Matias Maciel Gabriel

IAM & MDM Specialist

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Personal Portfolio and Complete Experience: mattmmg.github.io

PROFILE

IAM & MDM Specialist with 8+ years of hands-on experience designing and operating identity, access and device management solutions across large enterprises. Demonstrates expertise in Zero Trust architecture, SailPoint identity governance, Active Directory and privileged access management to secure mission-critical applications and streamline IAM workflows. Delivers audit-ready compliance, risk mitigation and automation improvements while collaborating with stakeholders to drive scalable, secure access models and future-ready MDM strategies.

PROFESSIONAL EXPERIENCE

Citibank, *Project Management & Risk Governance - GIAM Migrations*   04/2023 – 03/2026
- Delivering Tier 3 technical advisory and core support for mission-critical applications, ensuring high availability and system integrity.
- End-to-end delivery of complex technical projects, using advanced IAM toolsets to meet organizational milestones.
- Proactively identifying and mitigating compliance risks, maintaining rigorous inventory tracking and ensuring all audit-ready documentation meets regulatory CyberSecurity IAM standards.
- Engaging key stakeholders and performing comprehensive risk assessments to evaluate the impact of application changes.
- Risk reporting, managing the escalation and remediation of internal controls.
- Driving continuous improvement initiatives, optimizing operational workflows and automating manual processes.

EY GDS, *Senior Sec Admin L3 IAM*   02/2021 – 04/2023
- Resolving complex IAM incidents and service requests within ServiceNow, ensuring global compliance and minimal downtime.
- Administering Active Directory (AD) objects across Production, Testing, and Development environments to maintain environment parity and security
- Architecting Global File Server structures, managing Access Control Lists (ACLs), and defining granular permission hierarchies.
- Securing critical assets through rigorous attribute administration and privileged account management.
- Configuring ServiceNow governance by managing platform-specific groups, roles, and access permissions.
- Engineering SailPoint identity solutions, including the creation of static /dynamic groups, and custom inclusion/exclusion logic.
- Driving operational excellence by executing SailPoint reports/tasks tailored to business needs and troubleshooting replication issues to ensure data integrity.

DXC, *Info Sec Analyst L2*   09/2020 – 02/2021
Working for the Brazilian company Vale.
- Managing privileged and standard accounts by defining AD attributes to configure the environment.
- Managing file server folder access, Exchange (EAC), and synchronization between AD and Outlook / Office 365.

PwC, *IAM Analyst*   08/2018 – 09/2020
- Delivering high-priority global support, providing direct technical intervention for US-based clients and overseeing indirect support operations for international business units.
- IBM Notes and Domino, managing database integrity and server-side configurations via Domino Administrator.
- GCP through the Google Admin Console, managing lifecycle operations for users, groups, and specialized developer accounts.
- Managing complex Identity structures within Active Directory and ONE AD, including the administration of security groups, and users.
- Facilitating Identity Lifecycle Management via SailPoint, executing automated account terminations and resolving high-level end-user access issues.

CERTIFICATIONS

- EF SET English Cerificate B2 Upper Intermediate
- AWS Cloud Practitioner
- ITIL V4 - PeopleCert
- Sailpoint IdentityIQ v8.0 - ELEARNING
- EY Cybersecurity - Learning
- Sailpoint File Access Manager Intro-duction v8.1 - ELEARNING
- Digital Acumen PWC certification

EDUCATION

Completed, *Electronic Technician*   2008 – 2014 | Buenos Aires, Argentina
Core Competencies: Specialized in the design, maintenance, and repair of electronic systems, including analog/digital circuits and power electronics.
Technical Skills: Proficient in PCB design, soldering, use of oscilloscopes/multimeters, and troubleshooting complex hardware failures.

In Progress, *Systems Engineer*   Buenos Aires, Argentina
Status: Currently enrolled (3rd year). Completed foundational coursework in Algorithms, Discrete Mathematics, and Systems Logic.
Key Academic Focus: Developing a strong analytical mindset for complex problem-solving and software architecture.
Technical Foundations:
- **Logic & Programming:** Understanding of data structures and algorithmic efficiency.
- **Systems Thinking:** Ability to analyze how hardware (Electronic Tech background) and software interact.
- **Mathematics:** Applying advanced calculus and algebra to optimize technical processes.

SKILLS

Zero Trust Architecture – Devices Pillar: Conditional Access Policies (Risk-based), Device Compliance Validation Pre-Access, Corporate vs Personal Data Isolation, M365 Enterprise Security Ecosystem

MDM & BYOD: Microsoft Intune, Conditional Access, MAM-WE (App Protection without Full Device Management), VMware AirWatch / Workspace ONE, Device Encryption, Corporate Provisioning, VIP White-Glove Support

Identity & Access Management (IAM): Active Directory (Multi-environment: Prod/Test/Dev), ONE AD, Entra ID, SailPoint (Lifecycle, Dynamic/Static Groups, Custom Logic), Privileged Account Governance, Attribute Hardening, Identity Structures, Access Review

Identity Governance & Risk Management: GIAM Framework (Banking), Risk Impact Assessments, Internal Controls, Audit Readiness, Compliance Documentation, Escalation & Remediation Tracking, Regulatory CyberSecurity Standards

Privileged Access Management: Privileged & Standard Account Segregation, Attribute Control in AD, Critical Asset Protection, RBAC Structures, File Server ACL Governance

SailPoint Identity Solutions: Identity Lifecycle Automation, Access Terminations, Custom Inclusion/Exclusion Logic, Reporting & Operational Tasks, Replication Troubleshooting

Active Directory & Enterprise Directory Services: User/Group Administration, GPOs, OU Design, AD–O365 Synchronization, Exchange (EAC), Multi-domain Governance

WFS - File Server & Access Architecture: Global File Server Design, ACL Engineering, Granular Permission Hierarchies, Secure Folder Structures

Microsoft 365 & Cloud Administration: O365 Administration, Exchange Online, Azure AD / Entra ID, Google Admin Console (GCP Identity), License Governance

IT Service Management & Governance: ServiceNow (IAM Incidents, Role Governance, Group Management), SLA Management, Global Support Operations, Ticket Lifecycle Optimization

PROJECTS

Zero Trust implementation - Cybersecurity Specialist Contractor,   07/2024 – 05/2025
Realtruck - US Client - Globant - Remote
Remote
- Architected and deployed Zero Trust Security frameworks, focusing on robust Identity and Device verification to eliminate implicit trust within the network.
- Engineered a comprehensive BYOD Security Framework utilizing Microsoft Intune, securing Android, iOS/iPadOS, and Windows endpoints.
- Defined and enforced Mobile Application Management (MAM) and granular device compliance policies to protect corporate data.
- Hardened authentication protocols by designing and implementing Multi-Factor Authentication (MFA) conditional access policies for admins and standard user tiers.
- Testing phases, leveraging Jira and Confluence, mitigate bugs, and ensure deployment.
- Managed high-level stakeholder engagement, aligning technical security roadmaps with business objectives and risk-reduction goals.

Technical Assistance "Matt" - Hardware & Software,   12/2010 – Present
Independent - Onsite and Remote support
Role: Providing comprehensive, multi-platform technical consultancy and troubleshooting for private clients and small businesses.
- Multi-Platform Support: Advanced diagnostic and resolution of OS-level issues across Windows and macOS, ensuring high system uptime and performance optimization.
- Configuration, data migration, and security hardening for iOS and Android devices.
- Hardware Lifecycle: Execution of hardware upgrades, component-level troubleshooting (leveraging Electronic Technician background), and preventive maintenance.
- Client Education: Providing clear technical guidance to non-technical users to prevent recurring software conflicts and security vulnerabilities.

LANGUAGES

Spanish: Native   **English:** B2 Upper Intermediate   **Portuguese:** Conversational basic