

Matthew Johnson
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<https://mattaj26-react-portfolio.netlify.app/>

Profile

Recently graduated from a full stack development course during which I mastered programming languages and concepts such as HTML, CSS, JavaScript, Node.js, SQL, MongoDB, React, and more. Extensive professional experience includes roles as a Branch Manager at Hertz, Certified Professional Home Inspector, Licensed Insurance Sales Representative, and Retail Sales Associate. Adept in sales operations, customer service, and office management, with a strong educational background that includes an Associate of Business degree.

Technical Skills

HTML	JQuery	Handlebars
CLI	Node	MongoDB
CSS	Express	PWA
Javascript	SQL	React
Bootstrap	Sequelize	GitHub

Projects

Holistic Healing website “Eir of Renewal” | [GitHub Repo](#) | [Eir of Renewal Site](#):

- Created full stack MERN app for holistic healing company (ongoing development)
- Role: Client relations, wireframe, styling, authentication, database setup
- Tools: HTML, CSS, JS, Express, React, Chakra UI, JWT, GraphQL, MongoDB, Mongoose ODM

Trip Planner website | [GitHub repo](#) | [Trip Planner Site](#):

- Created full stack website for bootcamp
- Role: Front-end design, Routing
- Tools: HTML, CSS, JS, Express, Bootstrap, Handlebars

Weather Dashboard App | [GitHub Repo](#) | [Weather Dashboard App](#):

- Created web app with 3rd party API for bootcamp
- Role: sole owner/developer
- Tools: HTML, CSS, JS, OpenWeather API, Node, Express

Education

Full Stack Web Development Bootcamp, University of Utah, Salt Lake City, UT
Associate of Business Degree, Olympic College, Bremerton, WA

Qualifications

8+ years customer service and sales experience

Experience

Branch Manager - Hertz, Provo Airport, UT

- Oversaw fleet logistics and managed back-office processes
- Catered to high-end clientele and crew arriving at FBOs in private or chartered aircraft
- Hired, trained, and mentored employees, fostering leadership growth
- Provided customer service and sold coverage options to clients renting vehicles

Retail Sales Associate - Ashley Furniture, Draper, UT

- Sold furniture in a retail setting, providing personalized customer service

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Certified Home Inspector - self-employed, Saratoga Springs, UT

- Conducted home inspections and wrote detailed inspection reports for clients
- Engaged in business administration such as invoicing and bookkeeping
- Delivered customer service and quality assurance for clients
- Engaged in marketing and networking to grow the business

Manager Associate - Hertz, Provo, UT

- Provided customer service to vehicle renters, upselling vehicles and coverage options
- Assisted in fleet logistics and training new employees alongside the Branch Manager

Sales Representative - Weed Man Lawn Care, Spanish Fork, UT

- Sold lawn care services to prospective and current clients

Sales Representative - State Farm, Lehi, UT

- Sold property, casualty, life, and health insurance to prospective and current clients
- Promoted bank products including loans, credit cards, checking and savings accounts

Sales Specialist/Office Manager - American Family Insurance, South Jordan, UT

- Sold property, casualty, and life insurance, primarily using internet leads
- Managed office operations, performing customer and policy services