Matt Willis

Frontend / Web Developer

CONTACT

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in Matt Willis (Assoc.CIPD)

TECHNOLOGY

HTML

CSS

SCSS / Sass

Bootstrap

JavaScript

React.js

SQL / MySQL / SQLite

Git / Github

Figma / Lucidchart

Affinity Designer

SKILLS

Client-focused Support

Process Documentation

Process Improvement

Stakeholder Management

Agile Methodologies

Software Development

Training / Coaching & Mentoring

Account Management

Data Analysis

Problem Solving

Microsoft Office

EXPERIENCE

Web Development Bootcamp
Nov 2022 - present

Provider: HyperionDev (Certified by the University of Manchester)

- Topics covered: HTML, CSS, JavaScript, Responsive Design, Data Structures, DOM manipulation, Network Protocols and System Architecture, React.js.
- Capstone projects will be added to portfolio website in due course.

Career Change
Jan 2022 - Present

Self Learning/Professional Development

- Studying Codecademy Front-End Engineer Career Path (70% complete).
- Coordinated the initial game development for a start-up company (Juubix) through the creation of technical documentation.
- Acquired NCFE Level 2 - Understanding Coding. Modules include: software development lifecycle, SOLID principles, testing, continuous integration and deployment, communication, project management, SCRUM.
- Sought and developed mentorships with experienced programmers.
- Proactively building projects and portfolio website (work-in-progress).

Whizz Education
Jul 2018 - Dec 2021

Learning & Development Manager / Head of Global Implementation

- Created the formal Learning and Development provision for the company.
- Facilitated online/face-to-face training, including new employee orientation.
- Selected as Interim Head of Global Implementation to mange the delivery of services across key territories: UK, UAE, USA, International.
- Documented core company processes and procedures to enable process evaluation and to drive continuous improvements in existing workflows.
- Collated and reported stakeholder feedback, enabling the Product and Tech teams to deliver continuous product improvements based on user requirements.
- Liaised with suppliers and external stakeholders to support departmental provision, for example, when integrating a third-party CSAT scoring system.
- Collected, monitored, audited and reported on employee satisfaction and training data, providing actionable data to improve company performance.

Education Success Partner / EdTech Trainer

- Developed and delivered product and service training for UK and International clients as well as internal stakeholders.
- Provided software application support to a portfolio of 80+ schools, resolving technical and configuration issues as required.
- Analysed client performance and the impact of training sessions, based on company metrics and client objectives, in order to improve client outcomes.
- Accountable for maintaining company CRM system (Salesforce).

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EDUCATION

NCFE L2 Certificate - Understanding Coding
West Lancashire College
2022

Postgraduate Certificate - Teaching
University of Hertfordshire
2017

BSc Maths and Chemistry
University of St. Andrews
2002 - 2006

CERTIFICATES

Web Development
HyperionDev Bootcamp
Oct 22 - present

Learn SQL Course
Codecademy
Oct 22

Learn Intermediate CSS
Codecademy
Aug 22

Learn JavaScript Course
Codecademy
Jul 22

Graphic Design Elements
University of Colorado Boulder (via Coursera)
Jan 22 - Mar 22

QUALIFICATIONS

CIPD Level 5 - Learning and Development
Avado
2018 - 2019

EXPERIENCE - CONTINUED

Luton Borough Council / Self-employed   Sept 2012 - Jul 2018
Class Teacher

- Planned, designed and delivered creative and innovative lessons - motivating and inspiring students to learn to the best of their abilities.
- Developed strong subject knowledge through continuous personal development.
- Provided essential data analysis and formed action plans to influence the future outcomes of students.

Tesco PLC   Oct 2007 - Sept 2012
Merchandising Planner

- Monitored and organized logistical movements of high-value stock.
- Successfully built and maintained strong working relationships with suppliers and other stakeholders, enabling more effective and efficient ways of working.
- Project managed product range changes, holding stakeholders to account for their individual responsibilities and ensuring launch deadlines were met.

Customer Service Executive

- Developed and delivered sales and service training to retail staff nation-wide.
- Responded to customer queries and/or complaints in line with company SLAs.
- Simplified the online registration process for Tesco Telecoms services, allowing customers to make simpler, more considered purchases.
- Reduced company expenses by c. £10k each month by identifying erroneous reporting and claiming back unnecessary 3rd party costs.

Commercial Analyst

- Effectively compared and analyzed competitor products, ensuring good business decisions were made when setting new selling prices to maximize profitability.
- Successfully negotiated cost prices of products, and for Tesco Mobile, improved delivery schedules and stock allocations.

RECENT DEVELOPMENT PROJECTS

Portfolio Website

A portfolio website to showcase my development work. Built with HTML, Sass, and JavaScript. This will be improved over time as I learn/apply new technologies. It also contains my first blog post, providing an example of my written communication.

Finsweet Website

My first independent single page application (SPA), built using React.js. I took a Figma design file and recreated the build, learning new functionality along the way, including lazy loading, the useContext hook and React Router.