Cavite, 4112 **Skills Analytical Skill** 100% Communication 100% Collaboration **Flexibility** 80% **Time Management** 100% Attention to Details 80% **AutoCad** 80% Microsoft Excel, Word, PowerPoint 100% **Achievements & Awards** Board Passer 2021 - Aeronautical **Engineering Licensure Examination** Dean's Lister 2016 - Aeronautical

Engineering

PROFILE

Hardworking and passionate job seeker with strong analytical skill. Seeking the position of Aeronautical Engineer where my skills will be fully maximized and recognized in meeting the company's vission and mission. Motivated to learn, grow, and excel in the aviation industry.

EXPERIENCE

Teleperformance - Makati	March
(Customer Service Representative)	2021 -
Maintained customer satisfaction with forward-thinking	May
strategies focused on addressing customer needs and	2021
resolving concerns.	

Provided service regarding Wyndham Hotel Loyalty Program including room reservations

Answered customer telephone calls promptly to avoid onhold wait times.

Offered advise and assistance to customers, paying attention to special needs or wants.

(Intership - Flight Operations)	2019 -
Organized flight plans	June
Monitored flights	2019
EDUCATION	
Philippine State College of Aeronautics	2015-
Bachelor's of Science in Aeronautical Engineering	2020
Cavite National Science High School	2011-
	2015

March

REFERENCE

Macro Asia

Engr. Jaldrin Pacana - "Philippine State College of Aeronautics"

Instructor 09086218653

Engr. Jeq Zyrus Sudweste - "Philippine State College of Aeronautics"

Instructor

09178495358

Engr. John Joseph D.M. Dela Cruz - "Rockwell Collins"

Stress Engineer 09178495358

