

# Matthew Topping.

IT Consultant & Developer

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## Profile

I am a 23-year-old Dynamics 365 Technical Consultant in NTT Ltd's Digital Solutions division. I have spent the last two years focused on developing all IT skills using the Dynamics 365 platform as a base, covering work-shopping & discovery, functional configuration & customisations through development. After working with clients in the public, private & not-for-profit, these skills have been developed across a board range of business contexts.

My enjoyment when working with people sees me thrive in a team environment, delivering clear high-quality work. I am experienced in both front-end & back-end languages including C#, JS, HTML, CSS. With my developing ability & willingness to learn, I am a versatile & adaptable developer & business employee.

## Skills & Attributes

### Professional

- D365 & Power Platform Functional/Technical Associate. Key focus includes: Dataverse configuration, custom workflows, PCF controls, complex Power Automate integrations & complex Canvas Apps & Omnichannel for CS Telephony.
- Solid understanding of a wide range of programming concepts & their applications, currently focused in C#, JS & CSS/Sass.
- Development Continuous Integration Pipelines in Azure DevOps with YAML files.
- Strong understanding of logical problems behind solution architecture allowing confident & effective in debugging.
- Critical thinker, allowing analysis of programming & business problems.
- Experienced in working in agile project delivery executing client goals in dynamic environments.
- Dedicated to the complete the entirety of a task up to the required standards.
- Effective communicator in both internal team environments as well as client engagements.
- Wide understanding of business concepts.




### Personal

- Videography & photography. Proficient in Adobe's Premier Pro, InDesign, Lightroom & Photoshop.

## Education

- *Bachelor* of Information Technology (Computer Science) with Distinction & *Bachelor* of Business (Marketing) completed Semester 2 2019 at QUT

## Certifications

-  Power Platform Maker Associate
-  Power Platform Functional Consultant Associate
-  Dynamics 365 Customer Service Functional Consultant Associate

## Experience

### NTT (2020 - Current)

- During my 2-year graduate program, I have engaged with clients across the full IT life cycle from sales to deployment. Key growth areas included the more technical aspects of the Power Platform upskilling in client & server side customisation, system integration with Power Automate as well as cementing my position as a team SME for DevOps Pipelines & Canvas Apps.

### Services Australia (2019)

- A year long work experience as a part of the capstone units at QUT. Client brief included prototyping work on a UX/UI problem for the Newstart Allowance online claim process in an agile development environment.
- This project cemented professional communication skills, the application of I.T. theory, working in a team & working to a client's brief.

### Ray White Narangba (2014 - 2020)

- Part time employment with sole responsibility for weekend opening/closing of real estate sales & rental office. Reception & administration duties consisting of front of house liaison, contract preparation & rental application processing.
- Overall this position developed skills in customer relations, my intuition to solve problems independently & solidified responsibility & motivation at work.

### Price My House Brisbane (2019 - 2020)

- Bespoke freelance project for Priority Residential creating a dynamic web application for online appraisal lead generation for real estate sales.

## Referees

### Narelle Mannaert

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