

<u>Name</u>	Help requests process
<u>Actors</u>	Hospitals, Police Stations
<u>Entry Condition</u>	Entities must have log in as superuser and must have receive an help request after an accidents in the streets (no home emergency)
<u>Flow of Events</u>	<ul style="list-style-type: none"> ● First entity that receives the call will go in the ‘new emergency’ page ● While entity is registering the call, it will be insert directly in the system and will be necessary: position, car involved, eventually people injured (date will be insert automatically) ● If system will found similar data base on proximity hourly, date and position, it doesn’t update new information ● If system will not found any similar data base on proximity hourly, date and position, it update new information and it will assign an ID to the new help request
<u>Exit Condition</u>	<p>The system has saved date of login as superuser and has added the new help request, if necessary.</p> <p>Required medical staff and/or police is going on the place</p>
<u>Exceptions</u>	In case of uncertainty in data, system will insert it on DB. This in order to avoid ‘failure to rescue’ situation
<u>Reached Goals</u>	[G1]