

MATTHEW A. JOHN

A CONFIDENT AMBITIOUS DECISIVE PROFESSIONAL

Contact Information:

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Profile: Determined leader with more than five years of experience in addressing a wide range of difficult to complex situations.

Career Objective:

To contribute my skills and knowledge and to personally grow through committed participation in a professional working environment with challenges, responsibilities, and opportunities.

Qualifications and Certifications:

❖ ServSafe Food & Alcohol Card

- Microsoft Office Specialist
- ❖ Occupational Safety & Health(OSHA)
- ❖ Internet Core Competency (IC3)

Military & Work Experience:

United States Marine Corps Reserves

Los Angeles, CA 2016 - Present



Job Title: Forward Observer

- ❖ Plan and coordinate supporting artillery, and naval gun fire at a company level.
- Locates enemy targets, call for fire, adjusts fire, and reports the results of fire.
- ❖ Assist the commander in overall fire support planning and coordination matters.
- Provide security for Marines through the proper use of cover, concealment, observation, and fire.

AMEX Centurion Lounge

Job Title: Bartender

Los Angeles, CA July 2018 - 2020



- ❖ Mix and pour juices according to projected business.
- Excelled at upselling customers from shelf to premium brands and signature cocktails.
- Maintain a positive working relationship with fellow staff and management and cliental.
- Provided bar patrons with superior service and an enjoyable, memorable experience.

United Airlines Polaris Lounge Clubhouse

Job Title: *Mixologist*

Los Angeles International Airport 2019

- Provide memorable experience and service that reflects quality of location and customers.
- Creating and taking multiple drinks at once and always delivering within time window.
- Assessing customer needs and preferences and making appropriate recommendations
- Utilizing fresh ingredients to prepare for opening shifts and promoting company products.

Virgin Atlantic First Class Lounge

Los Angeles International Airport 2019

Job Title: *Mixologist*

- ❖ Provided bar patrons with superior service and an enjoyable, memorable experience.
- Excelled at upselling customers from shelf to premium brands and high-margin sales.
- ❖ Leveraged interpersonal skills and drink-making knowledge to cultivate a loyal clientele.
- ❖ Maintain first class lounge experience, standards, culture, and overall excellence.

Education:

Name of School	Degree Earned	City/State	Year
Los Angeles Job Corps	High School/GED	Los Angeles, CA	2015
ABC Bartending	Bartending/Mixology	Altadena, CA	2018
ELAC College	Pending	Monterey Park, CA	Spring 2016-Project