

<b><u>Name</u></b>	Help requests process
<b><u>Actors</u></b>	Hospitals, Police Stations
<b><u>Entry Condition</u></b>	Entities must have log in as superuser and must have receive an help request after an accidents in the streets (no home emergency)
<b><u>Flow of Events</u></b>	<ul style="list-style-type: none"> <li>● First entity that receives the call will go in the ‘new emergency’ page</li> <li>● While entity is registering the call, it will be insert directly in the system and will be necessary: position, car involved, eventually people injured (date will be insert automatically)</li> <li>● If system will found similar data base on proximity hourly, date and position, it doesn’t update new information</li> <li>● If system will not found any similar data base on proximity hourly, date and position, it update new information and it will assign an ID to the new help request</li> </ul>
<b><u>Exit Condition</u></b>	<p>The system has saved date of login as superuser and has added the new help request, if necessary.</p> <p>Required medical staff and/or police is going on the place</p>
<b><u>Exceptions</u></b>	In case of uncertainty in data, system will insert it on DB. This in order to avoid ‘failure to rescue’ situation
<b><u>Reached Goals</u></b>	[G5] [G6] [G7]