

Matthew Argenziano

4531 Park View Drive Apt Q26, Schnecksville, PA 18078 | 908-319-2054 |
matthewbargenziano@gmail.com | Portfolio: www.matthewargenziano.com

EDUCATION:

Bachelor of Science in Business Administration

Major: Management Information Systems

Shippensburg University – Shippensburg, PA

May 2018

GPA: 3.0

SKILLS AND ABILITIES:

- HTML, CSS, Javascript
- Bootstrap 4/5 and Materialize frameworks
- Identity and Access Management
- Ability to learn new concepts and apply them
- Proficient in Office 365
- Troubleshooting
- Customer Support
- Written and verbal communication
- Internal Controls

WORK EXPERIENCE:

Grocery Associate at Giant Food Stores in Easton, PA from summer 2015 to summer 2017

- One responsibility as a grocery associate at Giant Food Stores included organizing company assets to ensure customer satisfaction and ensure accurate inventory.
- Another responsibility of a grocery associate at Giant Food Stores included ensuring that the customer was entirely satisfied with their shopping experience. This included answering any questions they may have and locating products throughout the store.

Information Security Analyst at RSC Solutions from May 2018-Current

- Support Fitch Ratings in New York as a consultant
- Troubleshoot and assist clients with any issues that arise in our systems as well as provide solutions to complex issues.
- Complete internal controls as accurately and as detailed as possible.
- Work with internal auditors to gather evidence for SOX and Dodd Frank audits in a timely manner.
- I have worked with ticketing systems such as Jira to raise and track tickets.
- Make sure that users are onboarded and offboarded as requested.