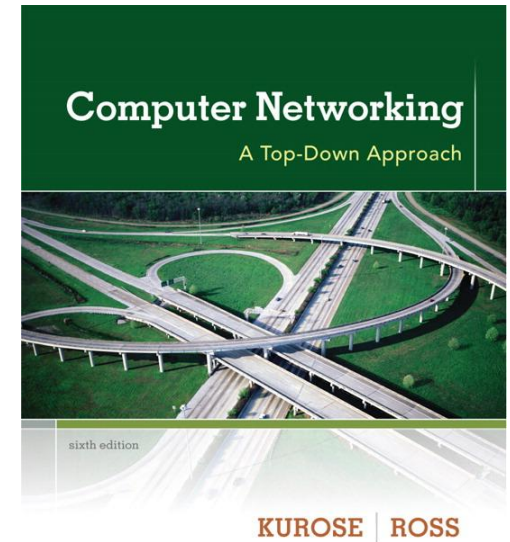


CS335

Computer Networks

Application Layer 3



*Computer
Networking: A Top
Down Approach*
6th edition
Jim Kurose, Keith Ross
Addison-Wesley
March 2012

Chapter 2: outline

2.1 principles of network applications

- app architectures
- app requirements

2.2 Web and HTTP

2.3 FTP

2.4 electronic mail

- SMTP, POP3, IMAP

2.5 DNS

2.6 P2P applications

2.7 socket programming with UDP and TCP

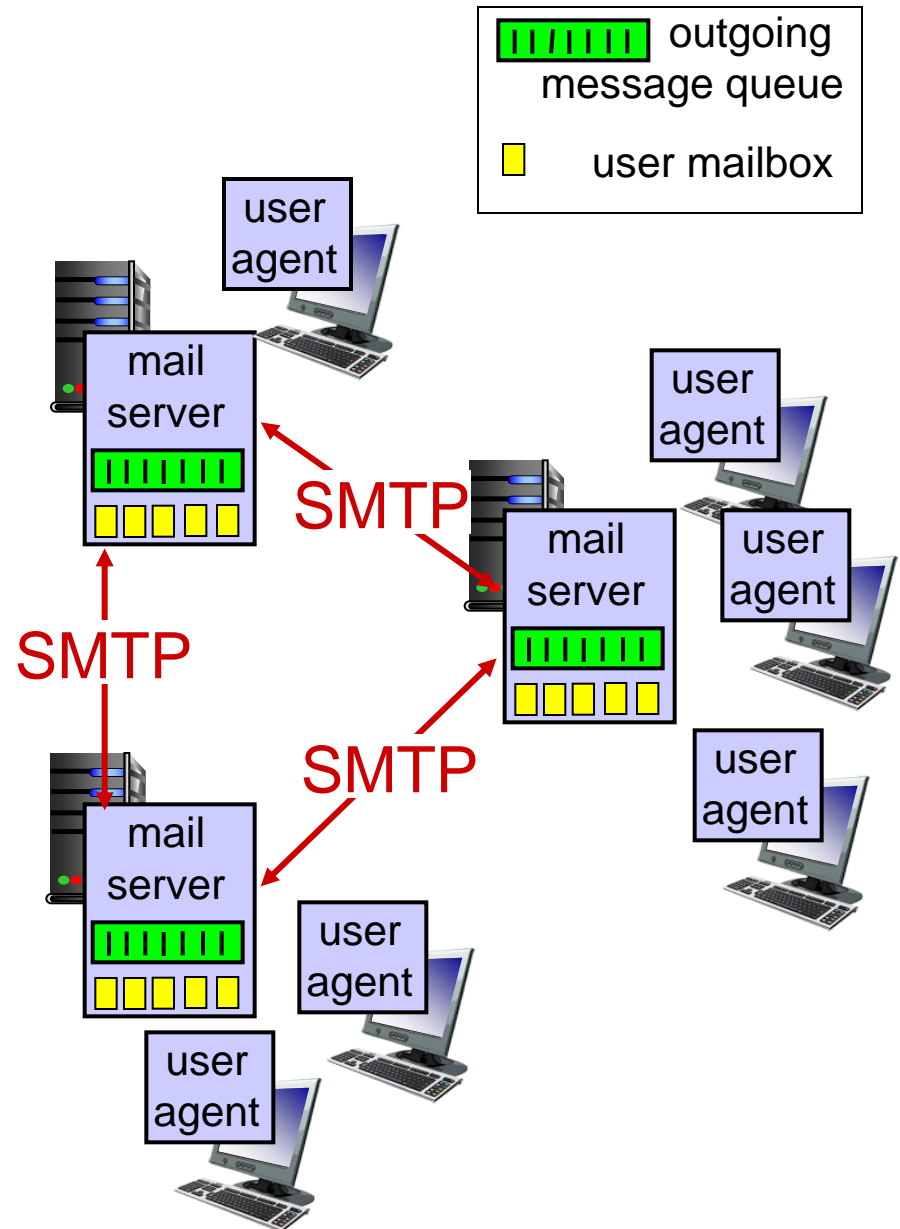
Electronic mail

Three major components:

- ❖ user agents
- ❖ mail servers
- ❖ simple mail transfer protocol: SMTP

User Agent

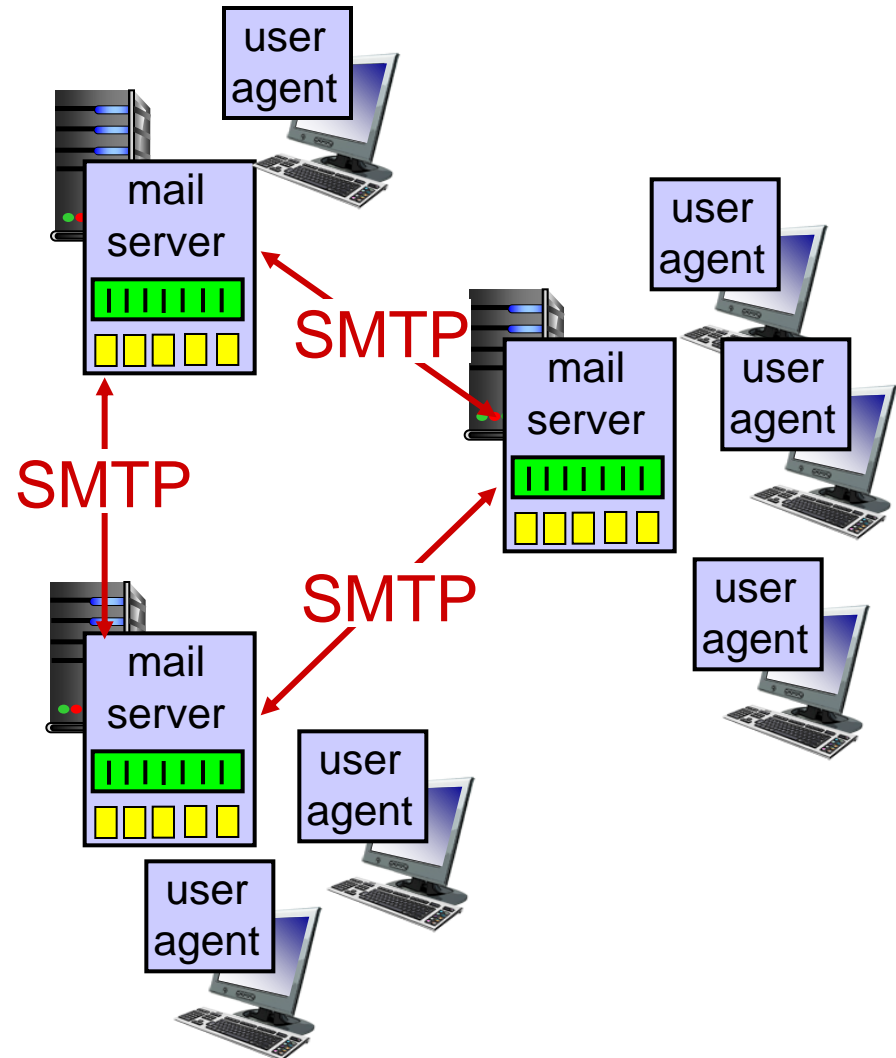
- ❖ a.k.a. “mail reader”
- ❖ composing, editing, reading mail messages
- ❖ e.g., Outlook, Thunderbird, iPhone mail client
- ❖ outgoing, incoming messages stored on server



Electronic mail: mail servers

mail servers:

- ❖ *mailbox* contains incoming messages for user
- ❖ *message queue* of outgoing (to be sent) mail messages
- ❖ *SMTP protocol* between mail servers to send email messages
 - client: sending mail server
 - “server”: receiving mail server

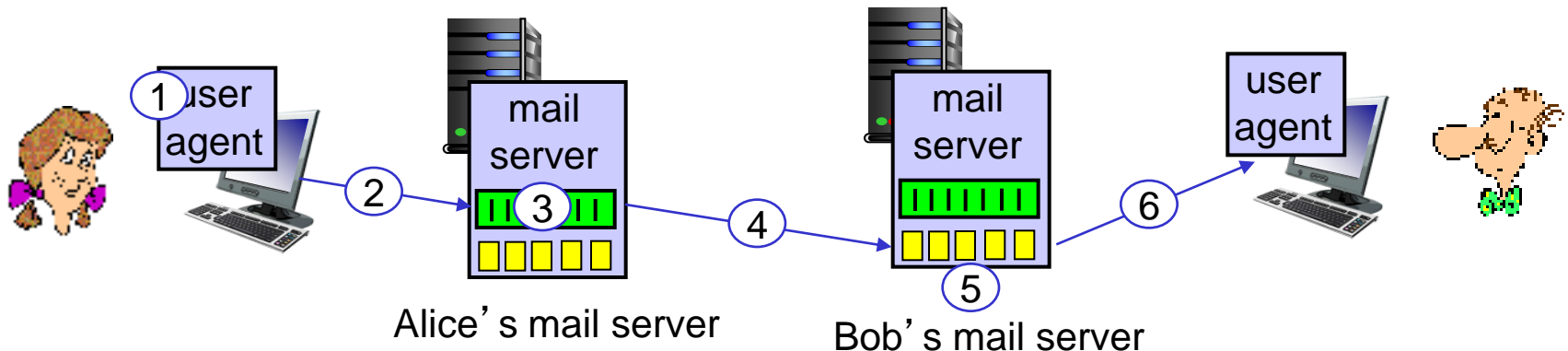


Electronic Mail: SMTP [RFC 2821]

- ❖ uses TCP to reliably transfer email message from client to server, port 25
- ❖ direct transfer: sending server to receiving server
- ❖ three phases of transfer
 - handshaking (greeting)
 - transfer of messages
 - closure
- ❖ command/response interaction (like HTTP, FTP)
 - **commands:** ASCII text
 - **response:** status code and phrase
- ❖ messages must be in 7-bit ASCII

Scenario: Alice sends message to Bob

- 1) Alice uses UA to compose message "to" `bob@someschool.edu`
- 2) Alice's UA sends message to her mail server; message placed in message queue
- 3) client side of SMTP opens TCP connection with Bob's mail server
- 4) SMTP client sends Alice's message over the TCP connection
- 5) Bob's mail server places the message in Bob's mailbox
- 6) Bob invokes his user agent to read message



Sample SMTP interaction

S: SMTP server
C: SMTP client

```
S: 220 hamburger.edu
C: HELO crepes.fr
S: 250 Hello crepes.fr, pleased to meet you
C: MAIL FROM: <alice@crepes.fr>
S: 250 alice@crepes.fr... Sender ok
C: RCPT TO: <bob@hamburger.edu>
S: 250 bob@hamburger.edu ... Recipient ok
C: DATA
S: 354 Enter mail, end with "." on a line by itself
C: Do you like ketchup?
C: How about pickles?
C: .
S: 250 Message accepted for delivery
C: QUIT
S: 221 hamburger.edu closing connection
```

Try SMTP interaction for yourself:

- ❖ `telnet servername 25`
- ❖ see 220 reply from server
- ❖ enter HELO, MAIL FROM, RCPT TO, DATA, QUIT commands

above lets you send email without using email client (reader)

SMTP: final words

- ❖ SMTP uses persistent connections
- ❖ SMTP requires message (header & body) to be in 7-bit ASCII
- ❖ SMTP server uses CRLF.CRLF to determine end of message

comparison with HTTP:

- ❖ HTTP: pull
- ❖ SMTP: push
- ❖ both have ASCII command/response interaction, status codes
- ❖ HTTP: each object encapsulated in its own response msg
- ❖ SMTP: multiple objects sent in multipart msg

Mail message format

SMTP: protocol for exchanging email msgs

RFC 822: standard for text message format:

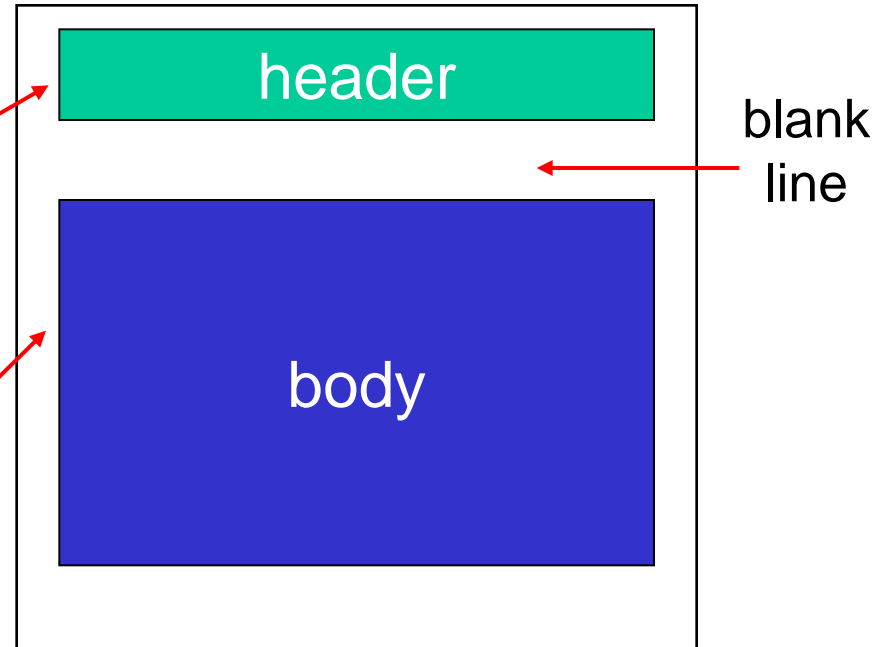
❖ header lines, e.g.,

- To:
- From:
- Subject:

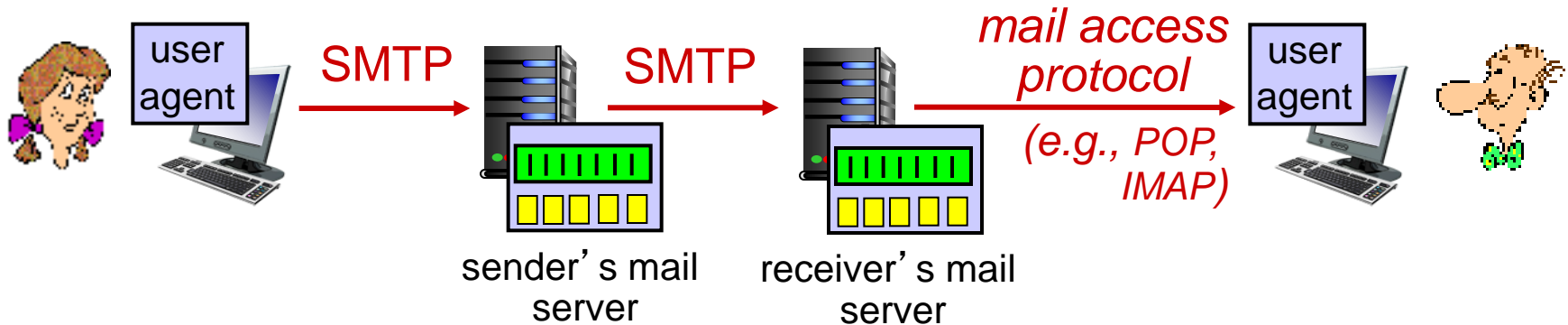
different from SMTP MAIL
FROM, RCPT TO:
commands!

❖ Body: the “message”

- ASCII characters only



Mail access protocols



- ❖ **SMTP:** delivery/storage to receiver's server
- ❖ mail access protocol: retrieval from server
 - **POP:** Post Office Protocol [RFC 1939]: authorization, download
 - **IMAP:** Internet Mail Access Protocol [RFC 1730]: more features, including manipulation of stored msgs on server
 - **HTTP:** gmail, Hotmail, Yahoo! Mail, etc.

POP3 protocol

authorization phase

- ❖ client commands:
 - **user**: declare username
 - **pass**: password
- ❖ server responses
 - **+OK**
 - **-ERR**

```
S: +OK POP3 server ready
C: user bob
S: +OK
C: pass hungry
S: +OK user successfully logged on
```

transaction phase, client:

- ❖ **list**: list message numbers
- ❖ **retr**: retrieve message by number
- ❖ **dele**: delete
- ❖ **quit**

```
C: list
S: 1 498
S: 2 912
S: .
C: retr 1
S: <message 1 contents>
S: .
C: dele 1
C: retr 2
S: <message 1 contents>
S: .
C: dele 2
C: quit
S: +OK POP3 server signing off
```

POP3 (more) and IMAP

more about POP3

- ❖ previous example uses POP3 “download and delete” mode
 - Bob cannot re-read e-mail if he changes client
- ❖ POP3 “download-and-keep”: copies of messages on different clients
- ❖ POP3 is stateless across sessions

IMAP

- ❖ keeps all messages in one place: at server
- ❖ allows user to organize messages in folders
- ❖ keeps user state across sessions:
 - names of folders and mappings between message IDs and folder name

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DNS: domain name system

people: many identifiers:

- SSN, name, passport #

Internet hosts, routers:

- IP address (32 bit) - used for addressing datagrams
- “name”, e.g., `www.yahoo.com` - used by humans

Q: how to map between IP address and name, and vice versa ?

Domain Name System:

- ❖ *distributed database*
implemented in hierarchy of many *name servers*
- ❖ *application-layer protocol*: hosts, name servers communicate to *resolve* names (address/name translation)
 - note: core Internet function, implemented as application-layer protocol
 - complexity at network's “edge”

nslookup

DNS as a Protocol

- ❖ Provide translation services to http, smtp, ftp, etc
- ❖ Port 53
- ❖ Supported by UDP
- ❖ Add additional delay that we did not mention 😊
 - You need to know who www.yahoo.com is.

DNS: services, structure

DNS services

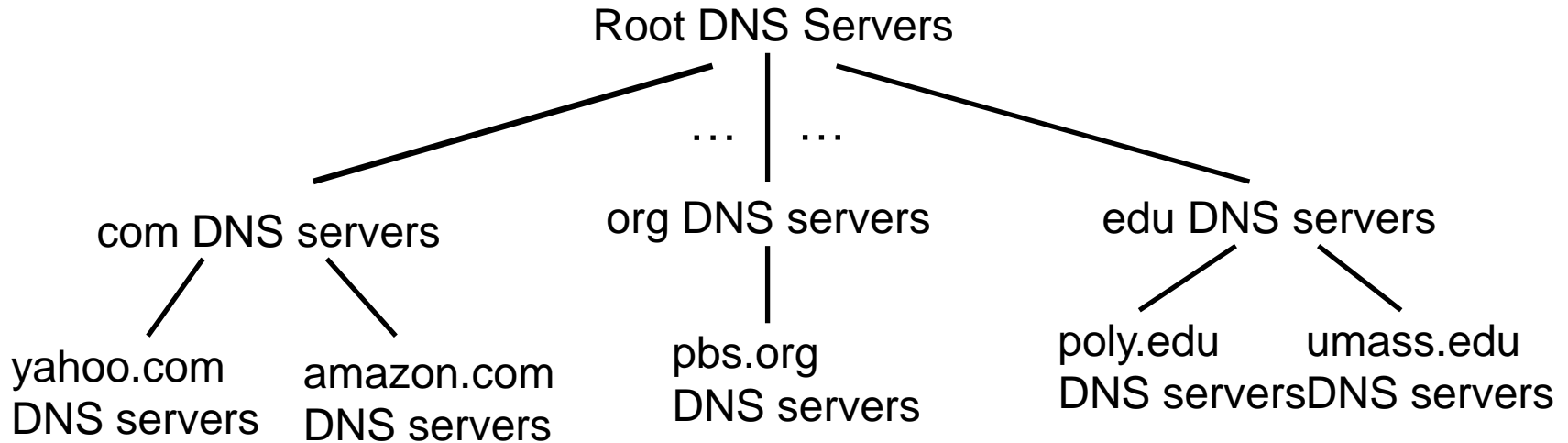
- ❖ hostname to IP address translation
- ❖ host aliasing
 - canonical, alias names
- ❖ mail server aliasing
- ❖ load distribution
 - replicated Web servers: many IP addresses correspond to one name

why not centralize DNS?

- ❖ single point of failure
- ❖ traffic volume
- ❖ distant centralized database
- ❖ maintenance

A: doesn't scale!

DNS: a distributed, hierarchical database

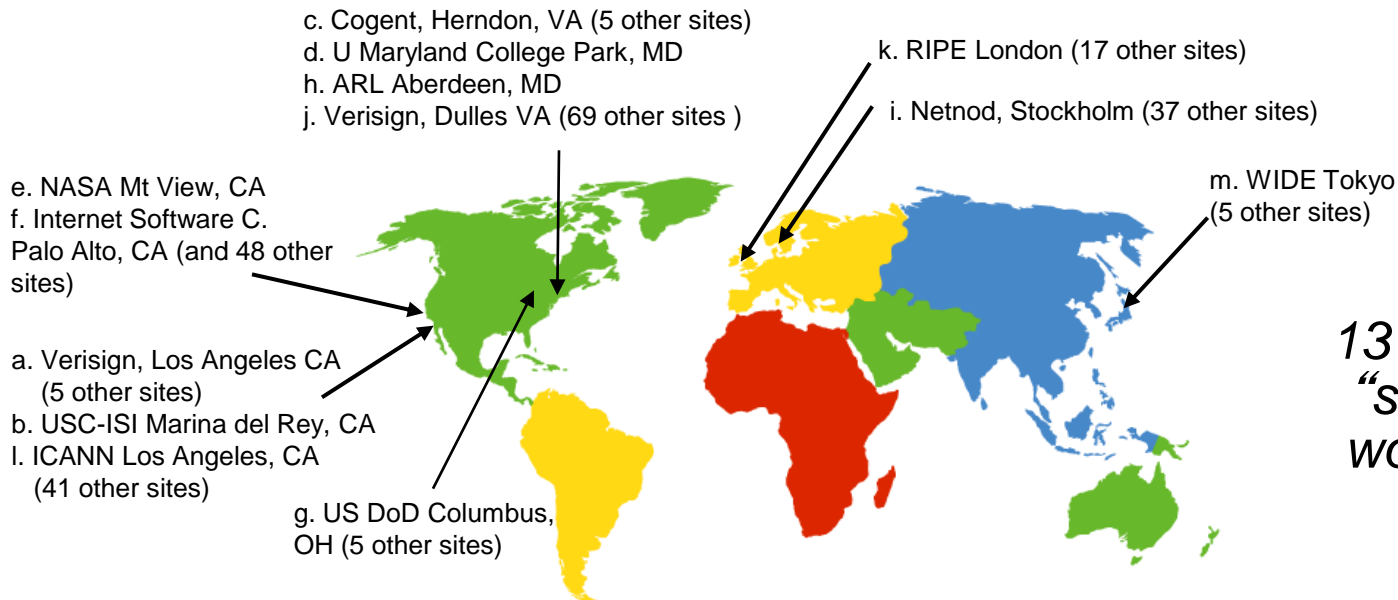


client wants IP for www.amazon.com; 1st approx:

- ❖ client queries root server to find com DNS server
- ❖ client queries .com DNS server to get amazon.com DNS server
- ❖ client queries amazon.com DNS server to get IP address for www.amazon.com

DNS: root name servers

- ❖ contacted by local name server that can not resolve name
- ❖ root name server:
 - contacts authoritative name server if name mapping not known
 - gets mapping
 - returns mapping to local name server



*13 root name
“servers”
worldwide*

TLD, authoritative servers

top-level domain (TLD) servers:

- responsible for com, org, net, edu, aero, jobs, museums, and all top-level country domains, e.g.: uk, fr, ca, jp
- Network Solutions maintains servers for .com TLD
- Educause for .edu TLD

authoritative DNS servers:

- organization's own DNS server(s), providing authoritative hostname to IP mappings for organization's named hosts
- can be maintained by organization or service provider

Local DNS name server

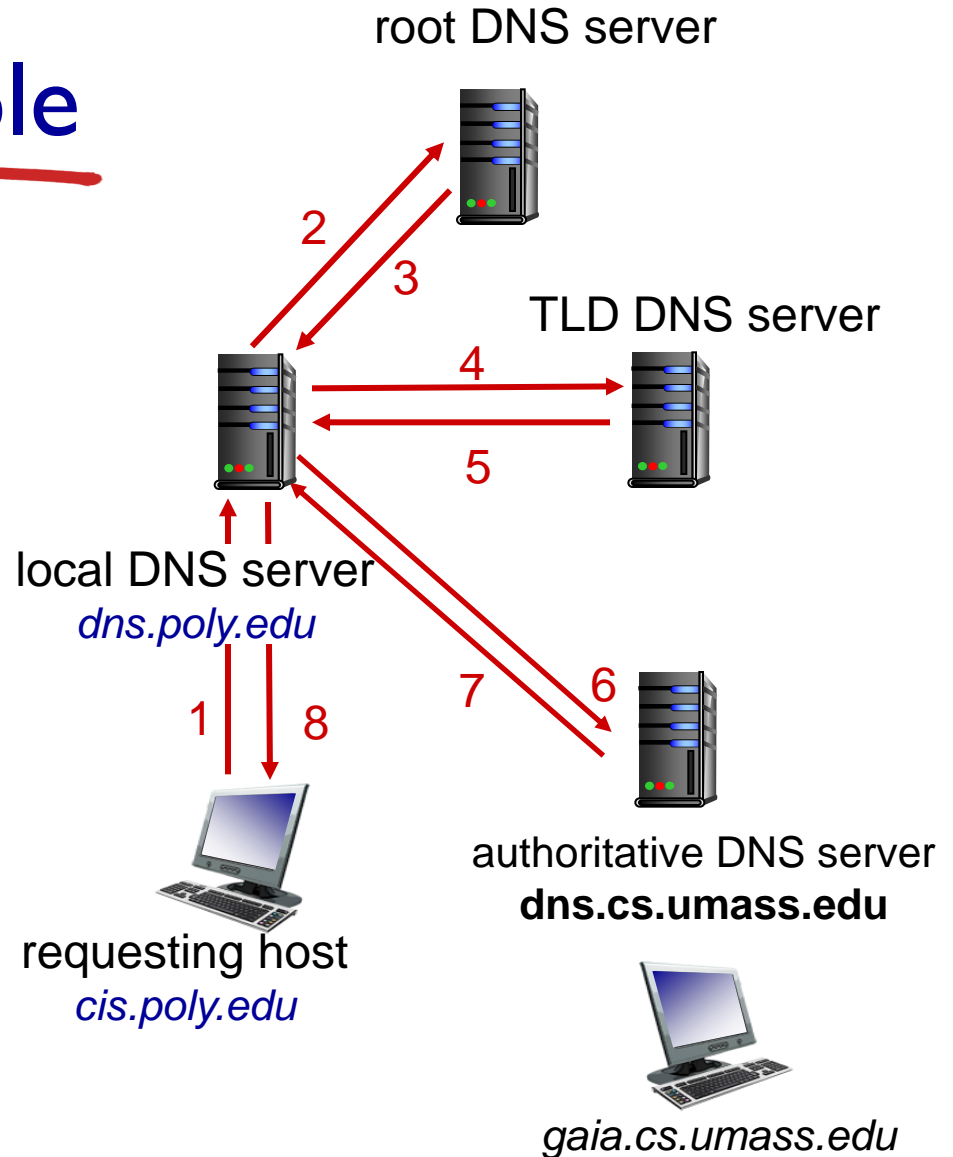
- ❖ does not strictly belong to hierarchy
- ❖ each ISP (residential ISP, company, university) has one
 - also called “default name server”
- ❖ when host makes DNS query, query is sent to its local DNS server
 - has local cache of recent name-to-address translation pairs (but may be out of date!)
 - acts as proxy, forwards query into hierarchy

DNS name resolution example

- ❖ host at cis.poly.edu wants IP address for gaia.cs.umass.edu

iterated query:

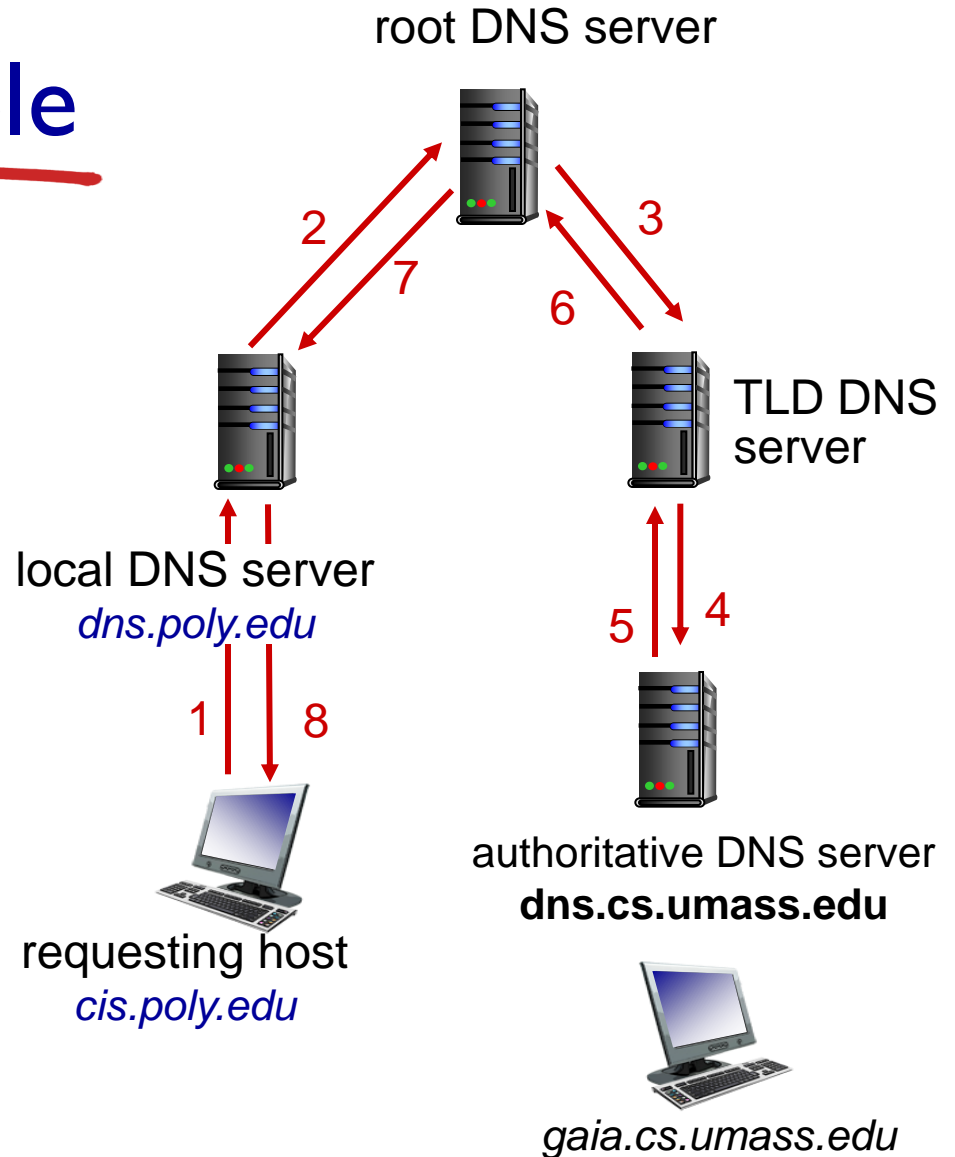
- ❖ contacted server replies with name of server to contact
- ❖ “I don’t know this name, but ask this server”



DNS name resolution example

recursive query:

- ❖ puts burden of name resolution on contacted name server
- ❖ heavy load at upper levels of hierarchy?



DNS: caching, updating records

- ❖ once (any) name server learns mapping, it *caches* mapping
 - cache entries timeout (disappear) after some time (TTL)
 - TLD servers typically cached in local name servers
 - thus root name servers not often visited
- ❖ cached entries may be *out-of-date* (best effort name-to-address translation!)
 - if name host changes IP address, may not be known Internet-wide until all TTLs expire
- ❖ update/notify mechanisms proposed IETF standard
 - RFC 2136

DNS records

DNS: distributed db storing resource records (RR)

RR format: (name, value, type, ttl)

type=A

- **name** is hostname
- **value** is IP address

type=NS

- **name** is domain (e.g., foo.com)
- **value** is hostname of authoritative name server for this domain

type=CNAME

- **name** is alias name for some “canonical” (the real) name
- **www.ibm.com** is really **servereast.backup2.ibm.com**
- **value** is canonical name

type=MX

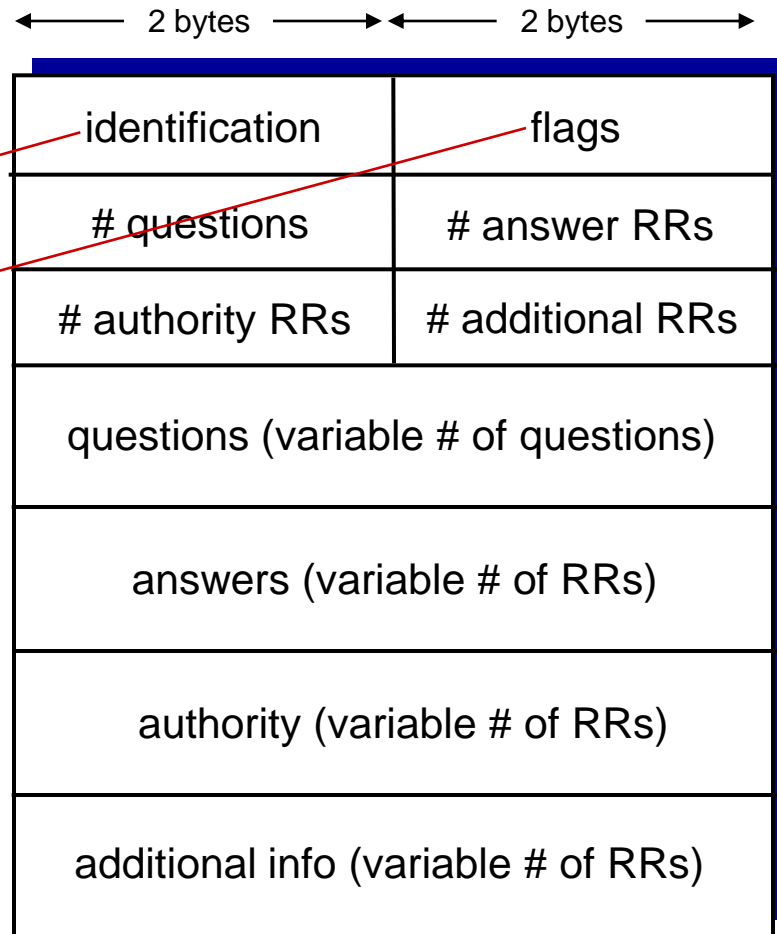
- **value** is name of mailserver associated with **name**

DNS protocol, messages

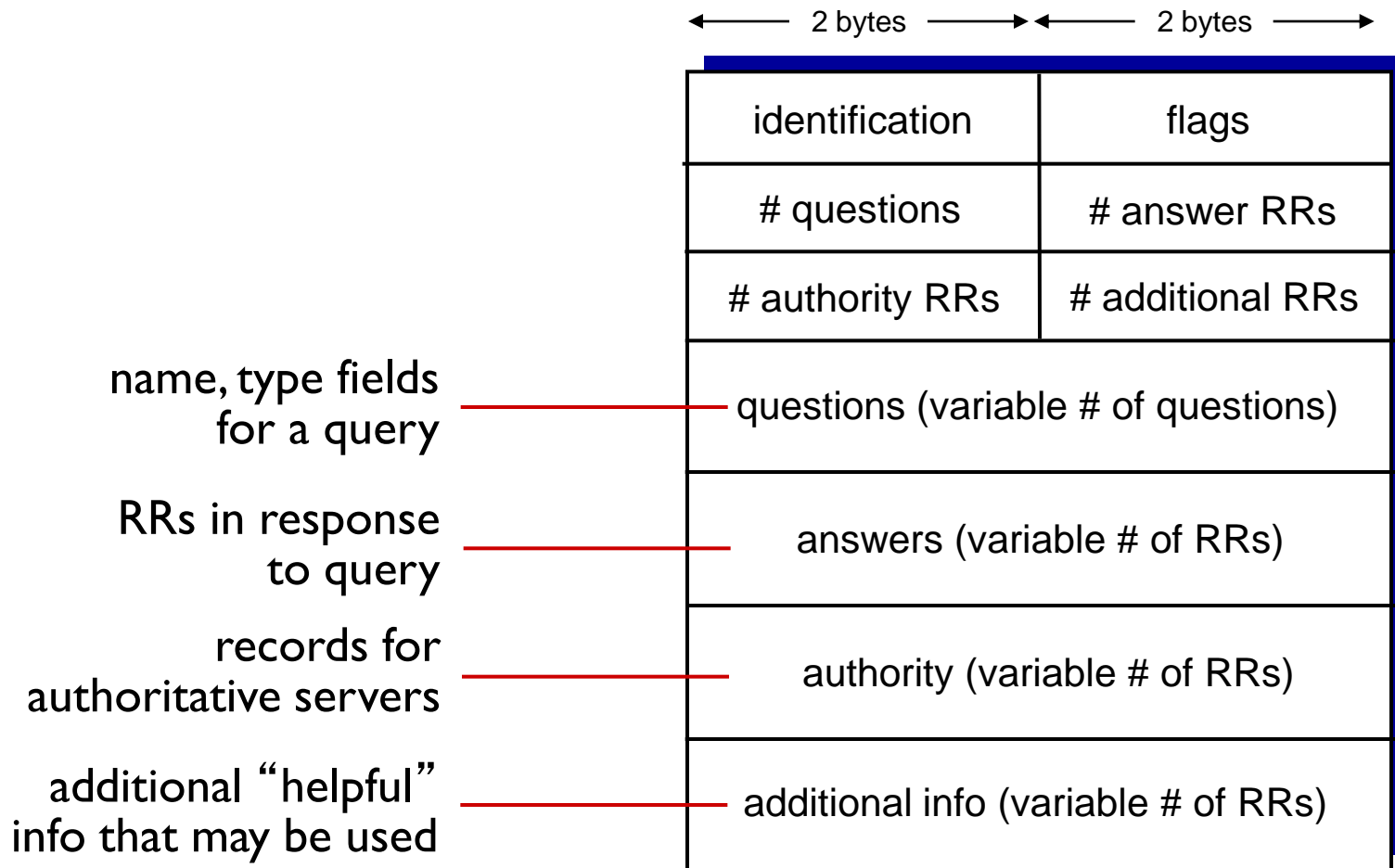
- ❖ *query* and *reply* messages, both with same *message format*

msg header

- ❖ **identification:** 16 bit # for query, reply to query uses same #
- ❖ **flags:**
 - query or reply
 - recursion desired
 - recursion available
 - reply is authoritative



DNS protocol, messages



Inserting records into DNS

- ❖ example: new startup “Network Utopia”
- ❖ register name networkutopia.com at *DNS registrar* (e.g., Network Solutions)
 - provide names, IP addresses of authoritative name server (primary and secondary)
 - registrar inserts two RRs into .com TLD server:
(networkutopia.com, dns1.networkutopia.com, NS)
(dns1.networkutopia.com, 212.212.212.1, A)
- ❖ create authoritative server type A record for www.networkutopia.com; type MX record for networkutopia.com

Attacking DNS

DDoS attacks

- ❖ Bombard root servers with traffic
 - Not successful to date
 - Traffic Filtering
 - Local DNS servers cache IPs of TLD servers, allowing root server bypass
- ❖ Bombard TLD servers
 - Potentially more dangerous

Redirect attacks

- ❖ Man-in-middle
 - Intercept queries
- ❖ DNS poisoning
 - Send bogus replies to DNS server, which caches

Exploit DNS for DDoS

- ❖ Send queries with spoofed source address: target IP
- ❖ Requires amplification

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