Logan Safety Camera Program Fact Sheet

logan.qld.gov.au

The Logan Safety Camera Program is designed to enhance community safety and involves 24/7 real-time monitoring, recording and reporting of CCTV safety cameras across the City of Logan by trained and qualified operators from a dedicated, secure monitoring room.

The Logan Safety Camera Program was established in June 2001 to address increasing safety concerns from the Logan community, the Queensland Police Service and Council. Since its inception, the program has significantly impacted on Council's capacity to provide a proactive and reactive response to crime, safety and anti-social behaviour and is considered an integral component of Council's approach to crime prevention.

The Logan Safety Camera Program has a strong community safety focus, providing a wide range of benefits and cost savings to the community through:

- Increasing community safety throughout the City of Logan, including positive perceptions.
- Increasing pride and ownership of public spaces.
- Encouraging legitimate use of public spaces.
- Preservation of quality of life for residents.
- Preventing, reducing and detecting incidents of anti-social and unlawful behaviour.
- Supporting the Queensland Police Service to effectively identify and prosecute offenders.

Council works in close partnership with the Queensland Police Service in the effective operation of the Logan Safety Camera Program. This partnership includes the provision of a 'live' and dedicated online link from the Logan Safety Camera Program CCTV cameras directly to police stations and police iPads, when they are out and about, right across the City of Logan.

The Logan Safety Camera Program is always at the forefront of investigating and trialing new camera technologies. All of the CCTV cameras that comprise the Logan Safety Camera Program are high quality, full colour, 360 degree, pan tilt, zoom (PTZ), which have significant zoom capabilities or multi-sensor cameras. The CCTV cameras are operated utilising innovative system equipment and technology.

The Logan Safety Camera Program operates under strict policies, standing orders and operating procedures to ensure integrity, confidentiality and the privacy of the community at all times. To view the Logan Safety Camera Program Privacy Collection Notice visit: logan.qld.gov.au/community-support/safety/cameras.

In 2005, Logan was the first Council in Queensland to formally partner with Queensland Rail in the provision of monitoring services for Queensland Rail owned and operated security cameras at railway stations in Logan City. Council currently has a monitoring agreement with Queensland Rail for security cameras at Logan City railway stations. This partnership assists in enhancing safety of railway commuters and will be expanded to all railway stations within Logan.

The Logan Safety Camera Program has received numerous recommendations for community safety achievements, innovation, technology and partnerships and has successfully secured millions of dollars in funding contributions from state and federal government agencies.

The program will continue to be developed and expanded to new areas across the city and implemented in tandem with crime prevention and community safety strategies, which address all aspects of crime, causes of crime and fear of crime throughout the City of Logan.

CONTACT US

Community Services
Phone: 3412 3412 • Email: safecity@logan.qld.gov.au
Web: logan.qld.gov.au • Mail: PO Box 3226 Logan City DC Qld 4114

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Logan Safety Camera Program mobile safety cameras

A number of mobile safety camera devices are included in the Logan Safety Camera Program. These include two mobile safety camera vehicles and a number of rapid deployment mobile safety cameras (rovers). The mobile safety cameras allow Council to provide a rapid response to community safety concerns and human interest considerations across the city. Mobile cameras have proven to be an effective way of addressing transient and 'hotspot' community safety issues, such as hooning. The mobile cameras are also used proactively to enhance patron safety at large-scale community events, for disaster recovery, and other community situations.

Logan Safety Camera Program camera locations

Are there safety cameras in your neighbourhood? To keep up to date on the locations and workings of the Logan Safety Camera Program visit: logan.qld.gov.au/community-support/safety/cameras

Logan Safety Camera Program community education

The Logan Safety Camera Program boasts a state of the art monitoring room that operates 24/7 to enhance the safety of the City of Logan community.

To increase knowledge and understanding of the monitoring room and the camera program, Council has designed the Logan Safety Camera Program Community Education Program. This program allows community and groups to tour the monitoring room and learn more about the history of the Logan Safety Camera Program, how it operates and some success stories from the program.

For more information on participating in the Logan Safety Camera Program Community Education Program please contact Council's Community Safety Program on 3412 3412.

Enquiries

Enquiries about incidents that may have been captured on the Logan Safety Camera Program network should be made to the Queensland Police Service in the first instance.

Following contact with the Queensland Police Service, enquiries regarding incidents from the Logan Safety Camera Program can be made by contacting Council's Administrative Review and thics Program on (07) 3412 3412.

Enquiries relating to the operation of the safety cameras can be directed to Council's Community Safety Program on (07) 3412 3412.

Report an incident

For life threatening emergencies call 000.

To report a non-life-threatening incident call Police Link on 131 444 (remember to advise the Police that the incident / complaint occurred within a Logan City Council Safety Camera zone).

Reporting suspicious or criminal activity

Any suspicious activity or anti-social behaviour should be reported as follows:

In an Emergency
For life threatening matters, crime in progress, or when the event is time critical, you should call **Triple Zero (000).**

In a Non-Emergency
For all matters of a non-urgent nature, contact:
Policelink 131 444
Crime Stoppers 1800 333 000
Hoon Hotline 13HOON (13 4666)

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