



**Global Risk
Consultants®**

GRC Connect (Database)

Dedication in providing services to
address today's challenges

GRC Connect is a full-featured, easy-to-use information system that can be accessed from any internet connection. In addition to serving as an electronic file cabinet for all reports, diagrams and project reviews, it provides access to documents, data downloads as well as various summary and analysis reports for each of the services provided to your company.

GRC Connect organizes and correlates data to effectively and efficiently benchmark locations, evaluate trends, assemble marketing summaries, manage recommendations, and access documents from anywhere in the world.

Unique in the industry, GRC Connect provides access to all loss prevention information from a single, secure application, including Fire, Boiler & Machinery, Infrared, Jurisdictional and Natural Hazards. Using an assigned User ID and password, you can access important documents, such as current and archived reports, plan & project reviews, loss estimates, COPE data, servicing &

scheduling information, management reports and more. Multilevel access lets you control who can access specific information based on your company's needs: corporate (all), division (as identified) and location (by user/by location).

Features & functionality

Database connectivity is available online and easily and securely accessed via the TÜV SÜD GRC web site (www.tuvsud.com/grc) using a single login process.

A screenshot of the GRC Connect login interface. The background is a dark blue space-themed image with a view of Earth from space. The text 'Welcome to GRC Connect' is at the top in white, with 'Stay Connected to Your Loss Control Information' below it in a smaller font. There are two input fields: 'Enter Your Email Address:' and 'Enter Your Password:'. To the right of the password field is a link that says 'Forgot/Reset Password'. Below the input fields is a button labeled 'Authenticate'.

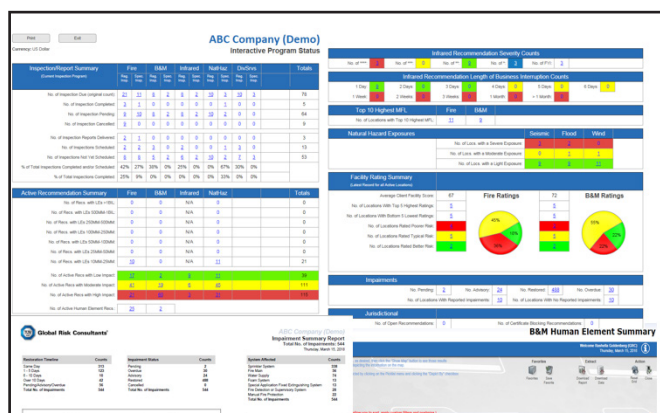
Multi-level access to services and facility information

Corporate users have access to all information, while Division and Facility level users have access only to divisional or site-specific data. You control the level of access based upon the user's needs. Access can also be limited to documents (reports and diagrams) to facilitate information sharing with markets.

Program level

Users at this level have access to all programs charts and reports, as well as data mining and extracts capabilities for all TÜV SÜD GRC provided services where data is collected for each individual facility. Access can be restricted by user's need.

- Inspection status information
- Facility benchmarking & comparison
- Fire and B&M summary reports
- Loss estimates reports
- Recommendation analysis (categories, impact, LE's, prioritization and response status)
- Impairment and project summaries & details
- Jurisdictional objects and violations
- Thermographic equipment listing

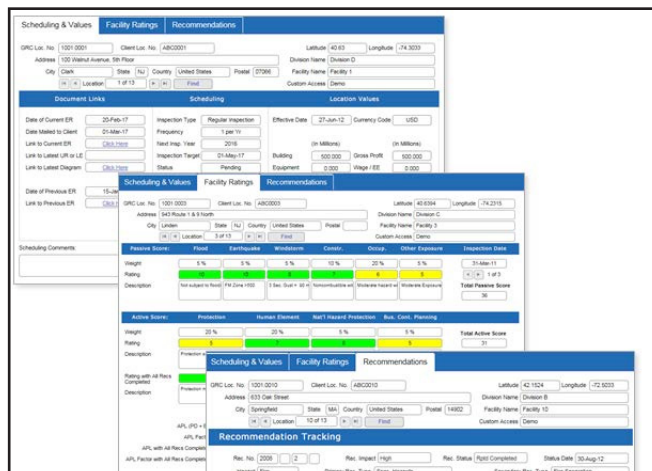


Facility level

Users at this level have access to all charts, reports, and data extracts at the Facility level.

- Links to latest documents
- Loss prevention reports
- Diagram (CAD or scanned PDF)
- COPE and Facility Data summaries
- COPE, Recommendation and Facility Rating data
- Recommendation responses & status
- Document library (archive)

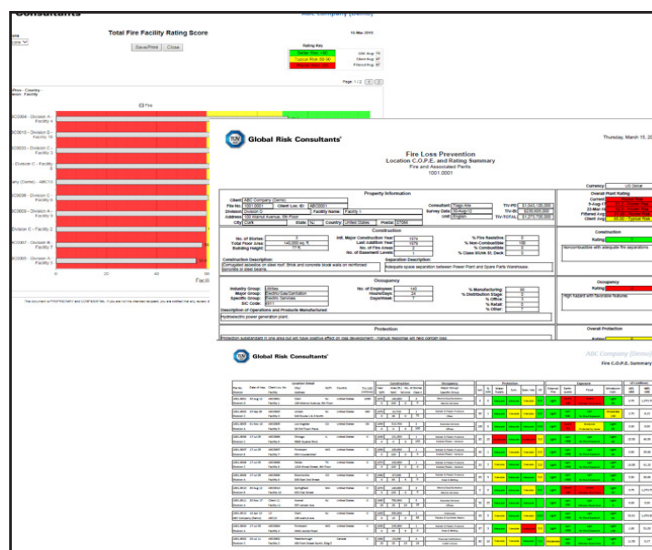
- Plan & project review history
- Impairment history
- Jurisdictional objects and violations
- Thermographic findings/equipment



Data mining & extracts

Mining and managing data relating to loss prevention becomes easy and convenient through online tools. These tools allow:

- Facility rating comparison
- Influence premium allocation
- Focus attention where needed
- Flexible weightings to match your focus
- Share data & information only to the extent necessary
- Single line COPE summary of each location or COPE summary for individual locations



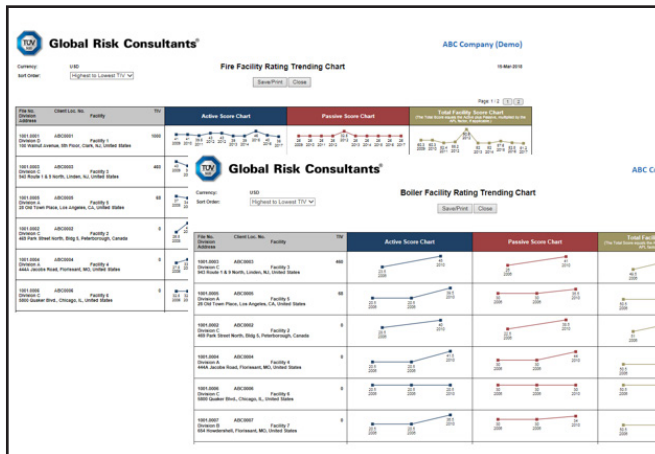
Auto-Rec Response

User can manage & respond to recommendations directly through GRC Connect, using the Auto-Rec Response feature.

- All TÜV SÜD GRC recommendations for all services provided
- Monitor and follow-up on recommendation responses
- Automatic "link" email follow-up and escalation to ensure update of recommendation status and intended action
- Track facility & corporate comments and provide to next field engineer
- Encourages communication and feedback leading to solutions

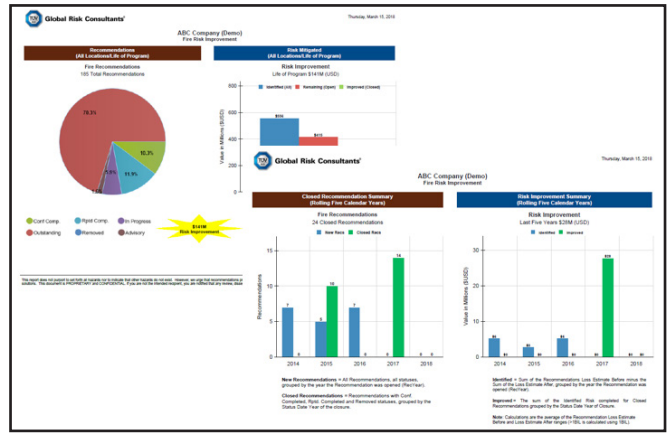
Risk Trending

Facility Rating Trending allows you to see how your overall corporate risk is improving year to year.



Risk Improvement

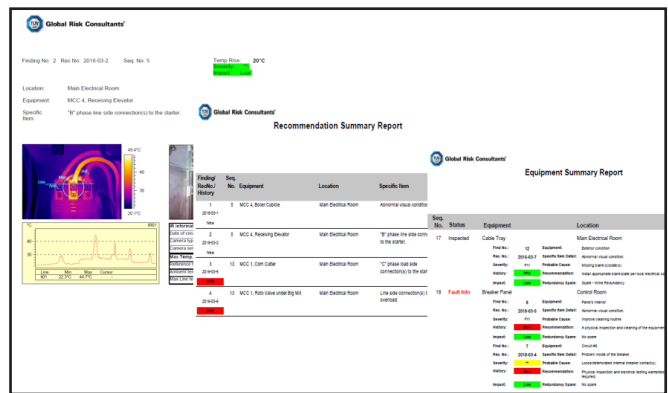
Risk Improvement Charts show the risk improvements over the life of the program as well as a rolling 5-year period.



Infrared Thermographic

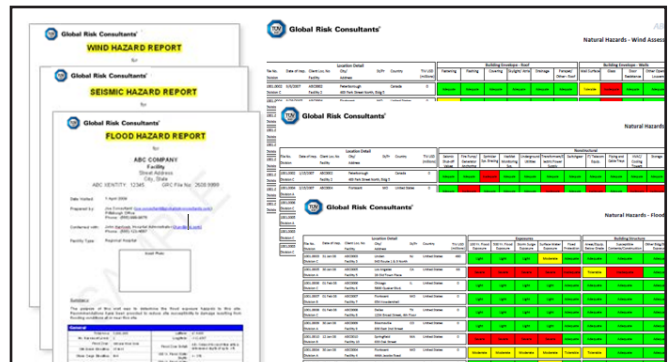
All IR survey reports are available, depicting the equipment surveyed, the actual infrared image, along with the analysis of the recommendation and recommended action.

- Full IR information loading allows multiple summary reports to categorize issues uncovered by category, severity, and impact.



Natural Hazards

Specific reports for site assessments covering Wind, Seismic, and Flood exposure along with summary reports help identify trends and common issues to be addressed and to mitigate loss exposure.



Jurisdictional Boiler and Pressure Vessel

Status reports, object inventory, open violation summaries, and inspection history are available for view and download.

Global Risk Consultants [®] ABC Company									
Jurisdictional Violation Detail									
Obj No.	Division	Facility Address	City	State					
1001.0004	Division A	1000 Jacobs Road	Portland	ME					
	Object	SAFETY OBJECT 1000	Pressure	Electric Boiler	Boiler	Forward			
	Violations	Date	Type	Status	Conditions / Requirements				
				Open	Conditions / Requirements: This is a sample				
						No. of Violations per Object			
						No. of Violations per Location			
1001.0005	Division A	1000 Jacobs Road	Portland	ME					
	Object	SAFETY OBJECT 1000	Pressure	Electric Boiler	Boiler	Forward			
	Violations	Date	Type	Status	Conditions / Requirements				
				Open	Conditions / Requirements: This is a sample				
						No. of Violations per Object			
						No. of Violations per Location			
Global Risk Consultants [®] ABC Company									
Jurisdictional Object Inventory Listing									
GRC No.	Client Loc. No.	Status	Status #	NetIDP	Description	Vessel Type	Manufacturer	Certificate Exp. Date	
1001.0002	ABC0002	Station	1001	1001	Storage	Storage	Manufacturer	10/01/11	
		Address	Sample Object	1001					
									Total Objects Certificates Expired For This Location: 1
1001.0003	ABC0003	Station	1001	1001	Steam-heating	Carrier	Manufacturer	01/01/11	
		Address	Sample Object	1001					
									Total Objects Certificates Expired For This Location: 1
1001.0004	ABC0004	Station	1001	1001	Process	Process	Manufacturer	01/01/11	
		Address	Sample Object	1001					
									Total Objects Certificates Expired For This Location: 1
1001.0005	ABC0005	Station	1001	1001	Water-Tube Boiler	Boiler	Manufacturer	01/01/11	
		Address	Sample Object	1001					
									Total Objects Certificates Expired For This Location: 1

Related services

- Fire Protection Engineering
- Boiler & Machinery Engineering
- Infrared Thermographic Surveys
- Natural Hazards Analysis
- Jurisdictional Boiler & Pressure Vessel Inspections
- Loss Control Training
- Property Valuation
- Arc Flash Assessments
- Business Continuity Planning
- Process Safety Management
- Code and Project Services

About TÜV SÜD

TÜV SÜD is a premium quality, safety and sustainability solutions provider that specialises in assessment, testing, inspection, auditing, certification, training and knowledge services. Represented in over 1,000 locations worldwide, we hold accreditations in Europe, the Americas, the Middle East, Africa and Asia. By delivering objective solutions to our customers, we add tangible value to businesses, consumers and the environment.

