

Smart Pharma

Smart Pharma is a completely customizable platform that allows pharmacies optimize and automate their daily tasks.

The system is designed to speed up simple tasks. Example of automated tasks are: preorder drugs to be retrieved, order drugs to be delivered home, receive consultancy about disease, receive information on how to use drugs, etc...

From the point of view of the pharmacy, it offers a list of predefined services that the owner can decide to add to the platform. It is a predefined set of services that have only to be checked.

The platform then automatically creates the account of the pharmacy and adds it to the services selected.

The platform can be easily accessed by customers of the pharmacy from the web or from the mobile application.

From the point of view of the customer, the system allows to order and submit products or services in order to avoid to loose time queuing.

The customer then can:

- schedule a medical exam
- order medicines to be delivered at home
- preorder medicines and retrieve them without queuing
- chat to receive consultancy online

To use the platform, the customer must create an account. The required personal information are:

- Name
- Lastname
- Codice fiscale
- Residence

Additional information are:

- Payment method
- Family doctor, in order to automate the receipt of medicines

All the information provided are going to be used only for payments and to trace purchases of medicines in case of investigation from the authorities.