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# **SWE20001 Managing Software Projects**

Lecture 3c

Writing Goals and Objectives



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## Goals and Objectives – Usual Meanings



- Goal = something that you want to achieve
- [In Dictionary] Goal = Objective (n.)
- A goal → more on the high level stuff, generic
- An objective → more on the low level stuff

■ WHAT to achieve, not how

## Goals and Objectives (Trad. PM vs Scrum)

#### Traditional PM view

- Goals = what the team wants to achieve via the entire project
- Objectives = lower level goals

#### Scrum view (check Scrum wiki)

- Product Goals = what the team wants to achieve via Scrum
- Sprint Goals = what the team wants to achieve in one sprint

## Writing Objectives – Be S.M.A.R.T.



- **S**pecific
- <u>M</u>easurable achievement
- <u>A</u>chievable
- **R**ealistic
- <u>Time terminated (bounded)</u>

Ticketing system must allow passenger to enter platform within 2 seconds of presenting Myki

Enable all students to be able to submit special consideration requests on-line and receive outcome within 24 hours

I can climb to the summit of Mt Everest in three months time (?)

Source: <a href="http://www.learnmarketing.net/smart.htm">http://www.learnmarketing.net/smart.htm</a>

General notion – not just for software

## Goals (Non S.M.A.R.T.)



Usually high level stuff (e.g. for the entire project)

Example – Peer Review System (Trad. Project Goals)

- Allow students to submit their peer review online
- Improve the effectiveness of the peer review process
- Reduce the convenor's manual and, hence, error-prone processing of the peer review results

## Writing Goals for a Sprint (Sprint Goals)



## Example – Peer Review System

### **Sprint Backlog Items (Sprint #1)**

[Assume only has two items]

- Allow a student to submit his/her peer review assessment of another student via the online peer review form
- Allow a convenor to configure the peer review form of a unit

#### **Sprint Goals (S.M.A.R.T.)**

- After this sprint, the team should be able to integrate the following two features into the main system for actual use
  - ☐ Submit peer review assessment via online peer review form
  - ☐ Configure the peer review assessment form of a particular unit

Note: **Assume** these items are OK for now

## Writing Goals for Sprint Backlog Items



## Example – Peer Review System

#### **Product / Sprint Backlog Items**

S.M.A.R.T. enough?

- Allow a student to submit his/her peer review assessment of another student via the online peer review form
- [A student is to submit a peer review record of another student to the system, ...] a proper message will be display within 1s after the student clicks the submit button
- A student without any prior experience on peer review submission should be able to "submit" his / her assessment within 10 minutes after the form has been displayed

## Writing Goals for Sprint Backlog Items

## Example – Peer Review System (cont'd)

#### **Product / Sprint Backlog Items**

S.M.A.R.T. enough?

- The system should be able to allow 10 students submitting their peer review assessments at the same time
- Allow a student to modify his/her previous peer review assessment of another student via the online peer review form
- Once a student id is submitted, the system will display the original peer review assessment of this student previously entered by the user within 2s

**.**..