

SmartPharma service allows to automate and simplify the process of providing medicine. The service is provided from a pharmacy to a common customer. It simplifies the process of ordering any medicine from the pharmacy.

When a customer wants to order a certain medicine, she/he will connect through a web application or mobile app to submit a new request. Once the order request was submitted, the operator checks the information provided by the customer.

The information should include personal data (name, surname, residence, tax code), the delivery address and prescription. The personal data is checked automatically through api. The delivery address is checked automatically before submitting the request by google api. The prescription is also checked automatically by requesting a confirmation from the ministry of health.

The provided information will be approved or denied. In case of approval the information of stock availability is requested from the pharmacy. In case of denial or stock unavailability a message is sent to the customer with the denial reason.

In case the pharmacy confirms availability of stock SmarthPharma automatically sends a payment request to the customer. After the payment is confirmed SmartPharma contacts a third party delivery.