

Volunteers

1. Preferences

- a. Card: *As a volunteer I want to select my volunteer preferences so that I can volunteer doing something I enjoy.*
- b. Conversation:
 - i. How do volunteers select their preferences?
 - ii. How many preference options is the user allowed to select?
 - iii. What criteria, if any, must be met for a user to select certain preferences?
- c. Confirmation:
 - i. The user only gets volunteer results matching what they selected.
 - ii. The user is able to view their currently selected preferences.
 - iii. There will be a checkbox system to allow the user to select specific preference options.

2. Opportunities

- a. Card: *As a volunteer I want to see multiple volunteering opportunities so that I can pick my favorite.*
- b. Conversation:
 - i. How many volunteering opportunities should the volunteer see?
 - ii. How should the information be formatted so as to not induce “analysis paralysis”?
 - iii. Is the user capable of picking more than one favorite opportunity?
- c. Confirmation:
 - i. The user receives multiple possible volunteering opportunities.
 - ii. The user’s favorite opportunity is highlighted on the user’s profile.
 - iii. The user is notified that their favorite opportunity has been saved.

3. Ranking Preferences

- a. Card: *As a volunteer I want to rank my volunteering preferences so that I can specify what I really want to do as a volunteer.*
- b. Conversation:
 - i. What will the formatting specification be that allows companies to distinguish a volunteer’s interests?
 - ii. How does the system utilize the ranking interests of the user in its algorithms?
 - iii. Is the user allowed to have ties in the rankings between any two opportunities, or must the rankings be non-conflicting?
- c. Confirmation:
 - i. The user can appropriately rank their opportunity choices.
 - ii. The user’s favorite(s) always appear before other opportunities.

4. Refreshing Opportunities

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- a. Card: *As a volunteer I want to get new volunteering opportunities if I do not like the opportunities given.*
- b. Conversation:
 - i. Will the user be limited to certain time intervals, such as three refreshes per day?
 - ii. How many opportunities is the user allowed to see at a time?
- c. Confirmation:
 - i. The user is able to refresh their opportunity options, generally revealing options that they would not have seen previously.

Volunteering Companies

- 1. Contact Information
 - a. Card: *As a volunteering company I want to provide my contact information so that I can get in contact with volunteers easily.*
 - b. Conversation:
 - i. What types of contact information will the user provide?
 - ii. Is the user required to provide a form of contact information? If so, which ones?
 - iii. How will the user's contact information be listed?
 - c. Confirmation:
 - i. The volunteer has multiple forms of contact available and viewable for their matched volunteer company.
 - ii. The volunteer company can see their contact information listed on the profile page.
 - iii. The volunteer company is able to easily add, edit, or remove their contact information.
- 2. Categorical Tags/Keywords
 - a. Card: *As a volunteering company I want to have keywords or tags so that I attract volunteers interested in my type of volunteering opportunity.*
 - b. Conversation:
 - i. Is there a limit to how many tags a volunteer company's opportunity post may have? If so, what is the restriction?
 - ii. How will the algorithms use this to generate listings on the volunteers' pages?
 - iii. Are there restrictions on the types and literals of the keywords available? For example, a restriction that defamatory language is not allowed.
 - c. Confirmation:

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- i. Each opportunity has zero or more keywords or tags to accurately describe the listing.
- ii. The volunteer company is allowed to add, edit, or remove keywords and tags from the opportunity listing.

Story Map

