BUSINESS INTELLIGENCE ANALYST

Ashley Taylor

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(123) 456-7890

San Diego, CA

LinkedIn

EDUCATION

M.S.

Computer Science
San Diego State University
February 2016 - June 2018
San Diego, CA

B.S.

Computer Science
National University
August 2011 - May 2015
San Diego, CA

SKILLS

Google Analytics 4
Data Cleaning
SQL
Custom Funnels
Power Bi
Data Analysis
Data Attribution
BigQuery

CERTIFICATIONS

YEAR 2019

Google Analytics Individual Qualification (GAIQ)

YEAR 2018 **Advanced Google Analytics**

> YEAR 2016 Google Data Analytics Professional Certificate (GDAC)

CAREER OBJECTIVE

Seeking a challenging role as a business intelligence analyst at Qualcomm, where I can apply my extensive background in data science. I aim to use advanced Google Analytics techniques to extract actionable insights from complex datasets and expedite decision-making.

WORK EXPERIENCE

MARCH 2021 - CURRENT

Data Scientist | Illumina | San Diego, CA

- Pioneered the use of advanced segmentation in Google Analytics 4, which led to the creation of 3 successful marketing campaigns.
- Conducted data analyses, uncovering business insights that helped Illumina capitalize on 9 market trends before competitors.
- Held training sessions on data analysis techniques for junior analysts.
- Introduced data-driven attribution to identify the most effective marketing campaigns, <u>increasing ROI by 8.4% as a result</u>.

JULY 2019 - FEBRUARY 2021

Data Analyst | ServiceNow | San Diego, CA

- Integrated data from 6 sources within ServiceNow, helping C-level executives make decisions 11 minutes quicker during meetings.
- Used Google Analytics to track website traffic patterns for 3 clients, boosting their user engagement metrics by 47% within one year.
- Revamped existing data cleaning processes to support a machine learning project, raising the accuracy of predictive models by 9%.
- Collaborated with multiple teams to expedite data extraction with SQL, reducing report generation time by 16 minutes.

DECEMBER 2018 - MAY 2019

Data Analyst Intern | Teradata | San Diego, CA

- Cleaned 1.3 GB of raw data, improving overall data accuracy.
- Assisted seniors in leveraging multiple data attribution models in Google Analytics to allocate marketing spending more effectively.
- Analyzed data in BigQuery, reporting 2 operational bottlenecks.
- Created 8 reports on Power BI to visualize customer behavior.

ACHIEVEMENTS

2022

GREW ANNUAL REVENUE BY 11% WITH CUSTOM FUNNELS | Illumina San Diego, CA

2014

FIRST PRIZE IN A GOOGLE ANALYTICS

HACKATHON | National University San Diego, CA