

# Matthew J. Eng

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## EDUCATION

**Rutgers University, School of Arts and Sciences, New Brunswick, NJ** Sept 2021 - Present

- Major: Computer Science Anticipated Graduation: Spring 2025
- Minor: Data Science
- **3.79 GPA**, completed **16 CS credits**

## EXPERIENCE

**Level 2 Specialist Consultant, Rutgers Office of IT** Sept 2022 - Present

- **Troubleshoot** and **resolve** IT issues with Rutgers students, faculty, and staff in a computer lab environment (**12 hours/week** paid position) while attending school full-time
- **Provide** email, in-person, and **escalated** Level 2 Specialist **phone support** for users
- **Assist** Level 1s and Level 2s during **challenging** calls and situations
- **Consult with**, **provide recommendations**, and **escalate** to supervisors on an as-needed basis

**Frontend Web Dev Project Member, Rutgers Enactus (non-profit club)** Sept 2022 - Present

- Member of a **student developer team** that **matches** re-entering citizens to **secure employment**
- **Execute** weekly deliverables in support of **project milestones**
- **Refine and improve** the website and user interface
- **Implement new features** to **diversify** the website

**Associate – Meat Department, Costco Wholesale, Flemington, NJ** June 2022 - August 2022

- **Interact with** members to **respond** to meat-cuts queries and **provide** requested products
- Continuously **monitor/properly store** inventory and took the **initiative** to ensure proper supply was available for purchase on sales floor
- **Improve efficiency** of meat department closing process (**detailed cleaning** and **sanitization** of equipment) while **maintaining compliance** with safe food handling practices

## PROJECTS

**Photos Organizer – Java**

- **Developed** an application enabling users to **efficiently manage** and **organize** their photo collections into albums
- **Optimized** for **seamless** storage, search, and filtering of a **large number** of photos
- **Implemented** both **JavaFX** and **Android Studio** versions for **cross-platform** accessibility

**Chess Simulator – Java**

- **Engineered** a terminal-based chess **simulation** program to allow users to **play** and **learn** chess
- **Designed** user-friendly boards with **informative** status messages (e.g., check, illegal moves)
- **Utilized** object-oriented programming principles in **Java** to **implement** features such as checking for illegal moves, detecting check, and identifying checkmate scenarios

## LEADERSHIP

**Taekwondo Instructor, SKY Taekwondo, Basking Ridge, NJ** July 2017 - July 2021

- **Instruct** students during classes (forms, techniques, self-defense, etc.)
- **Ensure** students follow fundamental taekwondo principles

**Co-President, Build A Future (high school club)** September 2018 - June 2021

- **Co-lead** weekly meetings after school
- **Generate** donation ideas and activities to be completed during the weekly meetings

## SKILLS

**Computer Programming**

- Java, Python, C, R, JavaScript, CSS, HTML, React, Firebase, Node.js, Git, Bitbucket

## CERTIFICATIONS

**LinkedIn Learning**

- Python Essential Training, Excel Quick Tips, PowerPoint Quick Tips, Learning Word 2019